

## 2. Moneris Payment Gateway User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via our email address below.

By: Magenest | Support Portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/63>

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### Introduction

**Moneris Payment Gateway extension for Magento 2 by Magenest** offers payment services for multiple fields, with industry-specific knowledge that its focus. Moreover, this extension support various types of payment cards especially with customers in Canada. Each year, Moneris processes over 3 million transactions for more than 350,000 different stores.



### Features For Admins

A lot of features is included in the extension that you can tweak to make it best suit your business, including:

- Save customer info with hosted vault page
- Tokenization

- Support full authorization
- CVC/AVS verification
- 3D secure [NEW]
- Secured saved card feature
- Full and Partial Refund
- Support payments in Canada

## Features For Customers

The primary aim of the extension is to deliver the most fluent and effortless payment experience to the customers:

- Easily checkout using a credit card.
- Easy access to online transaction reporting

## System Requirements

Your store should be running on Magento 2 Community Edition version 2.1.x, 2.2.x, 2.3.x, and 2.4.x

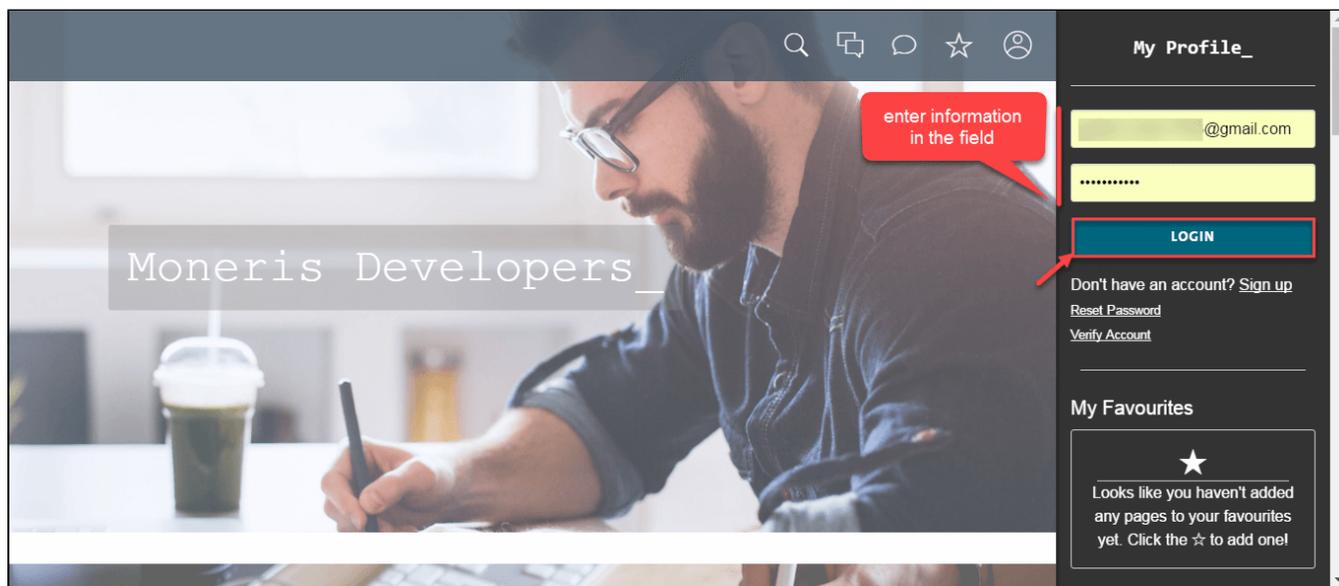
# CONFIGURATION

## Set up Moneris

**+ If you use a test account**

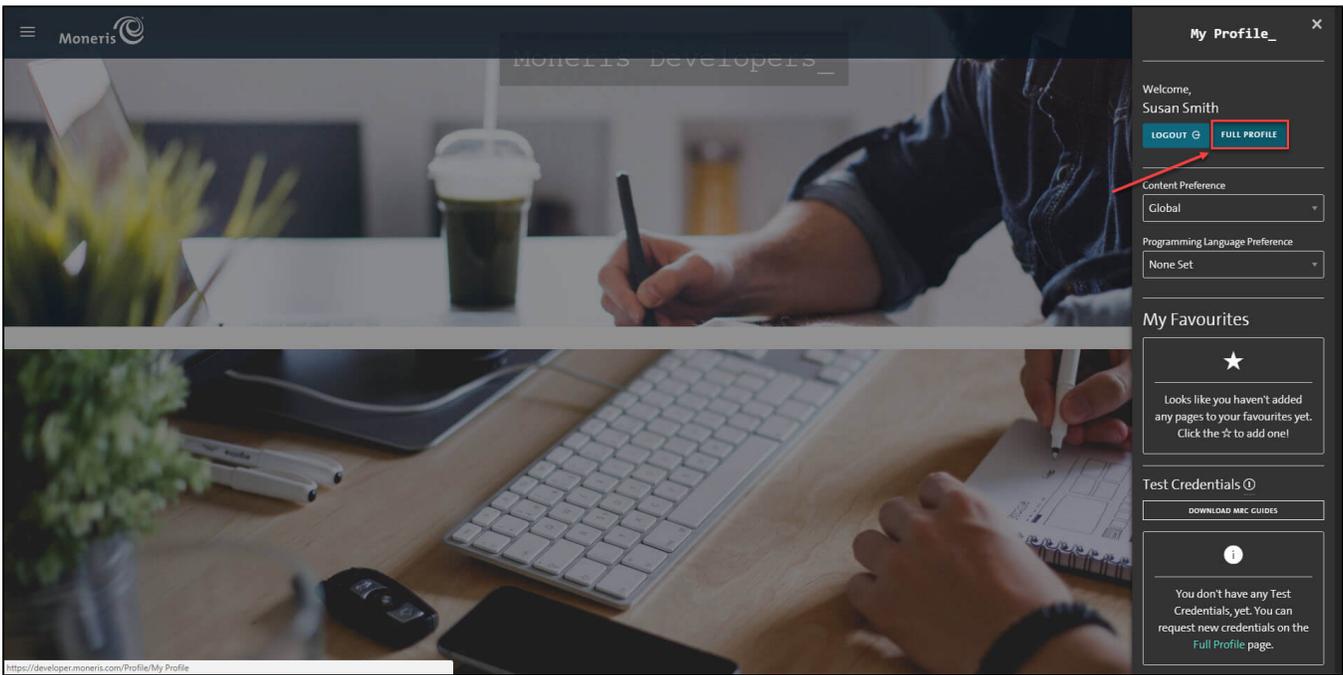
For the demo, you can create a test account in [this sandbox test link](#).

If you already have a Moneris account, skip this step.



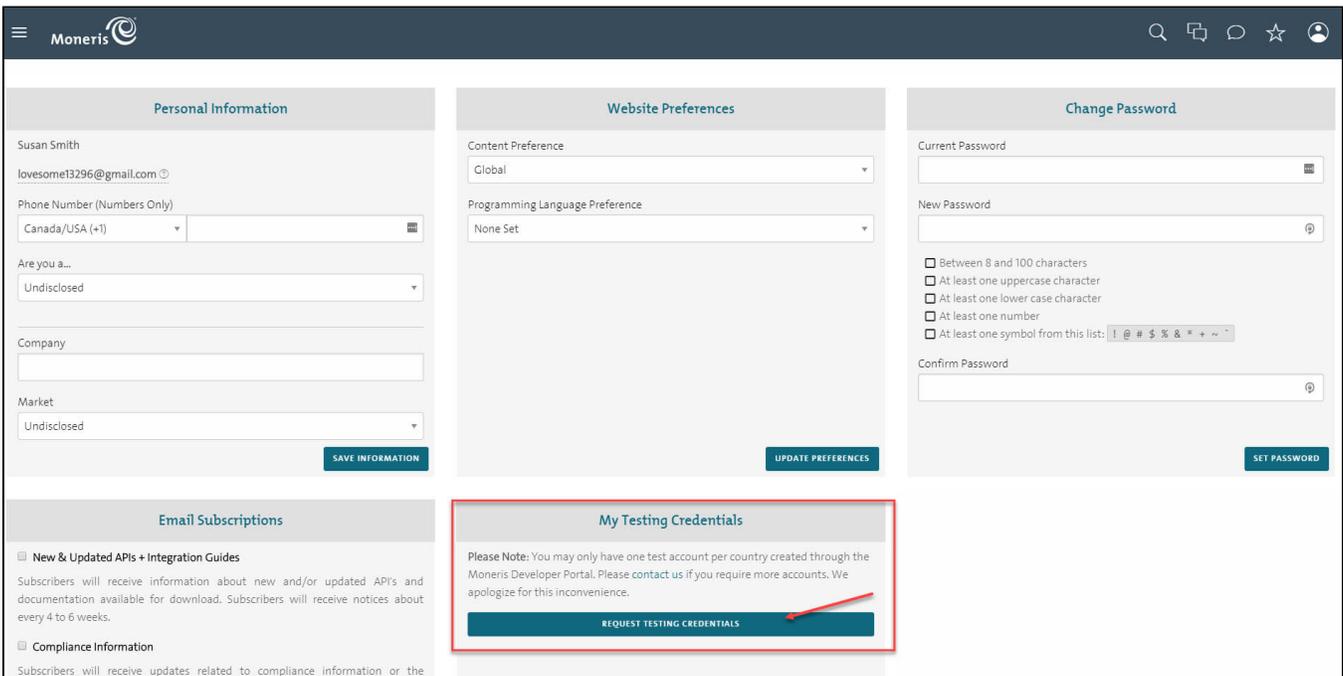
When you log in to your Moneris account, request for test credentials (in Canada)

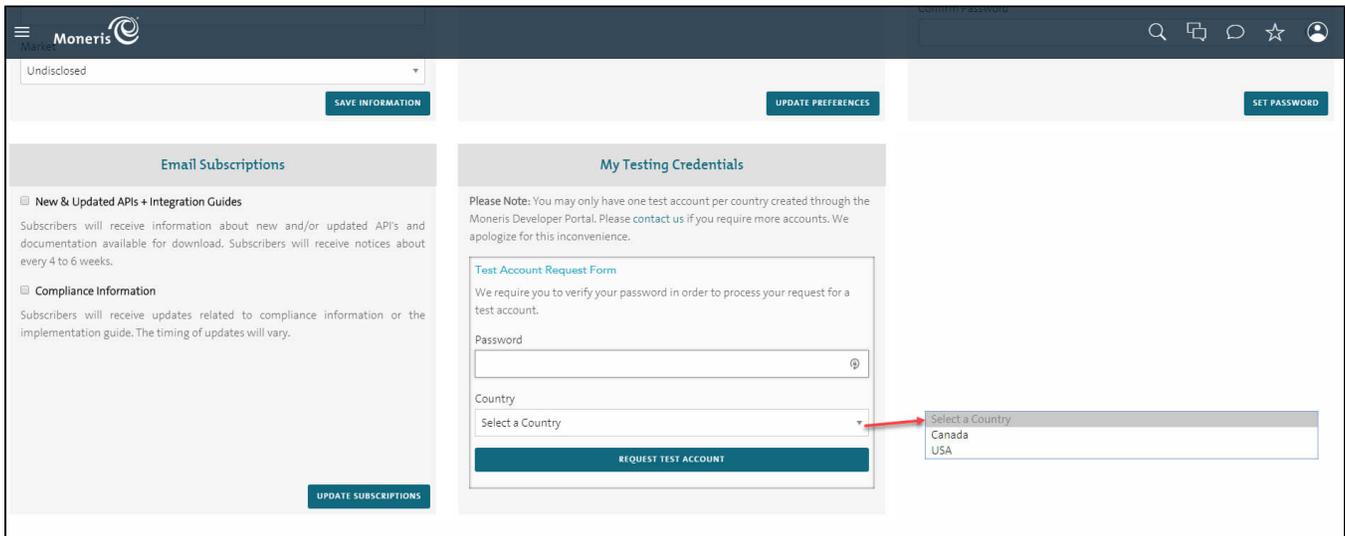
On the home page, on the right menu bar, click on **Full Profile**



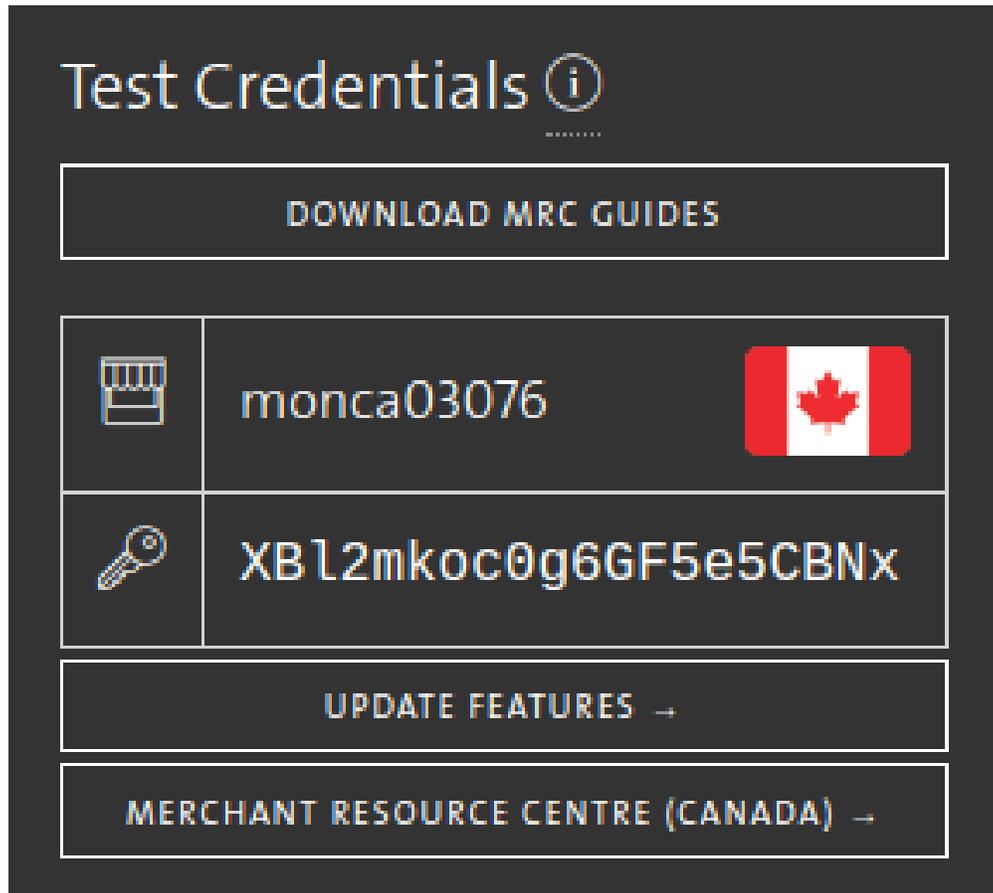
In the Full Profile, there is **My Testing Credentials** section, click on **Request Testing Credentials**

When the Test Account Request Form shows up, fill in your password and choose the country. Then **Request Test Account**.





In the home page, the test credentials are on the right menu bar. The first line with a store icon is the **Store ID**, under the Store ID is the **API Token** with a key icon. Note that you will need these two for configuration.



## Set Configuration

 In Canada Store:

Log in by Moneris account and click **Admin > Hosted Paypage Config**. There are two elements that you need in order to configure in Magento 2: **ps\_store\_id, hpp\_key**

If there is no key, click on **Generate a New Configuration** to create a new key.

The screenshot shows the 'Hosted Paypage Configuration' page in the Moneris admin interface. The page header includes the Moneris logo and navigation links for Admin, Reports, Terminal, Recurring, Vault, Help, and the user 'pham lam'. The main title is 'Hosted Paypage Configuration' with a 'Favourite' icon. Below the title, the 'ps\_store\_id' is 'H4D7701435' and the 'hpp\_key' is 'hpV9GVOT8JP1'. A 'Generate new hpp\_key' button is present. The configuration is divided into several sections: 'Basic Configuration' with a 'Description' field; 'Transaction Type' with radio buttons for 'Purchase' (selected) and 'Preauthorization\*'; 'Payment Methods' with a checked 'Credit Cards' option and a note that different payment types require extra coding; 'Response Method' with radio buttons for 'Moneris Gateway will generate a receipt', 'Sent to your server as a POST containing XML', 'Sent to your server as a POST' (selected), and 'Sent to your server as a GET'; 'Approved URL' and 'Declined URL' fields with example URLs; and 'Response/Receipt Data' with a 'Configure Response Fields' button. A 'Save Changes' button is at the bottom of the configuration area. The page also includes a 'Use Enhanced Cancel' checkbox and an 'Enable Response Fallback' checkbox.

In the Response/Receipt Field Configuration, tick the **Return the txn\_number**. This field is used to perform follow-ons.

Hosted Paypage Configuration
Favourite ☆

ps\_store\_id: H4D7701435  
 \_hpp\_key: hpVPGVOT8JP1

[Return to main configuration](#)

Response/Receipt Field Configuration

Please specify what fields will be returned in the transaction response. If eSELECTplus is generating the receipt these settings will be used to specify what fields will be displayed on the transaction receipt.

- Return line item details.
- Return shipping details.
- Return billing details.
- Return other customer fields. (cust\_id, client\_email, note ...)
- Return ECI value.
- Return the tax\_number. This field is used to perform follow-ons.
- Return the VBV result code.
- Return a Visa Debit card indicator.
- Return AVS data.
- Encode cardholder name - allows multibyte characters.

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Automatically prompt cardholder for new card number on decline.  
 Number of retry attempts allowed:

Asynchronous Transaction Response

This will perform a server to server post of the response data as a secondary method of getting the response data. This does not replace the normal transaction response which will still be sent through the browser as a POST or a GET. This is supplementary and can be used to verify/validate the browser response.

In the production environment response urls must be secure (HTTPS). Self signed certificates will work. HTTP addresses will not work.

Perform asynchronous data post.

Async Response URL:

[Save Response Settings](#)

Now you have enough info to configure Moneris in your Magento. In the admin panel of Magento 2, go to Moneris Configuration via **Stores > Configuration > Sales > Payment Methods > Moneris**

**+ Set up with Redirect Connection:**

- **Enabled:** Choose Yes to enable Moneris Payment
- **Title:** The name of the payment method that will be displayed on the checkout page
- **Sandbox Mode:** Turn this on if you use the test credentials
- **Connection Type:** [Redirect Connection](#)
- **ID:** Your store ID or test Store ID
- **API Token:** the API Token you got from Moneris
- **HPP ID or PS STORE ID:** The ps\_store\_id in the Hosted Pay page Configuration.
- **HPP KEY:** The hpp\_key in the Hosted Pay page Configuration
- **Approved URL:** Use this URL when you configure your Moneris hosted pay page
- **Declined URL:** Use this URL when you configure your Moneris hosted pay page
- **Cancel Button URL:** Use this URL when you configure your Moneris hosted pay page

**⚠ Note:** Moneris Multiple Currency Pricing is not supported with Redirect Connection.

Click on **Save Config** button to save the configuration.

Configuration

Save Config

SERVICES
▼

ADVANCED
▼

☰
Moneris

Enabled [store view]

Title [store view]

Sandbox Mode [store view]

Connection Type [store view]

HPP KEY [store view]

HPP ID or PS STORE ID [store view]

[Click here to log in to your Canada store](#)

Api Token [store view]

ID [store view]

Set SameSite Cookie To None [store view]

Notice: Enable this if your customer get logged out after checking out with Moneris Redirect mode.

Approved Url [store view]

Declined Url [store view]

Cancel Button Url [store view]

Payment from Specific Countries [store view]

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua & Barbuda

Debug [store view]

**+ Set up with Direct Connection:**

- **Enabled:** Choose Yes to enable Moneris Payment
- **Multi-Currency Pricing:** Choose No to accept one kind of currency only
- **Title:** The name of the payment method that will be displayed on the checkout page
- **Sandbox Mode:** Turn this on if you use the test credentials
- **Connection Type:** Direct Connection
- **Store ID:** Your store ID or test Store ID
- **API Token:** the API Token you got from Moneris
- You can set the **Payment Action** to be Authorize and Capture or Authorize Only
  - **Authorize Only (Authorization):** will check the card for validity but not charge the account yet until the order is approved and invoiced.
  - **Authorize and Capture(Sale):** will charge the debit/credit card at the time of the order submission.

← Moneris

**Enabled** [store view] Yes

**Multi-Currency Pricing** [store view] No

**Title** [store view] Credit Card (Moneris)

**3D Secure** [store view] Yes

**Connection Type** [store view] Direct connection

**Sandbox Mode** [store view] Yes

**Enable Moneris Saved Card** [store view] Yes

**Api Token** [store view] .....

**ID** [store view] .....

**Payment Action** [store view] Authorize Only

**Credit Card Types** [store view]

- American Express
- Visa
- MasterCard
- Discover
- JCB
- Diners

- **Credit Card Types:** You can choose which credit card types you want by choosing one or more items.
- **Enable AVS check on Customer Billing Address:** By choosing Yes, you enable AVS check on customer billing, including Street Name, Street Number, Zip Code.
- **AVS Street and Zipcode Check Failed:** In case the AVS and Zipcode Check failed, you can choose 1 among 3 options: Accept Payment, Reject Payment, or Hold Payment.
- **AVS Check Failed and Zipcode Check Passed:** In case the AVS Check Failed but Zipcode Check Passed, you can choose 1 among 3 options: Accept Payment, Reject Payment, or Hold Payment.
- **AVS Check Passed and Zipcode Check Failed:** In case the AVS Check Passed but Zipcode Check Failed, you can choose 1 among 3 options: Accept Payment, Reject Payment, or Hold Payment.
- **Enable CVD Check on Checkout:** Click [here](#) to see credit card numbers used to Simulate E-Fraud
- **CVD Check Failed:** In case the CVD Check failed, you can choose 1 among 3 options: Accept Payment, Reject Payment, or Hold Payment.
- **CVD could not be verified:** In case CVD could not be verified, you can choose 1 among 3 options: Accept Payment, Reject Payment, or Hold Payment.
- **3D Secure:** Enable 3D secure to verify the Customer's card, thereby preventing payment fraud

Configuration Save Config

**Credit Card Types** [store view]

- American Express
- Visa
- MasterCard
- Discover
- JCB
- Diners

**Enable AVS check on Customer Billing Address** [store view] No ?  
[Click here to see credit card numbers used to Simulate E-Fraud](#)

**Enable CVD check on Checkout** [store view] No ?  
[Click here to see credit card numbers used to Simulate E-Fraud](#)

**+ Testing 3-D Secure (MPI) Solutions**

May only be tested in the following test stores on [Moneris Gateway Merchant Resource Center](#)

Please fill in the information as the notice section, just replace the store ID

CANADA US

Store ID: moneris

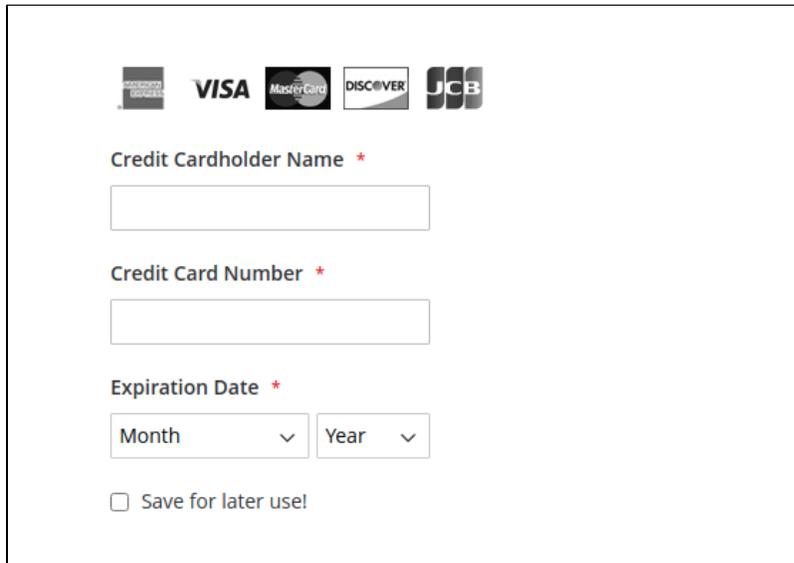
Api Token: hurgle

[Test card list](#)

★ **Note:**

- Only use 3D Secure with connection type direct and Multi-Currency Pricing disabled
- Visa, MasterCard, and American Express cards are supported for customers who have enabled 3DS

Cardholder Name will be required when 3DS is enabled

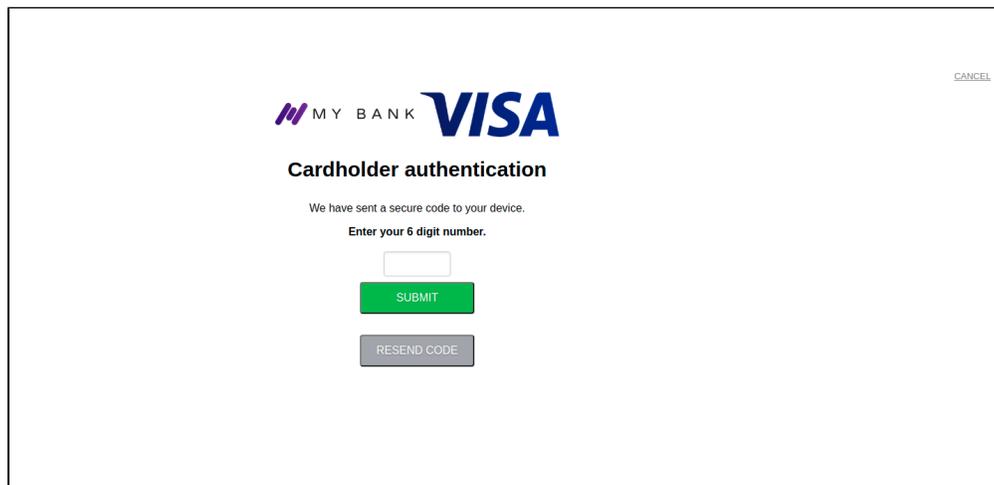


The screenshot shows a credit card payment form. At the top, there are logos for American Express, VISA, MasterCard, DISCOVER, and JCB. Below the logos, the form has three main sections: 'Credit Cardholder Name \*' with a text input field, 'Credit Card Number \*' with a text input field, and 'Expiration Date \*' with two dropdown menus for 'Month' and 'Year'. At the bottom of the form, there is a checkbox labeled 'Save for later use!'.

After entering the card information, the system will identify potential risks.

- For low-risk transactions, customers will check out as normal.
- For high-risk transactions, the system will redirect to the authentication page to request an extra step for authentication.

A one-time password (OPT) sent to the customer's mobile number, will be required for verification.



The screenshot shows a cardholder authentication page. At the top, there is a logo for 'MY BANK VISA'. Below the logo, the text reads 'Cardholder authentication'. Underneath, it says 'We have sent a secure code to your device. Enter your 6 digit number.' There is a text input field for the 6-digit number, followed by a green 'SUBMIT' button and a grey 'RESEND CODE' button. In the top right corner, there is a 'CANCEL' link.

After the transaction is successful, the CAVV will be saved.

## Payment & Shipping Method

### Payment Information

Credit Card (Moneris)

Transaction Type: 01 - Pre-Authorization

Reference Num: 660117310018211030

Transaction ID: 600838-0\_19

Card Type: V

Approve Message: APPROVED \* =

Authentication Code: 817074

3D Secure: CAVV passed validation (authentication)

MCP Purchase: No

The order was placed using USD.

### Shipping & Handling Information

Flat Rate - Fixed \$5.00

### Items Ordered

#### + Setup with Kount:

- **Enable Kount:** Choose Yes to enable Kount
- **Kount Merchant Id, Kount API Key, Kount Website Id**

★ For merchants using the **Moneris Kount Essential solution** please email [eproducts@moneris.com](mailto:eproducts@moneris.com) to obtain your production Kount Merchant ID, Kount API Key, and website ID (SITE ID) credentials.

★ For merchants using the **Moneris Kount Enterprise solution**, your Kount credentials (Kount Merchant ID, Kount API Key, and website ID) will be provided by your Kount Client Success Manager.

- **Kount Decline:** Once the Authorization Status returned to the merchant from the processor is **Decline**, you can choose 1 among 3 options:

**Accept Payment / Reject Payment / Hold Payment**

- **Kount Review:** Once the Authorization Status returned to the merchant from the processor is **Review**, you can choose 1 among 3 options:

**Accept Payment / Reject Payment / Hold Payment**

- **Kount Null:** Once the Authorization Status returned to the merchant from the processor is **Review**, you can choose 1 among 3 options:

**Accept Payment / Reject Payment / Hold Payment**

Configuration

Enable Kount Check on Checkout [store view] Yes

Kount Merchant Id [store view] .....

Kount API Key [store view] .....

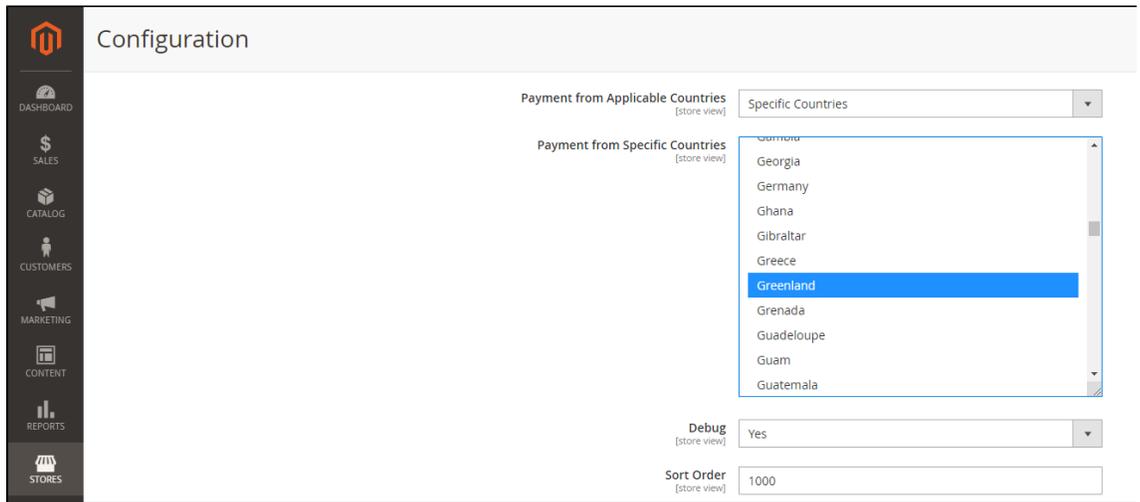
Kount Website Id [store view] MAGENEST

Kount Result Decline [store view] Hold Payment

Kount Result Review [store view] Hold Payment

Kount Result Null [store view] Hold Payment

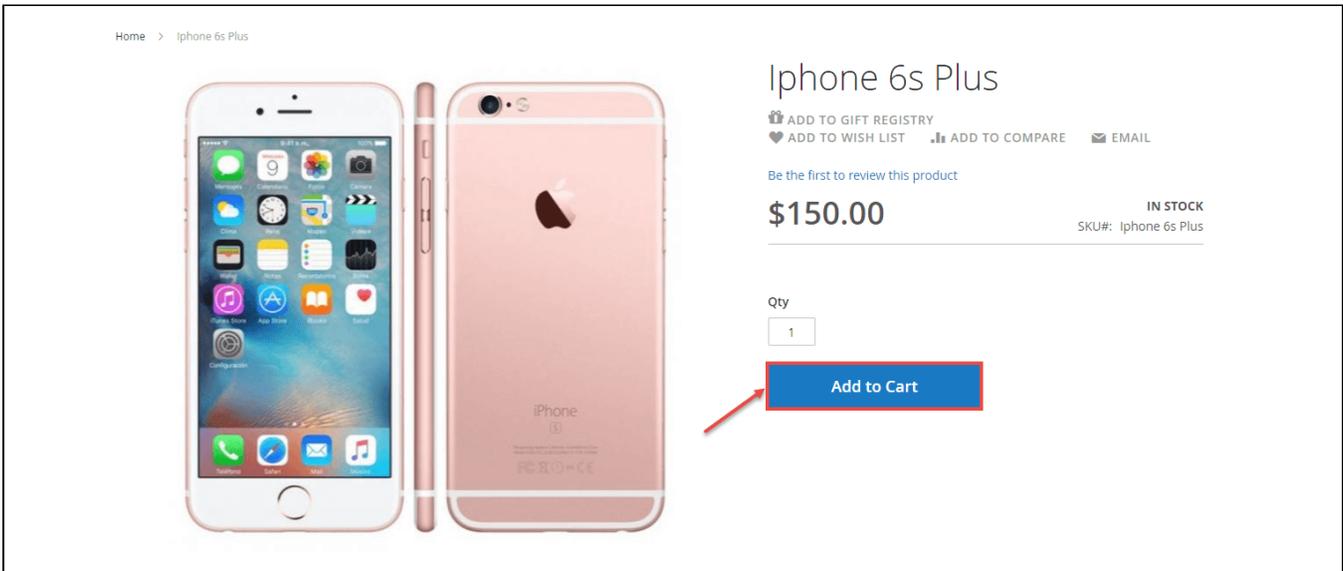
- **Payment from Applicable Countries:**
  - **All allowed countries:** Enable all allowed countries to make payment.
  - **Specific Countries:** Restrict some countries by unselecting them from the **Payment from Specific Countries**.
- **Debug:** Choose **Yes** to save request and response information to file log
- **Sort Order:** The order of the payment method will be displayed on the checkout page.



## Main Functions

### Easily Checkout Using Credit Card

At front end, customer can add the items into shopping cart by clicking the **Add to Cart** button.



Then, go to the checkout page. Customer fills in his/her shipping address and selects the payment method.

#### + Checkout Direct Connection Method:

- Mark the checkbox **"My billing and shipping addresses are the same"** if the shipping address and the billing address are not different.
- If they are different, fill in the billing address then click "Update".

Fill in your credit card information, then click **Place Order** to finalize the payment.



### Payment Method:

Check / Money order

Moneris Payment Gateway

My billing and shipping address are the same

my huyen  
102 Truong Chinh Street  
Ha Noi, New York 10001  
United States  
234324



Credit Card Number \*

4242424242424242

Expiration Date \*

12 - December

2020

Card Verification Number \*

123



### Order Summary

Cart Subtotal \$150.00  
Shipping \$5.00  
Flat Rate - Fixed

**Order Total \$155.00**

1 Item in Cart



Iphone 6s Plus

\$150.00

Qty: 1

Ship To:

my huyen  
102 Truong Chinh Street  
Ha Noi, New York 10001  
United States  
234324

Shipping Method:

[Place Order](#)

#### + Checkout Redirect Connection Method:

- Mark the checkbox **"My billing and shipping addresses are the same"** if the shipping address and the billing address are not different.
- If they are different, fill in the billing address then click "Update".

Click **Continue** to place the order.



✓  
Shipping

✓  
Review & Payments

Payment Method:

Check / Money order

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Moneris Payment Gateway

My billing and shipping address are the same

my huyen  
102 Truong Chinh Street  
Ha Noi, New York 10001  
United States  
234324

Continue

---

[Apply Discount Code](#) ▾

---

[Apply Gift Card](#) ▾

Order Summary

Cart Subtotal	\$150.00
Shipping	\$5.00
Flat Rate - Fixed	
<b>Order Total</b>	<b>\$155.00</b>

1 Item In Cart ▾



Iphone 6s Plus

Qty: 1

\$150.00

Ship To: ✎

my huyen  
102 Truong Chinh Street  
Ha Noi, New York 10001  
United States  
234324

It redirects the customer to Moneris page with a credit card form. Customer fills in the info then click Process Transaction to finalize the payment.

pham - QA Store

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Please complete all bolded fields and click Process Transaction.

Cardholder Details

Please enter the following address exactly as it appears on your credit card statement.

**Street Number:**

**Street Name:**   PO Box\*

**Zip/Postal Code:**

\*To enter a PO box leave the 'Street Number' field blank and enter the PO box in the 'Street Name' field.

Payment Details

**Transaction Amount:** \$155.00 (USD)

**Order ID:** 000000044

Please complete the following details exactly as they appear on your credit card.  
Do not put spaces or hyphens in the credit card number.

**Cardholder Name:**

**Credit Card Number:**

**Expiration Date:**  /

**Card Security Code:**

Click 'Process Transaction' to charge your credit card. Only click the button once. Using the 'Back', 'Refresh' or 'Cancel' button after you press the 'Process Transaction' button will not stop the transaction from being processed and may result in a double charge.

Process Transaction
Cancel Transaction



Search entire store here...  

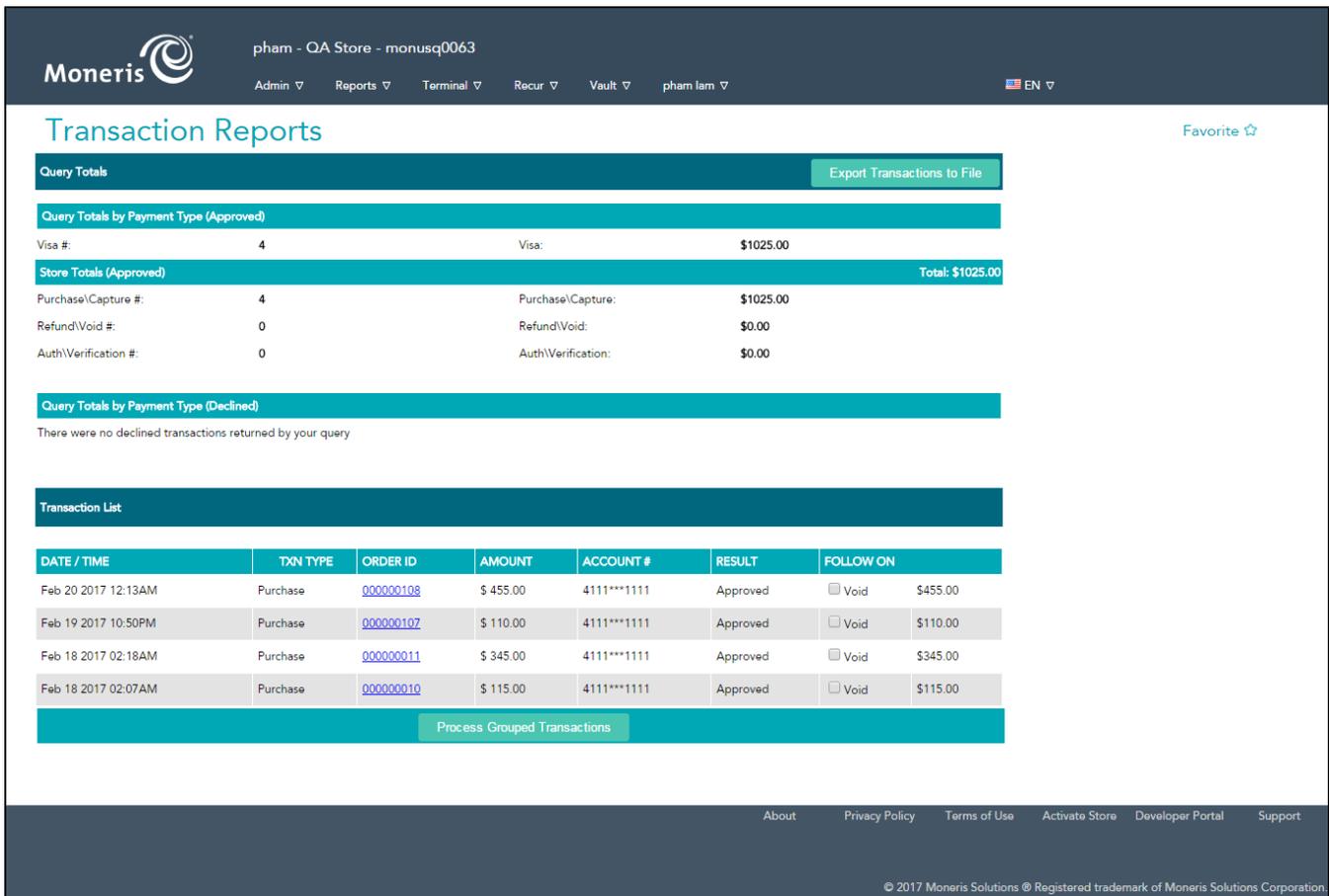
### Gift Registry

Your order number is: **00000046**.

We'll email you an order confirmation with details and tracking info.

[Continue Shopping](#)

Customers can easily access Moneris **Transaction Reports** online to view the Transactions.



The screenshot shows the Moneris Transaction Reports interface. At the top, there is a navigation bar with the Moneris logo, the store name 'pham - QA Store - monusq0063', and various menu items like Admin, Reports, Terminal, Recur, Vault, and pham lam. There is also a language selector for EN. The main heading is 'Transaction Reports' with a 'Favorite' icon. Below the heading, there are sections for 'Query Totals' and 'Query Totals by Payment Type (Approved)'. The 'Query Totals' section includes a button 'Export Transactions to File'. The 'Query Totals by Payment Type (Approved)' section shows a summary table:

Query Totals (Approved)				Total: \$1025.00
Store Totals (Approved)				
Purchase\Capture #:	4	Purchase\Capture:	\$1025.00	
Refund\Void #:	0	Refund\Void:	\$0.00	
Auth\Verification #:	0	Auth\Verification:	\$0.00	

Below this, there is a section for 'Query Totals by Payment Type (Declined)' which states 'There were no declined transactions returned by your query'. The main part of the interface is the 'Transaction List' table:

DATE / TIME	TXN TYPE	ORDER ID	AMOUNT	ACCOUNT #	RESULT	FOLLOW ON
Feb 20 2017 12:13AM	Purchase	<a href="#">000000108</a>	\$ 455.00	4111****1111	Approved	<input type="checkbox"/> Void \$455.00
Feb 19 2017 10:50PM	Purchase	<a href="#">000000107</a>	\$ 110.00	4111****1111	Approved	<input type="checkbox"/> Void \$110.00
Feb 18 2017 02:18AM	Purchase	<a href="#">000000011</a>	\$ 345.00	4111****1111	Approved	<input type="checkbox"/> Void \$345.00
Feb 18 2017 02:07AM	Purchase	<a href="#">000000010</a>	\$ 115.00	4111****1111	Approved	<input type="checkbox"/> Void \$115.00

At the bottom of the transaction list, there is a button 'Process Grouped Transactions'. The footer contains links for About, Privacy Policy, Terms of Use, Activate Store, Developer Portal, and Support, along with the copyright notice: © 2017 Moneris Solutions ® Registered trademark of Moneris Solutions Corporation.

Or go to **Backend >Sales >Orders** then choose **View** to see the details about an order.

**Sales** ×

moneris 12

**Create New Order**

Operations

**SALES** **Orders**

Invoices

Shipments

Credit Memos

Billing Agreements

Transactions

Products

Customers

Marketing

Content

Reports

Stores

Search

Filters

Default View

Columns

Export

20 per page

1 of 1

Item	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
Store View	Mar 08, 2017, 1:03:00 AM	pham lam		\$170.00	\$170.00	Processing	<a href="#">View</a>
Store View	Jan 07, 2017, 2:01:00 AM	pahm lam		\$75.00	\$75.00	Processing	<a href="#">View</a>
Store View	Jan 05, 2017, 8:01:00 AM	FAAA Lammmm		\$75.00	\$75.00	Closed	<a href="#">View</a>

moneris.demo.izysync.com/admin/sales/order/index/key/e0c74728287c32086cfaf169944c7614909e65083e1df1566c533212b48ce31c/



#00000027

Search, Notifications (9), moneris

DASHBOARD

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

← Back Send Email Credit Memo Hold Reorder

- ORDER VIEW**
- Information
- Invoices
- Credit Memos
- Comments History
- Transactions

### Order & Account Information

Order # 00000027 (The order confirmation email was sent)

Order Date	Mar 18, 2017, 3:11:40 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	118.70.109.213

### Account Information

Customer Name	Susan Smith
Email	susansmith2602@gmail.com
Customer Group	General

### Address Information

#### Billing Address [Edit](#)

Susan Smith  
Magenest  
102 Truong Chinh Street  
Ha Noi, Washington, 100 000  
United States  
T: 0964 209 263

### Payment & Shipping Method

#### Payment Information

Credit Card (Moneris)

Transaction Type:	00 - Purchase
Reference Num:	660157840010070010
Transaction ID:	44-0_11
Card number:	XXXX-1111
Card Type:	Visa
Expiration Date:	12/2019
Approve Message:	APPROVED * =

Information about transaction

The order was placed using USD.

### Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Ingrid Running Jacket	Invoiced	\$85.00	\$85.00	Ordered 1 Invoiced 1	\$85.00	\$0.00	0%	\$0.00	\$85.00
SKU: Ingrid Running Jacket									

### Order Total

#### Notes for this Order

Status: Processing

Comment:

#### Order Totals

Subtotal	\$85.00
<b>Grand Total</b>	<b>\$85.00</b>
<b>Total Paid</b>	<b>\$85.00</b>
<b>Total Refunded</b>	<b>\$0.00</b>

\_\_\_\_\_

**Total Due** **\$0.00**

Notify Customer by Email

Visible on Storefront

**Submit Comment**

Mar 18, 2017 3:11:40 AM | Processing | Customer **Not Notified**  
Captured amount of \$85.00 online Transaction ID: "44-0\_11"

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**Magento** ver. 2.1.0  
[Report Bugs](#)

**+ Partial or total refund:**

You can refund partially or totally by clicking **Credit Memo > Refund**.

About partial refund, it applies for many frequencies and up to out of products.



# New Memo for #000000008

DASHBOARD

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

← Back    Reset

## Order & Account Information

### Order # 00000027 (The order confirmation email was sent)

Order Date	Mar 18, 2017, 3:11:40 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	118.70.109.213

### Account Information

Customer Name	Susan Smith
Email	susansmith2602@gmail.com
Customer Group	General

## Address Information

### Billing Address [Edit](#)

Susan Smith  
Magenest  
102 Truong Chinh Street  
Ha Noi, Washington, 100 000  
United States  
T: 0964 209 263

## Payment & Shipping Method

### Payment Information

Credit Card (Moneris)

Transaction Type:	00 - Purchase
Reference Num:	660157840010070010
Transaction ID:	44-0_11
Card number:	XXXX-1111
Card Type:	Visa
Expiration Date:	12/2019
Approve Message:	APPROVED * =

The order was placed using USD.

## Items to Refund

Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Ingrid Running Jacket SKU: Ingrid Running Jacket	\$85.00	Ordered 1 Invoiced 1	<input type="checkbox"/>	<input type="text" value="1"/>	\$85.00	\$0.00	\$0.00	\$85.00

[Update Qty's](#)

## Order Total

### Credit Memo Comments

Comment Text

### Refund Totals

Subtotal	\$85.00
Refund Shipping	<input type="text" value="0"/>
Adjustment Refund	<input type="text" value="0"/>
Adjustment Fee	<input type="text" value="0"/>

Grand Total \$85.00

Append Comments

Email Copy of Credit Memo

[Refund Offline](#) [Refund](#)

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[Report Bugs](#)

## Update

- When a new update is available, we will provide you with a new package containing our updated extension.
- You will have to delete the module directory and repeat the installing steps above.
- Flush the config cache. Your store and newly installed module should be working as expected.

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## Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6-month free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

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Once again, thank you for purchasing our extension. If you have any questions relating to this extension, do not hesitate to contact us for support.