

# WooCommerce Event Ticket

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via [sup port@magenest.com](mailto:support@magenest.com) or submit a ticket on our support portal.

By: Magenest | Support Portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/92>

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## Introduction

WooCommerce Ticket from Magenest allows merchants to create event products and sell tickets on WooCommerce platform.

### Features for admin

- Support Simple products and Variable products
- Create ticket products with ease
- Able to customize the PDF ticket
- Able to customize email template
- Generate QR code for tickets
- Display Google Map on product page to show event location
- Manage event tickets in backend
- Export data of event attendees to CSV file
- Set reminder email to customers X days before event date
- Redeem tickets from backend (for single ticket or mass/bulk actions)
- Resend tickets from backend (for single ticket or mass/bulk actions)
- Scan QR and redeem tickets with browsers on Android mobiles or webcam
- Upload QR code image and redeem tickets from backend

### Features for customers

- Purchase one or multiple tickets for events
- Choose between E-ticket and physical ticket (with shipping option)
- Receive pdf ticket(s) via emails
- Send emails to all attendees

### System Requirements

Your store should be running on **WooCommerce 3.0, 3.4.7; Wordpress 4.8., 4.9.8**



## Configuration

### General Settings

In **Ticket Manager > Settings**

-  General settings

- The order status when payment is completed: You can set the status of the order when customers make the payment for the tickets. The default status is Completed
- Google Map API: In order to show the google map on the product page, you have to fill in the Google Map API. [Learn more](#)

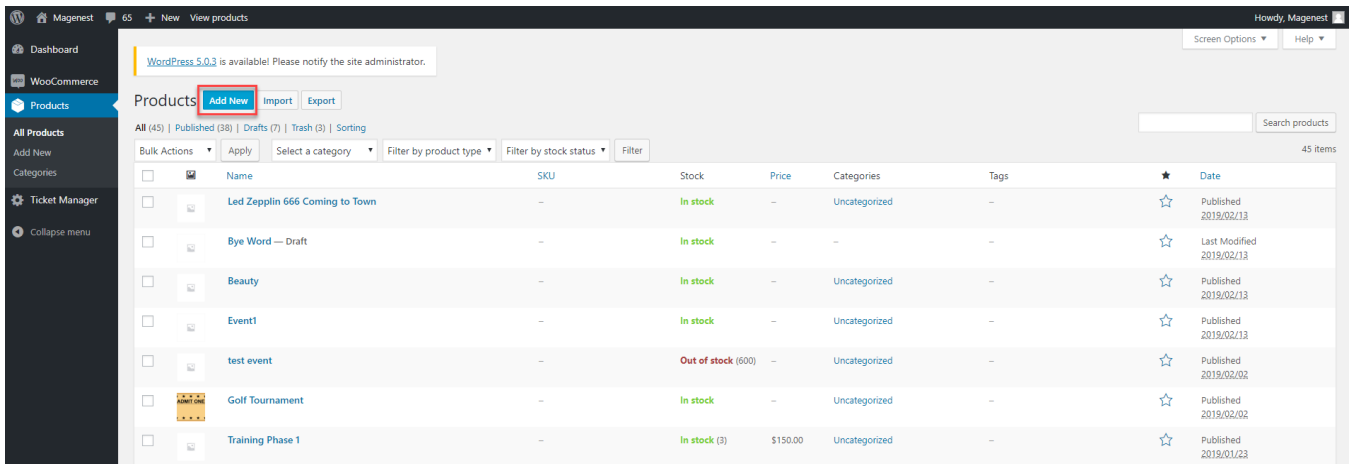
The screenshot shows the 'Ticket Manager' settings page in the WordPress admin dashboard. The left sidebar contains a menu with 'Ticket Manager' selected. The main content area is titled 'Ticket Settings' and has two tabs: 'General' and 'Emails'. Under the 'General' tab, there are two settings: 'The order status when payment is completed' with a dropdown menu set to 'On hold', and 'Google Map API' with a text input field containing a long alphanumeric key. A 'Save Changes' button is at the bottom left.

+ Email: You can set the default email template in this setting. You can also add specific email template in each product setting. If the email template in product setting is empty, this default one will be used.

The screenshot shows the 'Ticket Manager' settings page, specifically the 'Emails' tab. The left sidebar is the same as the previous screenshot. The main content area is titled 'Ticket Settings' and has two tabs: 'General' and 'Emails'. Under the 'Emails' tab, there are four settings: 'BCC Name' (Angelo Morgado), 'BCC Email' (demo123@gmail.com), 'Email Subject' (Thank you for your purchase!), and 'Email Content (HTML)'. The 'Email Content (HTML)' field has a rich text editor with a toolbar and a text area containing a template with placeholders like {{attendee\_name}}, {{product\_name}}, {{ticket\_code}}, {{start\_time}}, {{end\_time}}, and {{location}}. A 'Save Changes' button is at the bottom left.

## Create event product

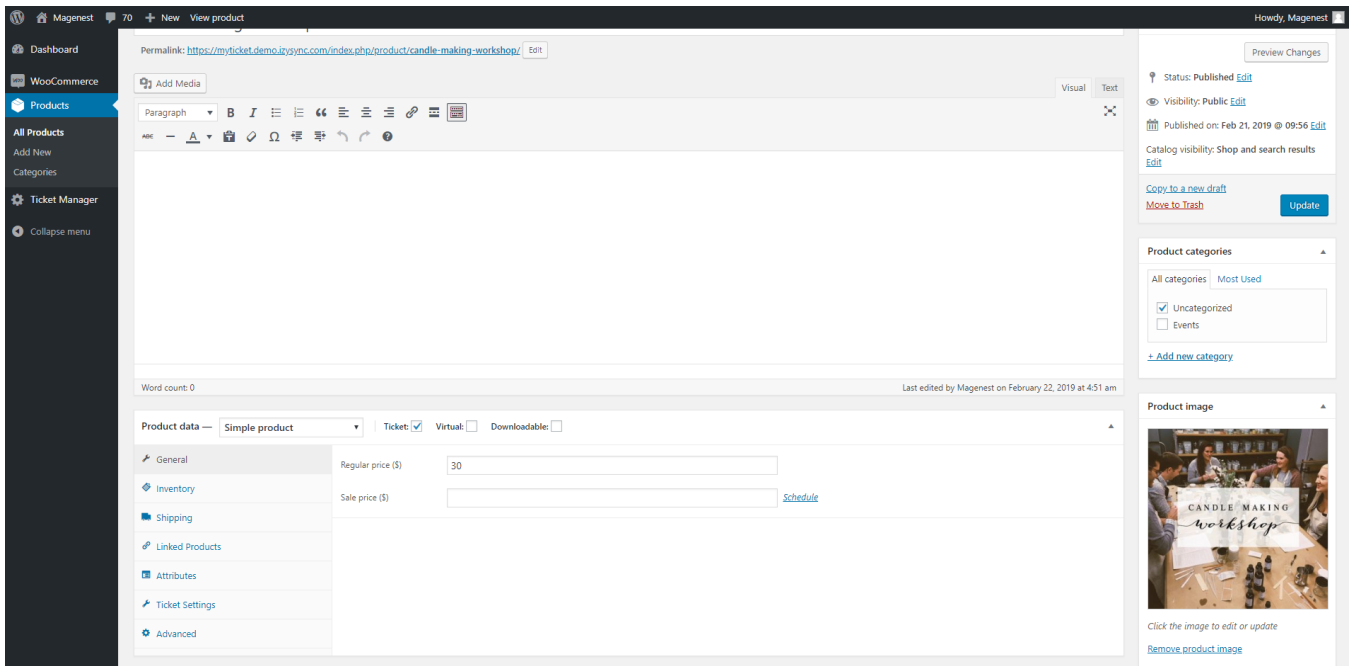
In the back end, go to **Products > All Products** > Click on **Add New** button to create new event ticket product.



First, you must tick in the Ticket checkbox.

In the General settings, you can set the price for the tickets. The extension supports Simple product and Variable product so you can set the prices for either one of these two.

You can refer to [this document](#) on how to setup WooCommerce variable product



**Simple product**

This screenshot shows the 'Edit Product' page in the WooCommerce admin interface. The product is set as a 'Variable product' and has the 'Ticket' attribute checked. The left sidebar contains navigation links for Dashboard, WooCommerce, Products, All Products, Add New Categories, Ticket Manager, and Collapse menu. The main content area is divided into sections: Product data (with tabs for Inventory, Shipping, Linked Products, Attributes, Ticket Settings, Variations, and Advanced), Location, Date, and Custom Fields. The Location section includes fields for Name, Location, and Value(s), with checkboxes for 'Visible on the product page' and 'Used for variations'. The Date section includes fields for Name, Date, and Value(s), with similar checkboxes. The right sidebar contains sections for Product categories, Product image, Product tags, and Product gallery.

This screenshot shows the 'Edit Product' page for a 'Variable product' with variations. The 'Variations' tab is selected, displaying a table of variations with columns for variation ID, location, and date. Below the table, there are fields for 'Default Form Values', 'Add variation', and 'Go'. The 'Advanced' tab is also visible, showing fields for 'SKU', 'Regular price (\$)', 'Sale price (\$)', 'Stock status', 'Weight (kg)', 'Dimensions (LxWxH (cm))', 'Shipping class', and 'Description'.

### Variable Product

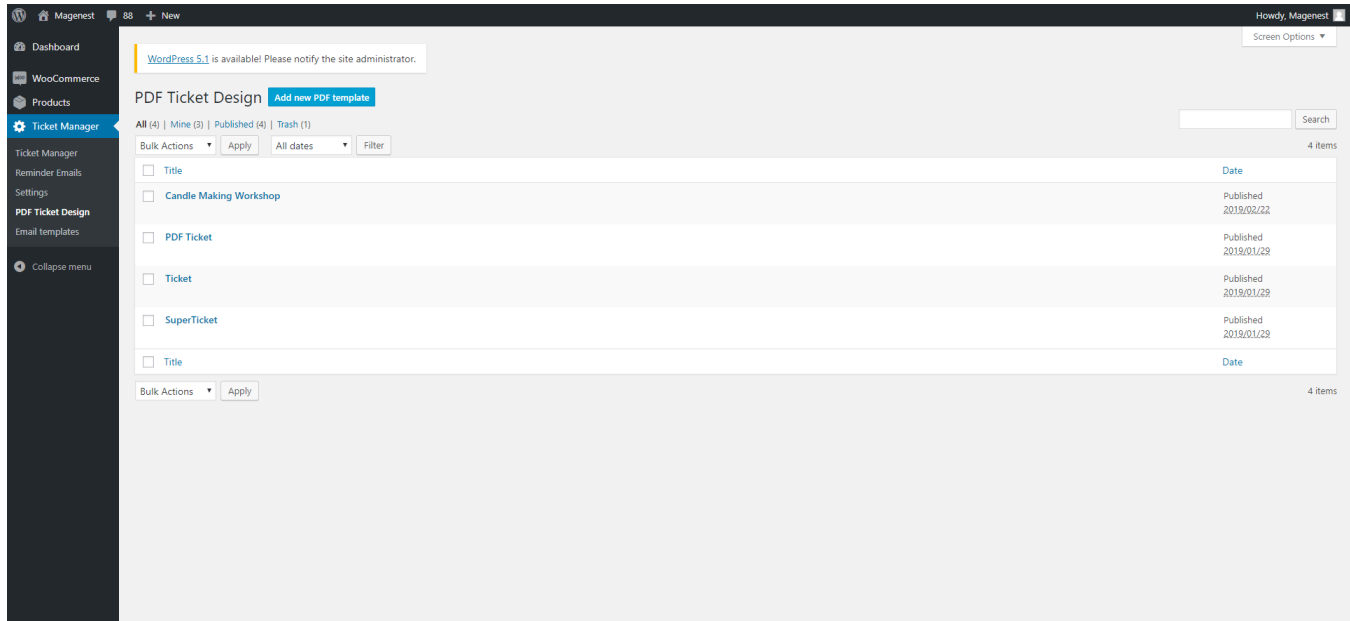
#### + Event details:

- Start time, end time: The event date and time, which could be for multiple days or for the same day
- Location: The event address
- Display Google Map Tab: Show the Google Map on product page with the event location. You must fill in the latitude and longitude of the location,
- Automatically disable the product: The product will be disabled automatically when the event time is over. Customers cannot purchase the tickets anymore.
- Add attendees: Display the attendee form with name and email fields on product page.
- Ticket type: You can set it as the E-ticket or Physical Ticket (with shipping option) or both.

#### + PDF Settings:

- Ticket code pattern: The ticket code format. [A3] means to generate 3 random alphabetical characters, [N3 ] will generate 3 random numbers. "CW" is the hard code  
Example: Magenest-[A3][N2] will generate a code like Magenest-aff23 or Magenest-af09 ...
- PDF Template: Assign the PDF ticket design to this product.





The changes you make for the PDF configuration can be previewed in the PDF View field.

**+** PDF Config: You can adjust the page width and height and upload the background image for the ticket.

**+** Text settings:

To add the text field, to you have to fill in the text content first, then click on **Add new** button.

You can then change the text font, color, and size.

You can delete the text field by pressing the Recycle bin icon on the top right of the field.

**+** Shortcode: There are 9 shortcodes available for your choice.

- {{product\_name}} : Event name
- {{start\_time}} : Start time of the event
- {{end\_time}} : End time of the event
- {{location}} : Event Location
- {{attendee\_name}} : Attendee's name
- {{attendee\_mail}} : Attendee's email
- {{billing\_name}} : Billing name
- {{billing\_phone}} : Billing phone number
- {{ticket\_code}}: The numeric ticket code

**+** Image settings: Apart from background image, you can add more images to the ticket design.

**+** QR Code: Add the QR code to the design.

Magenest 88 + New View PDF template Howdy, Magenest Screen Options

Dashboard WooCommerce Products Ticket Manager Ticket Manager Reminder Emails Settings PDF Ticket Design Email templates Collapse menu

WordPress 5.1 is available! Please notify the site administrator.

Edit PDF template Add new PDF template

Candle Making Workshop

PDF View



FROM CALLA'S

# Candle Making Workshop

Event Date: {{start\_time}}

Location: {{location}}

Attendee name: {{attendee\_name}}

Attendee email: {{attendee\_mail}}

Ticket code:



Publish

Preview PDF

Status: Published Edit

Visibility: Public Edit

Published on: Feb 22, 2019 @ 10:04 Edit

Move to Trash Update

PDF Config

Page width (px) 1920

Page height (px) 1080

Background image for ticket Choose image Delete

Text settings

Add new

Text

Text content

Color

Font Select value

Size

ShortCode

Event name Start time

End time Location

Billing name Billing phone

Ticket code Attendee Name

Attendee Email

Image settings

Add new

Qrcode

Add new Selection

Thank you for creating with WordPress.

Version 4.9.7

## Create email templates

In the Ticket Manager > Email Templates, you can manage all available templates in the table, or creating new template by clicking on **Add new email template** button.

WordPress 5.1 is available! [Please update now.](#)

Howdy, admin

Screen Options

## Email templates

[Add new email template](#)

All (3) | Mine (1) | Published (2) | Draft (1) | Trash (2)

Bulk Actions [Apply](#) All dates [Filter](#) 3 items

| <input type="checkbox"/> | Title                                                                                         | Date                        |
|--------------------------|-----------------------------------------------------------------------------------------------|-----------------------------|
| <input type="checkbox"/> | Workshop Ticket Template<br><a href="#">Edit</a> <a href="#">Trash</a> <a href="#">Access</a> | Published<br>2019/02/22     |
| <input type="checkbox"/> | (no title) — Draft                                                                            | Last Modified<br>2019/02/22 |
| <input type="checkbox"/> | Happy Birthday                                                                                | Published<br>2018/11/17     |
| <input type="checkbox"/> | Title                                                                                         | Date                        |

Bulk Actions [Apply](#) 3 items

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Thank you for creating with WordPress.

You can use the Web Builder Framework to design the email template. Click on the Pen icon on the top left of the Email Design field.

Magenest

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Edit email design [Add new email template](#)

Workshop Ticket Template

Access Manager by AAM plugin

Email Design

Edit Email

Snippet text here lorem ipsum is dummy text

[View online](#)

magenest

HOME

NEW PRODUCT

CATALOGUE

CONTACT US

GOOD NEWS!

Your order has shipped!

To track your order or make any changes please click the button below.

MY ORDER

EVENT: {{PRODUCT\_NAME}}

EVENT DATE :{{START\_TIME}}

SHIPPING ADDRESS : {{BILLING\_NAME}}

{{attendee\_mail}}

Thank you for your purchase.

Please [contact us](#) with any questions regarding your order,

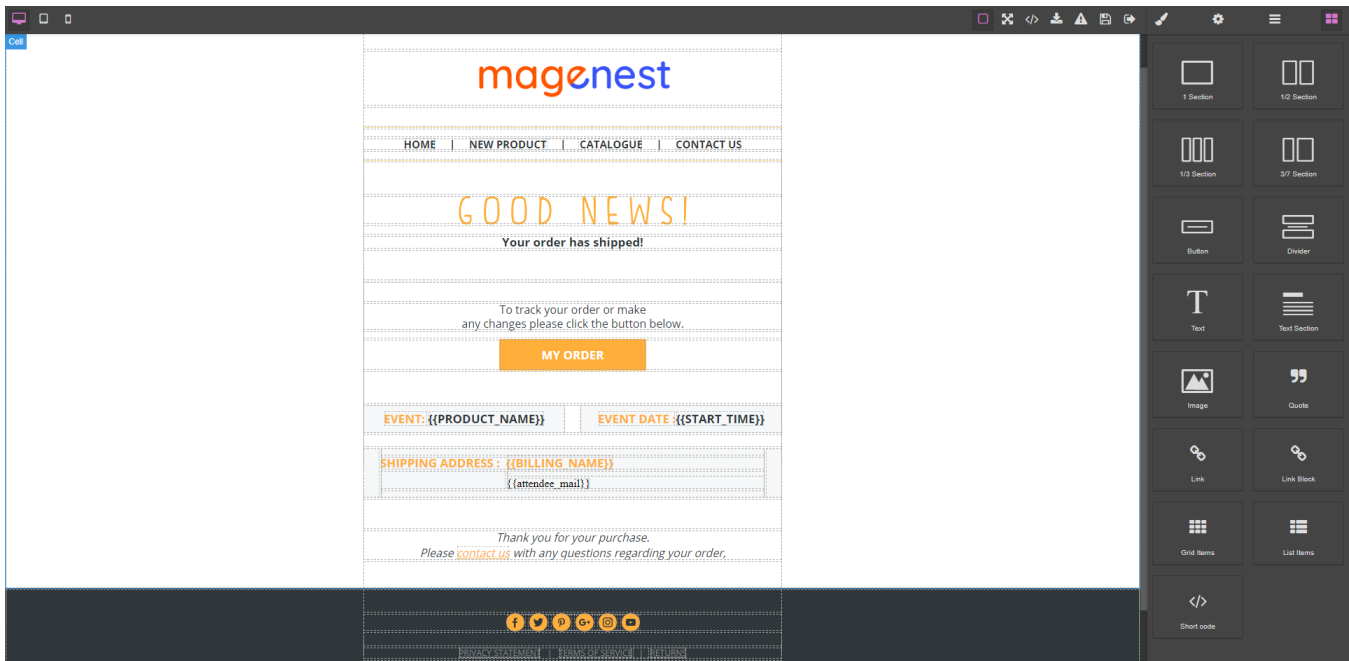
PRIVACY STATEMENT

TERMS OF SERVICE

RETURNS

©2016 COMPANY NAME. ALL RIGHTS RESERVED.

IF YOU DO NOT WISH TO RECEIVE ANY FURTHER EMAILS FROM US, PLEASE [UNSUBSCRIBE](#)



## Manage ticket/attendee list

You can manage the tickets on Ticket Manager page.

With the filter by product, you can select a specific event and view all the tickets sold for that event. You can also resend, redeem or delete the ticket in the action column or select multiple tickets and use bulk actions.

| Code                                      | Attendee name   | Attendee mail                 | Product Name           | Order ID | Redeem Status | Actions        |
|-------------------------------------------|-----------------|-------------------------------|------------------------|----------|---------------|----------------|
| <input type="checkbox"/> CWUkP918         | pascal          | info@pascaldenis.com          | Candle making workshop | 904      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest622/QWhK | asdf qwerty     | derekdrury0621@gmail.com      | Mi producto            | 874      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest390XNis  | asdf qwerty     | derekdrury0621@gmail.com      | Mi producto            | 874      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest945wDJRu | asdf qwerty     | derekdrury0621@gmail.com      | Mi producto            | 874      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest625XXXKp | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi producto            | 870      | redeemed      | Choose actions |
| <input type="checkbox"/> Magenest225shlyU | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi producto            | 870      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest131MUCl  | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi producto            | 870      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest096mwigZ | dsf dsf         | sdfs@fsd.com                  | Mi producto            | 867      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest488pb5M  | HT tamas        | lhorvath.tamas@gmail.com      | Flying Ninja           | 866      | not_redeem    | Choose actions |
| <input type="checkbox"/> Magenest322Zvyks | gtr ggdd        | szgabor1976@gmail.com         | Mi producto            | 865      | not_redeem    | Choose actions |
| <input type="checkbox"/> Code             | Attendee name   | Attendee mail                 | Product Name           | Order ID | Redeem Status | Actions        |

## Scan and redeem tickets

You can redeem the QR code from the back end. On Ticket Manager page, click on **Redeem QR Code** button.

WordPress 5.1 is available! Please update now.

### Ticket Manager

Filter by product  Filter [Export CSV](#) [Redeem QR code](#)

| Code                                      | Attendee name   | Attendee mail                 | Product Name           | Order ID | Redeem Status | Actions                                      |
|-------------------------------------------|-----------------|-------------------------------|------------------------|----------|---------------|----------------------------------------------|
| <input type="checkbox"/> CWUKP918         | pascal          | info@pascaldenis.com          | Candle making workshop | 904      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest632/QWhK | asdf qwerty     | derekdrury0621@gmail.com      | Mi product             | 874      | not_redeem    | Choose actions<br>Resend<br>Redeem<br>Delete |
| <input type="checkbox"/> Magenest390XINis | asdf qwerty     | derekdrury0621@gmail.com      | Mi product             | 874      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest945wDJRu | asdf qwerty     | derekdrury0621@gmail.com      | Mi product             | 874      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest635XXXXp | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi product             | 870      | redeemed      | Choose actions                               |
| <input type="checkbox"/> Magenest225sHkyU | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi product             | 870      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest131tMUCl | liridon Bajrami | liridon.bajrami1992@gmail.com | Mi product             | 870      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest096mwglZ | dsfs dsf        | dsfs@fsd.com                  | Mi product             | 867      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest488plb5M | HT tamas        | t.horvath.tamas@gmail.com     | Flying Ninja           | 866      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Magenest322Zvyks | gtr ggdd        | szgabor1976@gmail.com         | Mi product             | 865      | not_redeem    | Choose actions                               |
| <input type="checkbox"/> Code             | Attendee name   | Attendee mail                 | Product Name           | Order ID | Redeem Status | Actions                                      |

Bulk Actions

1 2 3 ... 8 Next »

Thank you for creating with WordPress.

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You can use Android phone camera, webcam to scan the ticket, or upload the image of the QR code onto the site.

When the code is scanned successfully, you can redeem the ticket with the **Redeem** button under the ticket information.

### Redeem Ticket




Zoom: 2

Brightness: 0

Contrast: 0

Threshold: 0

Sharpness: off ☐ grayscale: off ☐

Flip Vertical: off ☐ Flip Horizontal: off ☐

Redeem ticket?

Ticket code: CWJGG800. Do you redeem?

[Redeem Ticket](#) [Cancel](#)

Scanned result: Search succeeded

**Attendee Name:** Angelo Morgado

**Attendee Mail:** nadamas216@gmail.com

**Code:** CWJGG800

**Redeem Status:** not\_redeem

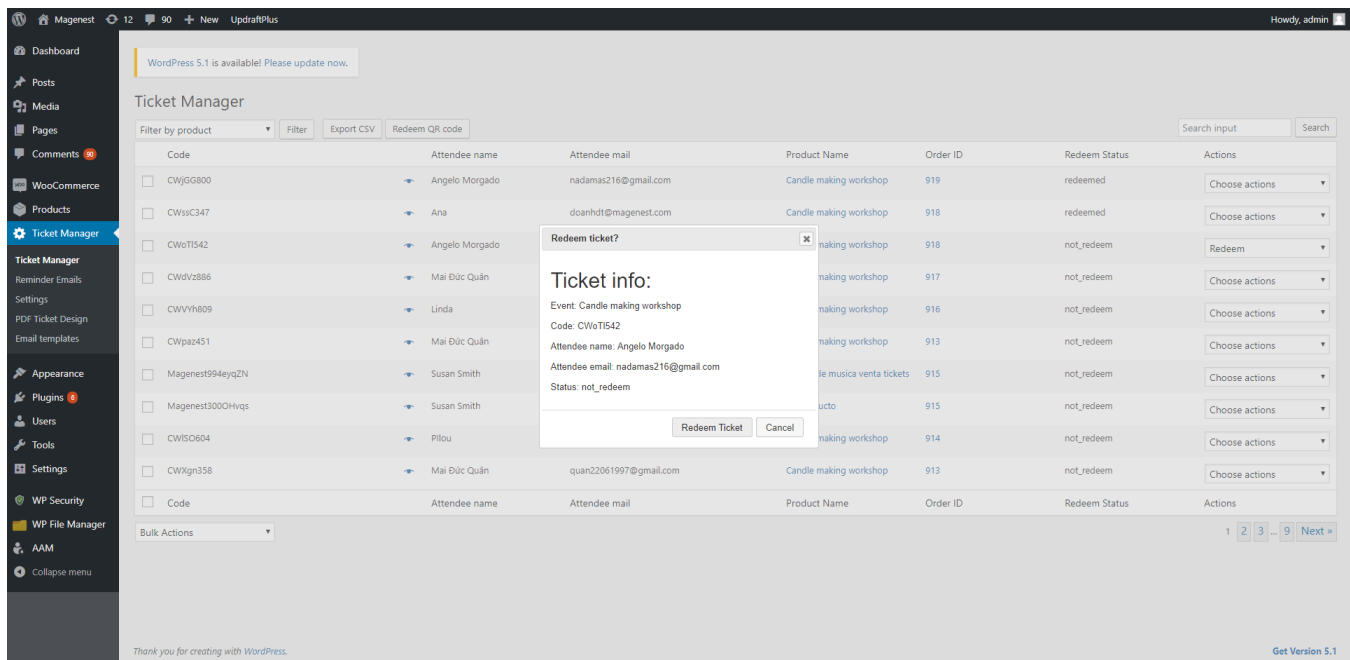
**Event:** Candle making workshop

**Time:** From February 22, 2019, 8:30 am To March 8, 2019, 12:00 am

**Location:**

[Redeem](#)

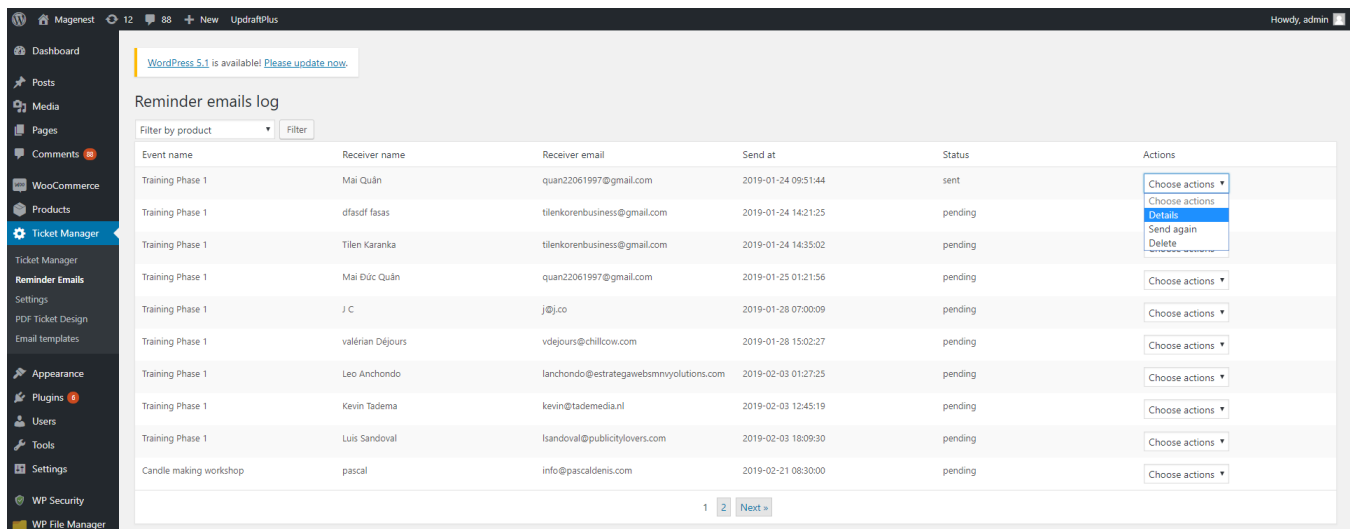
⚠ You can also choose Redeem in the action column to redeem each ticket manually without scanning.



## Manage reminder emails

You can track the reminder email list in **Ticket Manager > Reminder emails**.

With the filter by product, you can select a specific event and view all the tickets sold for that event. You can view the ticket details, resend the reminder email or delete the record.



## Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
- All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.
- Flush the configure cache. Your store and newly installed module should be working as expected.

# Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6-month free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other services such as customizing our products, installation and uninstallation service.

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Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.

[Magenest](#)