

2. QuickBooks Desktop Integration User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this guide, please send us an email via the user page contact form here. Thank you.

By: Magenest | Support portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/33>

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Introduction

Magento 2 Quickbooks Desktop Integration for Magento 2 is a powerful extension that helps merchants synchronize error-free data from your Magento 2 store to QuickBooks Desktop automatically in real-time. Merchants can transfer unlimited online transaction data at a glance.



Main Features

- Connect to multiple QuickBooks company file
- Synchronize customer data from Magento 2 to QuickBooks. Update Customer data when updating customer information from Magento 2.
- Synchronize Guest data depend on Magento Order information to QuickBooks
- Synchronize Payment method & Shipping method from Magento 2 to QuickBooks
- Synchronize Product data to QuickBooks. Update Product data include updating stock when there is modification action from Magento 2.
- Mapping Tax data between Magento 2 and QuickBooks
- Synchronize Order data from Magento to QuickBooks with full information such as Shipping/Billing Address, order line items with tax/non-tax, Discount/Shipping amount
- Synchronize Partial/Full Invoice and corresponding Receive Payment from Magento 2
- Synchronize Partial/Full Credit memo data from Magento 2 with adjustment fee/adjustment refund

System Requirements

Your store needs to be running on Magento version 2.2.1x, 2.3.x, 2.4.x

Prerequisites

- You have to use SSL for your website
- Web connector application is required on the computer that installs QuickBooks with version **2.1.0.30 and older versions**
- Support QuickBooks version:
 - QuickBooks Enterprise Solutions
 - QuickBooks Premier (2002 or later)
 - QuickBooks Pro (2002 or later)
 - QuickBooks Simple Start (2006 or later)
 - Canadian editions of QuickBooks Pro, Premier, or Enterprise (2003 or later)
 - UK editions of QuickBooks Pro or Accountant Edition (2003 or later)

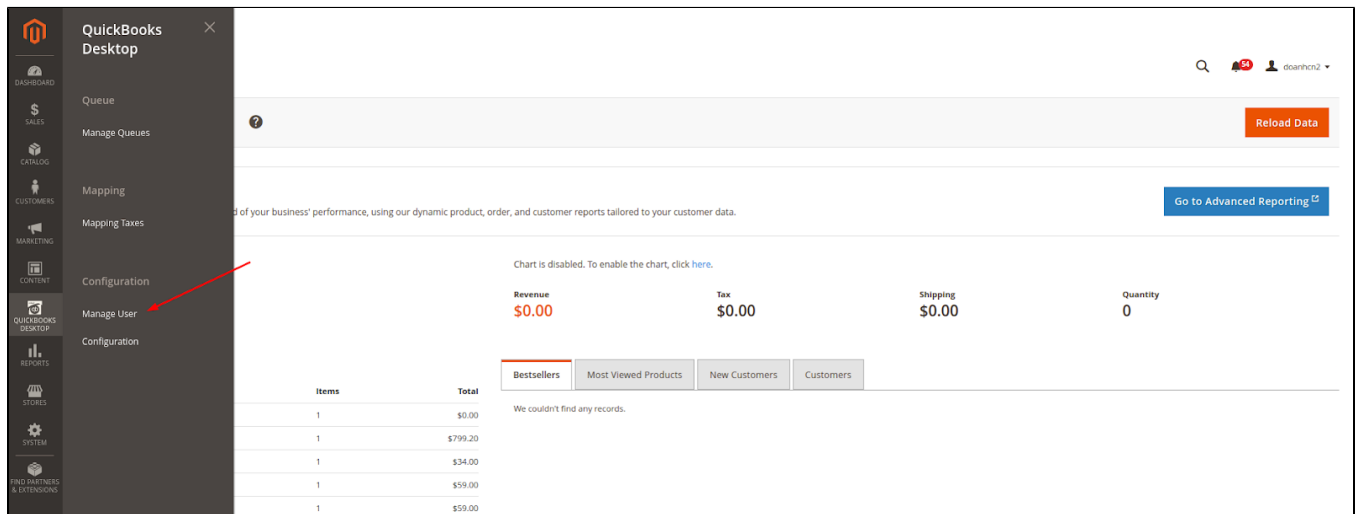
⚠ Please note: QuickBooks Web Connector 2.1.0.30 and older versions only support up to TLS 1.0

How to setup connection

First of all, you have to set up the connection between the Magento website and QuickBooks software through the Web connector application. Please follow the below steps:

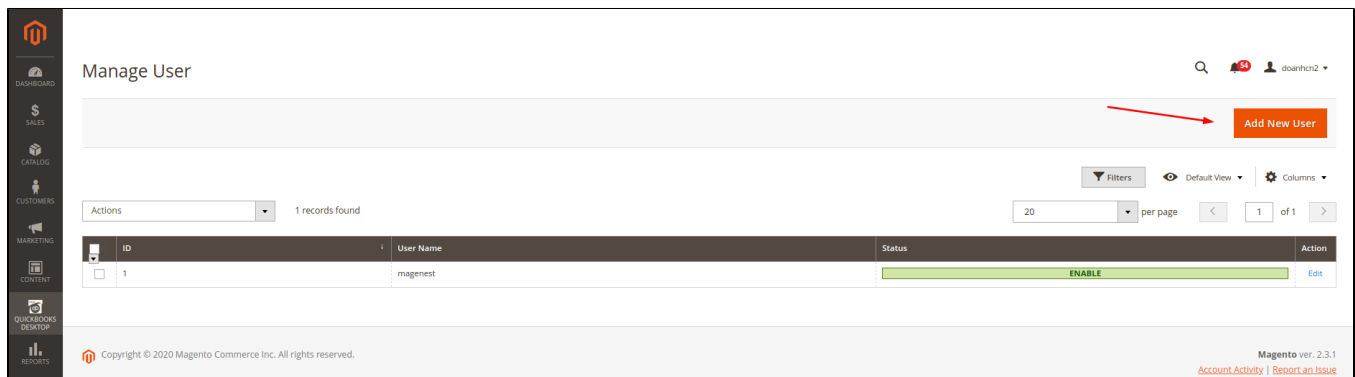
Step 1: Create a user for QuickBooks Web Connector

+ In this step, you have to create a user account that will be used to establish a connection between Magento 2 and Web connector. You can create one by going to **QuickBooks Desktop > Manage User**, and click on **Add New User**.



The screenshot shows the QuickBooks Desktop application interface. On the left sidebar, the 'Manage User' option under the 'QuickBooks Desktop' section is highlighted with a red arrow. The main content area displays a dashboard with various metrics and a table of items.

Items	Total
1	\$0.00
1	\$799.20
1	\$34.00
1	\$59.00
1	\$59.00



The screenshot shows the 'Manage User' page in the QuickBooks Desktop application. The 'Add New User' button is highlighted with a red arrow. Below the button, there is a table with one user record.

ID	User Name	Status	Action
1	magenest	ENABLE	Edit

+ Fill all the fields then click **Save Information** to save the entered information. The **username** and **password** will be used with QuickBooks Web Connector later on.

Information

← Back Delete Reset Save and Continue Edit **Save Information**

INFORMATION

General Information

User Information

User Name * magenest

Password * ****

Status * Enable

Copyright © 2020 Magento Commerce Inc. All rights reserved. Magento ver. 2.3.1

+ At the end of this step, you have to set up the account for the connection by going to **QuickBooks Desktop > Configuration > Connection Settings**

Store View: Default Config

QuickBooks Desktop

Support: Submit a ticket
Contact us: support@magenest.com
To configure this extension, please read our [User Guide](#)
For us to better diagnose your site, please enable debug mode and send us this [file](#) along with your support request

ver. 3.0.0

Connection Settings

No company is connected right now!

QuickBooks Desktop Version [store view] Canada

Company [store view] No company selected

User Name [store view] magenest

Auto run application every min [store view] 100

[global] Query Company

Mapping/Query Settings

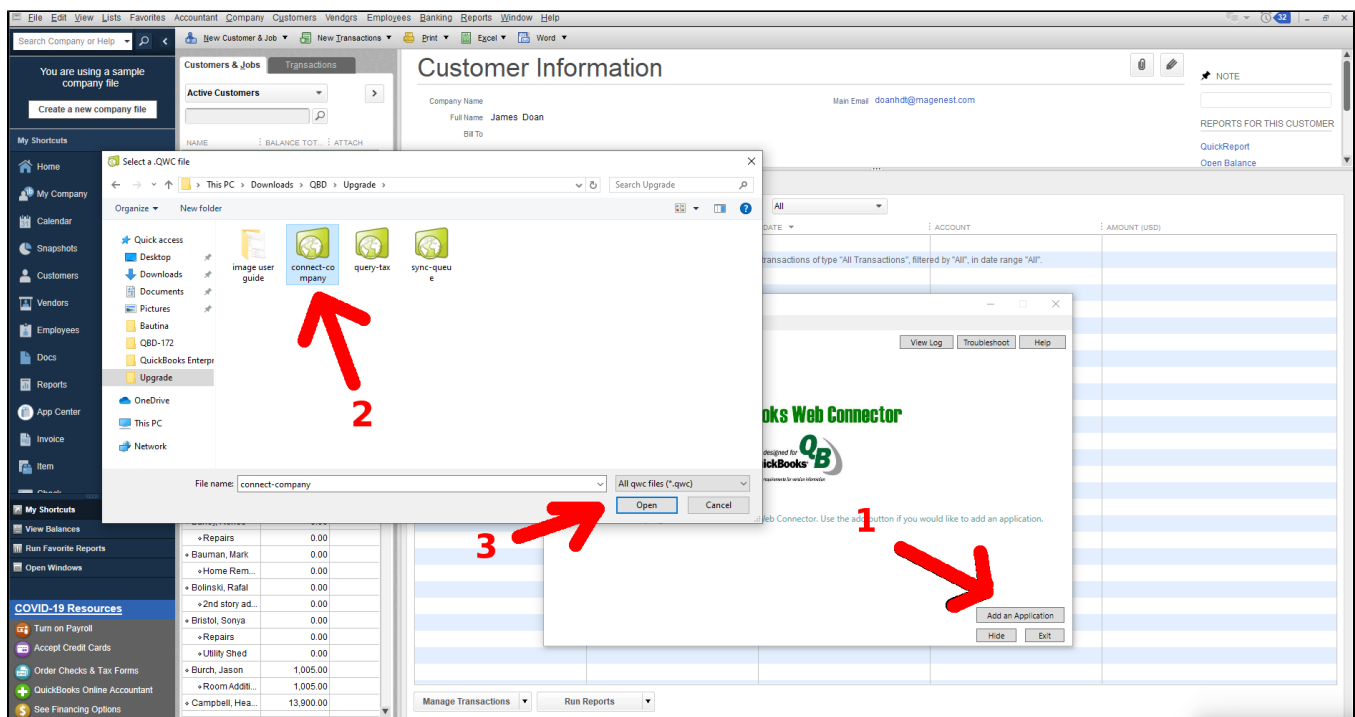
Synchronize Settings

Debug Setting

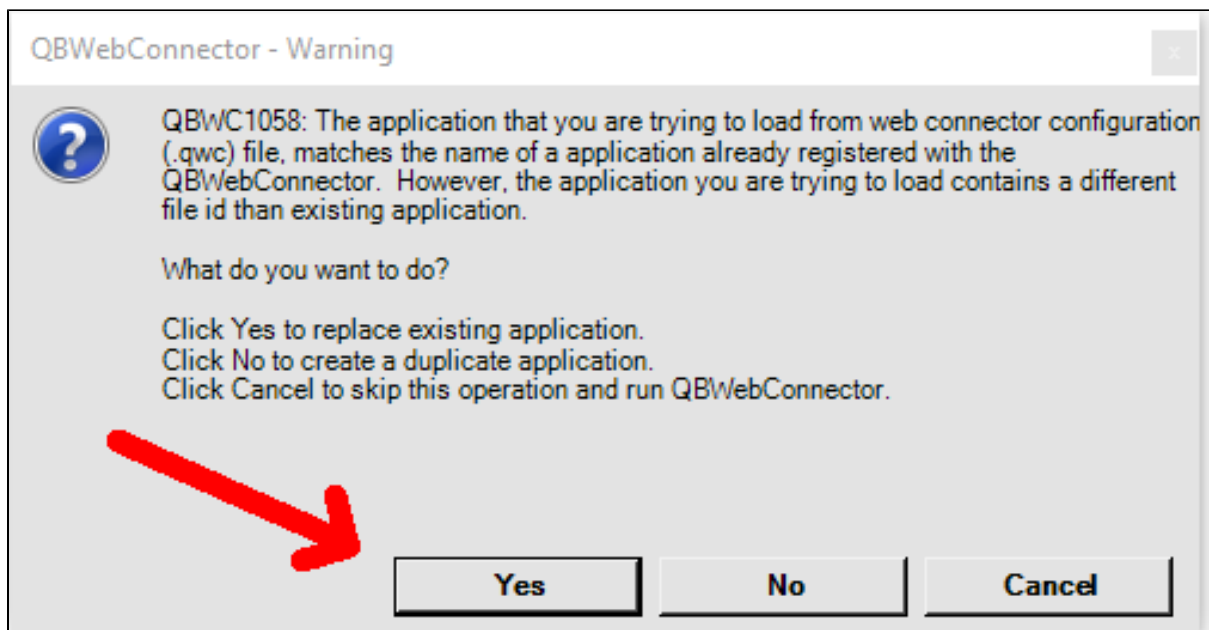
Save Config

Step 2: Establish the connection

+ Please click on the "Query company" button to download the connection file to add to the Web connector application:

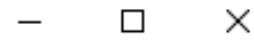


+ While adding the application file, there are some pop-ups to request permission for this file:





Authorize New Web Service



A web-based application is requesting access to QuickBooks data through the QuickBooks Web Connector.

Application Information

Name: **Connect Company**
Service Host: localhost.m231
Description:
Support URL: <http://localhost.m231/?SID=20vqodvoapk37hrd1ka9ddt60osupport.php>

Web Security Certificate Information

Name: **Unavailable for a non-SSL AppURL**
Expires: Unavailable for a non-SSL AppURL
Issuer: Unavailable for a non-SSL AppURL

QuickBooks Solutions Marketplace

Search for information about this application on the [QuickBooks Solutions Marketplace](#)

Access to QuickBooks may include reading and modifying sensitive QuickBooks data!



Be sure that you intended to grant this web application access to QuickBooks and that you trust the provider. When the Web Connector first accesses your QuickBooks Company file on behalf of this application you will be prompted for permission again by QuickBooks. Set permissions carefully, Intuit cannot control the data exchanged with QuickBooks beyond the permissions granted in that dialog.

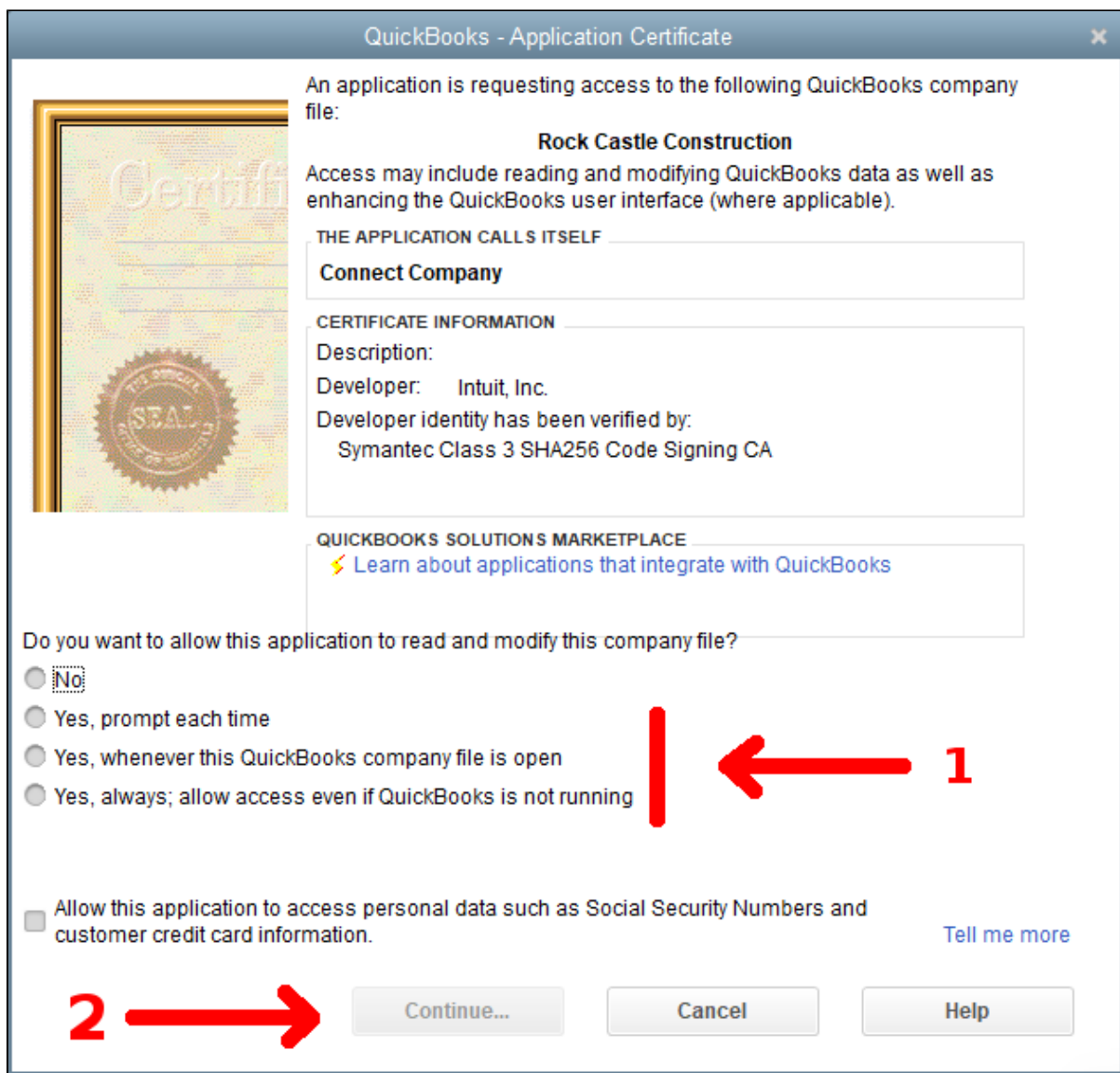
Make sure QuickBooks is running and has the correct company file open, then

Click OK to grant this web service access to QuickBooks, otherwise click Cancel



OK

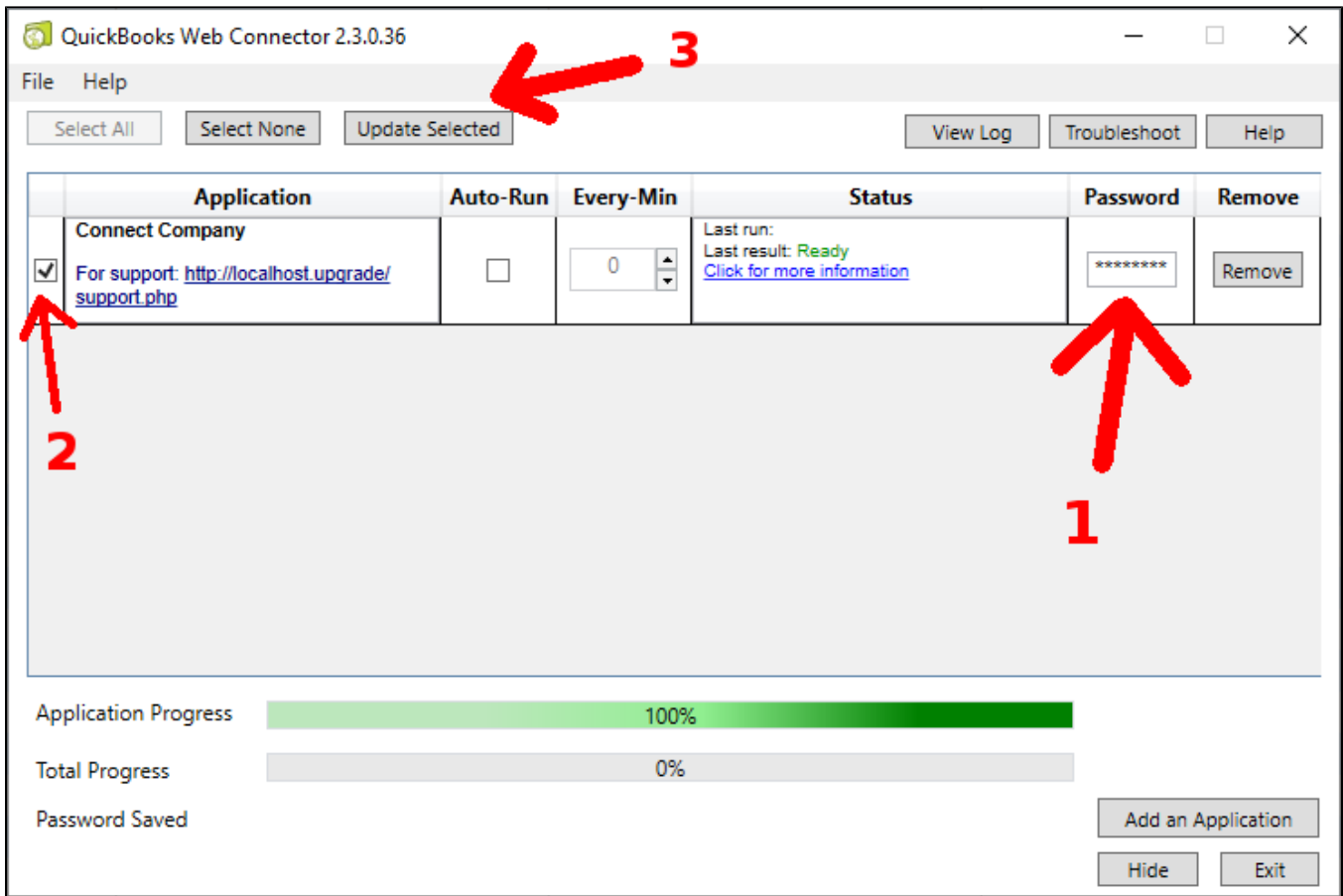
Cancel



+ QuickBooks will then ask you how and when you'd like for QuickBooks to allow Web connector to access your company file. There are 4 options in the above image:

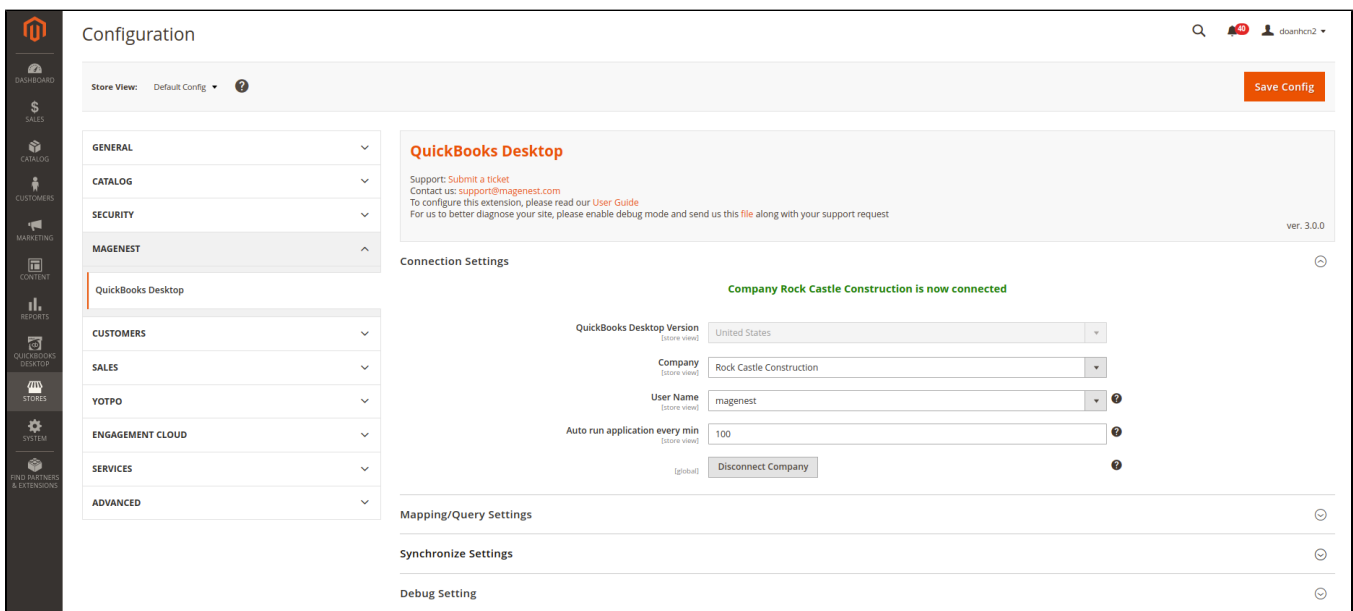
- No: not allow read and modify, if you choose this option, it will not read or modify Quickbooks data, so cannot integrate data between 2 systems.
- Yes, prompt each time: every time that you run the application, it will ask again
- Yes, whenever this QuickBooks company file is open
- Yes, always; allow access even if QuickBooks is not running

+ After adding the connection file to the Web connector application, run the application that has been added:



Note: the password is the password of the user which be created in Step 1

Once the connection setup is done, you should see the following image:



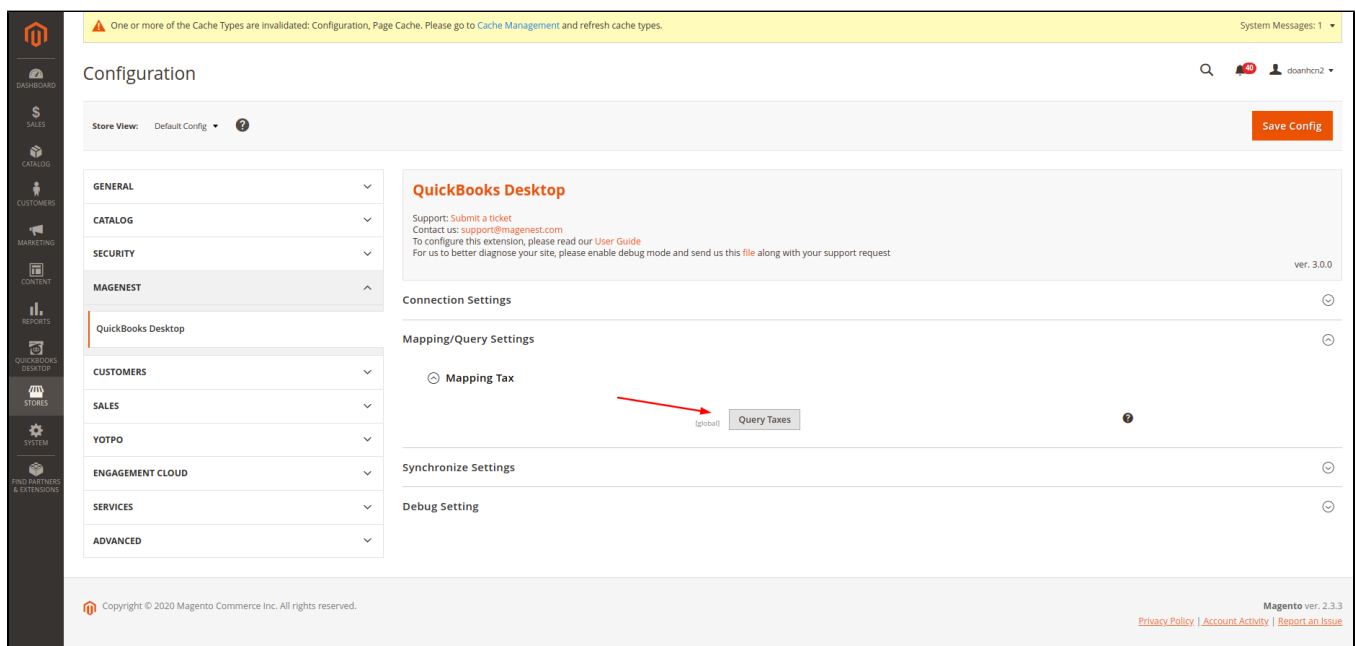
 **Note: You only need to establish a connection once for one company.**

Mapping Tax

In this step, the module will map the existing taxes in both systems, therefore, you have to have the corresponding taxes in both Magento and QuickBooks. When all taxes have been prepared, please do the following step to mapping them:

Step 1: Query Tax from QuickBooks

 First of all, get query-tax.qwc file to add to Web connector:



One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types. System Messages: 1

Configuration

Store View: Default Config 

Save Config

GENERAL

CATALOG

SECURITY

MAGENEST

QuickBooks Desktop

CUSTOMERS

SALES

YOTPO

ENGAGEMENT CLOUD

SERVICES

ADVANCED

QuickBooks Desktop

Support: Submit a ticket
Contact us: support@magenest.com
To configure this extension, please read our [User Guide](#)
For us to better diagnose your site, please enable debug mode and send us this [file](#) along with your support request

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Connection Settings

Mapping/Query Settings

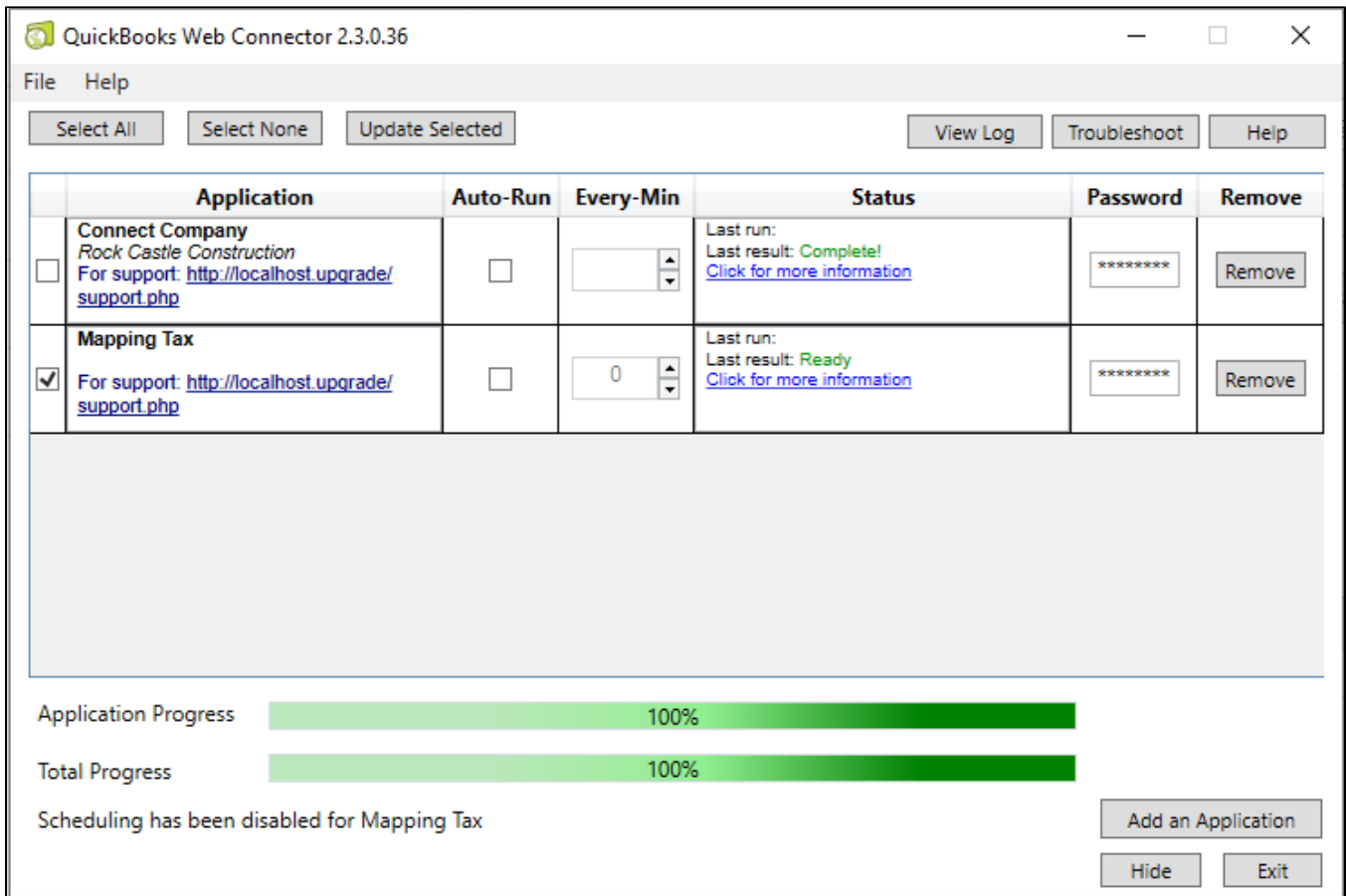
Synchronize Settings

Debug Setting

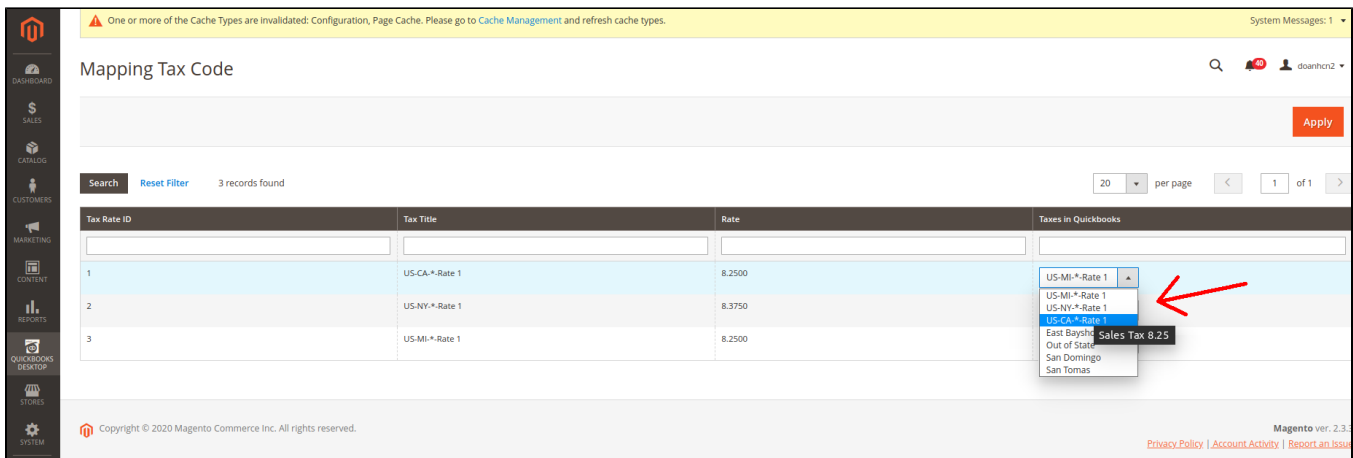
Mapping Tax

(getall)

Query Taxes



+ After **Update Selected**, you will see all of the taxes that exist in QuickBooks in the **Mapping Tax** table.

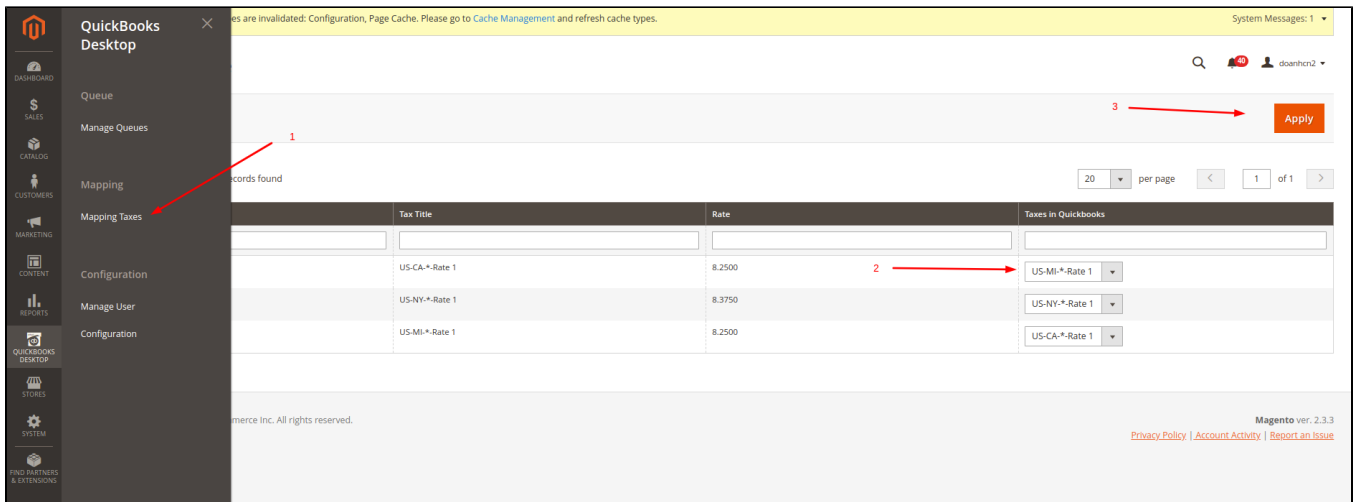


Step 2: Mapping Taxes

+ **QuickBooks Desktop -> Mapping -> Mapping Taxes**, you will see a table which shows all of the taxes in both Magento and QuickBooks

You should set the mapping for the QuickBooks tax that corresponds to the Magento tax.

+ Finally, click the **Apply** button to save the Mapping.

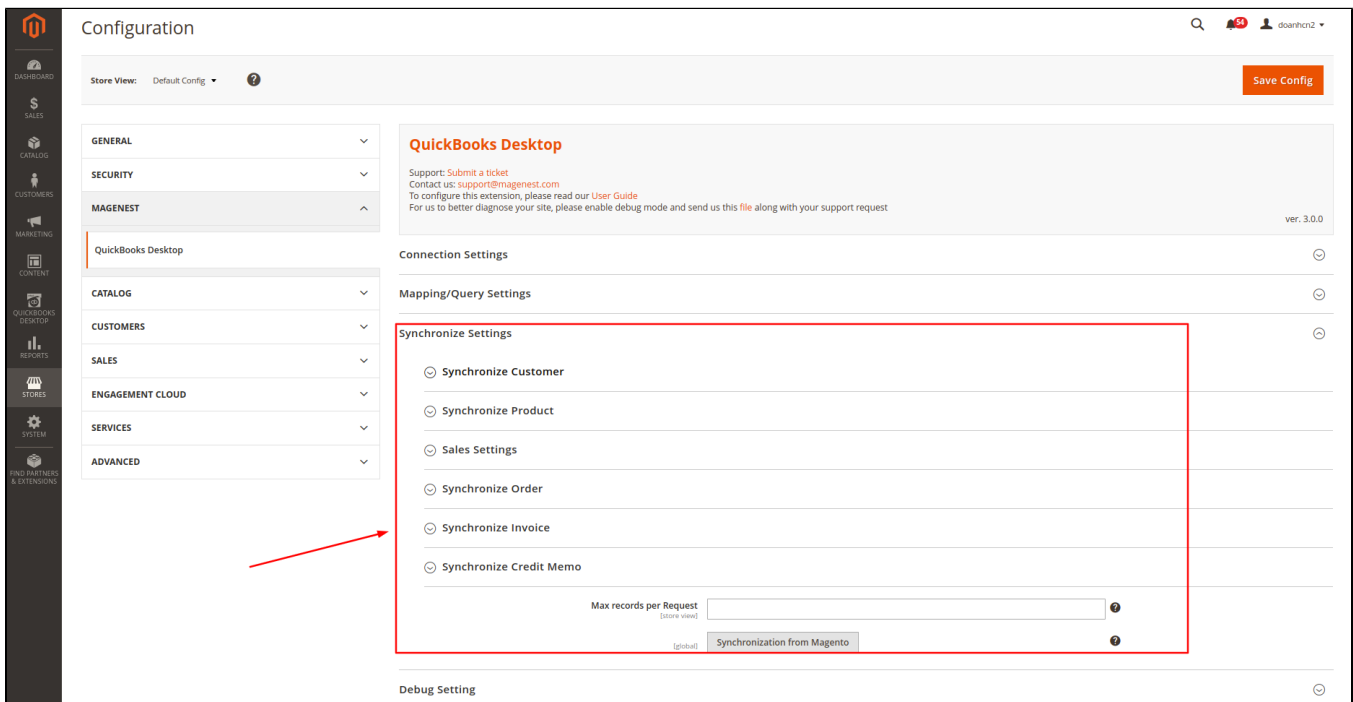


Synchronize Magento Data

Magento data will be synchronized into QuickBooks when all of them exist in the Queue table with Queue status.

Configuration

+ You have to set up some configuration before synchronizing Magento data into QuickBooks. Go to **QuickBooks Desktop -> Configuration -> Synchronize Settings**



+ When you open each section, you may see the following settings:

- **Synchronization date from:** set update which use to filter when you add object data to Queue by click the button in the Header of the Queue table (second way to add data to Queue table)
- **Auto insert id to customer name:** Select **Yes** in case you want to add an ID to the customer name. To avoid customers synchronization failure because customers have the same name.

- **Allow Sync Order:** Select **No** if you don't want to sync orders.
- **Allow Sync Invoice:** Select **No** if you don't want to sync invoices and receive payments.
- **Allow Sync Credit Memo:** Select **No** if you don't want to sync credit memos.
- **Max records per Request:** When you click **Update Selected** or **Autorun** is triggered in the *Web connector*, there will be a lot of requests sent to Magento to get data and import to QuickBooks. This field will set the number of items that will be imported into Quickbooks in each of these requests. By default, if you don't set a value for this configuration, it will process all records of one type for each request.

⚠ Please note that you shouldn't set it up too large or leave it blank to avoid connection timeout errors.

Synchronize Product

- DASHBOARD
- SALES
- CATALOG
- CUSTOMERS
- MARKETING
- CONTENT
- REPORTS
- QUICKBOOKS DESKTOP
- STORES
- SYSTEM
- FIND PARTNERS & EXTENSIONS

Configuration

QuickBooks Desktop

CUSTOMERS
SALES
YOTPO
DOTDIGITAL
SERVICES
ADVANCED

Connection Settings

Mapping/Query Settings

Synchronize Settings

Synchronize Customer
Synchronize Product

Product synchronization date from 2021-06-01 04:25:23

Income Account Consulting Income
Other Income Account Other Income
Discount Income Account Discount
Account for Non-Inventory Item Automobile Expense
Cost of Goods Sold Account Freight and Shipping Costs
Asset Account Accumulated Depreciation

Sales Settings
Synchronize Order
Synchronize Invoice

Save Config

- **Income Account:** Enter Income account name which use to create **Inventory Item** in QuickBooks
- **Other Income Account:** Enter Income account name which use to create **Other charge item** in QuickBooks
- **Discount Income Account:** Enter Income account name which use to create **Discount** item in QuickBooks
- **Account for Non-Inventory Item:** Enter account name which use to create **Non-Inventory** item in QuickBooks
- **Cost of Goods Sold Account:** Enter COGS account name which use to create **Inventory item** in QuickBooks
- **Asset Account:** Enter Asset account name which use to create **Inventory item** in QuickBooks

★ You can get these accounts by going to your company file. Then go to **Lists > Chart of Accounts** and you'll see a list of your existing accounts. If not, create new ones.

Orders

Create New Order

Search by keyword

7 records found (1 selected)

20 per page 1 of 1

	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision
☐	Sep 30, 2020 10:09:15 AM	Veronica Costello	Veronica Costello	\$31.21	\$31.21	Complete	View	
☐	Sep 28, 2020 9:19:04 AM	Veronica Costello	Veronica Costello	\$70.71	\$70.71	Closed	View	
☐	Sep 23, 2020 7:21:52 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View	
☐	Sep 23, 2020 7:19:45 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View	
☐	May 8, 2020 3:27:33 AM	James Doan	James Doan	\$27.00	\$27.00	Pending	View	
☐	Jan 31, 2020 3:32:51 AM	Veronica Costello	Veronica Costello	\$39.64	\$39.64	Closed	View	
☒	Jan 31, 2020 3:32:49 AM	Veronica Costello	Veronica Costello	\$36.39	\$36.39	Processing	View	

Synchronize Data to QuickBooks

Step 1: Download Synchronize Queue file

+ Go to **QuickBooks Desktop** -> **Configuration** -> **Synchronize Settings**, click the **Synchronize from Magento** button to download the **sync-queue.qwc** file

Store View: Default Config

Save Config

QuickBooks Desktop

Support: [Submit a ticket](#)
Contact us: support@magenest.com
To configure this extension, please read our [User Guide](#)
For us to better diagnose your site, please enable debug mode and send us this file along with your support request

ver. 3.0.0

Connection Settings

Mapping/Query Settings

Synchronize Settings

☐ Synchronize Customer

☐ Synchronize Product

☐ Sales Settings

☐ Synchronize Order

☐ Synchronize Invoice

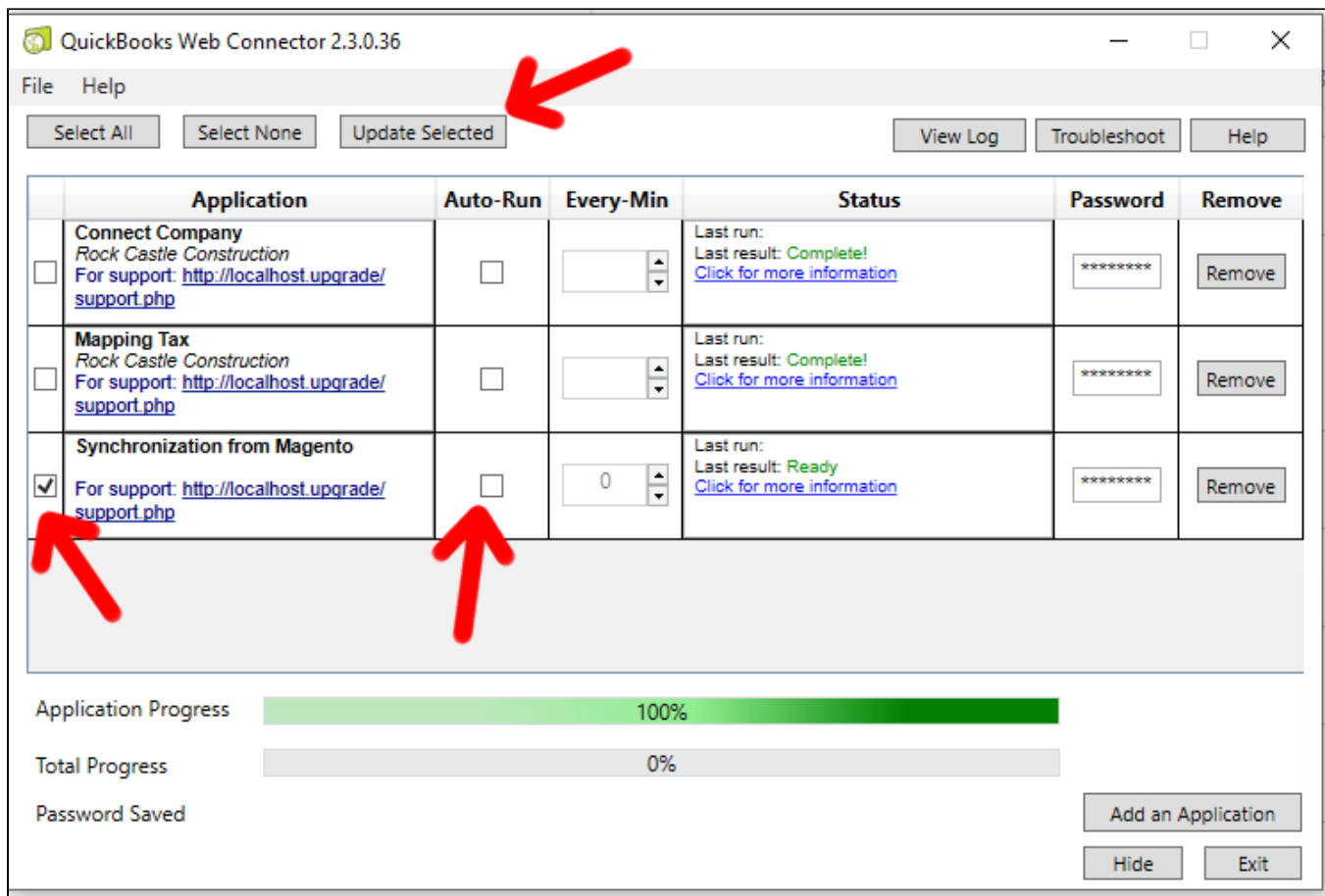
☐ Synchronize Credit Memo

Max records per Request ?

☒ Synchronization from Magento ?

Step 2: Run the file in the Web connector

+ Add the file that you downloaded in step 1 to the Web connector. Then you can update manually by **Update Selected** or use the **Autorun** function to get data from Magento to QuickBooks.



Note:

- Simple, Virtual, Giftcard, Downloadable, and child item of configurable products in Magento will create an inventory item in Quickbooks.
- Other products such as Bundle products, Configurable products, Group products will create a non-inventory item **without** a list of child items. Only SKU, price, and description will be imported.
- Only Support *Inventory item* and *Non-inventory item* when synchronizing Sales Order.
- The order of the items that are processed while importing to Quickbooks are **Shipping method, Payment method -> Customer/Guest -> Product -> Order -> Invoice -> Receive payment -> Credit memo**.

You have to make sure that all the information needed to create an *order/invoice/receive payment/credit memo* must be imported successfully before importing them into Quickbooks to avoid **not-found error**.

Queue table information

In default, the Queue table only shows the item that belongs to the current company. When you change to another company, you have to add data again.

Explain the columns function:

- **Entity ID:** Magento entity id
- **Type:** Magento entity type
- **Increment ID:** The ID of Order, Invoice, Receive payment (is Invoice ID) and Credit memo
- **Action name:** Add or Mod
- **Status:**

- *Queue:* the records are ready to synchronize to Quickbooks.

- *Synchronizing:* the records are being processed by Web connector.

Dashboard

Sales

Catalogs

Customers

Marketing

Content

Reports

Quickbooks Desktop

Stores

System

Find Partners & Extensions

Manage Queue

38 records found

Filters

Default View

Columns

50

per page

1

of 1

	ID	Entity ID	Type	Increment ID	Action Name	Status	Enqueue Datetime	Dequeue Datetime	Message error	Action
☐	30	10	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	21	26	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	22	13	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	23	14	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	24	17	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	25	11	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	26	12	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	27	16	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	28	15	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	29	9	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	20	18	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
☐	31	28	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			

Note: Sometimes there are some errors while synchronizing, so the records are still in Synchronizing status although the Web connector already stopped. In this case, please submit ticket support for assistance.

- **Fail:** this record cannot synchronize. You should take care of Message error and follow the documentation How to fix some common errors while importing data to Quickbooks.

- **Success:** the records are imported to Quickbooks successfully.

- **Blocked:** these records will not be imported to Quickbooks. You can change these records to Blocked if you don't want to import one to Quickbooks.

- **Enqueue DateTime:** the date-time that this record was added
- **Dequeue DateTime:** the date-time that this record was processed by the Web connector
- **Message error:** when a record cannot be imported, Quickbooks will return an error message that shows why the error occurred. In this case, you should follow the document How to fix some common errors while importing data to Quickbooks. Then you have to correct the data of this record before synchronizing it again.
- **Action:** You can quickly go to the Magento entity by clicking the **View**

Result

✓ Sync customers from Magento 2 to QuickBooks

DASHBOARD

SALES

CATALOG

CUSTOMERS

MARKETING

CONTENT

REPORTS

QUICKBOOKS DESKTOP

STORES

SYSTEM

Back

Delete Customer

Reset

Create Order

Reset Password

Force Sign-In

Save and Continue Edit

Save Customer

CUSTOMER INFORMATION

Customer View

Account Information

Addresses

Orders

Billing Agreements

Newsletter

Product Reviews

Wish List

Personal Information

Last Logged In:

Never (Offline)

Account Lock:

Unlocked

Confirmed email:

Confirmation Not Required

Account Created:

Oct 18, 2018, 1:52:28 PM

Account Created in:

Default Store View

Customer Group:

General

Default Billing Address

Veronica Costello

6146 Honey Bluff Parkway

Calder, Michigan, 49628-7978

United States

T: (555) 229-3326

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Customer Center: Veronica Costello 1]

File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help

New Customer & Job

New Transactions

Print

Excel

Word

Income Tracker

My Shortcuts

Accountant

Home

My Company

Income Tracker

Bill Tracker

Calendar

Snapshots

View Balances

Run Favorite Reports

Open Windows

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing.

Try it free!

Customers & Jobs

Transactions

Active Customers

NAME	BALANCE TOTAL	ATTACH
Veronica Costello 1	-39.64	

Customer Information

Company Name

Full Name

Bill To

Main Phone

Main Email

Veronica Costello

Veronica Costello

6146 Honey Bluff Parkway

Calder, Michigan 49628-7978

United States

(555) 229-3326

roni_cost@example.com

NOTE

REPORTS FOR THIS CUSTOMER

QuickReport

Open Balance

Show Estimates

Customer Snapshot

Transactions

Contacts

To Do's

Notes

Sent Email

SHOW All Transac...

FILTER BY All

DATE This Fiscal Year

01/01/2018 - 31/12/2018

TYPE	NUM	DATE	ACCOUNT	AMOUNT
Credit Memo	000000001	19/10/2018	Accounts Receivable	-39.64
Sales Order	000000001	19/10/2018	Sales Orders	36.39
Sales Order	000000002	19/10/2018	Sales Orders	36.64
Invoice	000000001	19/10/2018	Accounts Receivable	36.39
Invoice	000000002	19/10/2018	Accounts Receivable	39.64
Payment	000000001	19/10/2018	Undeposited Funds	36.39
Payment	000000002	19/10/2018	Undeposited Funds	39.64

Manage Transactions

Run Reports

✓ Sync products from Magento 2 to QuickBooks

Dashboard

Sales

Catalog

Customers

Marketing

Content

Reports

Quickbooks Desktop

Stores

System

Find Partners & Extensions

Products

Add Product

Actions

34 records found

20

	ID	Thumbnail	Name	Type	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Action
☐	1418		Iris Workout Top-XS-Blue	Simple Product	Top	WS03-XS-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1419		Iris Workout Top-XS-Green	Simple Product	Top	WS03-XS-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1420		Iris Workout Top-XS-Red	Simple Product	Top	WS03-XS-Red	\$29.00	99.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1421		Iris Workout Top-S-Blue	Simple Product	Top	WS03-S-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1422		Iris Workout Top-S-Green	Simple Product	Top	WS03-S-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1423		Iris Workout Top-S-Red	Simple Product	Top	WS03-S-Red	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1424		Iris Workout Top-M-Blue	Simple Product	Top	WS03-M-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
☐	1425		Iris Workout Top-M-Green	Simple Product	Top	WS03-M-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Item List]									
File Edit View Lists Favorites Accountant Company Customers Vendors Employees Banking Reports Window Help									
Search Company or Help		Look for		In	All fields	Search	Reset	Search within results	
NAME	DESCRIPTION	TYPE	ACCOUNT	TOTAL	ON SALE	PRICE	ATTACH		
24-MB01	Joust Duffie Bag	Inventory Part	Merchandise S...	100	0	34.00			
24-MB04	Strive Shoulder Pack	Inventory Part	Merchandise S...	100	0	32.00			
WS03-L-Blue	Iris Workout Top-L-Blue	Inventory Part	Merchandise S...	100	0	29.00			
WS03-L-Green	Iris Workout Top-L-Green	Inventory Part	Merchandise S...	100	0	29.00			
WS03-L-Red	Iris Workout Top-L-Red	Inventory Part	Merchandise S...	100	0	29.00			
WS03-M-Blue	Iris Workout Top-M-Blue	Inventory Part	Merchandise S...	100	0	29.00			
WS03-M-Green	Iris Workout Top-M-Green	Inventory Part	Merchandise S...	100	0	29.00			
WS03-M-Red	Iris Workout Top-M-Red	Inventory Part	Merchandise S...	100	0	29.00			
WS03-S-Blue	Iris Workout Top-S-Blue	Inventory Part	Merchandise S...	100	0	29.00			
WS03-S-Green	Iris Workout Top-S-Green	Inventory Part	Merchandise S...	100	0	29.00			
WS03-S-Red	Iris Workout Top-S-Red	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XL-Blue	Iris Workout Top-XL-Blue	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XL-Green	Iris Workout Top-XL-Green	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XL-Red	Iris Workout Top-XL-Red	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XS-Blue	Iris Workout Top-XS-Blue	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XS-Green	Iris Workout Top-XS-Green	Inventory Part	Merchandise S...	100	0	29.00			
WS03-XS-Red	Iris Workout Top-XS-Red	Inventory Part	Merchandise S...	99	0	29.00			
WS08-L-Black	Minerva LumaTech-trade; V-Tee-L-Black	Inventory Part	Merchandise S...	100	0	32.00			
WS08-L-Blue	Minerva LumaTech-trade; V-Tee-L-Blue	Inventory Part	Merchandise S...	100	0	32.00			
WS08-L-Red	Minerva LumaTech-trade; V-Tee-L-Red	Inventory Part	Merchandise S...	100	0	32.00			
WS08-M-Black	Minerva LumaTech-trade; V-Tee-M-Black	Inventory Part	Merchandise S...	100	0	32.00			
WS08-M-Blue	Minerva LumaTech-trade; V-Tee-M-Blue	Inventory Part	Merchandise S...	100	0	32.00			
WS08-M-Red	Minerva LumaTech-trade; V-Tee-M-Red	Inventory Part	Merchandise S...	100	0	32.00			
WS08-S-Black	Minerva LumaTech-trade; V-Tee-S-Black	Inventory Part	Merchandise S...	100	0	32.00			
WS08-S-Blue	Minerva LumaTech-trade; V-Tee-S-Blue	Inventory Part	Merchandise S...	100	0	32.00			

✓ **Sync Orders from Magento 2 store into QuickBooks Desktop Sales Order**



DASHBOARD

SALES

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QUICKBOOKS
DESKTOP

One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

#000000002

admin

[← Back](#) [Send Email](#) [Reorder](#)

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Order & Account Information

Order # 000000002 (The order confirmation email is not sent)

Order Date	Oct 18, 2018, 1:53:10 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View

Account Information [Edit Customer](#)

Customer Name	Veronica Costello
Email	roni_cost@example.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Shipping Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping & Handling Information

Flat Rate - Fixed \$5.00

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	Refunded	\$32.00	\$32.00	Ordered 1	\$32.00	\$2.64	8.25%	\$0.00	\$34.64
				Invoiced 1					
				Shipped 1					
				Refunded 1					

Order Total

Notes for this Order

Status

Closed

Comment

☐ Notify Customer by Email☐ Visible on Storefront[Submit Comment](#)

Order Totals

Subtotal	\$32.00
Shipping & Handling	\$5.00
Tax	\$2.64
Grand Total	\$39.64
Total Paid	\$39.64
Total Refunded	\$39.64
Total Due	\$0.00

Oct 18, 2018 1:53:12 PM | Closed | Customer **Notified**

[Report an Issue](#)

✔ Sync Invoices Magento 2 store into QuickBooks Desktop Open Invoices and Receive Payment.



DASHBOARD

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DESKTOP

⚠ One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

#000000002

admin

[← Back](#) [Send Email](#) [Print](#)

Order & Account Information

Order # 000000002 (The order confirmation email is not sent)

Order Date	Oct 18, 2018, 1:53:10 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View

Account Information [Edit Customer](#)

Customer Name	Veronica Costello
Email	roni_cost@example.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: [\(555\) 229-3326](tel:(555)229-3326)

Shipping Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: [\(555\) 229-3326](tel:(555)229-3326)

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$34.64

Order Total

Invoice History

Comment Text

- ☐ Notify Customer by Email
☐ Visible on Storefront

[Submit Comment](#)

Invoice Totals

Subtotal	\$32.00
Shipping & Handling	\$5.00
Tax	\$2.64
Grand Total	\$39.64

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Invoices]

File Edit View Lists Favorites Accountant Company Customers Vendgrs Employees Banking Reports Window Help

Search Company or Help

My Shortcuts

- Accountant
- Home
- My Company
- Income Tracker
- Bill Tracker
- Calendar
- Snapshots

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing.

Try it free!

Main Formatting Send/Ship Reports Search

Find New Save Delete Create a Copy Memorize Mark As Pending Print Email Email Later Attach File Add Time/Costs Apply Credits Receive Payments Refund/Credit

CUSTOMER: **Veronica Costello 1** TEMPLATE: **Custom S.O. In...**

Invoice

DATE: 19/10/2018 INVOICE #: 000000002

BILL TO: Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan 49628-7
US

SHIP TO: Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan 49628-7
US

S.O. NO.: 000000002 P.O. NO.: TERMS:

ITEM	DESCRIPTION	ORDERED	PREV. INVOICED	BACKORDERED	INVOICED	RATE	AMOUNT	TAX
WS08...	Minerva LumaTech-trade; V-Tee-XS-Blue	1	0	0	1	32.00	32.00	Tax
Shippi	Method: Flat Rate - Fixed	1	0		1	5.00	5.00	Non

TAX: MI (8.25%) 2.64
TOTAL: 39.64
PAYMENTS APPLIED: 39.64
BALANCE DUE: 0.00

Customer Message: Your customer can't pay this invoice online. Turn on

MEMO: CUSTOMER TAG CODE: Tax

Buttons: Save & Close, Save & New, Revert

Veronica Costello 1

Customer Transaction

SUMMARY Loading...

CUSTOMER PAYMENT Your customer can not pay online. Edit customer preferences

RECENT TRANSACTION Loading...

NOTES Loading...

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Receive Payments]

File Edit View Lists Favorites Accountant Company Customers Vendgrs Employees Banking Reports Window Help

Search Company or Help

My Shortcuts

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Main Reports Payments

Find New Delete Print Email Attach File Look up Customer/Invoice Un-Apply Payment Discounts And Credits Record Bounced Check Process payment Add Credit Card Processing

Customer Payment

CUSTOMER BALANCE: 39.64

RECEIVED FROM: Veronica Costello 1

PAYMENT AMOUNT: 39.64

DATE: 19/10/2018

REFERENCE #: 000000002

Where does this payment go?

CASH CHECK CREDIT DEBIT e-CHECK

DATE	NUMBER	ORIG. AMT.	AMT. DUE	PAYMENT
19/10/2018	000000002		39.64	39.64
Totals			39.64	39.64

AVAILABLE CREDITS: 39.64
THIS CUSTOMER HAS CREDITS AVAILABLE. TO APPLY CREDITS CLICK DISCOUNT ,CREDITS...

AMOUNTS FOR SELECTED INVOICES

AMOUNT DUE	APPLIED	DISCOUNT AND CREDITS APPLIED
39.64	39.64	0.00

Buttons: Save & Close, Save & New, Revert

✓ Sync Credit Memos Magento 2 store into QuickBooks Desktop Credit Memos



DASHBOARD

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MARKETING

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QUICKBOOKS
DESKTOP

⚠ One or more of the Cache Types are invalidated: Configuration, Page Cache. Please go to [Cache Management](#) and refresh cache types.

System Messages: 1

View Memo

🔍 🔔 👤 admin

← Back Send Email Print

Order & Account Information

Order # 000000002 (The order confirmation email is not sent)

Account Information [Edit Customer](#)

Order Date	Oct 18, 2018, 1:53:10 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View

Customer Name	Veronica Costello
Email	roni_cost@example.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: [\(555\) 229-3326](tel:(555)229-3326)

Shipping Address [Edit](#)

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: [\(555\) 229-3326](tel:(555)229-3326)

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Items Refunded

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: W508-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$34.64

Memo Total

Credit Memo History

Comment Text

- ☐ Notify Customer by Email
☐ Visible on Storefront

Submit Comment

Credit Memo Totals

Subtotal	\$32.00
Shipping & Handling	\$5.00
Adjustment Refund	\$0.00
Adjustment Fee	\$0.00
Tax	\$2.64
Grand Total	\$39.64

Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Credit Memos/Refunds]

File Edit View Lists Favorites Accountant Company Customers Vendgrs Employees Banking Reports Window Help

Search Company or Help

My Shortcuts

- Accountant
- Home
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- Bill Tracker
- Calendar
- Snapshots

Save 20% on Time Tracking

TSheets tracks time anywhere for faster, more accurate payroll and invoicing.

Try it free!

Customer: Veronica Costello 1

Template: Custom Cred...

Credit Memo

DATE: 19/10/2018

CREDIT NO.: 000000001

CUSTOMER: Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan 49628-7
US

P.O. NO.

ITEM	DESCRIPTION	QTY	RATE	AMOUNT	TAX
WS08-X...	Minerva LumaTech-trade; V-Tee-XS-Blue	1	32.00	32.00	Tax
Shipping			5.00	5.00	Non

TAX: MI (8.25%) 2.64

TOTAL: 39.64

CUSTOMER MESSAGE

REMAINING CREDIT: 39.64

MEMO

CUSTOMER TAX CODE: Tax

Save & Close Save & New Revert

Veronica Costello 1

Customer Transaction

SUMMARY Loading...

RECENT TRANSACTION Loading...

NOTES Loading...

Note: The QuickBooks Desktop Integration supports one-way synchronization only, so the admin should not edit the synced data in QuickBooks manually. This will affect the data update/synchronization.

Debug Setting

If you enable Debug mode, the error will write to a file. You should attach the debug file when submitting a request to help us investigate the issue quickly.

The screenshot shows the Magento 2 Configuration page for the QuickBooks Desktop extension. The left sidebar contains a navigation menu with categories like DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, QUICKBOOKS DESKTOP, STORES, SYSTEM, and FIND PARTNERS & EXTENSIONS. The 'STORES' category is currently selected. The main content area is titled 'Configuration' and displays the 'QuickBooks Desktop' settings. The 'Debug Setting' is highlighted with a red arrow, and the 'Debug Mode' dropdown is set to 'Yes', also highlighted with a red arrow. A 'Save Config' button is located in the top right corner. The footer shows 'Copyright © 2020 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.3.3'.

Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
- All you need to do is repeating the above installing steps and uploading the package to your store. The code will automatically override.
- Flush the configure cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6 months of free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well on your site exactly like our demo.
- Support **DOES NOT** include other services such as customizing our products, installation, and uninstallation service.