

2. Stripe Payment and Subscriptions User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via support@magenest.com

By: Magenest | **Support Portal:** <http://servicedesk.izysync.com/servicedesk/customer/portal/22>

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Introduction

Magento 2 Stripe Payment Gateway And Subscription extension by Magenest is the ultimate tool that provides a seamless payment experience between your Magento 2 store and the Stripe Payment Gateway.

stripe

Payment + Subscription

Features For Admins

- A lot of features is included in the extension that you can tweak to make it best suit your business, including:
 - SCA is available on Stripe Checkout and Stripe Payment Intents
 - SEPA Direct Debit
 - Choose between Authorize Only or Authorize and Capture.
 - IFrame Checkout Form
 - Alipay, Giropay, Apple Pay, Google Pay
 - 3D Secure
 - Various credit card types
 - Enable CVC/AVS Verification
 - Access to more than 25 countries
 - Restrict unwanted countries from payment
 - Support Save Card function
 - Easily partial capture invoice.
 - Conveniently partial or total refund.
 - Support 135 currencies
 - Support MOTO (Making a payment from backend)
 - Support Giropay, Alipay, SOFORT, Bancontact, EPS, etc.

Features For Customers

- The primary aim of the extension is to deliver the most fluent and effortless payment experience to the customers:
 - Easily checkout using a credit card.
 - Manage subscriptions
 - Sign up for an account to save credit card information for future purchase
 - Flexible payment choices
 - Update Stripe Intents 2.0 (New)

System Requirements

Your store should be running on Magento 2 version **2.2.x, 2.3.x, 2.4**

Compatibility: Magento 2.3.5 and above, 2.4.x (Open Source, Commerce)

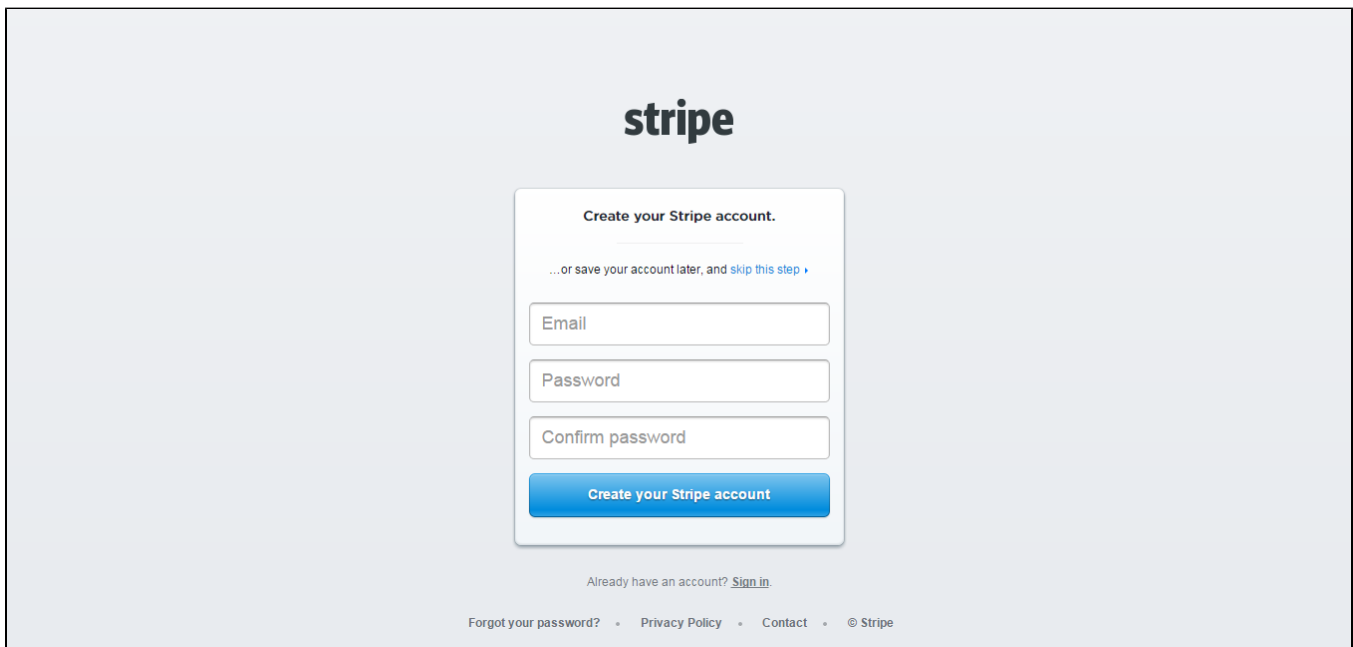
- Add Magento 2.4.6 support
 - Update branding
 - Bug fixes
-

Configuration

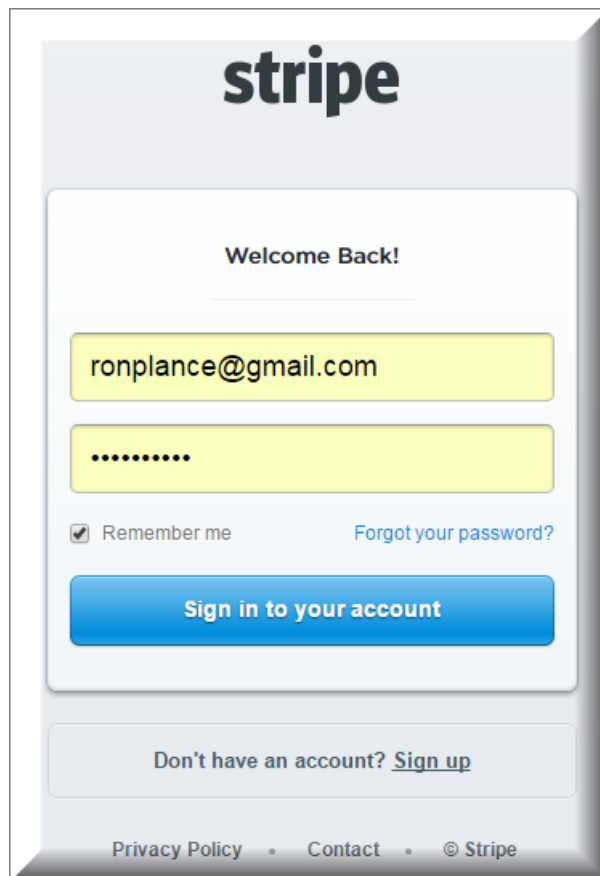
Set Up Stripe Online Account

The merchant needs to have a Stripe account to use our extension. If you have not any Stripe accounts, you need to create a new account by clicking on the following link: <https://dashboard.stripe.com/register>.

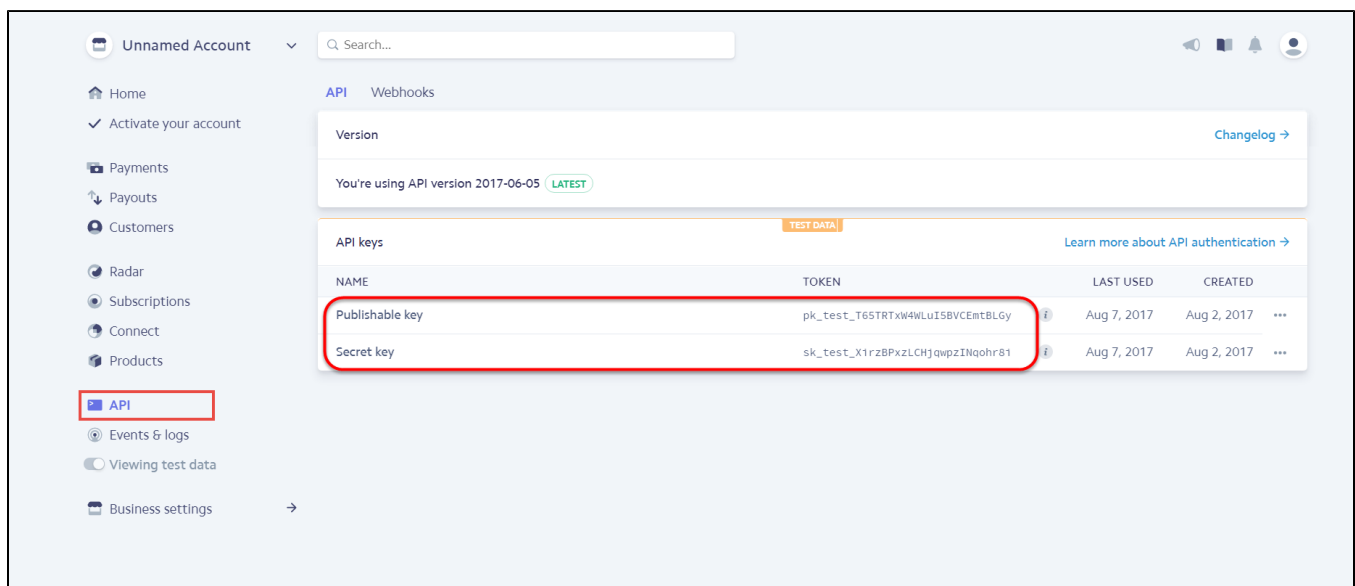
Then, choose **Create your Stripe account** to set up a new account:

The image shows the Stripe account creation interface. At the top, the Stripe logo is centered. Below it, a white card contains the heading "Create your Stripe account." and a link "...or save your account later, and skip this step >". The card features three input fields for "Email", "Password", and "Confirm password", followed by a blue "Create your Stripe account" button. Below the card, there is a link "Already have an account? Sign in". At the bottom of the page, a footer contains links for "Forgot your password?", "Privacy Policy", "Contact", and "© Stripe".

Once you have the Stripe account, sign in to your account.



After that, click on **API** at the left corner > **API Keys** to take API Keys.

A screenshot of the Stripe dashboard's API Keys section. The left sidebar shows a menu with "API" highlighted in a red box. The main content area shows the "API Keys" section. At the top, it says "Version" and "You're using API version 2017-06-05 (LATEST)". Below this is a table of API keys. The table has columns: NAME, TOKEN, LAST USED, and CREATED. Two keys are listed: "Publishable key" and "Secret key". Both keys are highlighted with a red rectangle. The "Publishable key" token is "pk_test_T65TRTXW4WLuI5BVCEmtBLGy" and the "Secret key" token is "sk_test_X1r2BPxzLCHjqwpzINqohr81".

NAME	TOKEN	LAST USED	CREATED
Publishable key	pk_test_T65TRTXW4WLuI5BVCEmtBLGy	Aug 7, 2017	Aug 2, 2017
Secret key	sk_test_X1r2BPxzLCHjqwpzINqohr81	Aug 7, 2017	Aug 2, 2017

Set Up The Integration On Magento 2

At the back end, you need to configure some fields to connect between your Magento site and the stripe account.

First, click on **Stripe Payments > Settings > Stripe Payment Gateway**

Requirement Settings

- **Sandbox Mode Enabled:** Turn this on (Yes) for test mode, remember to use the test key and test cards for testing. Other please turn this off (No) when you go Live.
- **Test/Live Publishable Key:**

Magenest Stripe Payment and Subscription

Support: [Submit a ticket](#)
Contact us: support@magenest.com
To configure this extension, please read our [User Guide](#)
For our team to investigate better should you require support, please download and send us this file: [Download](#)

ver. 100.5.0

Requirement Settings

Sandbox Mode Enabled [website] Yes

Test Publishable Key [website]

Test Secret Key [website]

Webhooks config [store view] [Use webhooks to receive events from your account](#)

Endpoint Url
`https://stripe.demo.lzsync.com/stripe/checkout/webhooks`
SOFORT and Multibanco need to use webhooks to notify payment statuses

Webhooks Signing secret [store view]

Email Customer [website] Yes
Allow Stripe to send receipts to customers upon payment success

Stripe Payment

Enabled [website] Yes

Title [store view] Stripe Payment
The title of the payment method displayed on the checkout page

Payment Action [website] Authorize Only
Authorization expires in 7 days

Select Stripe API Integration [website] Stripe.js v3 & Elements (Recommended Integration)
PCI Compliance validation
1. **Stripe.js v3 & Elements**. Pre-filled SAQ A
2. **Stripe.js v2**. SAQ A-EP
3. **Directly to the API**. SAQ D

3d secure [website] Yes
An additional layer of authentication that protects you from liability for fraudulent card payments.

3D Secure verification applies when [website]

3D Secure is recommended

3D Secure is optional

1. **3D Secure is recommended**. The process is not required, but you can be covered by liability shift with a minimal impact to your conversion rate.
2. **3D Secure is optional**. The process isn't required but can be performed to help reduce the likelihood of fraud.

Enable card saving [website] Yes

store customers' card information on stripe's server for quicker access in the future

Enable MOTO
[global] Yes

Enable Mail And Telephone Orders

New Order Status
[website] Processing

Allowed credit card types
[website]

- American Express
- Visa
- MasterCard
- Discover
- Other

Payment from Applicable Countries
[website] All Allowed Countries

Payment from Specific Countries
[website]

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua and Barbuda

Instructions
[store view]

Payment instructions for customers

Sort Order
[store view] -1

Minimum Order Total
[store view]

Maximum Order Total
[store view]

+ If you use the Test Key:

- You should fill in Stripe API Test Keys in **Test Publishable Key**, **Test Secret Key** to connect Magento, and Stripe Payment Gateway.
- Turn on the **Sandbox Mode Enabled** by choosing Yes

+ If you use the Live Key:

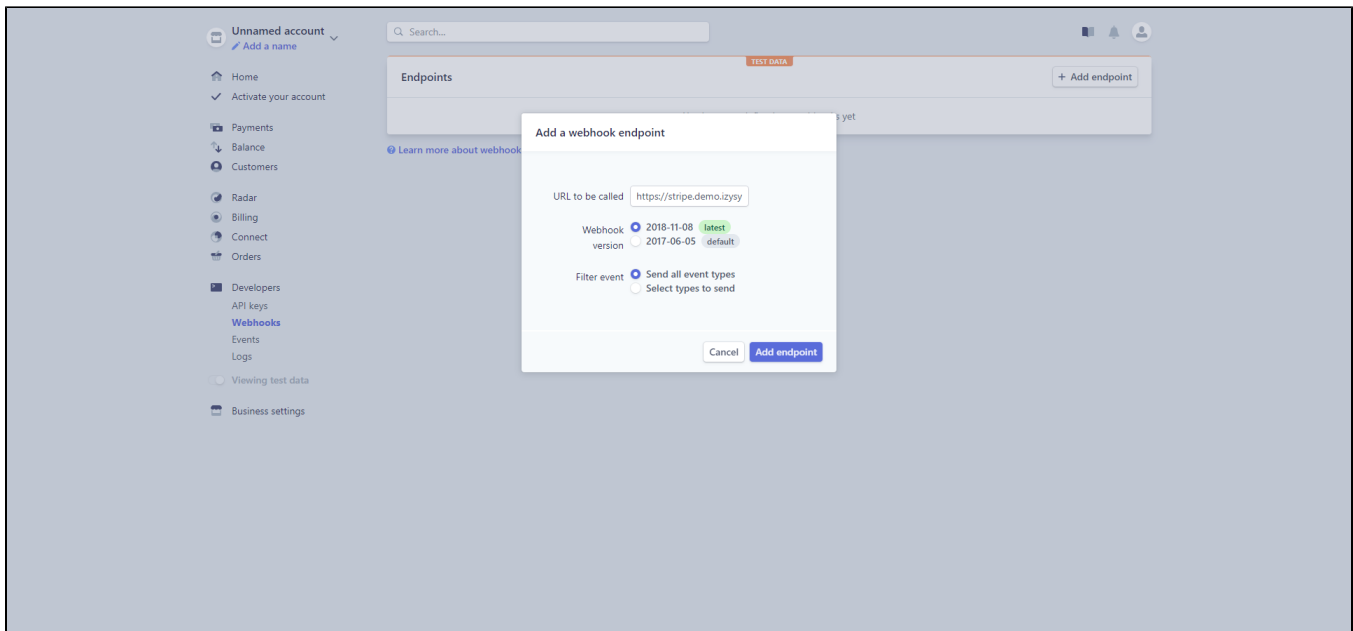
- Fill in your Stripe API Keys in **Live Publishable Key**, **Live Secret Key** to connect Magento with Stripe Payment Gateway.
- Turn off the **Sandbox Mode Enabled** by choosing No.

+ Webhooks config: You can configure Stripe webhooks by going to [Use webhooks to receive events from your account](#).

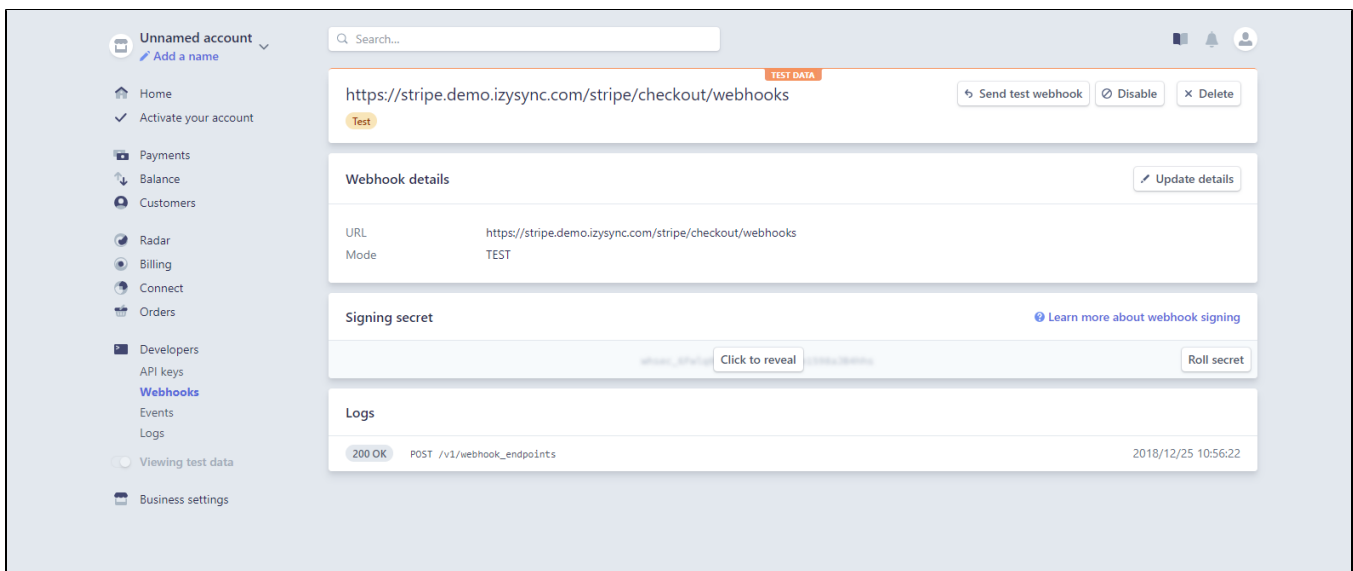
Login to your Stripe account, then in the Webhooks configuration, click on the **Add endpoint** button.

The URL to be called follows the format: **{your Magento url}/stripe/checkout/webhooks**

Select the filter event as **Send all event types**



Add a webhook endpoint



Copy the signing secret and paste it to Magento 2 Configuration

- **Webhooks signing secret:** Enter the signing secret from Stripe+
- **Email Customer:** Allow Stripe to send receipts to customers once the payment is made successfully.
- **Statement descriptor:** An arbitrary string to be displayed on your customer's statement. As an example, if your website is RunClub and the item you're charging for is a race ticket, you may want to specify a statement_descriptor of RunClub 5K race ticket. While many payment types will display this information, some may not display it at all.

Stripe Payment Intents (SCA Ready 2.0)

Go to **Store > Configuration > Payment Methods > Stripe Payment Gateways > Stripe Payment Intents (SCA Ready 2.0)**

Stripe Payment Intents (SCA Ready 2.0)

Enabled

[store view]

Yes

Title

[store view]

Stripe Payment Intents 2.0

Payment Action

[store view]

Authorize and Capture

Payment from Applicable Countries

[store view]

All Allowed Countries

Payment from Specific Countries

[store view]

Afghanistan

Åland Islands

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica

Antigua & Barbuda

Enable card saving

[store view]

Yes

Store customers' card information on Stripe's server for quicker access in the future

New Order Status

[store view]

Processing

Sort Order

[store view]

Display credit card types

[store view]

American Express

Visa

MasterCard

Discover

Other

- **Enable:** Choose **Yes** to enable Paya Form Gateways
- **Title:** The title of the payment method displayed on the checkout page
- **Payment Action :**
 - **Authorize Only:** check for the card for validity but not charge the account yet until the order is approved and invoiced.
 - **Authorize And Capture:** charge the debit/credit card at the time the order is placed.
- **Delete Account Vault Paya When Deleting A Card:** Select yes to delete Account Vault Paya when deleting the card.
- **Payment from Applicable Countries :**
 - **All Allowed Countries:** Enable all allowed countries to make payment.
 - **Specific Countries:** Restrict some countries by unselecting them from the Payment from Specific Countries.
- **Enable card saving:** Allow customers to save credit cards for future purchases. Customers' credit card info will be tokenized for security purposes.
- **New Order Status:** Set order status for orders.
- **Sort Order:** The order of the payment method that will be displayed on the checkout page.
- **Display credit card types:** Show image card type in checkout

Stripe Checkout Hosted on Stripe (SCA Ready)

- + **Enable:** Choose **Yes** to active **Stripe Checkout Hosted on Stripe** on the storefront.
- + **Title:** enter the title for the payment method on the payment list on the checkout page.
- + **Payment Action:** select one of two options:
 - **Authorize Only (Authorization):** the system will check the card for validity but not charge the account yet until the order is approved and invoiced.
 - **Authorize and Capture:** the system will charge the debit/credit card at the time of the order submission.
- + **Collect Billing Address:** if choose **Yes**, the system will collect the address information on the Shipping Address page and not require the customer to enter their address after choosing the payment method.
- + **New Order Status:** set the status for the new order on the order page at the backend.

- Stripe Checkout Hosted on Stripe (SCA Ready)

You should add checkout.session.completed to webhooks events to receive webhooks

Stripe Checkout includes support for:

- Credit and debit cards payment
 - Apple Pay (with no additional setup required)
 - Dynamic 3D Secure 2

Enabled

[store view]

Yes

Title

[store view]

Stripe Checkout

Payment Action

[store view]

Authorize and Capture

Collect Billing Address

[store view]

No

New Order Status

[store view]

Suspected Fraud

Payment from Applicable Countries

[store view]

All Allowed Countries

Payment from Specific Countries

[store view]

Afghanistan

Åland Islands

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica

Antigua & Barbuda

Customize checkout page

Checkout Title

[store view]

Order Total

Checkout Description

[store view]

SCA requirement from Stripe

Checkout Image Url

[store view]

https://i2.wp.com/syncrooms.co.in/wp-content/uploads/2018/05/online-p

Submit Button Type

[store view]

Pay

- **All allowed countries:** Enable all allowed countries to make payment.
- **Specific Countries:** Restrict some countries by unselecting them from the Payment from Specific Countries.

- o **Checkout Title:** enter the title for the payment on the checkout page.
- o **Checkout Description:** enter the description on the checkout page so that the purchaser can have more details about the payment method.
- o **Checkout Image URL:** fill in this field with the URL of the image on the checkout page.
- o **Submit Button Type:** choose the text for the submit button on the checkout page. There are four options: **Auto, Pay, Book, Donate.**

Stripe Payment Intents (SCA Ready)

Stripe Payment Intents (SCA Ready)

Enabled
[store view]

Yes

Title
[store view]

Stripe Payment Intents

Payment from Applicable Countries
[website]

All Allowed Countries

Payment from Specific Countries
[website]

Afghanistan
Åland Islands
Albania
Algeria
American Samoa
Andorra
Angola
Anguilla
Antarctica
Antigua & Barbuda

New Order Status
[store view]

-- Please Select --

Sort Order
[store view]

Enabled: Choose **Yes** to active **Stripe Payment Intents (SCA Ready)** on the storefront.

Title: enter the title for the payment method on the payment list on the checkout page.

Payment from Applicable Countries:

- **All allowed countries:** Enable all allowed countries to make payment.
- **Specific Countries:** Restrict some countries by unselecting them from the Payment from Specific Countries.

New Order Status: set the status for the new order on the Order page at the backend.

- **Processing:** The payment is made successfully and an order invoice is issued.
- **Suspected Fraud:** No invoice is issued.

Sort Order: set the order of the payment on the payment method list.

Stripe Payment

Enabled: Choose Yes to enable the Stripe payment method.

Title: the title of the payment method displayed on the Checkout Page.

You can set the **Payment Action** to be Authorize and Capture or Authorize Only

- **Authorize Only (Authorization):** will check the card for validity but not charge the account yet until the order is approved and invoiced.
- **Authorize and Capture(Sale):** will charge the debit/credit card at the time of the order submission.

Select Stripe API Integration: There are 3 Stripe API to choose

1. **Stripe.js v3 & Elements.** Pre-filled SAQ A
2. **Stripe.js v2.** SAQ A-EP
3. **Directly to the API.** SAQ D

It is highly recommended to use **Stripe.js v3 & Elements** for advanced security features.

Note: In order to enable 3D secure, you must use **Stripe.js v3 & Elements** or **Stripe.js v2**.

Display payment button: Enable this option to display Apple Pay, Google Pay, and Microsoft Pay payment button in the Stripe payment method

3D Secure: Choose Yes to enable 3D secure for Stripe payments

The behavior and application of 3D secure varies across card types and networks. Some card issuers do not support this verification method, in order to deal with that, you can choose 1 of 2 options for 3D secure application:

- **3D secure is recommended:** The process is not required, but you can be covered by liability shift.
- **3D secure is optional:** The process isn't required but can be performed to help reduce the likelihood of fraud.

Force 3D secure: Choose Yes to force 3D secure application.

Enable card saving: Allow logged in customers to save credit card information.

Enable MOTO: Allow admin to make a payment from the backend.

You can set the **New Order Status:** Processing, Suspected Fraud

- **Processing:** The payment is made successfully and an order invoice is issued.
- **Suspected Fraud:** No invoice is issued.

Allowed Credit Card Types: You can choose which credit card types are accepted on your site by choosing one or more items.

Payment from Applicable Countries:

- **All allowed countries:** Enable all allowed countries to make payment.
- **Specific Countries:** Restrict some countries by unselecting them from the **Payment from Specific Countries.**

In addition, you can add/edit the **Instructions** to instruct customers on how to do the payment.

Sort Order: The order of the payment method that will be displayed on the checkout page.

Subscription Configuration

Subscription Billing: You can choose to Send an Invoice to customers or Charge for the subscription automatically.

Apply tax for each subscription item

Cancel at period end

⚠ *Note that subscription product cannot be in the same cart with one-time purchase product*

Subscription products in the same cart have to be in the same billing cycle

 **Subscription Configurations**

Subscription Billing
[website]

Charge Automatically ▼

Apply tax for each subscription item
[website]

Yes ▼

Cancel at period end
[website]

Yes ▼

By enabling this, the subscription cancellation will be delayed until the end of the current period

Stripe IFrame Checkout Form

Enabled: Choose Yes to enable the IFrame checkout form method

Title: Edit the title for the payment method. Here we recommend you to set it as "Stripe Checkout IFrame"

⌵ Stripe IFrame Checkout Form

Stripe payment method uses checkout.js

Enabled
[website] Yes

Title
[store view] Stripe IFrame Checkout Form

Payment Action
[website] Authorize and Capture

Authorization expires in 7 days

New Order Status
[website] Processing

3d secure
[website] Affected by Settings of Stripe Payment

Name of website displayed on Checkout
[store view] Demo Site

Panel label
[store view] Pay now

The label of the payment button in the Checkout form

Allow Stripe Checkout to collect customer's billing address
[website] Yes

Allow Stripe Checkout to collect customer's shipping address
[website] No

Allow Stripe Checkout to collect customer's zip code
[website] Yes

Enable Remember Me
[website] No

Allow customer to save their information for quicker access in the future

Logo Image
[store view] [Choose File](#) No file chosen

Locale
[website] Auto

Sort Order
[store view] 10

Payment from Applicable Countries
[website] All Allowed Countries

Payment from Specific Countries
[website]

Afghanistan

Åland Islands

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica

Antigua and Barbuda

Minimum Order Total
[store view]

Maximum Order Total
[store view]

You can set the **Payment Action** to be Authorize and Capture or Authorize Only

- **Authorize Only (Authorization):** will check the card for validity but not charge the account yet until the order is approved and invoiced.

- **Authorize and Capture(Sale):** will charge the debit/credit card at the time of the order submission.

You can set the **New Order Status:** Processing, Suspected Fraud

- **Processing:** The payment is made successfully and an order invoice is issued.
- **Suspected Fraud:** No invoice is issued.

3D secure: The 3D secure settings for this method will follow the 3D secure settings in Stripe Payment Settings. Note that you don't have to enable Stripe Payment Settings to make it work, just change the 3D secure settings then Save Config.

Name of website displayed on Checkout: Your store name.

Panel Label: The label of the payment button in the Checkout form

You can turn on **Allow Stripe Checkout to collect customer's billing address, shipping address and zip code**

Remember Me: If you set this option to **Yes**, Stripe will save the customer's information for later purchase in every website that use Stripe Payment Gateway.

Logo image: The logo image that will be displayed on the Iframe form.

Sort Order: The order of the payment method that will be displayed on the checkout page.

Payment from Applicable Countries:

- **All allowed countries:** Enable all allowed countries to make payment.
- **Specific Countries:** Restrict some countries by unselecting them from the **Payment from Specific Countries**.

Apple Pay, Google Pay, Microsoft Pay

Register Apple Pay: Enter your domain here to verify for Apple Pay.

Enabled: Choose Yes to enable Apple Pay, Google Pay, Microsoft Pay

Title: Fill in the title for the payment method

You can set the **Payment Action** to be Authorize and Capture or Authorize Only

- **Authorize Only (Authorization):** will check the card for validity but not charge the account yet until the order is approved and invoiced.
- **Authorize and Capture(Sale):** will charge the debit/credit card at the time of the order submission.

You can set the **New Order Status:** Processing, Suspected Fraud

- **Processing:** The payment is made successfully and an order invoice is issued.
- **Suspected Fraud:** No invoice is issued.

Replace the default Place order button: Enable to replace the default Place Order button with Apple Pay, Google Pay, or Microsoft Pay Place Order button. **Note** that this option can cause conflict with the One-step Checkout extension, so if currently, you are using One Step Checkout, turn this option off.

🔙 Apple Pay, Google Pay, Microsoft Pay

1. Stripe payment button only work with HTTPS domains
2. For Apple Pay, before going live, you need to verify your domain with Apple [click here](#)

Enabled [website]	Yes
Title [store view]	Apple Pay, Google Pay, Microsoft Pay
Payment Action [website]	Authorize Only Authorization expires in 7 days
New Order Status [website]	Processing
Replace default Place Order button [website]	Yes Enable this option will cause conflict with One Step Checkout If you're using One Step Checkout, choose No
Button Type [website]	Buy
Button Theme [website]	Light
Sort Order [store view]	10
Payment from Applicable Countries [website]	All Allowed Countries
Payment from Specific Countries [website]	Afghanistan Åland Islands Albania Algeria American Samoa Andorra Angola Anguilla Antarctica Antigua and Barbuda
Minimum Order Total [store view]	
Maximum Order Total [store view]	

⚠ To use **Google Pay** (for PC), customers have to [add their credit card](#) to the browser.

Button type: You have 3 options for the payment button type - Default, Donate or Buy

Button Theme: 3 options as Dark, Light, Light Outline

Sort Order: The order of the payment method that will be displayed on the checkout page.

Payment from Applicable Countries:

- **All allowed countries:** Enable all allowed countries to make payment.
- **Specific Countries:** Restrict some countries by unselecting them from the **Payment from Specific Countries**.

Alipay Payments

You can enable Alipay Payment easily just by choosing Yes in Enabled then Save Config.

Note that the currency of the payment must be the default currency of your country. It could be AUD, CAD, EUR, HKD, NZD, SGD, or USD.

In Denmark, Norway, Sweden, and Switzerland, the currency for the payment will be exchanged to EUR.

⌂ Alipay Payments

The currency of the payment must be the default currency for your country

The currency can only be: AUD, CAD, EUR, HKD, JPY, NZD, SGD, or USD

Users in Denmark, Norway, Sweden, or Switzerland must use EUR

Enabled
[website]

Yes

Title
[store view]

Stripe Alipay

Payment from Applicable Countries
[website]

All Allowed Countries

Payment from Specific Countries
[website]

Afghanistan

Åland Islands

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica

Antigua and Barbuda

Sort Order
[store view]

0

Minimum Order Total
[store view]

Maximum Order Total
[store view]

Giropay Payments

The Giropay currency is EUR.

You can enable the payment method by choosing Yes in Enabled then Save Config.

SOFORT Payments

The SOFORT currency is EUR.

You can enable the payment method by choosing Yes in Enabled.

Title: Fill in the title for the payment method

Allow select bank country: Enable customers to choose their country to make payments.

Default Bank Country: Set the default bank country to be displayed on checkout: Austria, Belgium, Germany, Italy, Netherlands, Spain

Allow select language: Enable customers to choose the preferred language

Default language: Set the default language for the payment method: English, German, Spanish, Italian, French, Dutch, Polish.

In addition, you can add/edit the **Instructions** to instruct customers on how to do the payment.

SOFORT Payments

SOFORT payments must be in EUR

Enabled
[website] Yes

Title
[store view] Stripe SOFORT Payments

Allow select bank country
[website] Yes

Default Bank Country
[website] Austria

Allow select language
[website] Yes

Default language
[website] English

Sort Order
[store view] 0

iDEAL Payments

The iDEAL currency is EUR.

You can enable the payment method by choosing Yes in Enabled.

Title: Fill in the title for the payment method

Use iDEAL Bank Element Interface: If you choose Yes, the payment method will be displayed with iDEAL interface.

iDEAL Payments

iDEAL payments must be in EUR

Enabled
[website] Yes

Title
[store view] Stripe iDEAL Payments

Use iDEAL Bank Element Interface
[website] Yes

Sort Order
[store view] 0

If you don't use the iDEAL interface, you can choose No and change the settings as follows:

Allow select bank country: Enable customers to choose their country to make payments.

Default Bank: If you don't want to allow customers to choose their bank. You can set a default bank.

iDEAL Payments

IDEAL payments must be in EUR

Enabled

[website]

Yes

Title

[store view]

Stripe iDEAL Payments

Use iDEAL Bank Element Interface

[website]

No

Allow select bank country

[website]

Yes

Default Bank

[website]

Please Select

Sort Order

[store view]

Please Select

ABN AMRO

ASN Bank

Bunq

ING

Knab

Moneyou

Rabobank

RegioBank

SNS Bank (De Volksbank)

Triodos Bank

Van Lanschot

Bancontact Payments

P24 Payments

EPS Payments

Multibanco Payments

In addition, you can add/edit the **Instructions** to instruct customers how to do payment.

Bancontact Payments

The Bancontact currency is EUR.

You can enable the payment method by choosing Yes in Enabled.

Title: Fill in the title for the payment method

Allow select language: Enable customers to choose the preferred language

Default language: Set the default language for the payment method: English, German, French, Dutch.

In addition, you can add/edit the **Instructions** to instruct customers on how to do the payment.

Bancontact Payments

Bancontact payments must be in EUR

Enabled

[website]

Yes

Title

[store view]

Stripe Bancontact Payments

Allow select language

[website]

Yes

Default language

[website]

English

Sort Order

[store view]

0

P24 Payments/ EPS Payments/ Multibanco Payments

Following other payment methods, in order to enable P24 Payments, EPS Payments, or Multibanco Payments, you have to choose Yes in Enabled.

You can add/edit the **Instructions** to instruct customers on how to do the payment.

 **P24 Payments**

P24 payments must be in either EUR or PLN

Enabled
[website]

Yes



Title
[store view]

Stripe P24 Payments

Sort Order
[store view]

0

 **EPS Payments**

EPS payments must be in EUR

Enabled
[website]

Yes



Title
[store view]

Stripe EPS Payments

Sort Order
[store view]

0

 **Multibanco Payments**

Multibanco payments must be in EUR

Enabled
[website]

Yes



Title
[store view]

Stripe Multibanco Payments

Sort Order
[store view]

0

SEPA Direct Debit

⏪ SEPA Direct Debit

SEPA Direct Debit must be in EUR

Enabled [store view]	Yes
Title [store view]	Stripe SEPA Direct Debit
Sort Order [store view]	1
Payment display text [store view]	By providing your IBAN and confirming this payment, you are authorizing YOUR COMPANY NAME and Stripe, our payment service provider, to send instructions to your bank to debit your account and your bank to debit your account in accordance with those instructions. You are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks Sample text: By providing your IBAN and confirming this payment, you are authorizing YOUR COMPANY NAME and Stripe, our payment service provider, to send instructions to your bank to debit your account and your bank to debit your account in accordance with those instructions. You are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

- + **Enable:** Choose **Yes** to active **SEPA Direct Debit** on the storefront.
- + **Title:** Enter the title for the payment method on the payment list on the checkout page.
- + **Sort Order:** Set the order of the payment on the payment method list.
- + **Payment Display Text:** Enter the text for the description providing more detail for the payer about the payment method on the checkout page.

After finishing, press **Save Configuration** then go to **Cache Management** to flush the cache.

Main Functions

For Subscription Product

- **Create a subscription product**

To create a subscription product, click on **Products > Catalog**. On the right side, click on **Add Product** and choose the desired product type among six types (Simple Product, Configurable Product, Grouped Product, Virtual Product, Bundle Product, Downloadable Product).

Catalog

15 records found

ID	Thumbnail	Name	Type	Attribute Set	SKU	Price	Quantity	Visibility	Status	Main Website
57		Coffee Subscription	Simple Product	Default	Coffee Subscription	€15.00		Catalog, Search	Enabled	
59		Stuff BOx	Simple Product	Default	Stuff BOx	€10.00		Catalog, Search	Enabled	Edit
52		nikhil	Bundle Product	Default	nikhil		0.0000	Catalog, Search	Enabled	Edit
58		ePaper Weblink	Simple Product	Default	ePaper Weblink	€59.90	0.0000	Catalog, Search	Enabled	Edit
60		Mini skirt	Simple Product	Default	MS - 01	€50.00	1.0000	Catalog, Search	Enabled	Edit

Then, the New Product page will be shown.

Regarding the Stripe Payment and Subscriptions extension, focus on two tabs named **Stripe Subscription** and **Stripe Subscription Billing Options**.

Coffee Subscription

← Back Add Attribute Save

Stripe Subscription

Enable Subscription ☒ Yes

Stripe Subscription Billing Options

Configure multiple subscription plans for your Stripe Payment Gateway.

Add Option

1 of 1

Plan ID *	Period Unit *	Billing Frequency *	Trial Enabled *
monatlich	Month	1	No
täglich	Day	1	No

At the **Stripe Subscription** tab, you will set whether a product is a stripe subscription product or not.

- **YES:** This product will be shown as a stripe subscription product at the front end. This means this product plan in the **Stripe Subscription Billing Options** tab will be shown on the product detail page (e.g. Plan ID, Billing Frequency, etc).
- **NO:** This product will not be shown as a subscription product.

At the **Stripe Subscription Billing Options** tab, you will need to set plans for the subscription product. There are some fields to set, include:

- **Plan ID:** The ID of the plan
- **Period Unit:** Set subscription period in terms of the day, week, month, year
- **Billing Frequency:** How many times the customers want to repeat the subscription circle.

- **Trial Enabled:** Allow customers to try the product before deciding to subscribe or not. If you choose Yes, you can define the period time allowing customers to use the product for free. If you choose No, this means this product will not have a trial version.

Also, if you want to add more plans for a product, click on the **Add Option** button on the right side. Then, you can add the same as above.

Finally, click on the **Save** button to complete.

At the same time, your Stripe account will also automatically sync a product corresponding with the subscription product created at the **Plans** tab.

PLAN	COST
Black Crochet Lace Midi Skater Dress	\$400.00/day
Brown Rib Knit Open Keyhole Neck Popper Split Leg Jumpsuit	\$200.00 every 2 days
Bandeau Jumpsuit in Dusty Blue Knit	\$300.00/day

6 results

Previous Next

- **View And Manage Stripe Payment**

We created a Stripe Payment tab that allows you to view and manage Stripe Order.

There are two tabs, includes:

- **Settings**

With the Settings tab, we provide you with the fastest way possible to access Stripe Payment Settings.

- **Subscription Manager**

Go to the **Subscription Manager** tab, you will see the list of orders regarding the subscription products.

You can view and manage some information such as **Order ID, Subscription ID, Start Date, End Date, and Status** an easy way.

DASHBOARD

SALES

PRODUCTS

CUSTOMERS

STRIPE PAYMENT

MARKETING

CONTENT

REPORTS

STORES

Subscription Manager

Filters

Default View

Columns

Export

Actions

5 records found

20 per page

1 of 1

	Order ID	Subscription ID	Start Date	End Date	Status	Action
☐	000000145	sub_AL7amUMXgrrI2t	2017-03-23 08:30:21	2017-05-04 08:30:21	active	View
☐	000000148	sub_ALQgwnl64X7551	2017-03-24 04:14:57	2017-04-05 04:14:57	active	View
☐	000000149	sub_ALQzOVGuj2mhIA	2017-03-24 04:33:42	2017-05-05 04:33:42	active	View
☐	000000151	sub_ALV5L3PNdTREbE	2017-03-24 08:47:36	2017-05-05 08:47:36	active	View
☐	000000154	sub_ALVzgKYyJ5UHj8	2017-03-24 09:43:41	2017-05-05 09:43:41	active	View

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Click on the **View** button on the right to see the details of a subscription product.

DASHBOARD

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View Subscription "sub_AL7amUMXgrrI2t"

14 stripe

[← Back](#)

SUBSCRIPTION INFORMATION

Subscription Information

Related Order

General Information

Current Subscription Status

Status	active
Created At	2017-03-23 08:30:21
Current Period Start	2017-03-23 08:30:21
Current Period End	2017-05-04 08:30:21
Trial Start	N/A
Trial End	N/A
Discount	N/A
Ended At	Not yet ended

Subscribed Plan

Plan ID	4
Amount	200
Billing Frequency	Every 6 week(s)
Product	Dice
Trial Period (days)	N/A

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DASHBOARD

SALES

PRODUCTS

CUSTOMERS

STRIPE PAYMENT

MARKETING

CONTENT

REPORTS

View Subscription "sub_AL7amUMXgrrI2t"

SUBSCRIPTION INFORMATION

Subscription Information

Related Order 2

Search Reset Filter 1 records found

20 per page 1 of 1

ID	Purchased Date	Customer Email	Grand Total (Base)	Grand Total (Purchased)	Status
000000145	Mar 23, 2017, 8:30:22 AM	tom123@gmail.com	205.0000	205.0000	processing

Back

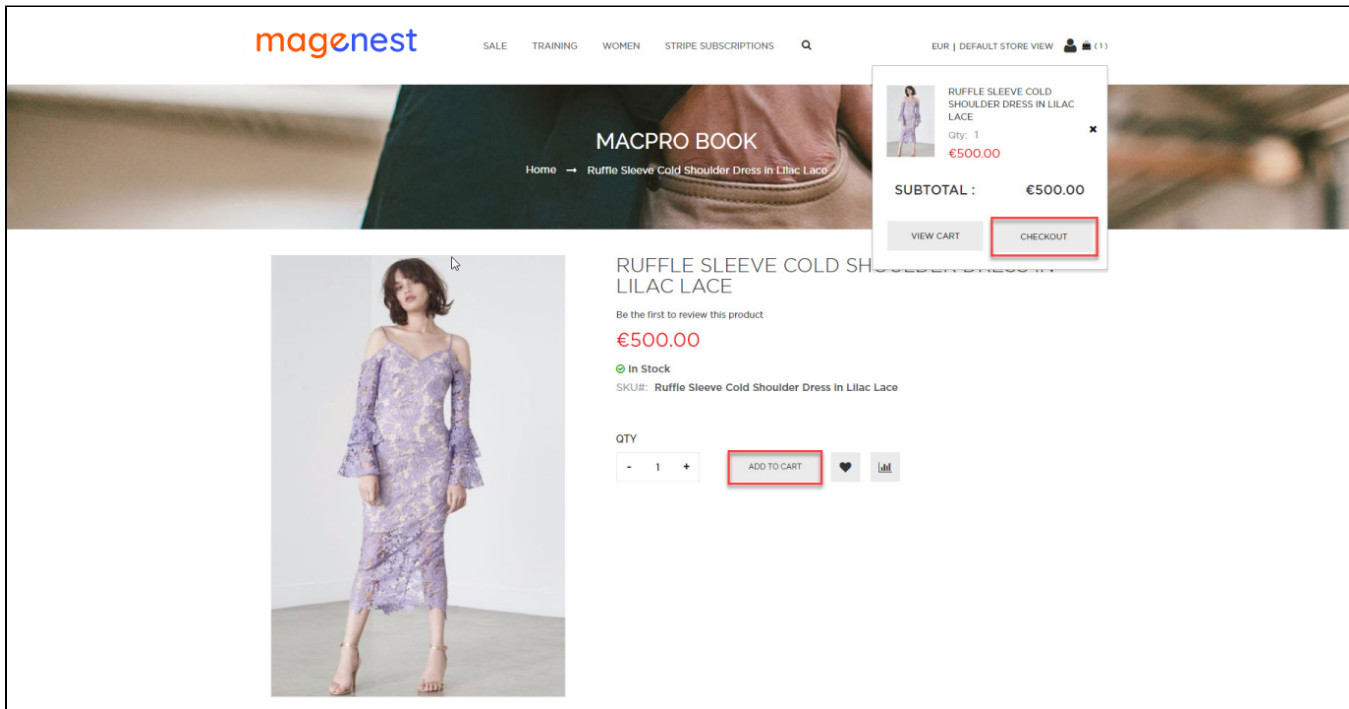
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Magento ver. 2.1.0

Click on the **Subscription ID Number** in the first column to see the details of a subscription order.

- **Easily Checkout Using Credit Card**

At the front end, customers can add the items into the shopping cart by clicking the **Add to Cart** button.



Then, go to the checkout page.

The customer fills in his/her shipping address and selects the payment method.

+ Checkout with Stripe Payment Intents 2.0

After reaching the checkout page, customers could see the **Stripe Payment Intents 2.0** payment option.



Stripe Payment Intents 2.0

☒ My billing and shipping address are the same

Veronica Costello

6146 Honey Bluff Parkway

Calder, Michigan 49628-7978

United States

(555) 229-3326

Select card

Card number

MM / YY CVC

☐ Save your creditcard ?

Place Order

- If the customer wants to trigger the Save Card function, they could select the **Save your credit card?** checkbox.

+ Checkout with Stripe Checkout hosted on Stripe (SCA Ready)

- After filling in the Shipping Address information, the customer chooses **Stripe Checkout** as a payment method.



Sign In

Shipping

Review & Payments

Payment Method

☐ Apple Pay, Google Pay, Microsoft Pay

☐



Stripe Payment

☐ Stripe Checkout

☐



Stripe SOFORT

☐



Stripe Giropay

☐



Stripe Alipay

☐



Stripe iDEAL

☐



Stripe Bancontact

Order Summary

Cart Subtotal	€34.00
Shipping	€5.00
Flat Rate - Fixed	
Order Total	€39.00

1 Item in Cart



Breathe-Easy Tank

Qty: 1

€34.00

View Details

Ship To:

2 2

2

2, Alaska 12345-6789

United States

0123456789

Shipping Method:

- Test

TEST

Order Total

€27.00

SCA requirement from Stripe



Powered by stripe | [Terms](#) [Privacy](#)

Pay with card

Email

Card information

4000 0000 0000 0259

VISA

12 / 30

123

Name on card

Mary

Billing address

United States

1st Main Street

Address line 2

New York

123

New York

Pay €27.00

Test

TEST

Order Total

€39.00

SCA requirement from Stripe



Powered by [stripe](#) | [Terms](#) [Privacy](#)

Pay with card

Email

test@gmail.com

Card information

1234 1234 1234 1234

VISA

MM / YY

CVC

Name on card

Country or region

Vietnam

Pay €39.00

- In case the Customer select **Back** at the payment form, they will be redirected back to the My Order History Page, where they can choose to continue the payment process

←

inray

TEST MODE

Order Total

\$53.71

Powered by stripe

Terms

Privacy

Pay with card

Email ronj_cost@example.com

Card information

1234 1234 1234 1234

VISA

MasterCard

Discover

AMERICAN EXPRESS

MM / YY

CVC

Name on card

Country or region

Vietnam

Pay \$53.71

Default welcome msg!

LUMA

Search entire store here...

What's New

Women

Men

Gear

Training

Sale

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

My Product Reviews

Newsletter Subscriptions

Stripe Recurring Subscriptions

Stripe Card Management

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

Order # 000000022

PENDING

August 31, 2020

Reorder

Stripe Payment

Continue checkout

Print Order

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Rival Field Messenger	24-MB06	\$45.00	Ordered: 1	\$45.00
Subtotal				\$45.00
Shipping & Handling				\$5.00
Tax				\$3.71
Grand Total				\$53.71

Order Information

+ Checkout with Stripe Payment Intents (SCA Ready)

- After filling in the Shipping Address information, the customer chooses **Stripe Payment Intents** as the payment method.
- Enter the necessary information then click on **Place Order** when finishing.

Stripe Payment Intents

☒ My billing and shipping address are the same

2 2

2

2, Armed Forces Canada 12345-6789

United States

012345678

VISA 4000 0000 0000 0259

12 / 30 123

Place Order

+ Checkout with Apple Pay/Google Pay

⚠ To use **Google Pay** (for PC), customers have to [add their credit card](#) to the browser.

In case your browser can't pay button to transfer, follow [this guide](#) to display the Stripe Payment request button.

SALE TRAINING WOMEN STR

Shipping

Review & Payments

Payment

Check / Money order

☒ Apple Pay/Google Pay

☒ My billing and shipping address are the same
 Susan Smith
 67 Main Street,
 New York, New York 10001
 United States
 1243325

GiroPay

Alipay

Stripe Checkout

Stripe Checkout iframe

Apply Discount Code

Your payment

Order summary

Total

EUR €50.00

Payment

Visa •••• 4242
 Susan Smith

chrome

Pay Cancel

STORE VIEW

Sign In

€50.00

€5.00

€55.00

1 Item in Cart

MINI SKIRT

Qty: 1

€50.00

Ship To:

Susan Smith
 67 Main Street,
 New York, New York 10001
 United States
 1243325

Shipping Method:

Mark the checkbox "My billing and shipping addresses are the same" if the shipping address and the billing address are not different.

If they are different, fill in the billing address then click "Update".

After filling in all the necessary information, click **Pay Now** to place the order.

stripe.demo.izysync.com

Easily manage SEO for thousands products & sku with our new Super Easy SEO Extension

TRY THE DEMO NOW

Stripe Payment

Hàn Nguyễn

524 Đường Bạch Đằng

Hà Nội, 377333

Vietnam

83838

Edit

Apple Pay

Apple Pay

Sandbox

Cancel

VISA

VISA TEST CARD
(.... 0432)

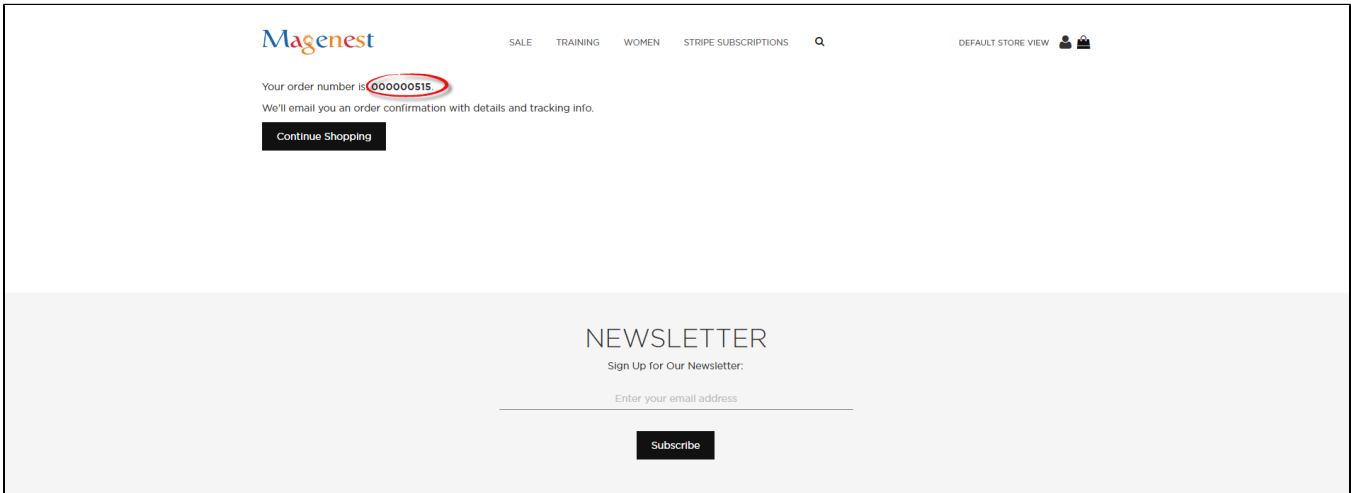
>

PAY TOTAL

€12.00

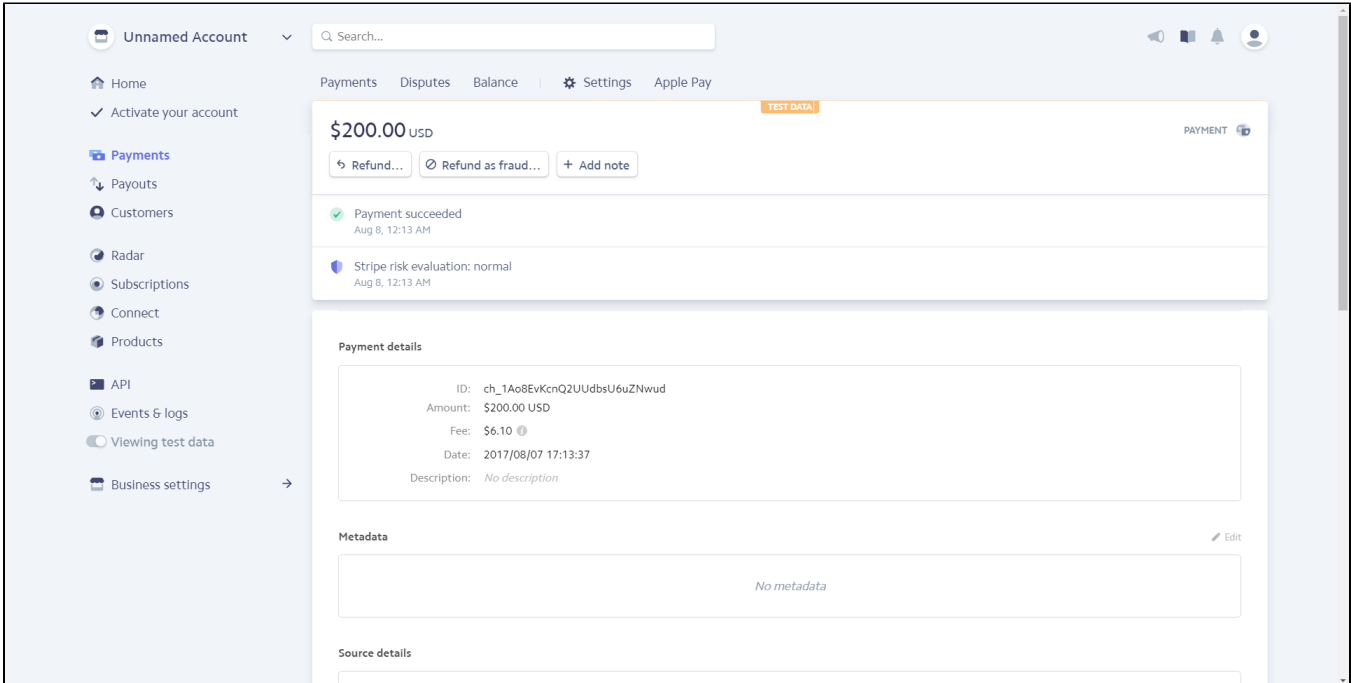
Pay with Touch ID

Stripe Apple Pay Checkout



The image shows the Magenest checkout page. At the top, the Magenest logo is on the left, and navigation links (SALE, TRAINING, WOMEN, STRIPE SUBSCRIPTIONS) and a search icon are on the right. Below the logo, the text says "Your order number is 000000515" with the number circled in red. Below that, it says "We'll email you an order confirmation with details and tracking info." and a "Continue Shopping" button. At the bottom, there is a "NEWSLETTER" section with the text "Sign Up for Our Newsletter:" and a form to "Enter your email address" with a "Subscribe" button.

After successful payment, at the **Payments** tab of Stripe, the order will be updated corresponding with Magento.



The image shows the Stripe Payments interface. On the left is a sidebar with navigation links: Home, Activate your account, Payments (selected), Payouts, Customers, Radar, Subscriptions, Connect, Products, API, Events & logs, Viewing test data, and Business settings. The main area shows the "Payments" tab. At the top, it says "Payments Disputes Balance Settings Apple Pay". Below that, it shows a payment of "\$200.00 USD" with a "TEST DATA" label. There are buttons for "Refund...", "Refund as fraud...", and "+ Add note". Below that, it says "Payment succeeded" with a green checkmark and "Aug 8, 12:13 AM". Below that, it says "Stripe risk evaluation: normal" with a blue shield icon and "Aug 8, 12:13 AM". Below that, there is a "Payment details" section with fields for ID, Amount, Fee, Date, and Description. Below that, there is a "Metadata" section with a text area and an "Edit" button. Below that, there is a "Source details" section.

+ Checkout with Stripe Giro Pay

- Mark the checkbox "**My billing and shipping addresses are the same**" if the shipping address and the billing address are not different.
- If they are different, fill in the billing address then click "Update".

After filling in all the necessary information, click **Continue** to place the order.

Then, it redirects to **Stripe Giro Pay Payment Page** and the buyer can finalize his payment there.

+ Checkout with Stripe Alipay

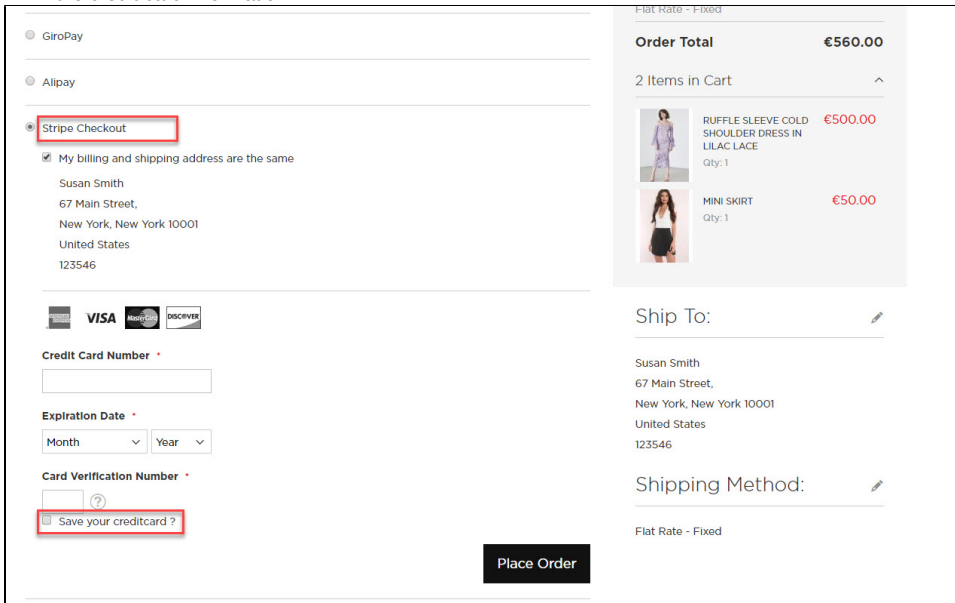
- Mark the checkbox "**My billing and shipping addresses are the same**" if the shipping address and the billing address are not different.
- If they are different, fill in the billing address then click "Update".

After filling in all the necessary information, click **Place Order**

Then, it redirects to **Stripe Alipay Payment Page** and the buyer can finalize his payment there.

+ Checkout with Stripe Checkout (Direct Checkout)

- Mark the checkbox **"My billing and shipping addresses are the same"** if the shipping address and the billing address are not different.
- If they are different, fill in the billing address then click "Update".
- Fill in the credit card information

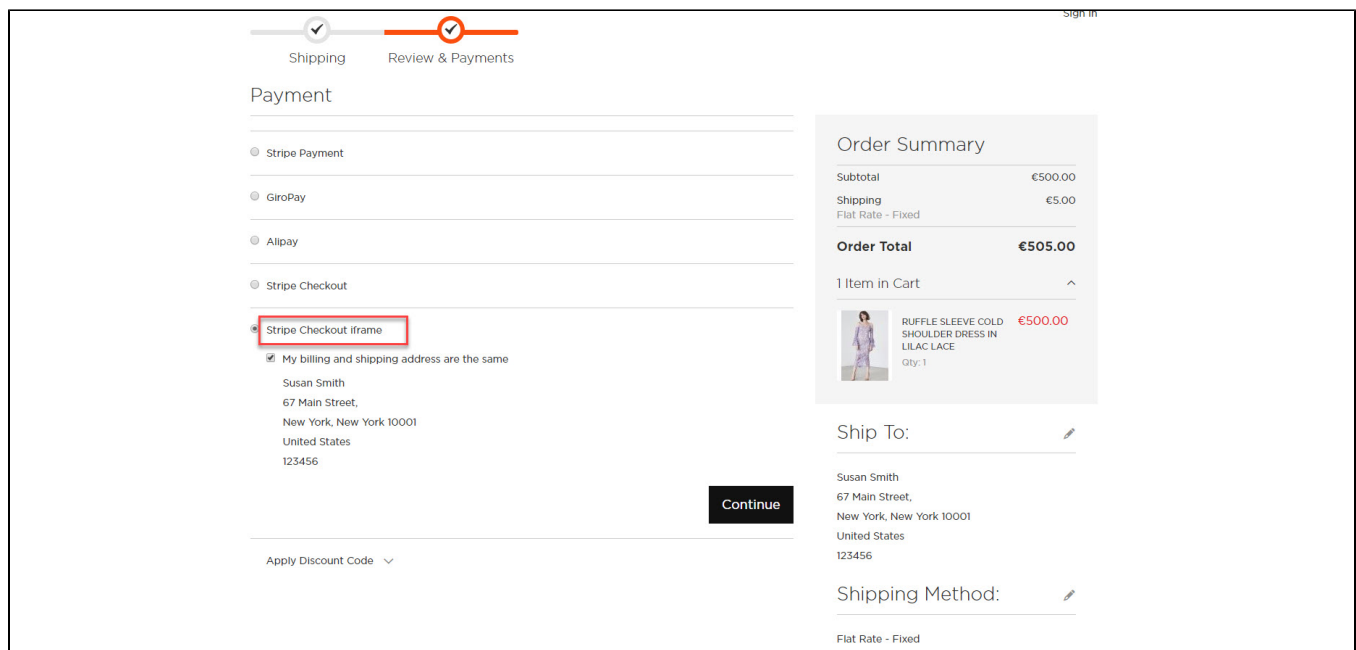


If the customer signs in with an account, he/she can use the save card function by ticking in the **Save your credit card** box.

After filling in all the necessary information, click **Place Order** to finalize the payment.

+ Checkout with Stripe IFrame Checkout (Redirect Checkout)

Another payment method is Stripe Checkout IFrame. It supports wonderful functions with Credit Card, Alipay, and **Bitcoin**.



When customers Place an order, an Iframe form will be displayed as below with 3 choices for payment methods.



Demo Site

Card

Alipay

Bitcoin

Email

Card number

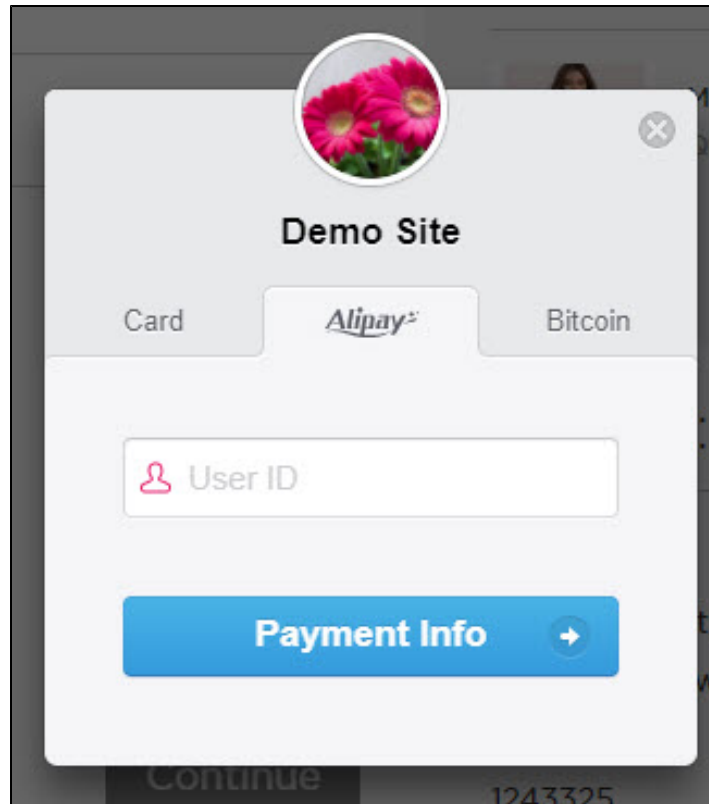
MM / YY

CVC

☐ Remember me

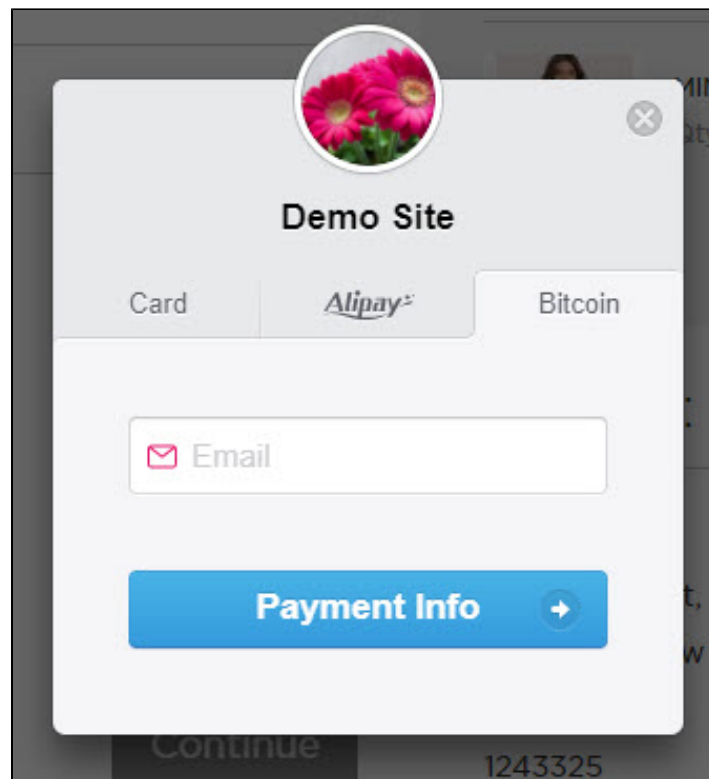
Pay €55.00

Credit card Iframe checkout form



The image shows a mobile app interface for a "Demo Site". At the top, there is a circular profile picture of pink flowers and a close button (X). Below this is a header "Demo Site". A navigation bar contains three tabs: "Card", "Alipay", and "Bitcoin". The "Alipay" tab is selected and highlighted. Below the tabs is a white input field with a pink person icon and the text "User ID". At the bottom is a blue button with the text "Payment Info" and a right-pointing arrow.

Alipay Iframe checkout form



The image shows a mobile app interface for a "Demo Site", similar to the one above. It has the same profile picture, close button, and "Demo Site" header. The navigation bar has the same three tabs: "Card", "Alipay", and "Bitcoin". In this view, the "Bitcoin" tab is selected and highlighted. Below the tabs is a white input field with a pink envelope icon and the text "Email". At the bottom is a blue button with the text "Payment Info" and a right-pointing arrow.

Bitcoin Iframe checkout form

If the customer enters his mobile phone number, Stripe will send a 6-number-verification code to confirm his payment info.

+ Support 3D secure:

When customers use a type of card provided with 3D secure function. Stripe will turn on automatic mode to check. The operation will redirect to the processing page:

Stripe test mode 3D Secure

This is a test transaction.

Amount \$1,010.00
Card Number *****3055

If this was a real transaction, you would be prompted to authenticate yourself.
Instead, choose a response to simulate success or failure.

Press the **Success** button. The inform result will be sent to the customer.

+ Checkout with SEPA Direct Debit

- After filling in the Shipping Address information, the customer chooses **SEPA Direct Debit** as the payment method.
- Enter the necessary information then click on **Place Order** when finishing.

 Stripe SEPA Direct Debit

☒ My billing and shipping address are the same

2 2

2

2, Armed Forces Canada 12345-6789

United States

012345678

IBAN *

 DE00 0000 0000 0000 0000 00

By providing your IBAN and confirming this payment, you are authorizing YOUR COMPANY NAME and Stripe, our payment service provider, to send instructions to your bank to debit your account and your bank to debit your account in accordance with those instructions. You are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

Continue

 Check out with other payments

Apart from Stripe checkout, Stripe Pay also supports multiple payment methods for customer convenience.

Payment Method:

☐

Stripe Payment

☐

Stripe SOFORT Payments

☐

Stripe Multibanco Payments

☐

Stripe EPS Payments

☐

Stripe P24 Payments

☐

Stripe Bancontact Payments

☐

Stripe IDEAL Payments

☐

Stripe Alipay

☐

Stripe GiroPay

☐
Apple Pay, Google Pay, Microsoft Pay

☐
Stripe IFrame Checkout Form

☐
Check / Money order

Order Summary

Cart Subtotal	€45.00
Shipping Flat Rate - Fixed	€5.00
Order Total	€50.00
1 Item in Cart	▼

Ship To:

United States

Shipping Method:

Flat Rate - Fixed

Making a payment from the backend (MOTO)

Customers do not always purchase online, sometimes they can order via telephone calls or emails. In these cases, it is essential that you - admin can make payments from the backend on behalf of customers.

Using PCS DSS and Stripe v3.2 security standards, you can use customers' saved cards to make payments from the backend for them. In this way, the customer's credit card info will be secured, rather than the admin types of credit card info.

To enable this feature, go to **Stripe Payments > Settings > Stripe Payment Gateway > Stripe Payment** and choose Yes in **Enable MOTO**.

When you create a new order in Magento 2 backend, in **Payment & Shipping Information**, choose **Stripe Credit Card Payment** then fill in the credit card information to make the payment for the order.

Payment & Shipping Information

Payment Method

- ☒ Stripe Credit Card Payment
* Choose Card

Select card

Select card

xxxxxxxxxxxx4242 (Visa)

xxxxxxxxxxxx0001 (MasterCard)

Use customer saved card to create orders in backend (MOTO), using PCI DSS and v3.2 security standards

Shipping Method *

[Get shipping methods and rates](#)

* Credit Card Number

* Expiration Date

Month

Year

* Card Verification Number

[+ View Order:](#)

When the transaction is completed, customers can review their orders by clicking **Sales > Orders > View**.

Orders									
Search by keyword Filters Default View Columns Export									
Actions 48 records found 20 per page 1 of 3									
	ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
☐	000000065	Main Website Main Website Store Default Store View	May 31, 2017, 2:05:00 AM	Susan Smith	Susan Smith	\$38.00	\$38.00	Processing	View
☐	000000064	Main Website Main Website Store Default Store View	May 31, 2017, 2:05:00 AM	Susan Smith	Susan Smith	\$82.00	\$82.00	Processing	View
☐	000000063	Main Website Main Website Store Default Store View	May 31, 2017, 2:05:00 AM	Susan Smith	Susan Smith	\$82.00	\$82.00	Pending Payment	View
☐	000000062	Main Website Main Website Store Default Store View	May 31, 2017, 2:05:00 AM	Susan Smith	Susan Smith	\$61.00	\$61.00	Processing	View
☐	000000058	Main Website Main Website Store Default Store View	May 31, 2017, 1:05:00 AM	Susan Smith	Susan Smith	\$82.00	\$82.00	Processing	View

DASHBOARD

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STRIPE PAYMENT

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FIND PARTNERS & EXTENSIONS

New Invoice

Back

Reset

Order & Account Information

Order # 000000525 (The order confirmation email was sent)

Order Date

Aug 8, 2017, 4:01:46 AM

Order Status

Processing

Purchased From

Main Website
Main Website Store
Default Store View

Placed from IP

118.70.109.213

Account Information

Customer Name

Susan Smith

Email

susansmith2602@gmail.com

Customer Group

General

Address Information

Billing Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Shipping Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Payment & Shipping Method

Payment Information

Stripe Credit Card Payment

Credit Card Type:

Visa

Credit Card Number:

xxxx-4242

The order was placed using USD.

Shipping Information

Flat Rate - Fixed

Total Shipping Charges: €5.00

☐ Create Shipment

Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Ruffle Sleeve Cold Shoulder Dress in Lilac Lace SKU: Ruffle Sleeve Cold Shoulder Dress in Lilac Lace	€500.00	Ordered 1	4	€500.00	€0.00	€0.00	€500.00

Update Qty's

Order Total

Invoice History

Invoice Comments

Invoice Totals

Subtotal

€500.00

Shipping & Handling

€5.00

Grand Total

€505.00

Amount

Capture Online

☐ Append Comments

☐ Email Copy of Invoice

Submit Invoice

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[Account Activity](#) | [Report Bugs](#)

View Invoice:

By clicking invoice and pressing View, customer can see the content of the invoice that you want:

- DASHBOARD
- SALES
- PRODUCTS
- CUSTOMERS
- STRIPE PAYMENT
- MARKETING
- CONTENT
- REPORTS
- STORES
- SYSTEM
- FIND PARTNERS & EXTENSIONS

#000000129

← Back

Send Email

Credit Memo

Print

Order & Account Information

Order # 000000520 (The order confirmation email was sent)

Order Date

Aug 7, 2017, 8:27:02 AM

Order Status

Processing

Purchased From

Main Website
Main Website Store
Default Store View

Placed from IP

118.70.109.213

Account Information

Customer Name

Susan Smith

Email

susansmith2602@gmail.com

Customer Group

General

Address Information

Billing Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Shipping Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Payment & Shipping Method

Payment Information

Stripe Checkout IFrame

The order was placed using USD.

Shipping Information

Flat Rate - Fixed

Total Shipping Charges: €10.00

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Ruffle Sleeve Cold Shoulder Dress in Lilac Lace SKU: Ruffle Sleeve Cold Shoulder Dress in Lilac Lace	€500.00	1	€500.00	€0.00	€0.00	€500.00
Black Crochet Lace Midi Skater Dress SKU: Black Crochet Lace Midi Skater Dress	€400.00	1	€400.00	€0.00	€0.00	€400.00

Order Total

Invoice History

Comment Text

☐ Notify Customer by Email
☐ Visible on Storefront

Submit Comment

Invoice Totals

Subtotal	€900.00
Shipping & Handling	€10.00
Grand Total	€910.00

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And choose the Credit Memo tab and clicking Refund in need

Partial or total refund:

Moreover, Stripe is a great tool. Customers can refund partially or totally by clicking **Credit Memo-> Refund**.

About partial refund, it applies for many frequencies and up to out of products.

DASHBOARD

SALES

PRODUCTS

CUSTOMERS

STRIPE PAYMENT

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

New Memo for #000000129

← Back

Reset

Order & Account Information

Order # 000000520 (The order confirmation email was sent)

Order Date

Aug 7, 2017, 8:27:02 AM

Order Status

Processing

Purchased From

Main Website
Main Website Store
Default Store View

Placed from IP

118.70.109.213

Account Information

Customer Name

Susan Smith

Email

susansmith2602@gmail.com

Customer Group

General

Address Information

Billing Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Shipping Address [Edit](#)

Susan Smith

109 Guo Dao, 109 National Road

New York, American Samoa, 12345-2602

United States

T: 0964209263

Payment & Shipping Method

Payment Information

Stripe Checkout IFrame

The order was placed using USD.

Shipping Information

Flat Rate - Fixed

Total Shipping Charges: €10.00

Items to Refund

Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Ruffle Sleeve Cold Shoulder Dress in Lilac Lace SKU: Ruffle Sleeve Cold Shoulder Dress in Lilac Lace	€500.00	Ordered 1 Invoiced 1	☐	1	€500.00	€0.00	€0.00	€500.00
Black Crochet Lace Midi Skater Dress SKU: Black Crochet Lace Midi Skater Dress	€400.00	Ordered 1 Invoiced 1	☐	1	€400.00	€0.00	€0.00	€400.00

Update Qty's

Order Total

Credit Memo Comments

Comment Text

Refund Totals

Subtotal

€900.00

Refund Shipping

Adjustment Refund

Adjustment Fee

Grand Total

€910.00

☐ Append Comments

☐ Email Copy of Credit Memo

Refund Offline

Refund

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[Account Activity](#)
[Report Bugs](#)

Update

- When a new update is available, we will provide you with a new package containing our updated extension.
- You will have to delete the module directory and repeat the installing steps above.
- Flush the config cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.