# 2. QuickBooks Desktop Integration User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this guide, please send us an email via the user page contact form here. Thank you.

By: Magenest | Support portal: http://servicedesk.izysync.com/servicedesk/customer/portal/33

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# Introduction

**Magento 2 Quickbooks Desktop Integration for Magento 2** is a powerful extension that helps merchants synchronize error-free data from your Magento 2 store to QuickBooks Desktop automatically in real-time. Merchants can transfer unlimited online transaction data at a glance.

# quickbooks.

# **Desktop Integration**

#### Main Features

- Connect to multiple QuickBooks company file
- Synchronize customer data from Magento 2 to QuickBooks. Update Customer data when updating customer information from Magento 2.
- Synchronize Guest data depend on Magento Order information to QuickBooks
- Synchronize Payment method & Shipping method from Magento 2 to QuickBooks
- Synchronize Product data to QuickBooks. Update Product data include updating stock when there is modification action from Magento 2.
- Mapping Tax data between Magento 2 and QuickBooks
- Synchronize Order data from Magento to QuickBooks with full information such as Shipping/Billing Address, order line items with tax/non-tax, Discount/Shipping amount
- Synchronize Partial/Full Invoice and corresponding Receive Payment from Magento 2
- Synchronize Partial/Full Credit memo data from Magento 2 with adjustment fee/adjustment refund

#### System Requirements

Your store needs to be running on Magento version 2.2.1x, 2.3.x, 2.4.x

## Prerequisites

- · You have to use SSL for your website
- Web connector application is required on the computer that installs QuickBooks with version 2.1.0.30 and older versions
- Support QuickBooks version:
  - QuickBooks Enterprise Solutions
  - QuickBooks Premier (2002 or later)
  - QuickBooks Pro (2002 or later)
  - QuickBooks Simple Start (2006 or later)
  - ° Canadian editions of QuickBooks Pro, Premier, or Enterprise (2003 or later)
  - ° UK editions of QuickBooks Pro or Accountant Edition (2003 or later)

Please note: QuickBooks Web Connector 2.1.0.30 and older versions only support up to TLS 1.0

## How to setup connection

First of all, you have to set up the connection between the Magento website and QuickBooks software through the Web connector application. Please follow the below steps:

## Step 1: Create a user for QuickBooks Web Connector

In this step, you have to create a user account that will be used to establish a connection between Magento 2 and Web connector. You can create one by going to QuickBooks Desktop > Manage User, and click on Add New User.

	QuickBooks × Desktop								۵	🙉 💄 doanhon2 🗸
DASHBOARD SALES CATALOG	Queue Manage Queues	0								Reload Data
	Mapping Mapping Taxes	d of your business' performance, using our dyn	amic product, or	rder, and customer	reports tailored to your custo	mer data.			Go to Adva	nced Reporting <sup>12</sup>
	Configuration Manage User	-		Chart is disabl Revenue \$0.00	ed. To enable the chart, click h	Tax \$0.00		Shipping \$0.00	Quantity 0	
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STORES		1	\$0.00	We couldn't fin	d any records.					
FIND PARTNERS & EXTENSIONS		1	\$34.00 \$59.00 \$59.00							

DASHBOARD SALES	Manage User		Q 👘 🕹 dourhen2 • Add New User
CATALOG CUSTOMERS MARKETING	Actions • 1 records found	User Name	Titters     Default Vew     Columns       20     per page     1     of 1       Status     Action
		Variations magnest	Enable Edit
REPORTS	n Copyright © 2020 Magento Commerce Inc. All rights reserved.		Magento ver. 2.3.1 Account Activity   Beport an Issue

G Fill all the fields then click Save Information to save the entered information. The username and password will be used with QuickBooks Web Connector later on.

DASHBOARD	Information						Q	🙉 💄 daanhen2 🗸
\$ SALES				← Back	Delete	Reset Save and	Continue Edit	Save Information
CATALOG								
CUSTOMERS	INFORMATION	User Information						
	General Information		User Name * magenest					
CONTENT			Password					
QUICKBOOKS DESKTOP			Status * Enable *					
STORES	n Copyright © 2020 Magento Commerce Inc. All rights reserved.						An	Magento ver. 2.3.1

+ At the end of this step, you have to set up the account for the connection by going to QuickBooks Desktop > Configuration > Connection Settings

	Store View: Default Config 🔹 🕼			Save Config
\$ SALES	GENERAL	~	QuickBooks Desktop	
8	SECURITY	~	Support: Submit a ticket Contact us support@magenest.com	
	MAGENEST	^	To configure this extension, please read our User Cuide For us to better diagnose your site, please enable debug mode and send us this file along with your support request	ver. 3.0.0
	QuickBooks Desktop		Connection Settings	$\odot$
	CATALOG	~	No company is connected right now!	
	CUSTOMERS	~	QuickBooks Desktop Version [tara view] Canada v	
QUICKBOOKS DESKTOP	SALES	~	Company (store view) No company selected *	
REPORTS	ENGAGEMENT CLOUD	~	User Name magenest a 🖉	
STORES	SERVICES	~	Auto run application every min [100]	
SYSTEM	ADVANCED	~	[godaa] Query Company	
FIND PARTNERS & EXTENSIONS			Mapping/Query Settings	$\odot$
			Synchronize Settings	$\odot$
			Debug Setting	$\odot$

## Step 2: Establish the connection

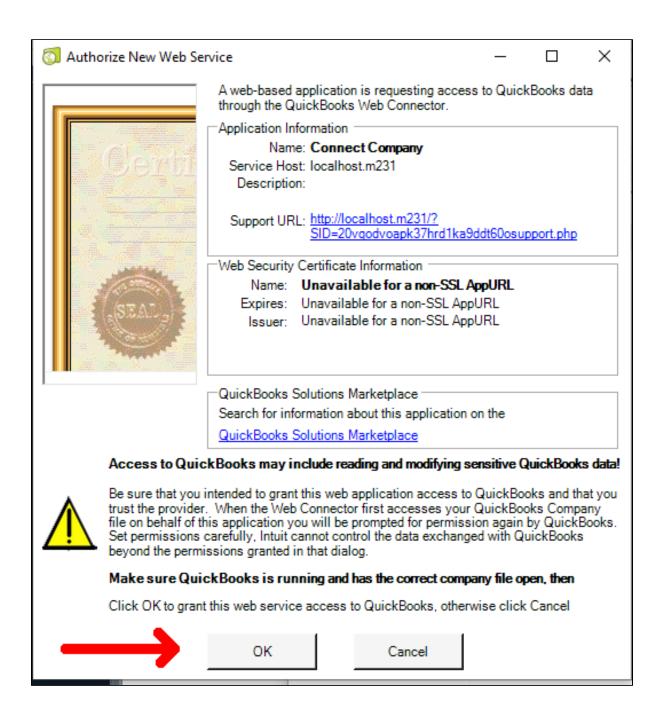
Please click on the "Query company" button to download the connection file to add to the Web connector application:

⊡ <u>E</u> ile <u>E</u> dit <u>V</u> iew	Lists Favorites Accountant Company Customers	Vendors Employees Banking	Reports Window Help					
Search Company or H	Help 👻 🔎 🖌 🐁 New Customer & Job 👻 🔚 1	New Transactions 🔻 📇 Print 💌	🗓 Excel 🔻 🔚 Word 🔻					
You are using company	a sample Customers & Jobs Transact y file Active Customers		tomer Inforn	nation		Man Email doanhdt@magenest.com	0	* NOTE
Create a new co	ompany file		Name James Doan			Man Email Goannoighnagenesconn		REPORTS FOR THIS CUSTOMER
My Shortcuts	NAME BALANCE TOT.	: ATTACH	Bill To					QuickReport
Home	🚺 Select a .QWC file				×			Open Balance
My Company	← → × ↑ 📙 → This PC → Downloads → QB	BD > Upgrade >	ٽ ~	Search Upgrade	م			
_	Organize 👻 New folder			•	. 0	All		
Calendar	A Quick access					DATE - ACCOUNT	AMOUNT (USD)	
Snapshots	🗖 Desktop 💉 🍋 😡					ransactions of type "All Transactions", filtered by "All", in date range "All".		
Lustomers	Downloads     Downloads     Downloads     Downloads					· · · · · · · · · · · · · · · · · · ·		
Vendors	Documents #     Figure Pictures #					X		
Employees	Bautina							
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Reports	Upgrade							
App Center	OneDrive	2				oks Web Connector		
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	i Network					designed for the second se		
Ttem	File name: connect-company			<ul> <li>All qwc files (*.qwc)</li> </ul>	~	Tauloure la varia identita		
My Shortcuts			_		Cancel			
View Balances					al	eb Connector. Use the add putton if you would like to add an application.		
m Run Favorite Report	ts		3					
Open Windows	+ Badman, wark 0.0		-					
	+ Bolinski, Rafal 0.0							
COVID-19 Resou						Add an Application		
Turn on Payroll	♦Repairs 0.0					Hide Exit		
Can Accept Credit Car	*Ounly Shed 0.0							
Order Checks & 1	Dave Addition of 0000							
QuickBooks Onlin	A Campbell Hea 13 900 (		ransactions 🔻 Run Rep	oorts 💌				
See Financing O	ptions	v						

• While adding the application file, there are some pop-ups to request permission for this file:

-

QBWeb(	Connector - Warning ×								
?	QBWC1058: The application that you are trying to load from web connector configuration (.qwc) file, matches the name of a application already registered with the QBWebConnector. However, the application you are trying to load contains a different file id than existing application.								
	What do you want to do?								
	Click Yes to replace existing application. Click No to create a duplicate application. Click Cancel to skip this operation and run QBWebConnector.								
	Yes No Cancel								



	QuickBooks - Application Certificate	×
	An application is requesting access to the following QuickBooks company file: Rock Castle Construction Access may include reading and modifying QuickBooks data as well as enhancing the QuickBooks user interface (where applicable). THE APPLICATION CALLS ITSELF Connect Company CERTIFICATE INFORMATION Description: Developer: Intuit, Inc. Developer identity has been verified by: Symantec Class 3 SHA256 Code Signing CA	]
	QUICKBOOKS SOLUTIONS MARKETPLACE	
<ul> <li>No</li> <li>Yes, prompt each time</li> <li>Yes, whenever this Quick</li> </ul>	plication to read and modify this company file? Books company file is open s even if QuickBooks is not running	
Allow this application to a customer credit card info	access personal data such as Social Security Numbers and rmation.	more
2	Continue Cancel Help	

QuickBooks will then ask you how and when you'd like for QuickBooks to allow Web connector to access your company file. There are 4 options in the above image:

- No: not allow read and modify, if you choose this option, it will not read or modify Quickbooks data, so cannot integrate data between 2 systems.
  Yes, prompt each time: every time that you run the application, it will ask again
  Yes, whenever this QuickBooks company file is open

- Yes, always; allow access even if QuickBooks is not running

+ After adding the connection file to the Web connector application, run the application that has been added:

🔕 QuickBooks Web Connector 2.3.0.36		3			_	X
File Help						
Select All Select None Update S	elected		[	View Log Troub	leshoot	Help
Application	Auto-Run	Every-Min	Status	Pas	sword	Remove
Connect Company For support: <u>http://localhost.upgrade/</u> <u>support.php</u>		0	Last run: Last result: Ready Click for more information	×**	*****	Remove
2				1		
Application Progress		1009	6			
Total Progress		0%				
Password Saved					Add an A Hide	Application Exit
					mac	EAIC

#### <u>Note: the password is the password of the user which be created in Step 1</u>

• Once the connection setup is done, you should see the following image:

	Configuration		Q 💭 🕹 doanhcn2 🗸
DASHBGARD SALES	Store View: Default Config •		Save Config
CATALOG	GENERAL	Y QuickBooks Desktop	
	CATALOG	Support: Submit a ticket Contact us: support@magenest.com	
	SECURITY	To configure this extension, please read our User Cuide For us to better diagnose your site, please enable debug mode and send us this file along with your support request	ver. 3.0.0
	MAGENEST	Connection Settings	6
	QuickBooks Desktop	Company Rock Castle Construction is now connected	
	CUSTOMERS	QuickBooks Desktop Version     (store view)     United States     *	
	SALES	✓ Company [store view] Rock Castle Construction ▼	
STORES	ΥΟΤΡΟ	V User Name magenest V Growing Growing V Growi	
SYSTEM	ENGAGEMENT CLOUD	V Auto run application every min	
FIND PARTNERS & EXTENSIONS	SERVICES	ن الأراضية (أراضية) الأراضية	
	ADVANCED	✓ Mapping/Query Settings	$\odot$
		Synchronize Settings	$\odot$
		Debug Setting	$\odot$

# Mapping Tax

In this step, the module will map the existing taxes in both systems, therefore, you have to have the corresponding taxes in both Magento and QuickBooks. When all taxes have been prepared, please do the following step to mapping them:

## Step 1: Query Tax from QuickBooks

+ First of all, get query-tax.qwc file to add to Web connector:

Û	One or more of the Cache Types are invalid	dated: Configuration, Page	e Cache. Please go to Cache Management and refresh cache types.	System Messages: 1 👻
DASHBOARD	Configuration			Q 📫 🕹 doanhcn2 🗸
\$ SALES	Store View: Default Config 👻 🔞			Save Config
	GENERAL	~	QuickBooks Desktop	
	CATALOG	~	Support: Submit a ticket Contact us: supportBmagenet.com To configure this extension, please read our User Guide For us to better diagnose your site, please enable debug mode and send us this file along with your support request	ver. 3.0.0
	MAGENEST	^	Connection Settings	⊘
	QuickBooks Desktop		Mapping/Query Settings	0
	CUSTOMERS	~	⊙ Mapping Tax	
STORES	SALES	~	Gobal Query Taxes	
SYSTEM	УОТРО	~		
FIND PARTNERS & EXTENSIONS	ENGAGEMENT CLOUD	~	Synchronize Settings	$\odot$
	SERVICES	~	Debug Setting	$\odot$
	ADVANCED	~		
	ர Copyright © 2020 Magento Commerce Inc. Al	ll rights reserved.		Magento ver. 2.3.3 Privacy Policy   Account Activity   Report an Issue

6	QuickBooks Web Connector 2.3.0.36					_	
Fil	e Help						
	Select All Select None Update S	Selected			View Log Tro	ubleshoot	Help
	Application	Auto-Run	Every-Min	Status	F	Password	Remove
	Connect Company Rock Castle Construction For support: <u>http://localhost.upgrade/</u> <u>support.php</u>		•	Last run: Last result: Complete! <u>Click for more information</u>	[	******	Remove
	Mapping Tax For support: <u>http://localhost.upgrade/</u> <u>support.php</u>		0	Last run: Last result: Ready <u>Click for more information</u>	[	******	Remove
	Application Descrees						
<b>_</b>	Application Progress		100%				
T	otal Progress		100%				
5	cheduling has been disabled for Mappin	g Tax				Add an A	pplication
						Hide	Exit

#### + After Update Selected, you will see all of the taxes that exist in QuickBooks in the Mapping Tax table.

1	A One or more of the Cache Types are invalidated: Configuration, Page	Cache. Please go to Cache Management and refresh cache types.		System Messages: 1
ARD	Mapping Tax Code			Q 📫 doanhcn2
				Apply
	Search Reset Filter 3 records found			20 v per page ( 1 of 1
	Tax Rate ID	Tax Title	Rate	Taxes in Quickbooks
	1	US-CA-*-Rate 1	8.2500	US-MI-*-Rate 1
	2	US-NY-*-Rate 1	8.3750	US-MI-*-Rate 1 US-NY-*-Rate 1 US-CA-*-Rate 1
	3	US-MI-*-Rate 1	8.2500	East Bayshe Sales Tax 8.25 Out of State San Domingo
				San Tomas
	Dopyright © 2020 Magento Commerce Inc. All rights reserved.			Magento ver. : Privacy Policy   Account Activity   Report an I

## Step 2: Mapping Taxes

**QuickBooks Desktop -> Mapping -> Mapping Taxes**, you will see a table which shows all of the taxes in both Magento and QuickBooks

You should set the mapping for the QuickBooks tax that corresponds to the Magento tax.

+ Finally, click the **Apply** button to save the Mapping.

Ŵ	QuickBooks × Desktop	es are invalidated: Configuration, Page	Cache. Please go to Cache Management and refresh cache types.		System Messages: 1 💌
DASHBOARD	Deskop				Q 🔎 🛓 doanhen2 🗸
					3 Apply
CATALOG	Manage Queues	1			
CUSTOMERS		cords found			20 ▼ per page 〈 1 of 1 〉
	Mapping Taxes		Tax Title	Rate	Taxes in Quickbooks
			US-CA-*-Rate 1	8.2500 2	US-MI-*-Rate 1 ×
	Manage User		US-NY-*-Rate 1	8.3750	US-NY-*-Rate 1 +
QUICKBOOKS DESKTOP	Configuration		US-MI-*-Rate 1	8.2500	US-CA-*-Rate 1 🔻
SYSTEM		merce Inc. All rights reserved.			Magento ver. 2.3.3 Privacy Policy   Account Activity   Report an Issue
FIND PARTNERS & EXTENSIONS					

## Synchronize Magento Data

Magento data will be synchronized into QuickBooks when all of them exist in the Queue table with Queue status.

## **Configuration**

• You have to set up some configuration before synchronizing Magento data into QuickBooks. Go to QuickBooks Desktop -> Configuration -> Synchronize Settings

	Configuration			Q	🔎 💄 doanhcn	2 ¥
DASHBOARD SALES	Store View: Default Config •				Save Config	
	GENERAL	~	QuickBooks Desktop			
ŧ	SECURITY	~	Support: Submit a ticket Contact us: support@magenest.com			
	MAGENEST	^	To configure this extension, please read our User Guide For us to better diagnose your site, please enable debug mode and send us this file along with your support request		ver. 3.	0.0
	QuickBooks Desktop		Connection Settings			$\odot$
QUICKBOOKS DESKTOP	CATALOG	~	Mapping/Query Settings			$\odot$
DESKTOP	CUSTOMERS	~	Synchronize Settings	٦		$\odot$
REPORTS	SALES	~	⊙ Synchronize Customer			
STORES	ENGAGEMENT CLOUD	~	∽ Synchronize Product			
SYSTEM	SERVICES	~				
FIND PARTNERS & EXTENSIONS	ADVANCED	~	⊙ Sales Settings —			
& EXTENSIONS			⊙ Synchronize Order			
		_	⊙ Synchronize Invoice			
			⊙ Synchronize Credit Memo			
			Max records per Request			
			Icolatal Synchronization from Magento			
			Debug Setting			$\odot$

• When you open each section, you may see the following settings:

- Synchronization date from: set update which use to filter when you add object data to Queue by click the button in the Header of the Queue table (second way to add data to Queue table)
- Auto insert id to customer name: Select Yes in case you want to add an ID to the customer name. To avoid customers synchronization failure because customers have the same name.

- Allow Sync Order: Select No if you don't want to sync orders.
- Allow Sync Invoice: Select No if you don't want to sync invoices and receive payments.
- Allow Sync Credit Memo: Select No if you don't want to sync credit memos.
- Max records per Request: When you click Update Selected or Autorun is triggered in the Web connector, there will be a lot of requests sent to Magento to get data and import to QuickBooks. This field will set the number of items that will be imported into Quickbooks in each of these requests. By default, if you don't set a value for this configuration, it will process all records of one type for each request.

🗢 Please note that you shouldn't set it up too large or leave it blank to avoid connection timeout errors.

## Synchronize Product

Ŵ	Configuration				Save Config
CACH DASHBOARD			Connection Settings		$\odot$
DASHBOARD \$ SALES	QuickBooks Desktop		Mapping/Query Settings		$\odot$
Ŷ	CUSTOMERS	~	Synchronize Settings		$\odot$
CATALOG	SALES	~	Synchronize Customer		
CUSTOMERS	ΥΟΤΡΟ	~			
	DOTDIGITAL	~	Synchronize Product		
CONTENT	SERVICES	~	Product synchronization date from [store view]	2021-06-01 04:25:23	
REPORTS	ADVANCED	~	Income Account [store view]	Consulting Income	
QUICKBOOKS DESKTOP			Other Income Account [store view]	Other Income	
			Discount Income Account [store view]	Discount	
STORES			Account for Non-Inventory Item [store view]	Automobile Expense	
SYSTEM			Cost of Goods Sold Account [store view]	Freight and Shipping Costs	
FIND PARTNERS & EXTENSIONS			Asset Account [store view]	Accumulated Depreciation	
			$\odot$ Sales Settings		
			$\odot$ Synchronize Order		
			⊙ Synchronize Invoice		

- Income Account: Enter Income account name which use to create Inventory Item in QuickBooks
- Other Income Account: Enter Income account name which use to create Other charge item in QuickBooks
- Discount Income Account: Enter Income account name which use to create Discount item in QuickBooks
- Account for Non-Inventory Item: Enter account name which use to create Non-Inventory item in QuickBooks
- Cost of Goods Sold Account: Enter COGS account name which use to create Inventory item in QuickBooks
- Asset Account: Enter Asset account name which use to create Inventory item in QuickBooks

+ You can get these accounts by going to your company file. Then go to Lists > Chart of Accounts and you'll see a list of your existing accounts. If not, create new ones.

y Shortxufa Accountant Home Home My Company My Company My Company Catendar Costoners Bank Feeds Docs Pan Pan Pan Pan Pan Pan Pan Pan	boj for account name or number  Search Reget  Search Reget  Search Reget  Search Reget  Search Reget  Search Reget Reget Search Reget	Accounts Reselvable Other CurrentAsset Fixed Asset Fixed Asset Other Current Liability Other Current Liability	6 107AL ATTAA 67.98 0.00 6,347,060.56 0.00 1.98 6,347,060.56
Accountant  Accou	MME Coounts Reschable Coounts	Accounts Reselvable Other CurrentAsset Fixed Asset Cher Current Liability Other Current Liability Cher Current Liability Equity Equity Equity Income Income Income Income Cect of Goods Sold	67.98 0.00 6,347,060.56 0.00 0.00 1.98
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Norme Additional Addit	kccumulated Depreciaten          kccumulated Depreciaten         kmiture and Equipment         synoli Lubatites	Fixed Asset         6           Fixed Asset         7           Other Current Liability         6           Equity         6           Equity         6           Income         1           Income         1           Income         1           Conter Courter Liability         6           Equity         6           Income         1           Income         6           Income         6           Cost of Goods Sold         6	6,347,060.56 0.00 0.00 1.98
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Income Tacker	Papel Labilities           Jales Tax Payabé           Jales Tax Payabé           Stales Cax Payabé           Stales Cax Payabé           Stales Caxings           Stales - Hardware           Jales - Support and Maintenance           Jales - Support and Maintenance           Jaip Jang Dolivoy Income           Stales - Support and Valentenance           Jaipping Cosis           Veront Account Fees	Other Current Liability       Other Current Liability       E Guity       E Guity       Income       Income       Income       Income       Cost of Goods Sold	0.00 1.98
hoome Tracker     Bill Tracker     Calendar     Calendar     Cataoners     Snapshols     Snapshols     Customers     Vendors     Fr Employees     Eank Feeds     Docs     A     Docs     A	Jales Tax Payable Dyening Balance Equity Relatine Earnings Consuling Income Sales - Sardware Sales - Sortware Sales - Sortwar	Other Current Liability         E           E caulty         E           E caulty         E           Income         Income           Income         Income           Income         Cost of Goods Sold	1.98
Bill Tractor Color Calendar C Sanpahola S Cashomera S Cashomera S Cashomera S Employees P Bank Feeds P Docs A Roords B	Jpening Balance Equity Relained Examps Sousting Income Salas - Sudvarier Salas - Sudv	Equity 6 Equity 6 Equity 6 Equity 6 Income Income Income Income Cost of Goods Sold	
Calendar PC Calendar C Snapshots S Customers S Emptoyees M Emptoyees P Bank Feeds P Docs A Boorts B	Netwine Grammas Consumn gincome Consumn gincome Consumn gincome Consumn gincome Consumn gincome Consumn Consum	Equity Income Income Income Income Income Cost of Goods Sold	6,347,060.56
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Snapshots - S Outsomers - S Vendors - C Employees - C Bank Feeds - A Doos - A Boords - D	Sales - Hardware Sales - Software Sales - Support and Maintenance Disporting and Delivery Income Yeight and Shipping Costs Herdrauf Account Fees	Income Income Income Income Cost of Goods Sold	
Snapshold	Sales - Software Sales - Software Shipping and Delivery Income Hipping and Delivery Income Hipping Costs Aerchant Account Fees	Income Income Income Cost of Goods Sold	
Customers S Vendors S Emptoyees P Bank Feeds A Docs A Empons B	Jales - Support and Maintenance Dhipping and Delivery Income High and Dhipping Osals Aerchant Account Fees	Income Income Cost of Goods Sold	
Vendors - S Vendors - M Employees - M Bank Feeds - P Docs - A Ponots - B	Dispiping and Delivery Income Trelght and Shipping Costs Horizont Account Fees	Income Cost of Goods Sold	
Vendors - F Employees - M Bank Feeds - P Docs - A Remots - B	relight and Shipping Costs Jerchant Account Fees	Cost of Goods Sold	
Emptoyees P Bank Feeds P Docs A Ranorts B	Aerchant Account Fees		
Employees P Bank Feeds P Docs A Reports B		Cost of Goods Sold	
Bank Feeds P A Docs A Reports B			
Docs • A Reports	Purchases - Hardware for Resale	Cost of Goods Sold	
A     Docs     A     Benots	Purchases - Software for Resale	Cost of Goods Sold	
• B	Identising and Promotion	Expense	
Reports	utomobile Expense	Expense	
* C	Jank Service Charges	Expense	
	Computer and Internet Expenses	Expense	
y shortcata	Continuing Education	Expense	
fiew Balances	Jepreciation Expense	Expense	
hun Favorite Deports	Jues and Subscriptions	Expense	
* IF	nsurance Expense	Expense	
	nterest Expense	Expense	
	Meals and Entertainment	Expense	
NOW	Jffice Supplies	Expense	
A Howard Modes	ayroll Expenses	Expense	
	rofessional Fees	Expense	
Payroll and Payment services	Rent Expense	Expense	
	Felephone Expense	Expense	
QuickBooks 21.0 now. • T	Travel Expense	Expense	
Upgrade Now	Account V Activities V Reports V Attach Include inactive		

## Add data to Queue table

• You can add Magento data to the Queue table in the following way:

• Auto-add by trigger add/edit object. It means when you create a new customer or new Order or same that, it is automatically added into the Queue table.

Ŵ	Mar	nage (	Queue							Q 🔎 👤 do	əanhcn2 🔻
DASHBOARD				_		Add Paym	ent & Shipping Me	ethods Add Customers	Add Products Add O	rders Add Invoices Add Credit M	emos
\$ SALES											-
CATALOG										▼ Filters Oefault View ▼ ✿ Co	olumns 🔻
	Action	15		<ul> <li>38 records found</li> </ul>						50 v per page < 1 of	F1 >
			Entity ID	Туре	Increment ID	Action Name	Status	Enqueue Datetime	Dequeue Datetime	1 Message error	Action
		30	10	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
CONTENT		21	26	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
		22	13	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
REPORTS		23	14	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
6		24	17	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
QUICKBODKS DESKTOP		25	11	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
STORES		26	12	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
\$		27	16	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
SYSTEM		28	15	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
		29	9	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
& EXTENSIONS		20	18	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
		31	28	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			

• Add a set of object data with date filter by clicking the button in the header of the Queue table

• Add specific object data by using Mass action:

Ord	lers									Q 🔎 💄 doanhen2
										Create New Order
s Actio			7 records	Q found (1 selected)						Default View   Columns   La Export   O   per page   I of 1
Canc Hold				Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action Signifyd Guarantee Decision
Unho	old	þ	re ew	Sep 30, 2020 10:09:15 AM	Veronica Costello	Veronica Costello	\$31.21	\$31.21	Complete	View
Print	: Involces : Packing Slips		re ew	Sep 28, 2020 9:19:04 AM	Veronica Costello	Veronica Costello	\$70.71	\$70.71	Closed	View
Print		2	re ew	Sep 23, 2020 7:21:52 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View
Add	: Shipping Labels Order(s) to Queue 🚽		re ew	Sep 23, 2020 7:19:45 AM	Veronica Costello	Veronica Costello	\$92.27	\$92.27	Pending	View
- Batch	h Process	Main Website Sto Default Store Vi		May 8, 2020 3:27:33 AM	James Doan	James Doan	\$27.00	\$27.00	Pending	View
	00000002	Main Website Main Website Sto Default Store Vi		Jan 31, 2020 3:32:51 AM	Veronica Costello	Veronica Costello	\$39.64	\$39.64	Closed	View
~	00000001	Main Website Main Website Sto Default Store Vi		Jan 31, 2020 3:32:49 AM	Veronica Costello	Veronica Costello	\$36.39	\$36.39	Processing	View

## Synchronize Data to QuickBooks

#### Step 1: Download Synchronize Queue file

Go to QuickBooks Desktop -> Configuration -> Synchronize Settings, click the Synchronize from Magento button to download the sync-queue. qwc file

Û	•			
DASHBOARD	Store View: Default Config 💌 👔			Save Config
\$ SALES	GENERAL	~	QuickBooks Desktop	
	CATALOG	~	Support: Submit a ticket Contact us support@magenest.com	
CUSTOMERS	SECURITY	~	To configure this extension, please read our User Guide For us to better diagnose your site, please enable debug mode and send us this file along with your support request	ver. 3.0.0
	MAGENEST	^	Connection Settings	$\odot$
	QuickBooks Desktop		Mapping/Query Settings	$\odot$
	CUSTOMERS	~	Synchronize Settings	$\odot$
	SALES	~	⊙ Synchronize Customer	
	чотро	~	⊙ Synchronize Product	
STORES	ENGAGEMENT CLOUD	~	· · · · · · · · · · · · · · · · · · · ·	
SYSTEM	SERVICES	~		
IND PARTNERS & EXTENSIONS	ADVANCED	~	⊙ Synchronize Order	
			$\odot$ Synchronize Invoice	
			⊙ Synchronize Credit Memo	
			Max records per Request	
			(pobul) Synchronization from Magento	

#### Step 2: Run the file in the Web connector

Add the file that you downloaded in step 1 to the Web connector. Then you can update manually by **Update Selected** or use the **Autorun** function to get data from Magento to QuickBooks.

0	QuickBooks Web Connector 2.3.0.36				_	□ ×
File	Help					
5	elect All Select None Update	Selected		View Lo	g Troubleshoot	Help
	Application	Auto-Run	Every-Min	Status	Password	Remove
	Connect Company Rock Castle Construction For support: <u>http://localhost.upgrade/</u> <u>support.php</u>		•	Last run: Last result: Complete! Click for more information	******	Remove
	Mapping Tax Rock Castle Construction For support: <u>http://localhost.upgrade/</u> <u>support.php</u>		•	Last run: Last result: Complete! <u>Click for more information</u>	******	Remove
~	Synchronization from Magento For support: <u>http://localhost.upgrade/</u> support.php		0	Last run: Last result: Ready <u>Click for more information</u>	******	Remove
		T				
Ap	plication Progress		100%	6		
Tot	al Progress		0%			
Pas	ssword Saved				Add an	Application
					Hide	Exit

ONOTE:

- Simple, Virtual, Giftcard, Downloadable, and child item of configurable products in Magento will create an inventory item in Quickbooks.
- Other products such as Bundle products, Configurable products, Group products will create a non-inventory item without a list of child items. Only SKU, price, and description will be imported.
- Only Support Inventory item and Non-inventory item when synchronizing Sales Order.
- The order of the items that are processed while importing to Quickbooks are Shipping method, Payment method -> Customer/Guest -> Product -> Order -> Invoice -> Receive payment -> Credit memo.

You have to make sure that all the information needed to create an order/invoice/receive payment/credit memo must be imported successfully before importing them into Quickbooks to avoid **not-found error**.

#### Queue table information

In default, the Queue table only shows the item that belongs to the current company. When you change to another company, you have to add data again.

Explain the columns function:

- Entity ID: Magento entity id
- **Type**: Magento entity type
- · Increment ID: The ID of Order, Invoice, Receive payment (is Invoice ID) and Credit memo
- Action name: Add or Mod
- Status:
- Queue: the records are ready to synchronize to Quickbooks.
- Synchronizing: the records are being processed by Web connector.

Ŵ	Mar	nage (	Queue							م	🍋 👤 doanhcn2 🗸
DASHEGARD				_		Add Payr	nent & Shipping M	ethods Add Customers	Add Products Add C	orders Add Invoices	Add Credit Memos
\$ SALES											
CATALOG										<b>T</b> Filters O Defau	
	Action	ns		38 records found				1		50 👻 per page	< 1 of 1 >
		ID	Entity ID	Туре	Increment ID	Action Name	Status	Enqueue Datetime	Dequeue Datetime	1 Message er	ror Action
MARKETING		30 21	10 26	PaymentMethod		ADD		2020-10-19 09:13:42 2020-10-19 09:13:42			
CONTENT		21	13	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
		23	14	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
6		24	17	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
JICKBODKS DESKTOP		25	11	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
STORES		26	12	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
¢		27	16	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
SYSTEM		28	15	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
C PARTNERS EXTENSIONS		29	9	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			
0.1012/0/13		20	18	PaymentMethod		ADD	QUEUE	2020-10-19 09:13:42			

Note: Sometimes there are some errors while synchronizing, so the records are still in Synchronizing status although the Web connector already stopped. In this case, please submit ticket support for assistance.

- Fail: this record cannot synchronize. You should take care of Message error and follow the documentation How to fix some common errors while importing data to Quickbooks.

- Success: the records are imported to Quickbooks successfully.

- Blocked: these records will not be imported to Quickbooks. You can change these records to Blocked if you don't want to import one to Quickbooks.

- Enqueue DateTime: the date-time that this record was added
- Dequeue DateTime: the date-time that this record was processed by the Web connector
- Message error: when a record cannot be imported, Quickbooks will return an error message that shows why the error occurred. In this case, you should follow the document How to fix some common errors while importing data to Quickbooks. Then you have to correct the data of this record before synchronizing it again.
- Action: You can quickly go to the Magento entity by clicking the View

## Result

### Sync customers from Magento 2 to QuickBooks

DASHBOARD \$ SALES	← Back	Delete Customer	Reset	Create Order	Reset Password	e Sign- In	Save and Continue Edit	Save Customer	
CATALOG	CUSTOMER INFORM	ATION	Personal Info	rmation					
<b>R</b>	Customer View		Last Logged In:		Never (Offline)	Default	Billing Address		
CUSTOMERS	L		Account Lock:		Unlocked	Veronica			
	Account Information		Confirmed ema	ail:	Confirmation Not Required		ney Bluff Parkway 1ichigan, 49628-7978		
	Addresses		Account Create	ed:	Oct 18, 2018, 1:52:28 PM	United St			
CONTENT			Account Create	ed in:	Default Store View	T: (555) 2	29-3326		
REPORTS	Orders		Customer Grou	ıp:	General				
0	Billing Agreements								
	Newsletter								
STORES	Product Reviews								
SYSTEM	Wish List								

0	Vu	ong - Intuit QuickBooks Ent	erprise Solutions: Accountant 1	8.0 - [Customer Center:	Veronica Costello 1]		_ @ >
<u>Eile Edit View Lists Favorites</u>	Accountant <u>C</u> ompany	C <u>u</u> stomers Vend <u>o</u> rs Emplo	vees <u>B</u> anking <u>R</u> eports <u>W</u> ind	low <u>H</u> elp			(() - ₽
Search Company or Help 👻 🔎 <	An New Customer & Jo	b 🔻 🚽 New Transactions 🔻	Excel V	🔠 Word 🔻 💐 Income	Tracker		
My Shortcuts	Customers & <u>J</u> obs	Tr <u>a</u> nsactions	Custome	r Informa	tion	0	★ NOTE
船 Accountant	Active Customers		Company Name		Main Phone (555) 229	-3326	
Home		Q		a Costello	Main Email roni_cost	@example.com	REPORTS FOR THIS CUSTOMER
🐠 My Company		BALANCE TOTAL : ATTACH	6146 H	a Costello oney Bluff Parkway Michigan 49628-7978			QuickReport
— Vincome Tracker	Veronica Costello 1	-39.64	United	States			Open Balance Show Estimates
Bill Tracker			мар	Directions			Customer Snapshot
Calendar							
Snapshots							
	-		Transactions Contact	s To Do's	Notes Sent Email		
My Shortcuts			show All Transac •	FILTER BY All	DATE This Fiscal	Year - 01/01/2018	- 31/12/2018
View Balances			ТУРЕ	: NUM	DATE V	ACCOUNT	AMOUNT
II Run Favorite Reports			Credit Memo	00000001	19/10/2018	Accounts Receivable	-39.64
Open Windows			Sales Order	00000001	19/10/2018	Sales Orders	36.39
			Sales Order	00000002	19/10/2018	Sales Orders	39.64
Save 20% on Time Tracking			Invoice	00000001	19/10/2018	Accounts Receivable	36.39
			Invoice	00000002	19/10/2018	Accounts Receivable	39.64
TSheets tracks time anywhere			Payment	00000001	19/10/2018	Undeposited Funds	36.39
for faster, more accurate payroll and invoicing.			Payment	00000002	19/10/2018	Undeposited Funds	39.64
Try it fre <del>e!</del>			Manage Transactions	Run Reports	T		

# Sync products from Magento 2 to QuickBooks

Û	Prod	ucts										Add Prod	luct 🔻
DASHBOARD	Action	ns		▼ 34 records found						▼ Q � ¢	20	• <	>
\$ SALES		ID ↓	Thumbnail	Name	Туре	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Action
CATALOG		1418	1	Iris Workout Top-XS-Blue	Simple Product	Тор	WS03-XS-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
CUSTOMERS		1419		Iris Workout Top-XS-Green	Simple Product	Тор	W503-XS-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
		1420		Iris Workout Top-XS-Red	Simple Product	Тор	WS03-XS-Red	\$29.00	99.0000	Not Visible Individually	Enabled	Main Website	Edit
CONTENT REPORTS		1421		Iris Workout Top-S-Blue	Simple Product	Тор	WS03-S-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
QUICKBOOKS DESKTOP		1422		Iris Workout Top-S-Green	Simple Product	Тор	WS03-S-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
STORES		1423		Iris Workout Top-S-Red	Simple Product	Тор	WS03-S-Red	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
SYSTEM		1424		Iris Workout Top-M-Blue	Simple Product	Тор	WS03-M-Blue	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit
FIND PARTNERS & EXTENSIONS		1425		Iris Workout Top-M-Green	Simple Product	Тор	WS03-M-Green	\$29.00	100.0000	Not Visible Individually	Enabled	Main Website	Edit

Þ		Vuong - Intuit QuickBooks Enterprise Solutions: Ac	countant 18.0 - [Item List]				-	- 8
⊐ <u>F</u> ile <u>E</u> dit <u>V</u> iew <u>L</u> ists Favorites	Accountant Compa	any C <u>u</u> stomers Vend <u>o</u> rs Emplo <u>v</u> ees <u>B</u> anking <u>R</u> eports <u>W</u> indow	Help				0 -	8
Search Company or Help 👻 🔎 🔸	Loo <u>k</u> for	in All fields	Reset Search within results	;				
My Shortcuts	NAME	DESCRIPTION	TYPE	ACCOUNT	TOTAL ON	SALE PI	RICE ATTACH	1
• • • •	◆ 24-MB01	Joust Duffle Bag	Inventory Part	Merchandise S	100	0	34.00	
Accountant	♦ 24-MB04	Strive Shoulder Pack	Inventory Part	Merchandise S	100	0	32.00	
🕋 Home	♦ WS03-L-Blue	Iris Workout Top-L-Blue	Inventory Part	Merchandise S	100	0	29.00	
	♦ WS03-L-Green	Iris Workout Top-L-Green	Inventory Part	Merchandise S	100	0	29.00	
掉 My Company	♦ WS03-L-Red	Iris Workout Top-L-Red	Inventory Part	Merchandise S	100	0	29.00	
<b>I I I I I I I I I I</b>	♦ WS03-M-Blue	Iris Workout Top-M-Blue	Inventory Part	Merchandise S	100	0	29.00	
Nicome Tracker	♦ WS03-M-Green	Iris Workout Top-M-Green	Inventory Part	Merchandise S	100	0	29.00	
💼 Bill Tracker	♦ WS03-M-Red	Iris Workout Top-M-Red	Inventory Part	Merchandise S	100	0	29.00	
=` 	♦ WS03-S-Blue	Iris Workout Top-S-Blue	Inventory Part	Merchandise S	100	0	29.00	
Calendar Calendar	♦ WS03-S-Green	Iris Workout Top-S-Green	Inventory Part	Merchandise S	100	0	29.00	
🕒 Snapshots	♦ WS03-S-Red	Iris Workout Top-S-Red	Inventory Part	Merchandise S	100	0	29.00	
S Shapshuis	♦ WS03-XL-Blue	Iris Workout Top-XL-Blue	Inventory Part	Merchandise S	100	0	29.00	
	♦ WS03-XL-Green	Iris Workout Top-XL-Green	Inventory Part	Merchandise S	100	0	29.00	
My Shortcuts	♦ WS03-XL-Red	Iris Workout Top-XL-Red	Inventory Part	Merchandise S	100	0	29.00	
View Balances	♦ WS03-XS-Blue	Iris Workout Top-XS-Blue	Inventory Part	Merchandise S	100	0	29.00	
Run Favorite Reports	♦ WS03-XS-Green	Iris Workout Top-XS-Green	Inventory Part	Merchandise S	100	0	29.00	
Open Windows	♦ WS03-XS-Red	Iris Workout Top-XS-Red	Inventory Part	Merchandise S	99	0	29.00	
	♦ WS08-L-Black	Minerva LumaTech-trade; V-Tee-L-Black	Inventory Part	Merchandise S	100	0	32.00	
	♦ WS08-L-Blue	Minerva LumaTech-trade; V-Tee-L-Blue	Inventory Part	Merchandise S	100	0	32.00	
Save 20% on Time Tracking	♦ WS08-L-Red	Minerva LumaTech-trade; V-Tee-L-Red	Inventory Part	Merchandise S	100	0	32.00	
Sheets tracks time anywhere	WS08-M-Black	Minerva LumaTech-trade; V-Tee-M-Black	Inventory Part	Merchandise S	100	0	32.00	
for faster, more accurate payroll	♦ WS08-M-Blue	Minerva LumaTech-trade; V-Tee-M-Blue	Inventory Part	Merchandise S	100	0	32.00	
nd invoicing.	♦ WS08-M-Red	Minerva LumaTech-trade; V-Tee-M-Red	Inventory Part	Merchandise S	100	0	32.00	
	♦ WS08-S-Black	Minerva LumaTech-trade; V-Tee-S-Black	Inventory Part	Merchandise S	100	0	32.00	
Try it free!	WS08-S-Blue	Minerva LumaTech-trade; V-Tee-S-Blue	Inventory Part	Merchandise S	100	0	32.00	

# Sync Orders from Magento 2 store into QuickBooks Desktop Sales Order

A One or more of the Cach	e Types are invalidated: Configuration, Page	Cache. Please go to Cache Manageme	ent and refresh cache types.	Syster	n Messages: 1
¥000000002				Q 🌲	💄 admin v
			← Back	Send Email	Reorder
ORDER VIEW	Order & Account Info	rmation			
Information	Order # 000000002 (Th email is not sent)	e order confirmation	Account Information	Edit Customer	
Invoices	Order Date	Oct 18, 2018, 1:53:10 PM	Customer Name		Veronica Costel
	Order Status	Closed	Email	roni_co	st@example.co
Credit Memos Shipments	Purchased From	Main Website Main Website Store Default Store View	Customer Group		Gene
Comments History	Address Information				
	Billing Address Edit		Shipping Address Edit	t	
	Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326		Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-797 United States T: (555) 229-3326	78	

Payment & Shipping Method

Payment Information

Check / Money order The order was placed using USD. Shipping & Handling Information

Flat Rate - Fixed \$5.00

#### Items Ordered

Product	ltem Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Minerva LumaTech™ V-Tee SKU: WS08-XS- Blue	Refunded	\$32.00	\$32.00	Ordered 1 Invoiced 1 Shipped 1 Refunded 1	\$32.00	\$2.64	8.25%	\$0.00	\$34.64
Size: XS Color: Blue									

#### Order Total

Notes for this Order	Or
Status Closed V	Su
Comment	Sł
	Ta
	G
	т
Notify Customer by Email	т
Visible on Storefront	т
Submit Comment	

Order Totals	
Subtotal	\$32.00
Shipping & Handling	\$5.00
Тах	\$2.64
Grand Total	\$39.64
Total Paid	\$39.64
Total Refunded	\$39.64

Oct 18, 2018 1:53:12 PM | Closed | Customer Notified

	We refunded \$39.64 offline.	
🁔 Copyright C	2018 Magento Commerce Inc. All rights reserved.	<b>Magento</b> ver. 2.2.6 <u>Report an Issue</u>
Eile Edit View Lists Favorites     Search Company or Help      P     O     A     My Shortcuts	Vuong - Intuit QuickBooks Enterprise Solutions: Account         Accountant       Company       Customers       Vendors       Employees       Banking       Reports       Window         Main       Formatting       Reports       Search       Image: Company       Image: Company	Help (C C = + × × * * * * * * * * * * * * * * * * *
Accountant  Home My Company  Income Tracker  Bill Tracker	CUSTOMER_JOB         Veronica Costello 1         TEMPLATE           Sales Order         19/10/2011         5.0, NO.           VOICED IN FULL         00000000         00000000	6146 Honey Bluff Parkwa 6146 Honey Bluff Parkwa Calder Michinan 49628-1 Calder Michinan 49628-1
Calendar Snapshots My Shortcuts View Balances Run Favorite Reports	ITEM E DESCRIPTION OF WS08-XS Minerva LumaTech-trade; V-Tee-XS-Blue Shipping Method: Flat Rate - Fixed	P.O. NO.     P.O. NO.     Active estimates     0       DERED     I RATE     I AMOUNT     I TAX     I INVOICED     I CLSO       32.00     32.00     Tax     1     ✓       5.00     5.00     Non     1     ✓       Loading     Coding
Copen Windows     Save 20% on Time Tracking     TSheets tracks time anywhere     for faster, more accurate payroll     and invoicing.	TAX M (8.25%) CUSTOMER MESSAGE	2.64 39.64
Try it free!	CUSTOMER MESSAGE	Save & Close Save & New Revert

Sync Invoices Magento 2 store into QuickBooks Desktop Open Invoices and Receive Payment.

#00000002						Q 🔺	上 ad
#00000002						~ ÷	_
					← Back	Send Email	Pri
Order & Account Informatic	วท						
Order # 000000002 (The order	r confirmation em	ail is not s	sent)	Account Informat	ion Edit Customer		
Order Date		Oct 18, 2018	, 1:53:10 PM	Customer Name		Ň	/eronica C
Order Status			Closed	Email		roni_co	st@exampl
Purchased From		Main W	lain Website /ebsite Store lt Store View	Customer Group			G
Address Information							
				Chipping Addross	r du		
Billing Address Edit Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326				Shipping Address Veronica Costello 6146 Honey Bluff Parkw Calder, Michigan, 49628 United States T: (555) 229-3326	vay		
Payment & Shipping Metho	d						
Payment Information Check / Money order				Shipping Information Flat Rate - Fixed	tion		
The order was placed using USD.				Total Shipping Charges:	\$5.00		
Items Invoiced							
Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Rov	v Total
Minerva LumaTech™ V-Tee SKU: WS08-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$34	.64
Order Total							
Invoice History				Invoice Totals			
Comment Text				Subtotal			:
				Shipping & Handling			
			.:	Tax			
				Grand Total			:
Notify Customer by Email							
Visible on Storefront							

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Å Accountant		JOB ronica Costello '		TEMP	Custom	S.O. In 👻	110		Tuymono		> Veronica Costello 1	
A Home	COSTOMER			TEMP		5.0. m •					Customer Transaction	
🔊 My Company	Inv	oice			DATE 19/10/	2018	BILL TO	llo	SHIP TO	*	SUMMARY	
Ncome Tracker		PAID 19/10/2018					6146 Honey Blu Calder, Michiga	uff Parkway	6146 Honey E Calder, Michig	lluff Parkway	Loading	
🗎 Bill Tracker					00000	0002	US		US			
谢 Calendar							S.O. NO. 000000002	P.O. NO.	TERMS	•		
C Snapshots		DESCRIPTION					ERED INVOICED		AMOUNT	TAX		
-	WS08				0	0	1	32.00	32.00			
My Shortcuts	Shippi	Method: Flat Rate -	Fixed	1	0		1	5.00	5.00	) Non	CUSTOMER PAYMENT	
View Balances											Your customer can not pay online	•
III Run Favorite Reports											Edit customer preferences	
Open Windows											RECENT TRANSACTION	Q
											Loading	
Save 20% on Time Tracking										▼		
TSheets tracks time anywhere for faster, more accurate payroll and invoicing. Try it free!	Turn	ir customer can't pay this n on ER MESSAGE	s invoice online		TAX MI	PAYMENTS	(8.25%) TOTAL APPLIED NCE DUE		2.64 39.64 39.64 <b>0.00</b>	L L	NOTES Loading	
	MEMO		CUSTOMER TAX CODE	Tax 💌			Save & Close	<u>S</u> ave &	New	Revert		

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Search Company or Help 👻 🔎 <	Main Reports Payments	payment A	21 *
My Shortcuts	Find New Delete Print Email Attach Look up Un-Apply Discounts And Record File Customer/Invoice Payment Credits Bounced Check	Add Credit Card Processing	
Accountant		-	
A Home	Customer Payment	CUSTOMER BALANCE	39.64
🔊 My Company	RECEIVED FROM Veronica Costello 1 PRVMENT AMOUNT 39.64		
Ncome Tracker	DATE 19/10/2018		
Bill Tracker	REFERENCE # 000000002 Where does this payment go?		
📩 Calendar	✓ DATE NUMBER ORIG.AMT.	PAYMENT	
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My Shortcuts			
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Save 20% on Time Tracking	AVAILABLE CREDITS	AMOUNTS FOR SELECTED INV	DICES
, i i i i i i i i i i i i i i i i i i i	39.64	AMOUNT DUE	39.64
TSheets tracks time anywhere for faster, more accurate payroll	THIS CUSTOMER HAS CREDITS AMALABLE. TO APPLY CREDITS	APPLIED	39.64
and invoicing.	ANALABLE. 10 APPLY CREDITS CLICK DISCOUNT_CREDITS	DISCOUNT AND CREDITS APPLIED	0.00
Try it free!			
	MEMO	Save & Close Save & New	Revert

# Sync Credit Memos Magento 2 store into QuickBooks Desktop Credit Memos

One or more of the Cache Types are	e invalidated: Con	figuration, Pa	age Cache. Please	go to Cache Management and ref	resh cache types.	Syst	em Messages: 1 🔻
View Memo						Q 🏚	💄 admin 👻
					← Back	Send Ema	il Print
Order & Account Information							
Order # 000000002 (The order con	firmation em	ail is not s	sent)	Account Information	Edit Customer		
Order Date		Oct 18, 2018	, 1:53:10 PM	Customer Name			Veronica Costello
Order Status			Closed	Email		roni_o	ost@example.com
Purchased From		Main W	lain Website ebsite Store t Store View	Customer Group			General
Address Information							
Billing Address Edit Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-7978 United States T: (555) 229-3326				Shipping Address Edit Veronica Costello 6146 Honey Bluff Parkway Calder, Michigan, 49628-797 United States T: (555) 229-3326			
Payment & Shipping Method Payment Information Check / Money order The order was placed using USD.				Shipping Information Flat Rate - Fixed Total Shipping Charges: \$5.0			
Items Refunded							
Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	R	ow Total
Minerva LumaTech™ V-Tee SKU: WS08-XS-Blue Size: XS Color: Blue	\$32.00	1	\$32.00	\$2.64	\$0.00	\$	34.64
Memo Total							
Credit Memo History				Credit Memo Totals			
Comment Text				Subtotal			\$32.00
				Shipping & Handling			\$5.00
			.:	Adjustment Refund			\$0.00
Notify Customer by Email				Adjustment Fee			\$0.00
Visible on Storefront				Tax			\$2.64
Submit Comment				Grand Total			\$39.64

Φ	Vuong - Intuit QuickBooks Enterprise Solutions: Accountant 18.0 - [Create Credit Memos/Refunds]	_ @ ×
Eile Edit View Lists Favorites	Accountant Company Customers Vendors Employees Banking Reports Window Help	() <b>(</b> ] _ # ×
Search Company or Help - D <	Main Formatting Reports	22 *
My Shortcuts	Image: Weight of the second	
Accountant		Veronica Costello 1
A Home	CUSTOMER_108 TONICA COstello 1 TEMPLATE CUStom Cred V	Customer Transaction
AP My Company		
🖳 Income Tracker	CREDIT NO. CREDIT NO. Calder, Michigan 49628-7	SUMMARY Evaluation
🗎 Bill Tracker	US	
🛗 Calendar	P.O. NO.	
C Snapshots	ITEM I DESCRIPTION I QTY I RATE I AMOUNT I TAX	
	WS08-X         Minerva LumaTech-trade; V-Tee-XS-Blue         1         32.00         Tax           Shipping         5.00         5.00         Non	
My Shortcuts		RECENT TRANSACTION
Run Favorite Reports		Loading
Open Windows		
Save 20% on Time Tracking		
Save 20% on time tracking		-
TSheets tracks time anywhere for faster, more accurate payroll and invoicing.	TAX MI	NOTES
	CUSTOMER MESSAGE REMAINING CREDIT 39.64	
Try it free!	MEMO CUSTOMER Tax  Save & Close Save & New Revert	

Note: The QuickBooks Desktop Integration supports one-way synchronization only, so the admin should not edit the synced data in QuickBooks manually. This will affect the data update/synchronization.

# **Debug Setting**

If you enable Debug mode, the error will write to a file. You should attach the debug file when submitting a request to help us investigate the issue quickly.

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DASHEGARD	Configuration			🔍 📫 🕹 doanhicn2 🔹
\$ SALES	Store View: Default Config 💌 🕜			Save Config
CATALOG	GENERAL	~	QuickBooks Desktop	
	CATALOG	~	Support: Submit a ticket Contact us: support@magenest.com To configure the setension, please read our User Guide	
	SECURITY	~	For us to better diagnose your site, please enable debug mode and send us this file along with your support request	ver. 3.0.0
CONTENT	MAGENEST	^	Connection Settings	S
	QuickBooks Desktop		Mapping/Query Settings	$\odot$
	CUSTOMERS	~	Synchronize Settings	$\odot$
STORES	SALES	~	Debug Setting 🚤	6
SYSTEM	ΥΟΤΡΟ	~	Debug Mode Yes 🗸 🥑	
FIND PARTNERS & EXTENSIONS	ENGAGEMENT CLOUD	~	Debug Mode Istore view	
	SERVICES	~		
	ADVANCED	~		
	Opyright © 2020 Magento Commerce Inc. All right	s reserved.		Magento ver. 2.3.3

## Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
  All you need to do is repeating the above installing steps and uploading the package to your store. The code will automatically override.
  Flush the configure cache. Your store and newly installed module should be working as expected.

## **Support**

- We will reply to support requests within 2 business days.
  We will offer lifetime free update and 6 months of free support for all of our paid products. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well on your site exactly like our demo.
- Support DOES NOT include other services such as customizing our products, installation, and uninstallation service.