

## 2. ANZ eGate Payment Gateway User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via our email address below.

Created: 08/02/2017 | By: Magenest | Support Portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/65>

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### Introduction

ANZ is one of the largest banks in Australia and New Zealand. The bank has expanded to more than 30 countries all over the world. By using ANZ secure payment gateway, you will ensure that customers will trust your store more with higher payment security while the enterprises could assure that no fraud happens and causes to lose money. In addition, with ANZ Payment and Subscription, you are able to provide customers with the choice to subscribe to your product. By joining the subscription industry which is growing in size, you will gain more revenue and sales. We provide your customers with flexible options so you can focus more on your business.

### Highlight Features:

- Allow customers to checkout via debit cards and credit cards with various types of payment cards including Visa, MasterCard, American Express and Diners Club International.
- Guarantee merchants with 3D Secure Checkout, checking for fake card information.
- Payment gateway customization, giving customer a better checkout experience.
- Report of transactions, keeping control of all orders and invoices.
- Various tools for theft and fraud protection.

### System Requirements

Your store should run on **Magento 2 Community Edition version 2.1.x**.

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### Configuration

#### Set up the Integration on Magento 2

First of all, login Magento backend, follow this direction **Stores -> Configuration -> Sales -> Payment Methods**. After that, fill information about **Merchant Access Code, Secure Secret, Merchant ID, AMA User, AMA Password** which are configured between ANZ and Magento:  
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Remember **Save Configuration**, your configuration is ready to use.

### Main Functions

#### Easily Checkout

At frontend, Customer will need to choose an item and click on **Add to Cart** button:

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Customers can choose two methods: **ANZ eGate Merchant Hosted Payment Gateway** or **ANZ eGate Server Hosted Payment Gateway**.

[blocked URL](#) Pay with **ANZ eGate Server Hosted Payment Gateway**:

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Click **Continue** button. Payment page directed to the ANZ payment gateway. Customers choose card type:

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Customers fill in **Card number, Expiry date, Security code** and click on **Enter payment** button on your left corner.

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If the transaction is successful, the system will inform order number in home page and send Invoice to confirm via email.

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[blocked URL](#) Pay with **ANZ eGate Merchant Hosted Payment Gateway:**  
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Following steps are the same to paying via **ANZ eGate Server Hosted payment gateway.**

[blocked URL](#) Support 3D secure card:

In ANZ eGate Payment Gateway extension, your payment transaction will be supported by 3D secure card with all methods.  
Step 1: Choose the type card with 3D secure and fill merchant's information

Step 2: The system will interact with the bank and send request to confirm when customer enter OTAC:

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Every workflow still continues until the transaction is complete.

**Note: The system will display different interfaces depending on the host bank that supports the card.**

[blocked URL](#) To View Orders, click **Sales->Orders-> View:**

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You can view order details: Order & Account Information, Invoices, Address Information, Payment & Shipping Method, Items, Order total.  
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Refund the payment, click **Sales->Invoices->View --> Credit Memo-> Refund**

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Check the status of refunding in **Credit Memos.**

**NOTE:**

**All of the payment's process operate in ANZ's payment site, not in Magento.**

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## Update

- When a new update is available, we will provide you with a new package containing our updated extension.
- You will have to delete the module directory and repeat the installing steps above.
- Flush the config cache. Your store and newly installed module should be working as expected.

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# Support

- We will reply to support requests after **2 business days**.
- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.