

2. Alipay Cross-border Payment Gateway User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via support@magenest.com

Created: 08/11/2016 | By: Magenest | **Support Portal:** <http://servicedesk.izysync.com/servicedesk/customer/portal/53>

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Introduction

Alipay Cross-border Payment Gateway And Subscriptions extension by Magenest is the great tool that provides seamless payment experience between your Magento 2 store and the Alipay Cross-border Payment Gateway.

Features For Admins

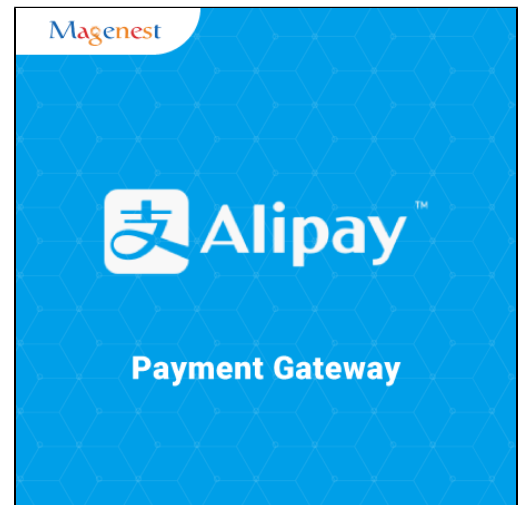
- A lot of features is included in the extension that you can tweak to make it best suit your business, including:
 - New order status.
 - Email customer.
 - Support Alipay account
 - Allowed country.
 - Order total threshold.
- Easily manage orders.
- Easily capture, cancel and refund payments

Features For Customers

- The primary aim of the extension is to deliver the most fluent and effortless payment experience to the customers:
 - Easily checkout using their Alipay account.

System Requirements

Your store should be running on Magento 2 Open Source and Ecommerce **2.1.x., 2.2.x**



Configuration

Set up Alipay Account

You will need an Alipay merchant account to receive a Partner ID and Security Code

Set Up The Integration On Magento 2

Navigate to your **Backend of Magento 2 -> Stores > Configuration > Sales > Payment Methods -> Alipay**

Stores

Settings

Attributes

All Stores

Product

Configuration

Attribute Set

Terms and Conditions

Rating

Order Status

Other Settings

Taxes

Customer Groups

Tax Rules

Tax Zones and Rates

Currency

Currency Rates

Currency Symbols

Save Config

Direct Post

Enabled [website] Yes

Enabled the module in checkout page

Title [store view] Alipay Payment ☐ Use system value

Payment method title displayed on Checkout page

Sandbox Mode Enabled [website] Yes

Partner ID Test [website] *****

Your Partner ID

Key Test [website] *****

Your Key

Service Endpoints Test [website] https://openapi.alipaydev.com/gateway.do?

Default: https://openapi.alipaydev.com/gateway.do?

Do not change this url if you don't understand !

Payment subject Magento order

Configuration

CATALOG

CUSTOMERS

SALES

Sales

Sales Emails

PDF Print-outs

Tax

Checkout

Shipping Settings

Multishipping Settings

Shipping Methods

Google API

Payment Methods

SERVICES

ADVANCED

Save Config

Merchant Country [website] United States

If not specified, Default Country from General Config will be used

Braintree

PayPal All-in-One Payment Solutions

Accept and process credit cards and PayPal payments.

PayPal Payment Gateways

PayPal Express Checkout

Cash On Delivery Payment

Zero Subtotal Checkout

Check / Money Order

Bank Transfer Payment

Purchase Order

Authorize.net Direct Post

Paybox

Alipay

PSiGate Payment (Realtime HTML)

Set up some configurations such as below table:

Alipay

Enabled
[website]

Yes

Enabled the module in checkout page

Title
[store view]

Alipay Payment

Payment method title displayed on Checkout page

☒ Use system value

Sandbox Mode Enabled
[website]

Yes

Partner ID Test
[website]

Your Partner ID

Key Test
[website]

Your Key

Enable Debug
[website]

Yes

Instructions
[store view]

Alipay Instruction

Enabled: Set to yes to enable Alipay.

Sandbox Mode Enabled:Enable Test Mode

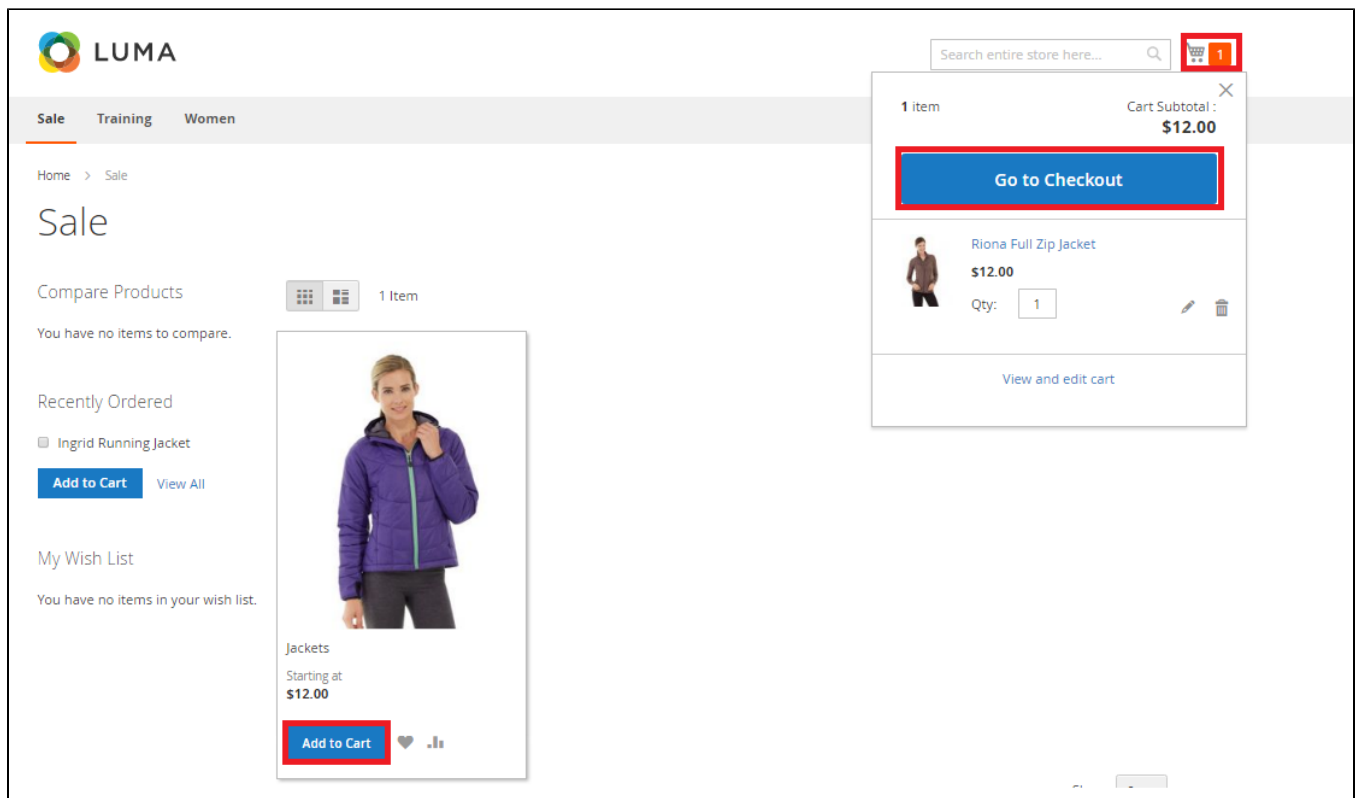
Partner ID Test& Key Test: Your IDs from Alipay.

When done, please press **Save Configuration**, your configuration is ready to use.

Main Functions

For Customer

After **Adding items to cart** Customer can click **Go to Checkout** under the **Cart** button to process.



Customer can enter a new **Address** or use the previous one.

● Alipay Payment

☐ My billing and shipping address are the same

New Address

First Name *

John

Last Name *

Smith

Company

Street Address *

City *

State/Province *

Please select a region, state or province.

Zip/Postal Code *

Country *

United States

Phone Number *

☒ Save in address book

Cancel

Update

alipay instructions

Continue to Payment

Shipping

Review & Payments

Payment

☐

Barclaycard Credit Card Payment

☐

Barclaycard ePDQ Direct Link Payment

☐

PSIGate Payment (Realtime HTML)

☐

Check / Money order

☒

Alipay Payment

☒ My billing and shipping address are the same

alipay instructions

Continue to Payment

Order Summary

Cart Subtotal	\$12.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$17.00

1 Item in Cart



Riona Full Zip Jacket

Qty: 1

\$12.00

Ship To:

alipay instructions

Continue to Payment

After Clicking on **Continue to Payment**.Customer will be redirected to Alipay Payment page.



正在使用即时到账交易 [?] 交易将在11小时59分钟后关闭，请及时付款！

Magento order 卖家：境外收单测试账户
汇率：1.00 USD = 6.59430000 CNY [?]

17.00 USD | **112.10** CNY

Alipay QR Code Payment

扫一扫付款（元）

112.10



打开手机支付宝
扫一扫继续付款

首次使用请下载手机支付宝



< 登录账户付款

Click here to log in



正在使用即时到账交易 [?] 交易将在11小时59分钟后关闭，请及时付款！

Magento order 卖家：境外收单测试账户
汇率：1.00 USD = 6.59430000 CNY [?]

17.00 USD | **112.10** CNY

Log in Page

登录支付宝账户付款

[新用户注册](#)

账户名：

[忘记账户名？](#)

alipaytest20091@gmail.com



支付密码：

[忘记密码？](#)

.....

请输入账户的 **支付密码**，不是登录密码。

验证码：

USTS



[换一张](#)

☒ 同意《代理购结汇服务协议》

下一步

Next, entering account to log in Alipay Payment.

Magento order

17.00 USD | **112.10** CNY

汇率: 1.00 USD = 6.59430000 CNY [?]

订单详情

推荐支付神器余额宝/天猫宝，付款快人一步！（天猫宝仅限天猫使用，付款时天猫宝优先于余额宝）

☒ 账户余额 999950351769 元 **轻付快付一起用余额！** 支付 **112.10** 元

☐ 中国建设银行 信用卡 | 快捷 **推荐**

其他付款方式

添加快捷/网银付款

✔ 你在安全的环境中，请放心使用！

支付宝支付密码：

[忘记密码？](#)

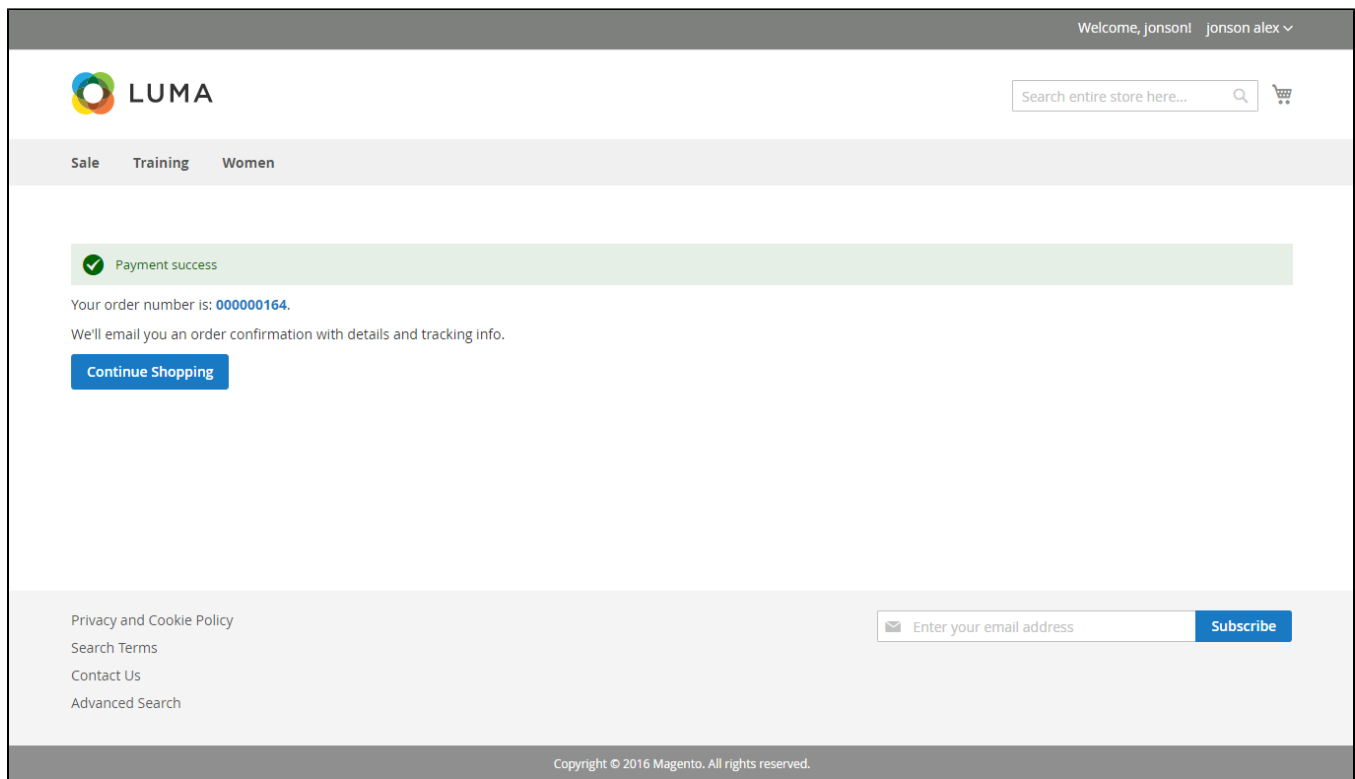
Payment password

确认付款

支付宝版权所有 2004-2016 ICP证：沪B2-20150087



Display Payment Success:



To view Order you click **Sales->Orders->View:**

Sales ✕

Operations

Orders

Invoices

Shipments

Credit Memos

Billing Agreements

Transactions

Products

Customers

Marketing

Content

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9 notifications

payments ▾

[Create New Order](#)

Filters

Default View ▾

Columns ▾

Export ▾

20 records found

20 per page

1 of 8

	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
Store View	Mar 20, 2017, 2:03:00 AM	jonson alex	jonson alex	\$17.00	\$17.00	Processing	View
Store View	Mar 20, 2017, 1:03:00 AM	hien hien	hien hien	\$231.00	\$231.00	Processing	View
Store View	Mar 18, 2017, 9:03:00 AM	jonson alex		\$75.00	\$75.00	Processing	View
Store View	Mar 18, 2017, 4:03:00 AM	jonson alex		\$75.00	\$75.00	Complete	View

payments.demo.izsync.com/admin/sales/order/index/key/99b3b562e117f7375c6a11b109e1901074f7a2779579f7e994cbd1ac0e4e1861/

DASHBOARD

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

#000000164

← BackSend EmailCredit MemoHoldShipReorder

ORDER VIEW

InformationInvoicesCredit MemosShipmentsComments HistoryTransactions

Order & Account Information

Order # 000000164 (The order confirmation email was sent)

Order DateMar 20, 2017, 2:34:02 AM

Order StatusProcessing

Purchased FromMain WebsiteMain Website StoreDefault Store View

Placed from IP118.70.109.213

Account Information

Customer Namejonson alex

Emailjonsonalex@gmail.com

Customer GroupGeneral

Address Information

Billing Address Edit

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Shipping Address Edit

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Payment & Shipping Method

Payment Information

Allipay Payment
The order was placed using USD.

Shipping & Handling Information

Flat Rate - Fixed \$5.00

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Riona Full Zip Jacket	Invocied	\$12.00	\$12.00	Ordered 1 Invoiced 1	\$12.00	\$0.00	0%	\$0.00	\$12.00
SKU: Riona Full Zip Jacket									

Order Total

Notes for this Order

StatusProcessing

Comment

☐ Notify Customer by Email

☐ Visible on Storefront

Submit Comment

Order Totals

Subtotal	\$12.00
Shipping & Handling	\$5.00
Grand Total	\$17.00
Total Paid	\$17.00
Total Refunded	\$0.00
Total Due	\$0.00

Mar 20, 2017 2:40:34 AM | Processing | Customer Notified
The customer has successfully paid

Mar 20, 2017 2:40:34 AM | Processing | Customer Notified
Allipay payment notification - TRADE_NO: '2017032021001003100200226919', STATUS: 'TRADE_FINISHED', DATE: '2017-03-20 10:00:00'

2017-03-20 10:40:29

Mar 20, 2017 2:40:31 AM | Processing | Customer **Notified**
The customer has successfully paid

Mar 20, 2017 2:40:31 AM | Processing | Customer **Notified**
Alipay payment notification - TRADE_NO:
'2017032021001003100200226919', STATUS: 'TRADE_FINISHED', DATE:
'2017-03-20 10:40:24

Mar 20, 2017 2:40:18 AM | Processing | Customer **Notified**
The customer has successfully paid

Mar 20, 2017 2:40:18 AM | Processing | Customer **Notified**
Alipay payment notification - TRADE_NO:
'2017032021001003100200226919', STATUS: 'TRADE_FINISHED', DATE:
'2017-03-20 10:40:13

Mar 20, 2017 2:36:33 AM | Processing | Customer **Not Notified**
Payment return success !

Mar 20, 2017 2:36:28 AM | Processing | Customer **Notified**
The customer has successfully paid

Mar 20, 2017 2:36:28 AM | Processing | Customer **Notified**
Alipay payment notification - TRADE_NO:
'2017032021001003100200226919', STATUS: 'TRADE_FINISHED', DATE:
'2017-03-20 10:36:18

Mar 20, 2017 2:36:28 AM | Processing | Customer **Notified**
Notified customer about invoice #60.

Mar 20, 2017 2:36:23 AM | Processing | Customer **Not Notified**
Captured amount of \$17.00 online Transaction ID:
"000000164_2112696404"

Mar 20, 2017 2:34:02 AM | Processing | Customer **Not Notified**
Authorized amount of \$17.00

Mar 20, 2017 2:34:02 AM | Pending Payment | Customer **Not Notified**
Alipay payment loaded



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When customer wants to refund product, you click **Sales-> Invoices**

#000000164

← Back Send Email Credit Memo Hold Ship Reorder

Search by keyword Filters Columns

Actions 20 per page < 1 of 1 >

	Invoice	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
☐	000000060	Mar 20, 2017 2:36:23 AM	000000164	Mar 20, 2017 2:34:02 AM	jonson alex	Paid	\$17.00	View

Next, choose invoice and click **Credit Memo** and press **Refund**



#000000060



payments ▾

DASHBOARD



SALES



PRODUCTS



CUSTOMERS



MARKETING



CONTENT



REPORTS



STORES

[← Back](#)[Send Email](#)[Credit Memo](#)[Print](#)

Order & Account Information

Order # 000000164 (The order confirmation email was sent)

Order Date	Mar 20, 2017, 2:34:02 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	118.70.109.213

Account Information

Customer Name	jonson alex
Email	jonsonalex@gmail.com
Customer Group	General

Address Information

Billing Address [Edit](#)

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Shipping Address [Edit](#)

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Payment & Shipping Method

Payment Information

Alipay Payment
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Riona Full Zip Jacket SKU: Riona Full Zip Jacket	\$12.00	1	\$12.00	\$0.00	\$0.00	\$12.00

Order Total

Invoice History

Comment Text

☐ Notify Customer by Email☐ Visible on Storefront[Submit Comment](#)

Invoice Totals

Subtotal	\$12.00
Shipping & Handling	\$5.00
Grand Total	\$17.00



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New Memo for #000000060



payments ▾

[← Back](#)[Reset](#)

Order & Account Information

Order # 000000164 (The order confirmation email was sent)

Order Date	Mar 20, 2017, 2:34:02 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	118.70.109.213

Account Information

Customer Name	jonson alex
Email	jonsonalex@gmail.com
Customer Group	General

Address Information

Billing Address [Edit](#)

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Shipping Address [Edit](#)

jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321

Payment & Shipping Method

Payment Information

Alipay Payment
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Items to Refund

Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Riona Full Zip Jacket SKU: Riona Full Zip Jacket	\$12.00	Ordered 1 Invoiced 1	☐	1	\$12.00	\$0.00	\$0.00	\$12.00

Order Total

Credit Memo Comments

Comment Text

Refund Totals

Subtotal	\$12.00
Refund Shipping	5
Adjustment Refund	0
Adjustment Fee	0
Grand Total	\$17.00

☐ Append Comments☐ Email Copy of Credit Memo[Refund Offline](#)[Refund](#)

Click **View** to see information about Refunded product.

DASHBOARD

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Credit Memos

Search by keyword

Filters

Default View

Columns

Export

Actions

16 records found

20 per page

1 of 1

	Credit Memo	Created	Order	Order Date	Bill-to Name	Status	Refunded	Action
☐	000000006	Jan 22, 2017 2:40:40 AM	000000036	Jan 22, 2017 2:39:06 AM		Refunded	\$170.00	View
☐	000000007	Jan 22, 2017 3:01:48 AM	000000038	Jan 22, 2017 3:00:27 AM		Refunded	\$75.00	View
☐	000000008	Feb 4, 2017 7:18:52 AM	000000048	Feb 4, 2017 7:17:17 AM	hienxp1 hienxp1	Refunded	\$51.00	View
☐	000000009	Feb 24, 2017 9:54:22 AM	000000081	Feb 24, 2017 9:38:48 AM	hien hien	Refunded	\$231.00	View
☐	000000010	Feb 24, 2017 10:07:58 AM	000000084	Feb 24, 2017 10:06:43 AM	hien hien	Refunded	\$122.00	View
☐	000000011	Mar 7, 2017 2:58:32 AM	000000106	Mar 7, 2017 2:56:54 AM	hien hien	Refunded	\$231.00	View
☐	000000012	Mar 7, 2017 5:01:28 AM	000000109	Mar 7, 2017 3:47:05 AM	Lam Tran	Refunded	\$17.00	View
☐	000000013	Mar 9, 2017 7:30:58 AM	000000117	Mar 9, 2017 7:20:30 AM	thomas jackson	Refunded	\$180.00	View
☐	000000015	Mar 9, 2017 9:57:42 AM	000000122	Mar 9, 2017 9:56:09 AM	hien hien	Refunded	\$231.00	View
☐	000000021	Mar 10, 2017 1:47:59 AM	000000126	Mar 10, 2017 1:44:31 AM	hien hien	Refunded	\$75.00	View
☐	000000022	Mar 10, 2017 2:13:15 AM	000000127	Mar 10, 2017 2:10:24 AM	hien hien	Refunded	\$231.00	View
☐	000000024	Mar 10, 2017 8:40:47 AM	000000133	Mar 10, 2017 8:39:41 AM	hien hien	Refunded	\$231.00	View
☐	000000025	Mar 10, 2017 8:41:37 AM	000000132	Mar 10, 2017 8:37:01 AM	hien hien	Refunded	\$13.00	View
☐	000000026	Mar 16, 2017 7:42:58 AM	000000151	Mar 16, 2017 7:38:09 AM	jonson alex	Refunded	\$90.00	View
☐	000000027	Mar 16, 2017 8:35:01 AM	000000154	Mar 16, 2017 8:32:14 AM	jonson alex	Refunded	\$13.00	View
☐	000000028	Mar 20, 2017 3:18:37 AM	000000164	Mar 20, 2017 2:34:02 AM	jonson alex	Refunded	\$17.00	View

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Note:

All of the payment's process operate in Alipay 's payment site, not in Magento.

Update

- When a new update is available, we will provide you with a new package containing our updated extension.

You will have to delete the module directory and repeat the installing steps above.

- Flush the config cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests after **2 business days**.

- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.