

Magento Event Tickets

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Introduction to Magento Event Tickets Extension

Event Tickets by Magenest is the ultimate extension for e-commerce websites that allows store admins to manage events and tickets. Store admin can also create custom ticket such as VIP, regular, adults only,... each with custom template to best fit the event's context. The extension can also send reminder so that your customer won't miss out the event.

Features

The extension is packed with the following features:

- Admin can create and edit the properties of events such as location, start time, end time, reminder,...
- Admin can add a new ticket type such as VIP, regular, adult only,... each with its own template and quantity.
- The module will automatically send a PDF-formatted ticket as an attachment via email after the customer is done purchasing the ticket.
- The module will send an email to remind customers of the upcoming event.
- Admin can have his own design for a template.
- Admin can toggle redemption status for each sent tickets.
- Users can also view and print tickets from their My account page
- The extension allows to display available event addresses in a nice map like Google Map

System Requirements

Your store should be running on Magento Community Edition version 1.8.x or 1.9.x.

Video Tutorial Playlist

(Go to the playlist link to view more: <https://www.youtube.com/playlist?list=PL0gckfH7zlZsQ8A5-rdWwVf0XksKdgtgd>)

Installation

Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System→Tools→Compilation**.

Dashboard Sales Catalog **Customers** Promotions Newsletter CMS Reports System ZohoCRM Integration Pin management Get help for this page

One or more of the indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.

Manage Customers

Page 1 of 1 pages | View 20 per page | Total 4 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

| ID | Name | Email | Group | Tele | Country | State/Province | Customer Since | Action |
|----|-------------------|----------------------|-----------|------|---------|----------------|--------------------------|--------|
| 11 | Duong Nguyen | duongbkh@gmail.com | General | 5894 | | | Sep 29, 2015 11:28:14 PM | Edit |
| 10 | Canh Nguyen | canhbk@gmail.com | General | | | | Sep 29, 2015 11:24:06 PM | Edit |
| 8 | Hau Pham Quang | qhauict13@gmail.com | General | 0129 | | | Sep 28, 2015 11:48:36 PM | Edit |
| 1 | Mr Huan Dao Trong | aoihcoabsc@gmail.com | Wholesale | | | | Sep 20, 2015 7:58:24 PM | Edit |

My Account
Notifications
Tools
Web Services
Design
Import/Export
Manage Currency
Transactional Emails
Custom Variables
Permissions
Magento Connect
Cache Management
Index Management
Manage Stores
Order Statuses
Configuration

Export to: CSV Export Reset Filter Search Submit

- Make sure you have backed up your Magento files and databases in case things go wrong.

Turn on cache

- You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.
- Go to **SystemCache Management**.

Dashboard Sales Catalog Customers Promotions Newsletter CMS Reports **System** ZohoCRM Integration Pin management Get help for this page

One or more of the indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.

Cache Storage Management

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

| Cache Type | Description | Associated Tags | Status |
|---|--|--------------------------|----------|
| <input type="checkbox"/> Configuration | System(config.xml, local.xml) and modules configuration files(config.xml). | CONFIG | DISABLED |
| <input type="checkbox"/> Layouts | Layout building instructions. | LAYOUT_GENERAL_CACHE_TAG | DISABLED |
| <input type="checkbox"/> Blocks HTML output | Page blocks HTML. | BLOCK_HTML | DISABLED |
| <input type="checkbox"/> Translations | Translation files. | TRANSLATE | DISABLED |
| <input type="checkbox"/> Collections Data | Collection data files. | COLLECTION_DATA | DISABLED |
| <input type="checkbox"/> EAV types and attributes | Entity types declaration cache. | EAV | DISABLED |
| <input type="checkbox"/> Web Services Configuration | Web Services definition files (api.xml). | CONFIG_API | DISABLED |
| <input type="checkbox"/> Web Services Configuration | Web Services definition files (api2.xml). | CONFIG_API2 | DISABLED |

My Account
Notifications
Tools
Web Services
Design
Import/Export
Manage Currency
Transactional Emails
Custom Variables
Permissions
Magento Connect
Cache Management
Index Management
Manage Stores

Flush Magento Cache Flush Cache Storage

Actions Refresh Submit

Perform the Installation

- After purchasing and download the module's zip file, unzip it into a directory of your choice.
- We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**

Host: 198.57.175.36 Username: magentode Password: Port: Quickconnect

Response: 227 Entering Passive Mode (198,57,175,36,140,109)
Command: MLSD
Response: 150 Accepted data connection
Response: 226-Options: -a -l
Response: 226 3 matches total
Status: Directory listing successful

- Carefully upload the files of the module to the corresponding directory

Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.

Configuration

Creating an event

- To create an event, first create a product. After that, navigate to **Catalog Manage Products**.
- Then add switch to **Event Booking** Tab

| | |
|--------------------------|---------------------------|
| Recurring Profile | Enable Ticket |
| Design | Start time |
| Gift Options | End time |
| Inventory | Reminder before days |
| Categories | Reminder message template |
| Related Products | email |
| Up-sells | Generate PDF ticket |
| Cross-sells | Event location |
| Product Reviews | |
| Product Tags | |
| Customers Tagged Product | |
| Custom Options | |
| Game license delivery | |
| Event Booking | |
| | |
| | Event Ticket |

- You can see a handful of options here, but first, select **Enable Ticket** as Yes

Back
Reset
Delete
Duplicate
Save
Save and Continue Edit

Setting
Summary
Attendees

Event Booking

Enable Ticket: Yes

Start time: 10/31/2015 8:47 SA

End time: 10/31/2015 12:47 CH

Reminder before days: 10/29/2015 12:01 SA

Reminder message template email: Default Template from Locale

Generate PDF ticket: Yes

Event location: Dong Da, Ha Noi

Then you can specify the following options:

- **Start time** and **End time**: starting and ending time for your event
- **Reminder before days**: the exact time for the module to send a reminder email to customer
- **Generate PDF Ticket**: Select Yes if you want your ticket to be a PDF document
- **Event Location**: Location for the event

Next up, specify some ticket types for the event, in the following demo, we specified a **Child**, **Adult** and **Student** ticket type

Event Ticket

Title *: Ticket Type

Input Type *: Radio Buttons

| Title * | Price | Price Type | SKU | Qty | Code Prefix | Confirmation email | Sort Order | |
|---------------------|-------|------------|-----|-----|-------------|------------------------------|------------|--|
| Child (6 to 12 yea | 0 | Fixed | | 100 | | Default Template from Locale | 1 | |
| Adult | 80 | Fixed | | 150 | | Default Template from Locale | 2 | |
| Student | 100 | Fixed | | 300 | | Default Template from Locale | 3 | |

Add

- **Title**: tick type's name
- **Qty**: the initial quantity for each ticket type
- **Code Prefix**: each ticket type comes with a specific code set, this is the code set's prefix
- **Confirmation email**: template for the ticket type
- Click on **Add** if you want to add a new type.

Hit **Save** when done, you can check to see if the event has been created by navigating to **Catalog Event Ticket Manage Event Products**

Dashboard Sales **Catalog** Customers Promotions Newsletter CMS Reports System Pin management

! Latest Message: Remind numbers and callouts before site launch

! One or more of the Index and rebuild required index

Page 1 of 1 pages

Select Visible | Unselect Visible

Product Id

Any

2

Meeting 2015

20

Developer Meeting 2015

Manage Products

Manage Categories

Attributes

URL Rewrite Management

Search Terms

Reviews and Ratings

Tags

Google Sitemap

Event Ticket

Manage Event Product

Manage Ticket

Total 13 records found

| Customer name | Customer email | Order id |
|---------------|--------------------------|-----------|
| Demo Send | liverpoolfcvnn@gmail.com | 100000059 |
| Demo Send | liverpoolfcvnn@gmail.com | 100000059 |

Ticket type summary

Developer Meeting 2015 (Default) Back Reset Delete Duplicate Save Save and Continue Edit

Setting Summary Attendees

Page 1 of 1 pages | View 20 per page | Total 2 records found

| Ticket Type | Initial Qty | Available Qty | Purchased Qty | Revenue |
|-------------|-------------|---------------|---------------|---------|
| Zend | 200 | 193 | 7 | 2800 |
| VIP | 100 | 87 | 13 | 7800 |
| Totals | 300 | 280 | 20 | 10600 |

This is basically the Summary for ticket types, with Purchased quantity, Available quantity and revenue for each type, as shown.

Attendees

- In the **Attendees** tab, the admin can easily manage the attendees of the event. As we can see, this customer bought 3 tickets of type **Magento**, all have been invoiced and one redeemed.

Developer Meeting 2015 (Default) Back Reset Delete Duplicate Save Save and Continue Edit

Setting Summary Attendees

Page 1 of 1 pages | View 20 per page | Total 3 records found

Export to: CSV Export Reset Filter Search

Select Visible | Unselect Visible | 0 items selected

Actions

Submit

| ID | Type | Customer name | Customer email | Order id | Code | Redeem status | Payment status |
|----|---------|---------------|--------------------------|-----------|----------------|---------------|----------------|
| 18 | Magento | Demo Send | liverpoolfcvnn@gmail.com | 100000059 | ZfJPMagenest30 | Redeemed | Invoiced |
| 19 | Magento | Demo Send | liverpoolfcvnn@gmail.com | 100000059 | xQKyMagenest87 | Redeem | Invoiced |
| 20 | Magento | Demo Send | liverpoolfcvnn@gmail.com | 100000059 | hzVrMagenest66 | Redeem | Invoiced |

Main functions

- In case the customer want to buy some tickets, here we have **Game Developer Conference 2015** event

EVENT

SORT BY:

Position ▾


↑

VIEW AS:

1 Item(s)

SHOW:

12 ▾



GAME DEVELOPER
CONFERENCE 2015


\$1,678.00

ADD TO CART

[Add to Wishlist](#)

[Add to Compare](#)

- Proceed to **Add to cart**, customer can choose ticket type as shown:



GAME DEVELOPER CONFERENCE 2015

IN STOCK

hottest meeting

Ticket Type *

* Required Fields

☐ Child (6 to 12 years old)

☒ Adult +\$80.00

☐ Student +\$100.00

Name

Email

Qty:

1

ADD TO CART

[Add to Wishlist](#)

[Add to Compare](#)


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- Hit **Add to cart** to continue:

Game Developer Conference 2015 was added to your shopping cart.

| PRODUCT | PRICE | QTY | SUBTOTAL |
|--|------------|-----|------------|
|  GAME DEVELOPER CONFERENCE 2015 SKU: game_developer_conference_2015 Ticket Type: Adult | \$1,758.00 | 1 | \$1,758.00 |

[EMPTY CART](#)
[UPDATE SHOPPING CART](#) -or- [CONTINUE SHOPPING](#)

DISCOUNT CODES [APPLY](#)

SUBTOTAL \$1,758.00
GRAND TOTAL \$1,758.00
[PROCEED TO CHECKOUT](#)

- Next, hit **Proceed to checkout**, fill in the checkout form, example outcome:

YOUR ORDER HAS BEEN RECEIVED.

THANK YOU FOR YOUR PURCHASE!

Your order # is: **100000069**.

You will receive an order confirmation email with details of your order and a link to track its progress.
 Click [here](#) to print a copy of your order confirmation.

[CONTINUE SHOPPING](#)

- When the purchase is completed, the admin can check the new order by navigating to **Sales Orders**

Order # 100000069 | Nov 11, 2015 1:25:53 AM

[Back](#) [Edit](#) [Cancel](#) [Send Email](#) [Hold](#) [Invoice](#) [Reorder](#)

| Order # 100000069 (the order confirmation email was sent) | | Account Information | |
|---|--|---------------------|-------------------------------------|
| Order Date | Nov 11, 2015 1:25:53 AM | Customer Name | Mary Jane |
| Order Status | Pending | Email | maryj8707@gmail.com |
| Purchased From | Main Website Main Website Store Default Store View | Customer Group | General |
| Placed from IP | 14.162.166.79 | | |

- Admin can complete the order by clicking **Invoice** and submit the invoice

✓ The invoice has been created.

Order # 100000069 | Nov 11, 2015 1:25:53 AM

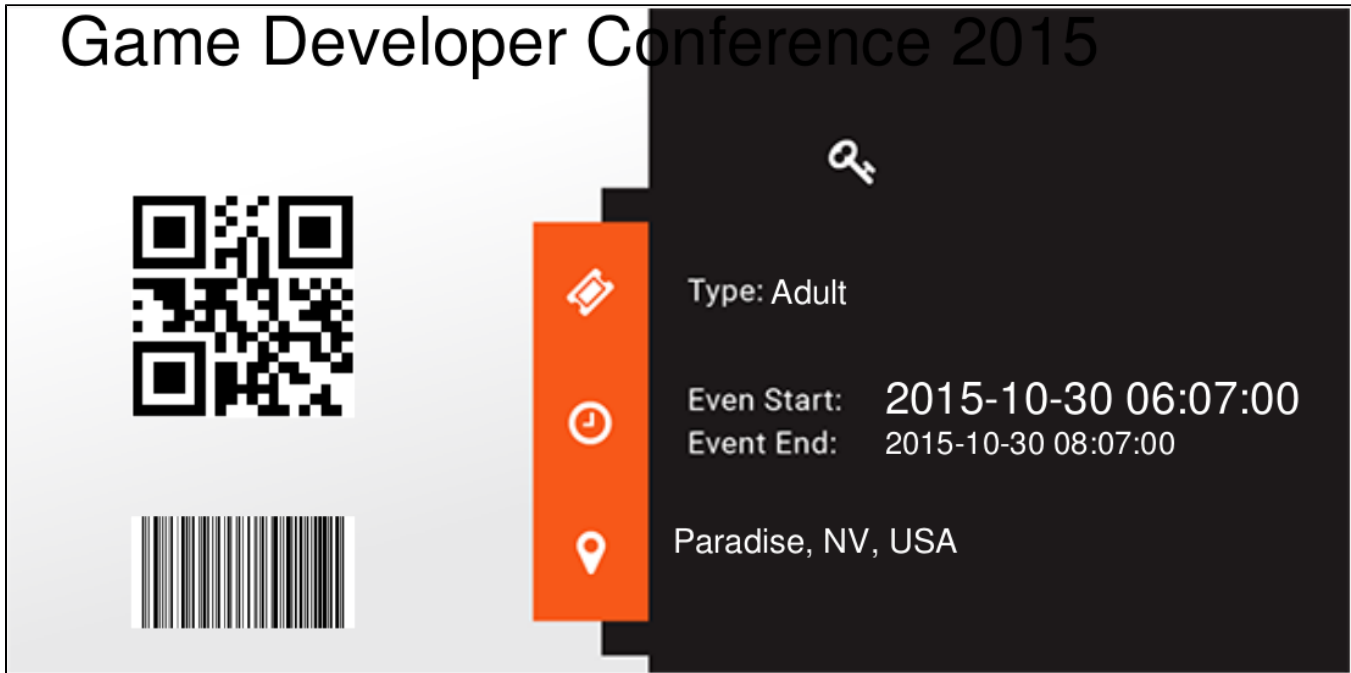
[Back](#) [Send Email](#) [Credit Memo](#) [Reorder](#)

| Order # 100000069 (the order confirmation email was sent) | | Account Information | |
|---|--|---------------------|-------------------------------------|
| Order Date | Nov 11, 2015 1:25:53 AM | Customer Name | Mary Jane |
| Order Status | Complete | Email | maryj8707@gmail.com |
| Purchased From | Main Website Main Website Store Default Store View | Customer Group | General |
| Placed from IP | 14.162.166.79 | | |

- The admin can check the tickets by clicking on **Catalog Event Ticket Manage Ticket**, as we can see below, the ticket has been delivered.

| | | | | | | | | | | |
|--------------------------|----|--|-------|-----------|---------------------|---------------------------|----------------|------------|-------------------------------|----------|
| <input type="checkbox"/> | 21 | Game Developer Conference 2015 | Adult | Mary Jane | maryj8707@gmail.com | 100000069 | vaOhMagenest24 | Not Redeem | Toggle redeem | Invoiced |
| <input type="checkbox"/> | 21 | Game Developer Conference 2015 | Adult | Mary Jane | maryj8707@gmail.com | 100000069 | sTHIMagenest52 | Not Redeem | Toggle redeem | Invoiced |

- On customer's side, he can check the mail for delivered ticket. By default, the template for delivered ticket is as follows:



- The code for the event is printed on the ticket. The customer also can use a barcode or QR scanning app on a smartphone to scan for the code.

Update

- When a bug fix or new feature is released, we will provide you with the module's new package. All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.
- Flush the config cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests after **2 business days**.
- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.