

# 1. Magento Zoho CRM Integration Installation Guides

## Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System→Tools→Compilation**.
- Also, make sure you have backed up your Magento files and databases in case things go rogue.

The screenshot shows the Magento Admin interface. The 'System' menu is open, and 'Compilation' is selected. The 'Manage Customers' section is visible in the background, showing a list of customers with columns for ID, Name, Email, Group, and Telephone. The 'Compilation' menu item is highlighted in the 'System' menu.

## Turn on cache

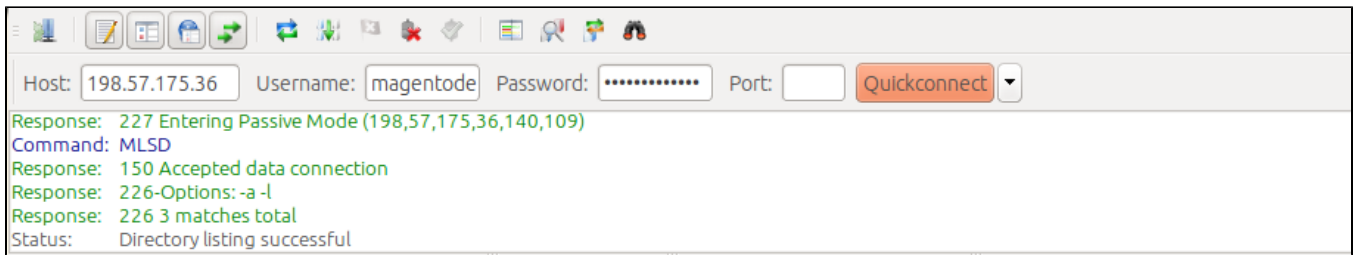
- You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.
- Go to **SystemCache Management**.

The screenshot shows the Magento Admin interface. The 'System' menu is open, and 'Cache Management' is selected. The 'Cache Storage Management' section is visible in the background, showing a list of cache types with columns for Cache Type, Description, Associated Tags, and Status. The 'Cache Management' menu item is highlighted in the 'System' menu.

- Switch Action to **Enable** and hit **Submit**.

## Perform the Installation

- After purchasing and download the module's zip file, unzip it into a directory of your choice.
- We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**



Host: 198.57.175.36 Username: magentode Password: ..... Port: Quickconnect ▼

Response: 227 Entering Passive Mode (198,57,175,36,140,109)  
Command: MLSD  
Response: 150 Accepted data connection  
Response: 226-Options: -a -l  
Response: 226 3 matches total  
Status: Directory listing successful

- Carefully upload the files of the module to the corresponding directory

## Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.