

1. Magento Salesforce CRM Integration Installation Guides

Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System→Tools→Compilation**.
- Also, make sure you have backed up your Magento files and databases in case things go rogue.

Dashboard Sales Catalog **Customers** Promotions Newsletter CMS Gift certification Reports System SalesforceCRM Integration Follow Up Email Get help for this page

Latest Message: Reminder: Change Magento's default phone numbers and callouts before site launch

One or more of the Indexes are not up to date: Product Attributes, Product Prices, Catalog URL Rewrites, Product Flat Data, Category Flat Data, Product Categories Index, Stock Status, Tag Aggregation Data. Click here to go to [Index Management](#) and rebuild required indexes.

Manage Customers

Page 1 of 1 pages | View 20 per page | Total 10 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Name	Email	Group	Telephone	Actions
Any	From:				
	To:				
<input type="checkbox"/>	12 Lucidvan Berg	lucidvanberg@gmail.com	General	4354354	Edit
<input type="checkbox"/>	11 Joshua Smith	joshuasmith19803@gmail.com	General		Edit
<input type="checkbox"/>	10 Joshua Smith	joshuasmith1980@gmail.com	General		Edit
<input type="checkbox"/>	9 Huan Trong	dthbipro@gmail.com	General		Edit

Tools Backups Compilation

My Account Notifications Tools Web Services Design Import/Export Manage Currency Transactional Emails Custom Variables Permissions Magento Connect Cache Management Index Management Manage Stores Order Statuses Configuration

State/Province Customer Since Action

From: To: [Reset Filter](#) [Search](#) [Submit](#)

Federated States Of Micronesia Sep 28, 2015 8:51:45 PM [Edit](#)

Sep 28, 2015 8:30:38 PM [Edit](#)

Sep 28, 2015 8:29:47 PM [Edit](#)

Sep 23, 2015 9:45:22 PM [Edit](#)

Turn on cache

- It is highly recommended that your configuration cache is turned on to prevent early installation, as it could be a reason for errors.
- Go to **System → Cache Management**

Dashboard Sales Catalog Customers Promotions Newsletter CMS Gift certification Reports **System** SalesforceCRM Integration Follow Up Email Get help for this page

Latest Message: Reminder: Change Magento's default phone numbers and callouts before site launch

One or more of the Indexes are not up to date: Product Attributes, Product Prices, Catalog URL Rewrites, Product Flat Data, Category Flat Data, Product Categories Index, Stock Status, Tag Aggregation Data. Click here to go to [Index Management](#) and rebuild required indexes.

Cache Storage Management

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Cache Type	Description	Associated Tags	Status
<input type="checkbox"/> Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	DISABLED
<input type="checkbox"/> Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	DISABLED
<input type="checkbox"/> Blocks HTML output	Page blocks HTML.	BLOCK_HTML	DISABLED
<input type="checkbox"/> Translations	Translation files.	TRANSLATE	DISABLED
<input type="checkbox"/> Collections Data	Collection data files.	COLLECTION_DATA	DISABLED
<input type="checkbox"/> EAV types and attributes	Entity types declaration cache.	EAV	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api.xml).	CONFIG_API	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api2.xml).	CONFIG_API2	DISABLED

My Account Notifications Tools Web Services Design Import/Export Manage Currency Transactional Emails Custom Variables Permissions Magento Connect Cache Management Index Management Manage Stores Order Statuses Configuration

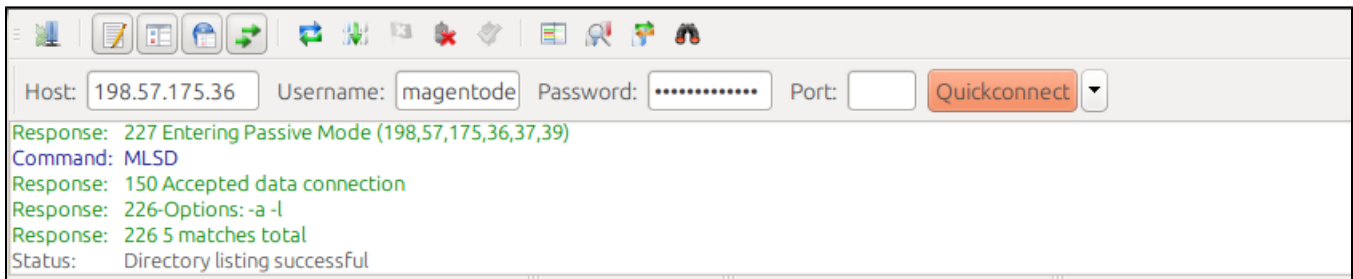
[Flush Magento Cache](#) [Flush Cache Storage](#)

Actions Refresh [Submit](#)

- Switch Action to **Enable** and hit **Submit**.

Perform the Installation

- After successful purchase, we will provide you with the extension's zip file. Unzip the extension into a directory of your choice
- We recommend using FileZilla for uploading the files. Enter your store's Host IP, User name and Password, then hit **Quickconnect**



- To quickly install the extension, navigate both your local and remote site to **app**, right click on it in your local site and hit **Upload**

Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.