

# Magento Event Tickets

- [Introduction to Magento Event Tickets Extension](#)
  - [Features](#)
  - [System Requirements](#)
  - [Video Tutorial Playlist](#)
- [Installation](#)
  - [Turn off Compilation mode](#)
  - [Turn on cache](#)
  - [Perform the Installation](#)
  - [Post-installation](#)
- [Configuration](#)
  - [Creating an event](#)
  - [Ticket type summary](#)
  - [Attendees](#)
- [Main functions](#)
- [Update](#)
- [Support](#)

## Introduction to Magento Event Tickets Extension

**Event Tickets** by Magenest is the ultimate extension for e-commerce websites that allows store admins to manage events and tickets. Store admin can also create custom ticket such as VIP, regular, adults only,... each with custom template to best fit the event's context. The extension can also send reminder so that your customer won't miss out the event.

## Features

The extension is packed with the following features:

- Admin can create and edit the properties of events such as location, start time, end time, reminder,...
- Admin can add a new ticket type such as VIP, regular, adult only,... each with its own template and quantity.
- The module will automatically send a PDF-formatted ticket as an attachment via email after the customer is done purchasing the ticket.
- The module will send an email to remind customers of the upcoming event.
- Admin can have his own design for a template.
- Admin can toggle redemption status for each sent tickets.
- Users can also view and print tickets from their My account page
- The extension allows to display available event addresses in a nice map like Google Map

## System Requirements

Your store should be running on Magento Community Edition version 1.8.x or 1.9.x.

## Video Tutorial Playlist

(Go to the playlist link to view more: <https://www.youtube.com/playlist?list=PL0gckfH7zIZsQ8A5-rdWwVf0XksKdgtgd> )

---

## Installation

### Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System→Tools→Compilation**.

Dashboard Sales Catalog **Customers** Promotions Newsletter CMS Reports System ZohoCRM Integration Pin management Get help for this page

One or more of the indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.

**Manage Customers**

Page 1 of 1 pages | View 20 per page | Total 4 records found

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

ID	Name	Email	Group	Tele	Country	State/Province	Customer Since	Action
11	Duong Nguyen	duongbkh@gmail.com	General	5894			Sep 29, 2015 11:28:14 PM	Edit
10	Canh Nguyen	canhbk@gmail.com	General				Sep 29, 2015 11:24:06 PM	Edit
8	Hau Pham Quang	qhauict13@gmail.com	General	0129			Sep 28, 2015 11:48:36 PM	Edit
1	Mr Huan Dao Trong	aoihcoabsc@gmail.com	Wholesale				Sep 20, 2015 7:58:24 PM	Edit

My Account  
Notifications  
Tools  
Web Services  
Design  
Import/Export  
Manage Currency  
Transactional Emails  
Custom Variables  
Permissions  
Magento Connect  
Cache Management  
Index Management  
Manage Stores  
Order Statuses  
Configuration

Export to: CSV Export Reset Filter Search Submit

- Make sure you have backed up your Magento files and databases in case things go wrong.

## Turn on cache

- You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.
- Go to **SystemCache Management**.

Dashboard Sales Catalog Customers Promotions Newsletter CMS Reports **System** ZohoCRM Integration Pin management Get help for this page

One or more of the indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.

**Cache Storage Management**

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Cache Type	Description	Associated Tags	Status
<input type="checkbox"/> Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	DISABLED
<input type="checkbox"/> Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	DISABLED
<input type="checkbox"/> Blocks HTML output	Page blocks HTML.	BLOCK_HTML	DISABLED
<input type="checkbox"/> Translations	Translation files.	TRANSLATE	DISABLED
<input type="checkbox"/> Collections Data	Collection data files.	COLLECTION_DATA	DISABLED
<input type="checkbox"/> EAV types and attributes	Entity types declaration cache.	EAV	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api.xml).	CONFIG_API	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api2.xml).	CONFIG_API2	DISABLED

My Account  
Notifications  
Tools  
Web Services  
Design  
Import/Export  
Manage Currency  
Transactional Emails  
Custom Variables  
Permissions  
Magento Connect  
Cache Management  
Index Management  
Manage Stores

Flush Magento Cache Flush Cache Storage

Actions Refresh Submit

## Perform the Installation

- After purchasing and download the module's zip file, unzip it into a directory of your choice.
- We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**

Host: 198.57.175.36 Username: magentode Password: ..... Port: Quickconnect

Response: 227 Entering Passive Mode (198,57,175,36,140,109)  
Command: MLSD  
Response: 150 Accepted data connection  
Response: 226-Options: -a -l  
Response: 226 3 matches total  
Status: Directory listing successful

- Carefully upload the files of the module to the corresponding directory

## Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.

# Configuration

## Creating an event

- To create an event, first create a product. After that, navigate to **Catalog Manage Products**.
- Then add switch to **Event Booking** Tab

Recurring Profile	Enable Ticket
Design	Start time
Gift Options	End time
Inventory	Reminder before days
Categories	Reminder message template
Related Products	email
Up-sells	Generate PDF ticket
Cross-sells	Event location
Product Reviews	
Product Tags	
Customers Tagged Product	
Custom Options	
Game license delivery	
Event Booking	
	Event Ticket

- You can see a handful of options here, but first, select **Enable Ticket** as Yes

Back
Reset
Delete
Duplicate
Save
Save and Continue Edit

Setting
Summary
Attendees

### Event Booking

Enable Ticket: Yes

Start time: 10/31/2015 8:47 SA

End time: 10/31/2015 12:47 CH

Reminder before days: 10/29/2015 12:01 SA

Reminder message template email: Default Template from Locale

Generate PDF ticket: Yes

Event location: Dong Da, Ha Noi

Then you can specify the following options:

- **Start time** and **End time**: starting and ending time for your event
- **Reminder before days**: the exact time for the module to send a reminder email to customer
- **Generate PDF Ticket**: Select Yes if you want your ticket to be a PDF document
- **Event Location**: Location for the event

Next up, specify some ticket types for the event, in the following demo, we specified a **Child**, **Adult** and **Student** ticket type

### Event Ticket

Title \*: Ticket Type

Input Type \*: Radio Buttons

Title *	Price	Price Type	SKU	Qty	Code Prefix	Confirmation email	Sort Order	
Child ( 6 to 12 yea	0	Fixed		100		Default Template from Locale	1	
Adult	80	Fixed		150		Default Template from Locale	2	
Student	100	Fixed		300		Default Template from Locale	3	

Add

- **Title**: tick type's name
- **Qty**: the initial quantity for each ticket type
- **Code Prefix**: each ticket type comes with a specific code set, this is the code set's prefix
- **Confirmation email**: template for the ticket type
- Click on **Add** if you want to add a new type.

Hit **Save** when done, you can check to see if the event has been created by navigating to **Catalog Event Ticket Manage Event Products**




- In case the customer want to buy some tickets, here we have **Game Developer Conference 2015** event

EVENT

SORT BY: Position ▾ ↑ VIEW AS: ☐ ☰

1 Item(s) SHOW: 12 ▾



GAME DEVELOPER  
CONFERENCE 2015


\$1,678.00

ADD TO CART


[Add to Wishlist](#)

[Add to Compare](#)

- Proceed to **Add to cart**, customer can choose ticket type as shown:



MORE VIEWS



GAME DEVELOPER CONFERENCE 2015 \$1,758.00

IN STOCK

hottest meeting

Ticket Type \* \* Required Fields




☐ Child ( 6 to 12 years old)

☒ Adult +\$80.00

Name  Email


☐ Student +\$100.00

Qty:  ADD TO CART

[Add to Wishlist](#) [Add to Compare](#)   

- Hit **Add to cart** to continue:

Game Developer Conference 2015 was added to your shopping cart.

PRODUCT	PRICE	QTY	SUBTOTAL
 <b>GAME DEVELOPER CONFERENCE 2015</b> <small>SKU: game_developer_conference_2015</small> <i>Ticket Type: Adult</i>	\$1,758.00	1	\$1,758.00

[EMPTY CART](#)    [UPDATE SHOPPING CART](#) -or- [CONTINUE SHOPPING](#)

DISCOUNT CODES  [APPLY](#)

SUBTOTAL \$1,758.00  
**GRAND TOTAL \$1,758.00**  
[PROCEED TO CHECKOUT](#)

- Next, hit **Proceed to checkout**, fill in the checkout form, example outcome:

**YOUR ORDER HAS BEEN RECEIVED.**

**THANK YOU FOR YOUR PURCHASE!**

Your order # is: **100000069**.

You will receive an order confirmation email with details of your order and a link to track its progress.  
 Click [here](#) to print a copy of your order confirmation.

[CONTINUE SHOPPING](#)

- When the purchase is completed, the admin can check the new order by navigating to **Sales Orders**

Order # 100000069 | Nov 11, 2015 1:25:53 AM

[Back](#) [Edit](#) [Cancel](#) [Send Email](#) [Hold](#) [Invoice](#) [Reorder](#)

Order # 100000069 (the order confirmation email was sent)		Account Information	
Order Date	Nov 11, 2015 1:25:53 AM	Customer Name	<a href="#">Mary Jane</a>
Order Status	Pending	Email	<a href="#">maryj8707@gmail.com</a>
Purchased From	Main Website Main Website Store Default Store View	Customer Group	General
Placed from IP	14.162.166.79		

- Admin can complete the order by clicking **Invoice** and submit the invoice

✓ The invoice has been created.

Order # 100000069 | Nov 11, 2015 1:25:53 AM

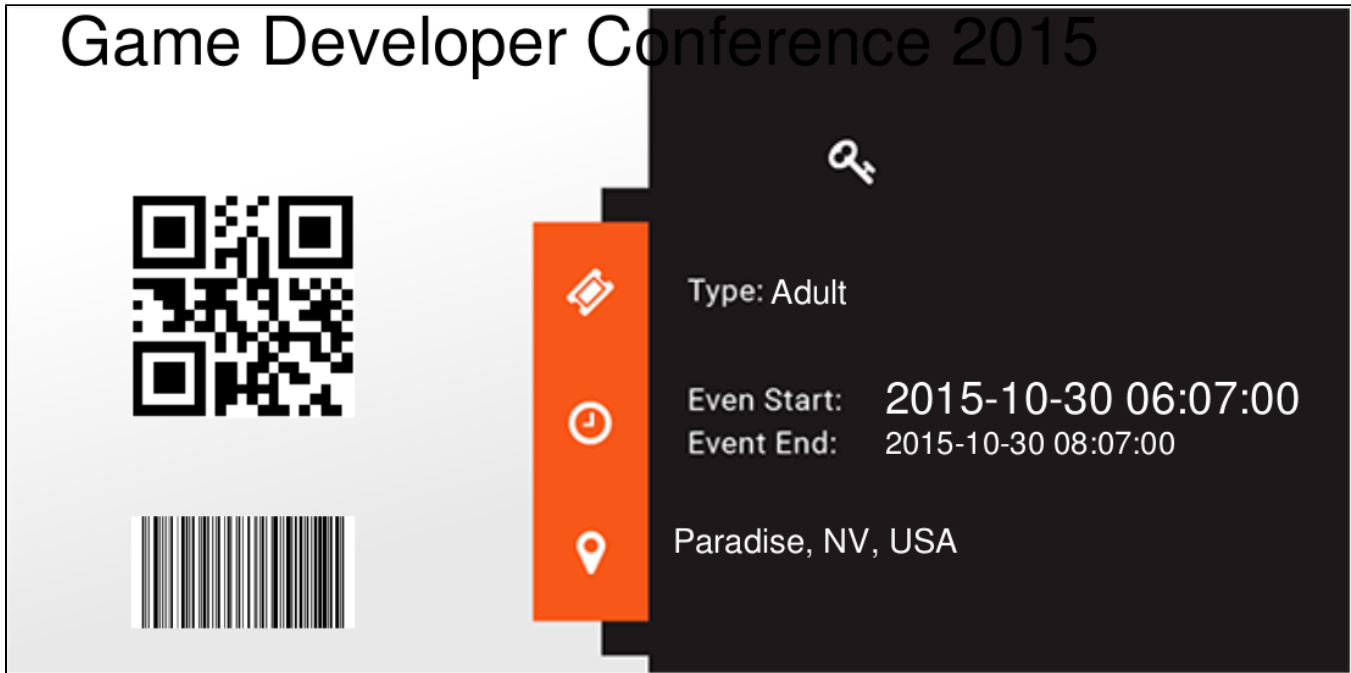
[Back](#) [Send Email](#) [Credit Memo](#) [Reorder](#)

Order # 100000069 (the order confirmation email was sent)		Account Information	
Order Date	Nov 11, 2015 1:25:53 AM	Customer Name	<a href="#">Mary Jane</a>
Order Status	<b>Complete</b>	Email	<a href="#">maryj8707@gmail.com</a>
Purchased From	Main Website Main Website Store Default Store View	Customer Group	General
Placed from IP	14.162.166.79		

- The admin can check the tickets by clicking on **Catalog Event Ticket Manage Ticket**, as we can see below, the ticket has been delivered.

<input type="checkbox"/>	21	<a href="#">Game Developer Conference 2015</a>	Adult	Mary Jane	maryj8707@gmail.com	<a href="#">100000069</a>	vaOhMagenest24	Not Redeem	<a href="#">Toggle redeem</a>	Invoiced
<input type="checkbox"/>	21	<a href="#">Game Developer Conference 2015</a>	Adult	Mary Jane	maryj8707@gmail.com	<a href="#">100000069</a>	sTHIMagenest52	Not Redeem	<a href="#">Toggle redeem</a>	Invoiced

- On customer's side, he can check the mail for delivered ticket. By default, the template for delivered ticket is as follows:



- The code for the event is printed on the ticket. The customer also can use a barcode or QR scanning app on a smartphone to scan for the code.

## Update

- When a bug fix or new feature is released, we will provide you with the module's new package. All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.
- Flush the config cache. Your store and newly installed module should be working as expected.

## Support

- We will reply to support requests after **2 business days**.
- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.