2. Alipay Cross-border Payment Gateway User Guide

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via support@magenest.com

Created: 08/11/2016 | By: Magenest | **Support Portal: http://servicedesk.izysync.com/servicedesk/customer/portal/53**

- Introduction
  - Features For Admins
  - Features For Customers
  - System Requirements
- Configuration
  - Set up Alipay Account
  - Set Up The Integration On Magento 2
  - For Customer
- Update
- Support

Introduction

Alipay Cross-border Payment Gateway And Subscriptions extension by Magenest is the great tool that provides seamless payment experience between your Magento 2 store and the Alipay Cross-border Payment Gateway.

Features For Admins

- A lot of features is included in the extension that you can tweak to make it best suit your business, including:
  - New order status.
  - Email customer.
  - Support Alipay account
  - Allowed country.
  - Order total threshold.
- Easily manage orders.
- Easily capture, cancel and refund payments

Features For Customers

- The primary aim of the extension is to deliver the most fluent and effortless payment experience to the customers:
  - Easily checkout using their Alipay account.

System Requirements

Your store should be running on Magento 2 Open Source and Ecommerce **2.1.x., 2.2.x**

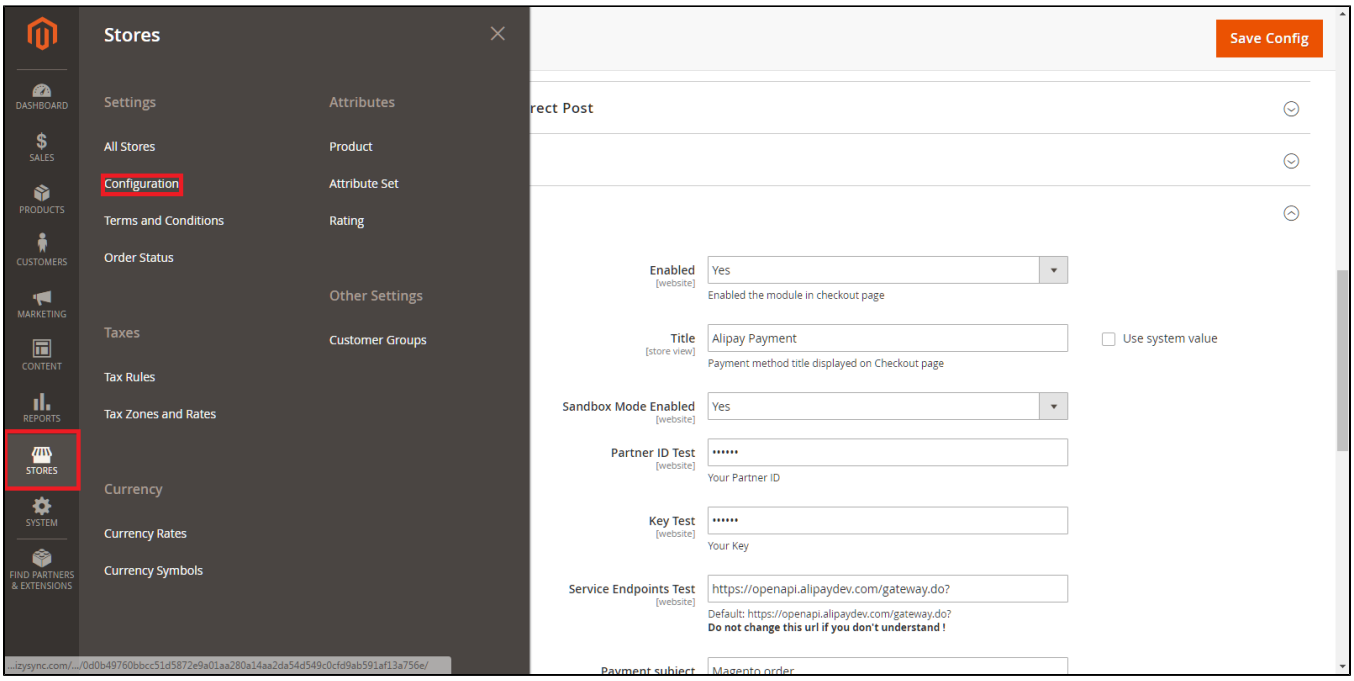
Configuration

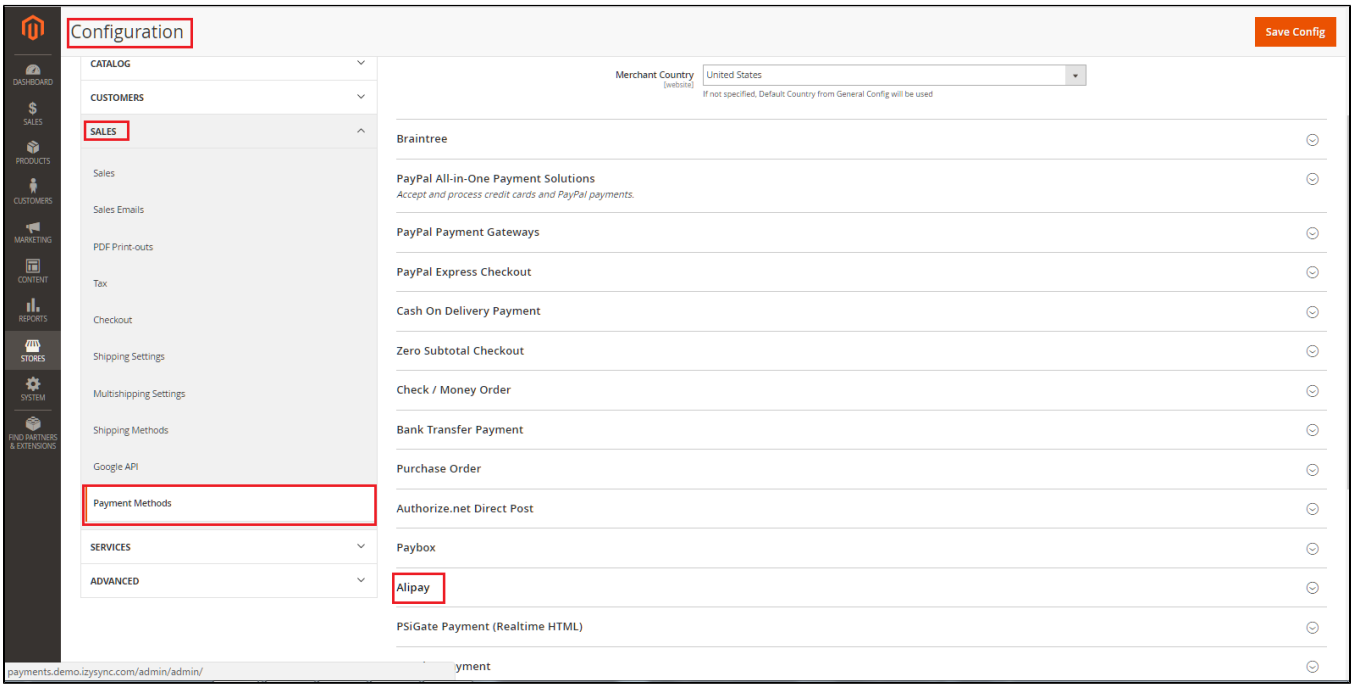
Set up Alipay Account

You will need an Alipay merchant account to receive a Partner ID and Security Code

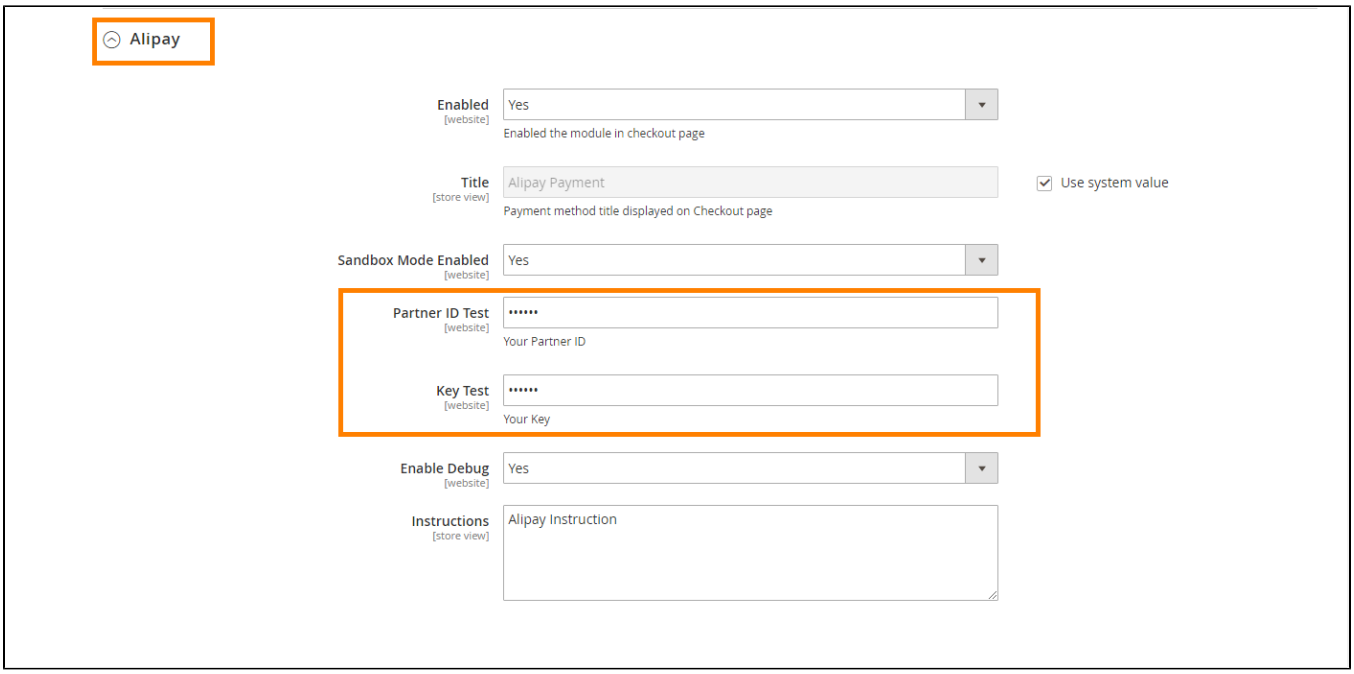
Set Up The Integration On Magento 2

Navigate to your **Backend of Magento 2 -> Stores >Configuration>Sales> Payment Methods -> Alipay**





Set up some configurations such as below table:



Enabled: Set to yes to enable Alipay.

Sandbox Mode Enabled:Enable Test Mode

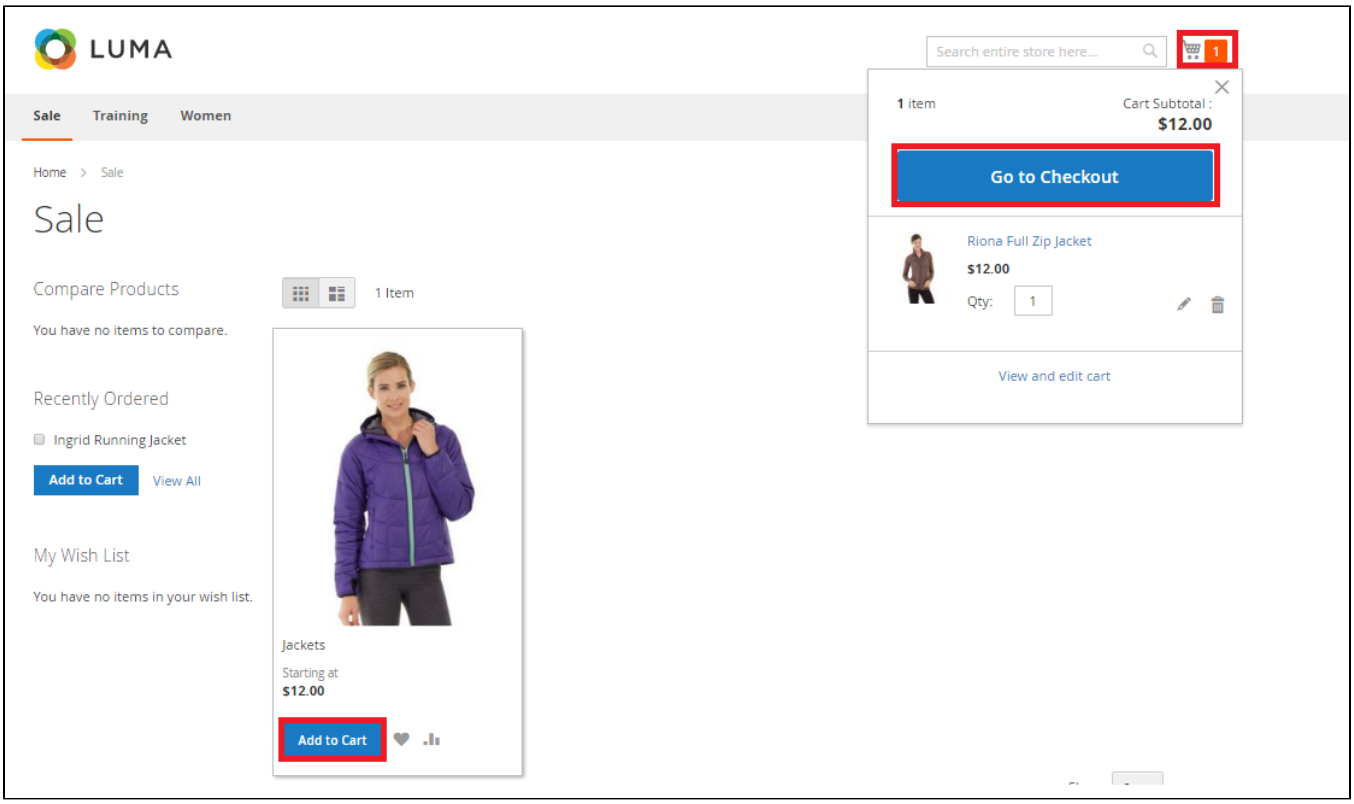
Partner ID Test& Key Test: Your IDs from Alipay.

When done, please press **Save Configuration**, your configuration is ready to use.

Main Functions

For Customer

After **Adding items to cart** Customer can click **Go to Checkout** under the **Cart** button to process.



Customer can enter a new **Address** or use the previous one.

Alipay Payment

My billing and shipping address are the same

New Address

First Name *

John

Last Name *

Smith

Company

Street Address *

City *

State/Province *

Please select a region, state or province.

Zip/Postal Code *

Country *

United States

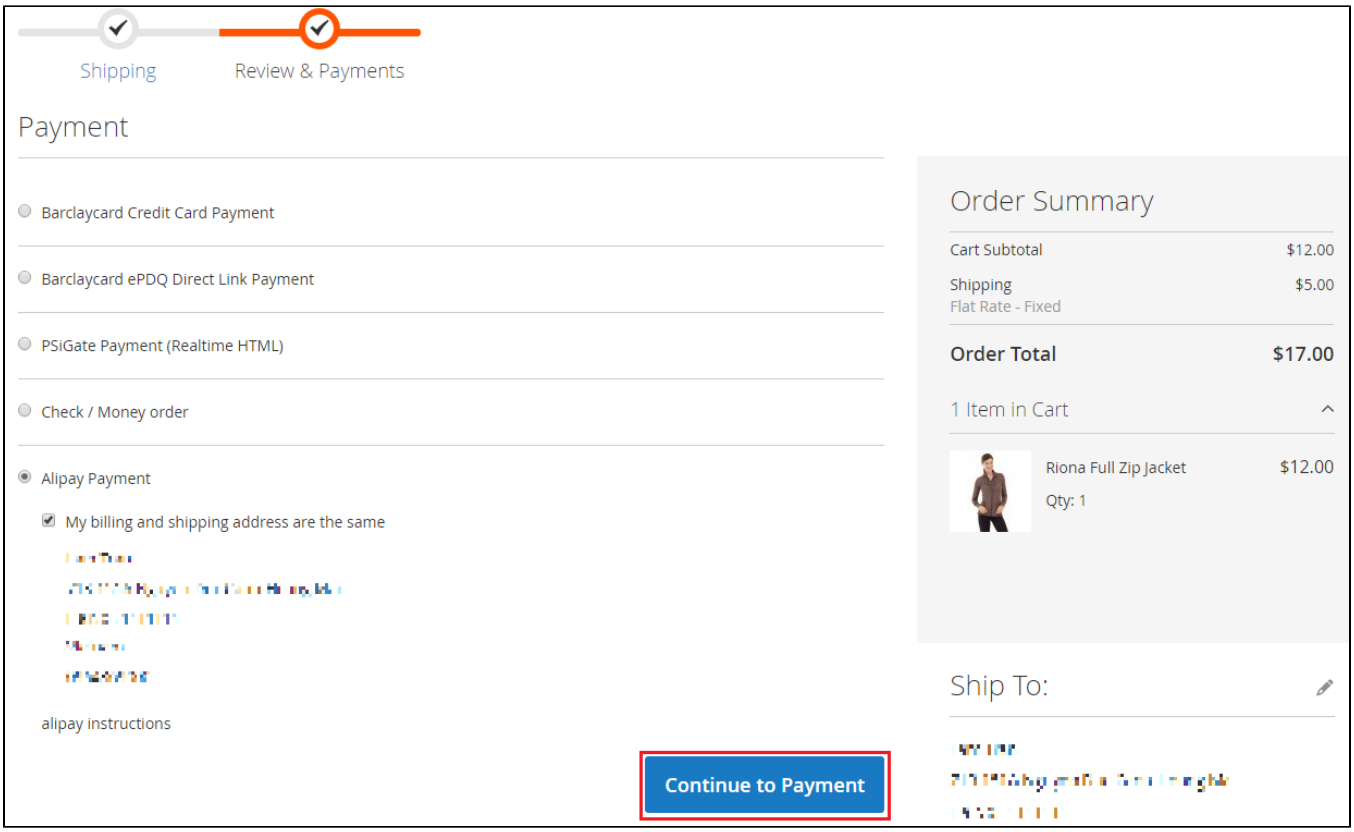
Phone Number *

Save in address book

Cancel Update

alipay instructions

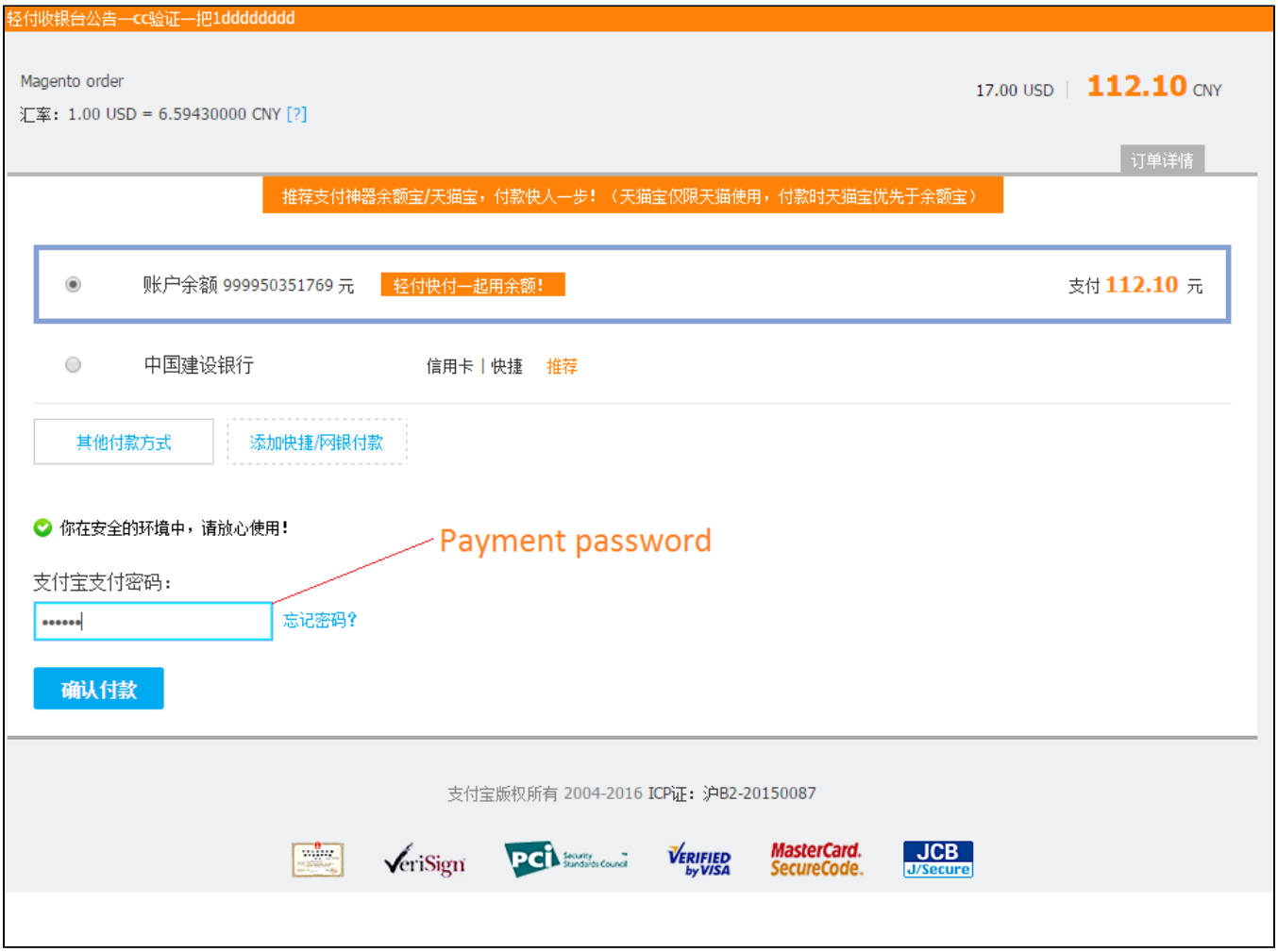
Continue to Payment



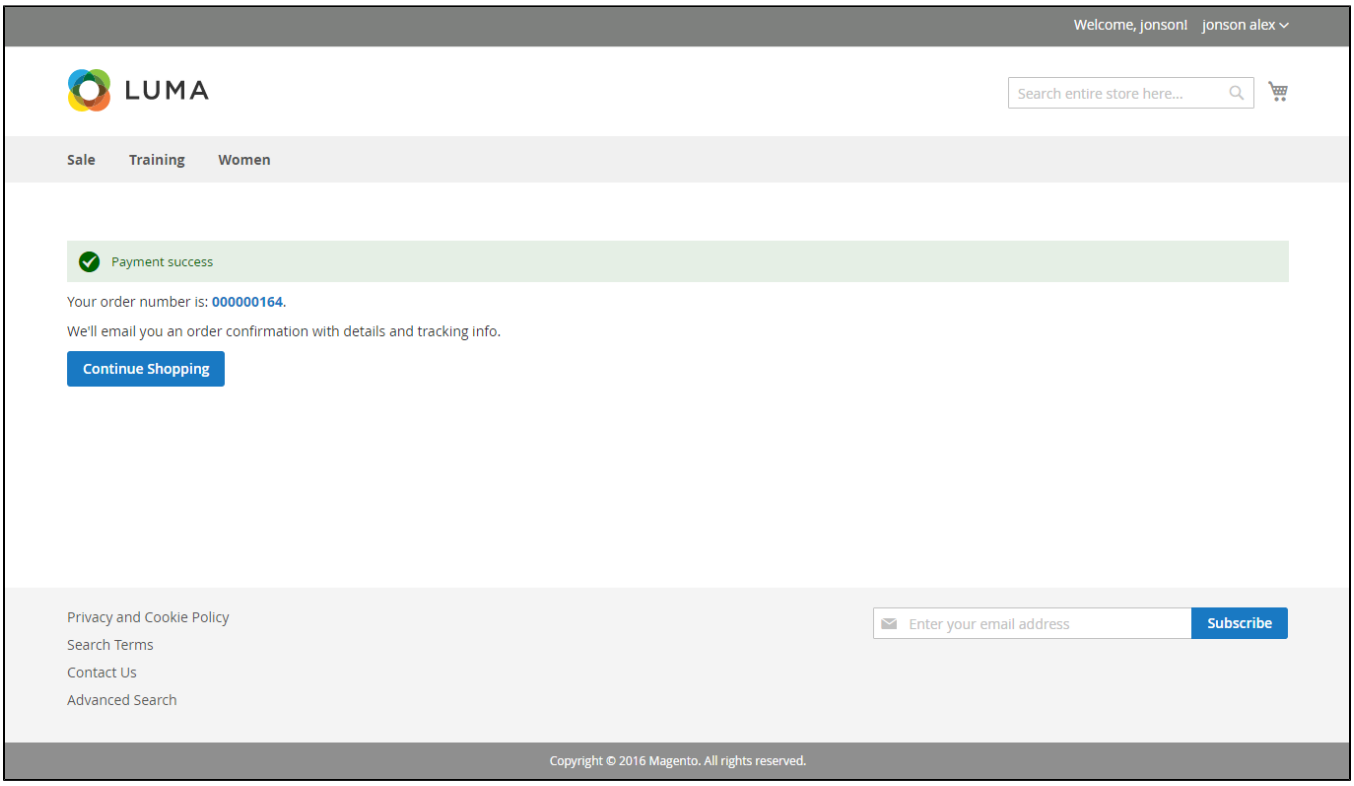
After Clicking on **Continue to Payment.**Customer will be redirected to Alipay Payment page.

这是全站公告，全站公告，公告，告，...1111
你好，欢迎使用支付宝付款！
常见问题
支付宝 ALIPAY
我的收银台
正在使用即时到账交易 [?]
交易将在11小时59分钟后关闭，请及时付款！
Magento order
卖家：境外收单测试账户
汇率：1.00 USD = 6.59430000 CNY [?]
17.00 USD
112.10 CNY
扫一扫付款（元）
112.10
扫一扫
Alipay QR Code Payment
打开手机支付宝
扫一扫继续付款
首次使用请下载手机支付宝
< 登录账户付款
Click here to log in

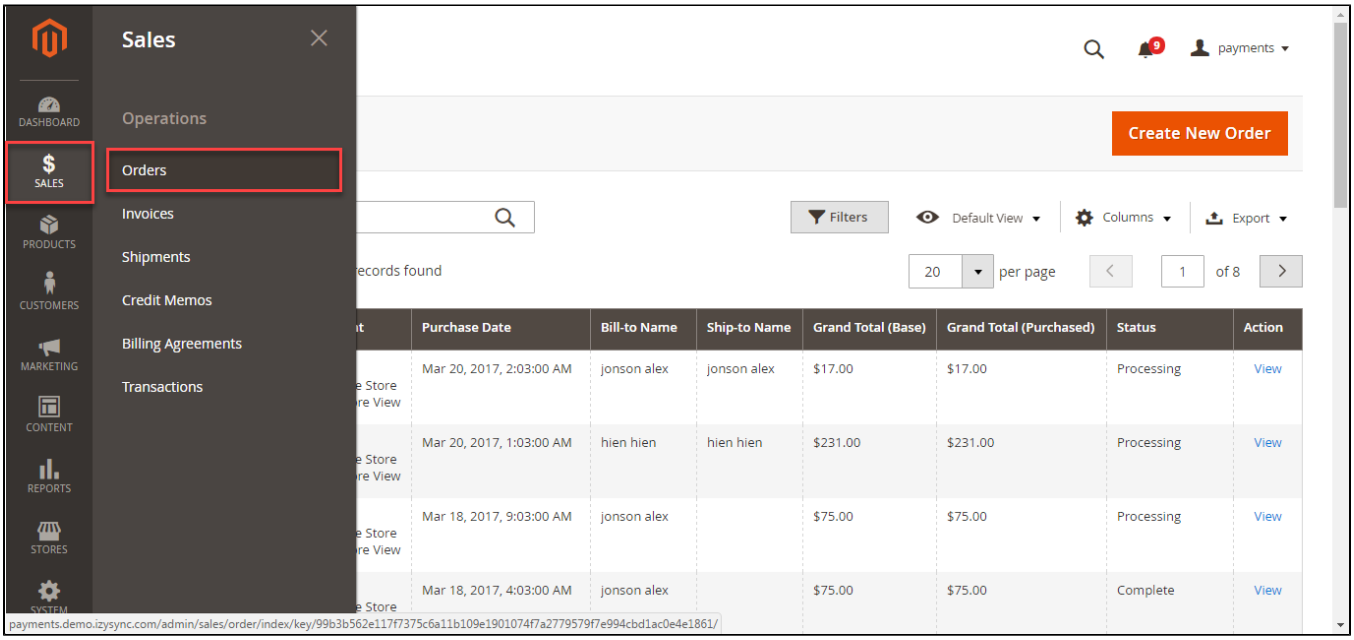
Next, entering account to log in Alipay Payment.

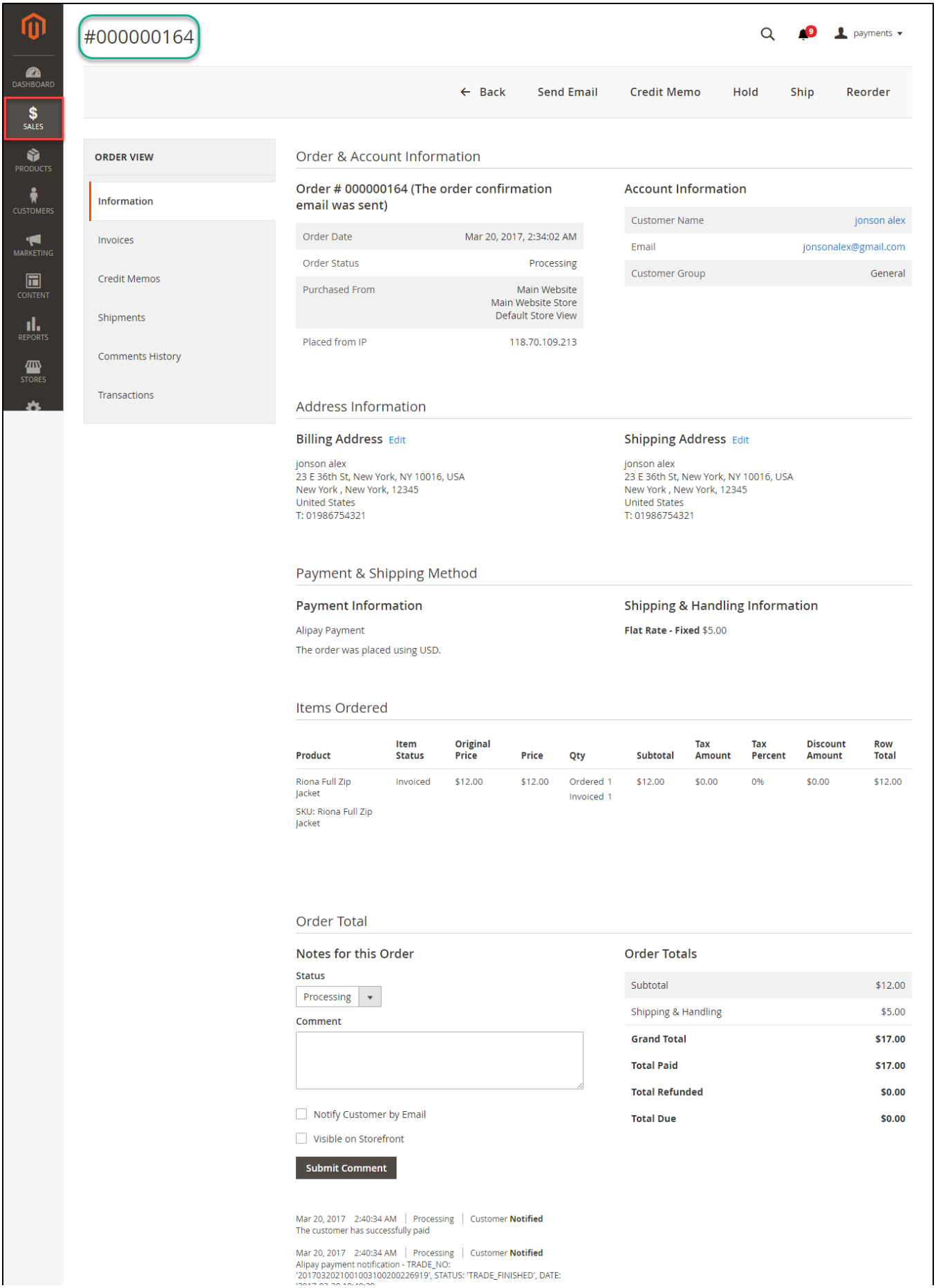


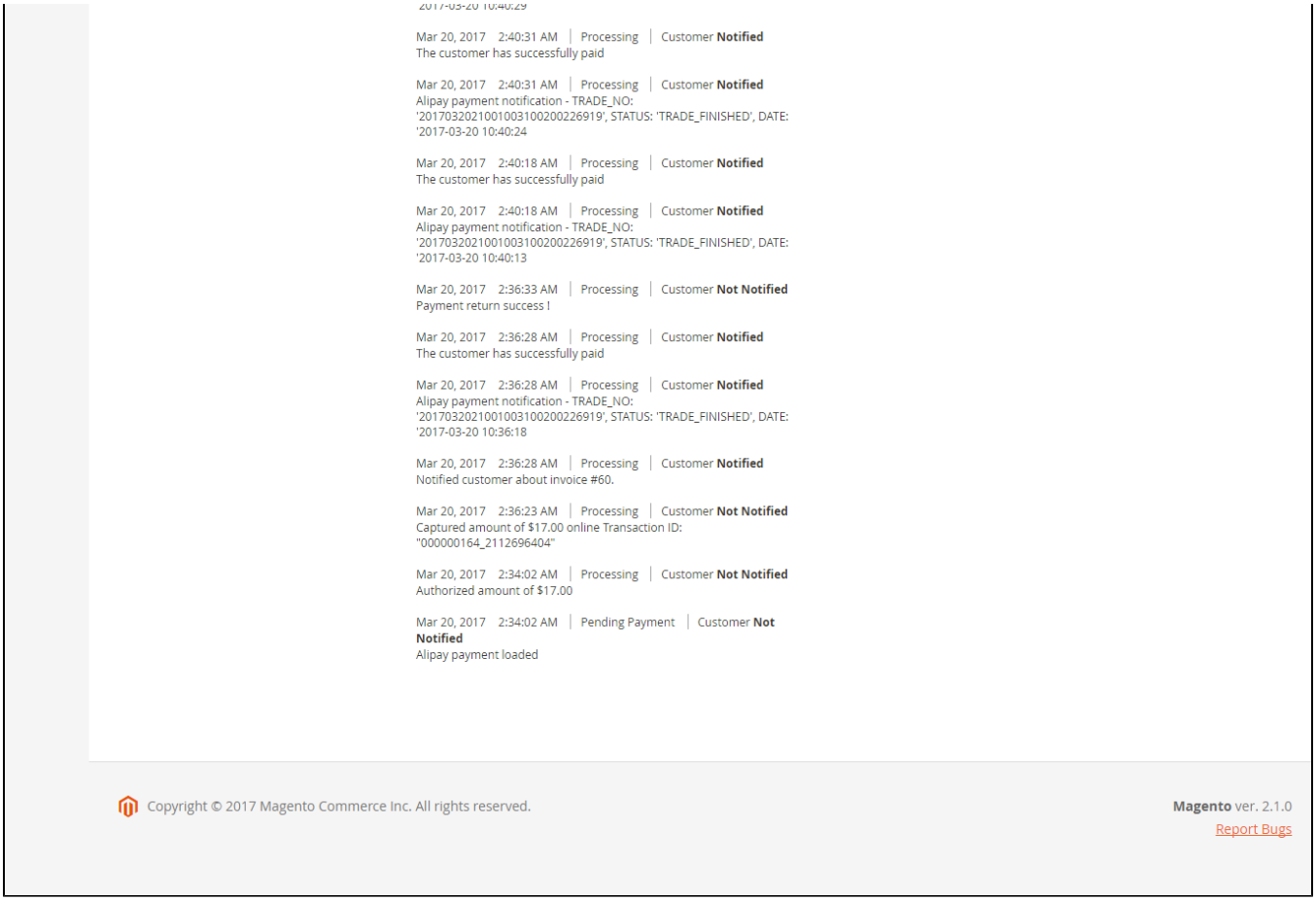
Display Payment Success:



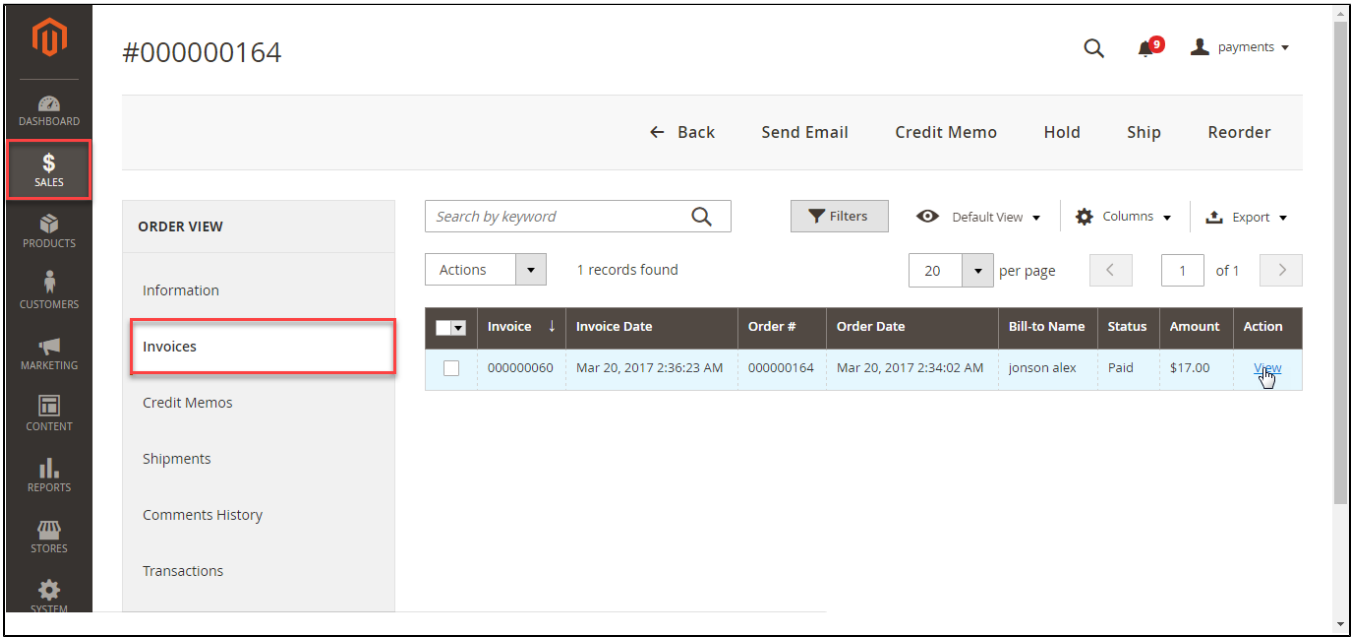
To view Order you click **Sales->Orders->View:**



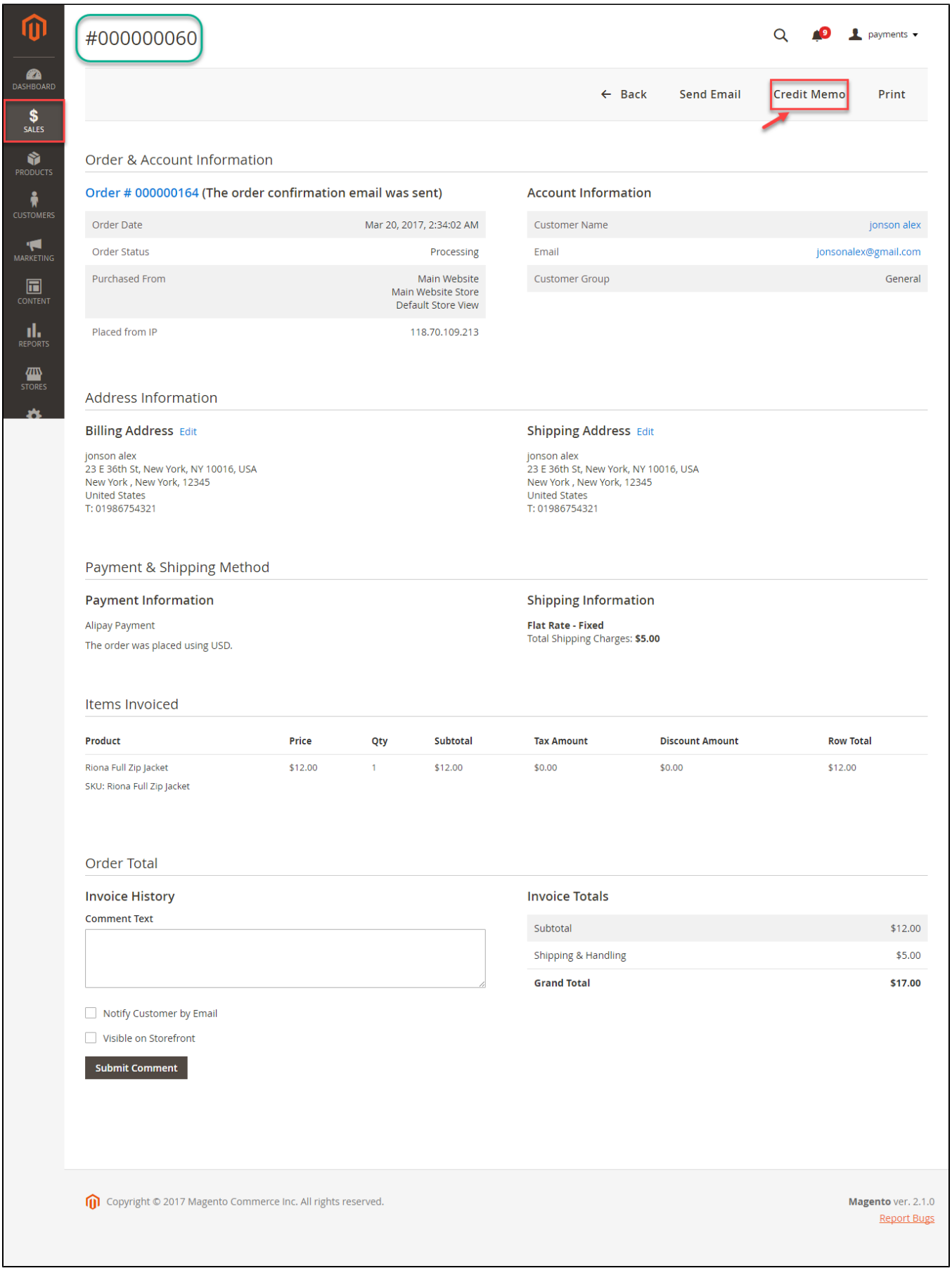

#000000164
payments
DASHBOARD
SALES
PRODUCTS
CUSTOMERS
MARKETING
CONTENT
REPORTS
STORES
Back
Send Email
Credit Memo
Hold
Ship
Reorder
ORDER VIEW
Information
Invoices
Credit Memos
Shipments
Comments History
Transactions
Order & Account Information
Order # 000000164 (The order confirmation email was sent)
Order Date Mar 20, 2017, 2:34:02 AM
Order Status Processing
Purchased From Main Website Main Website Store Default Store View
Placed from IP 118.70.109.213
Account Information
Customer Name jonson alex
Email jonsonalex@gmail.com
Customer Group General
Address Information
Billing Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Shipping Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Payment & Shipping Method
Payment Information
Alipay Payment
The order was placed using USD.
Shipping & Handling Information
Flat Rate - Fixed $5.00
Items Ordered
Product
Item Status
Original Price
Price
Qty
Subtotal
Tax Amount
Tax Percent
Discount Amount
Row Total
Riona Full Zip Jacket
SKU: Riona Full Zip Jacket
Invoiced
$12.00
$12.00
Ordered 1
Invoiced 1
$12.00
$0.00
0%
$0.00
$12.00
Order Total
Notes for this Order
Status
Processing
Comment
Notify Customer by Email
Visible on Storefront
Submit Comment
Mar 20, 2017 2:40:34 AM | Processing | Customer Notified
The customer has successfully paid
Mar 20, 2017 2:40:34 AM | Processing | Customer Notified
Alipay payment notification - TRADE_NO: '2017032021001003100200226919', STATUS: 'TRADE_FINISHED', DATE:
Order Totals
Subtotal $12.00
Shipping & Handling $5.00
Grand Total $17.00
Total Paid $17.00
Total Refunded $0.00
Total Due $0.00



When customer wants to refund product, you click **Sales-> Invoices**



Next, choose invoice and click **Credit Memo** and press **Refund**


#000000060
payments
DASHBOARD
SALES
PRODUCTS
CUSTOMERS
MARKETING
CONTENT
REPORTS
STORES
Back
Send Email
Credit Memo
Print
Order & Account Information
Order # 000000164 (The order confirmation email was sent)
Order Date
Mar 20, 2017, 2:34:02 AM
Order Status
Processing
Purchased From
Main Website
Main Website Store
Default Store View
Placed from IP
118.70.109.213
Account Information
Customer Name
jonson alex
Email
jonsonalex@gmail.com
Customer Group
General
Address Information
Billing Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Shipping Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Payment & Shipping Method
Payment Information
Alipay Payment
The order was placed using USD.
Shipping Information
Flat Rate - Fixed
Total Shipping Charges: $5.00
Items Invoiced
Product
Price
Qty
Subtotal
Tax Amount
Discount Amount
Row Total
Riona Full Zip Jacket
SKU: Riona Full Zip Jacket
$12.00
1
$12.00
$0.00
$0.00
$12.00
Order Total
Invoice History
Comment Text
Notify Customer by Email
Visible on Storefront
Submit Comment
Invoice Totals
Subtotal
$12.00
Shipping & Handling
$5.00
Grand Total
$17.00
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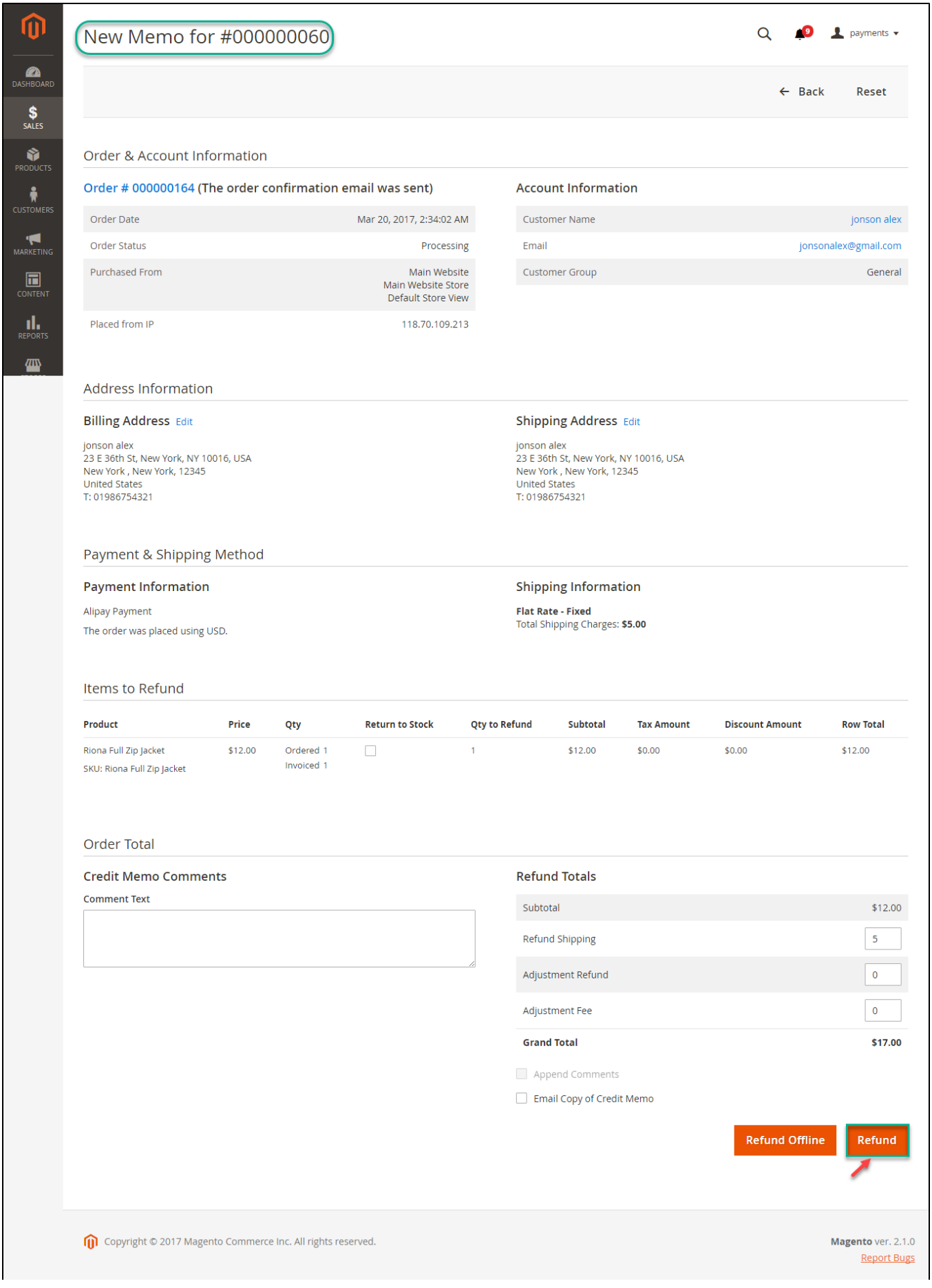
Magento ver. 2.1.0
Report Bugs


New Memo for #000000060
payments
DASHBOARD
SALES
PRODUCTS
CUSTOMERS
MARKETING
CONTENT
REPORTS
Back
Reset
Order & Account Information
Order # 000000164 (The order confirmation email was sent)
Order Date Mar 20, 2017, 2:34:02 AM
Order Status Processing
Purchased From Main Website Main Website Store Default Store View
Placed from IP 118.70.109.213
Account Information
Customer Name jonson alex
Email jonsonalex@gmail.com
Customer Group General
Address Information
Billing Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Shipping Address Edit
jonson alex
23 E 36th St, New York, NY 10016, USA
New York , New York, 12345
United States
T: 01986754321
Payment & Shipping Method
Payment Information
Alipay Payment
The order was placed using USD.
Shipping Information
Flat Rate - Fixed
Total Shipping Charges: $5.00
Items to Refund
Product Price Qty Return to Stock Qty to Refund Subtotal Tax Amount Discount Amount Row Total
Riona Full Zip Jacket $12.00 Ordered 1 Invoiced 1 1 $12.00 $0.00 $0.00 $12.00
SKU: Riona Full Zip Jacket
Order Total
Credit Memo Comments
Comment Text
Refund Totals
Subtotal $12.00
Refund Shipping 5
Adjustment Refund 0
Adjustment Fee 0
Grand Total $17.00
Append Comments
Email Copy of Credit Memo
Refund Offline
Refund
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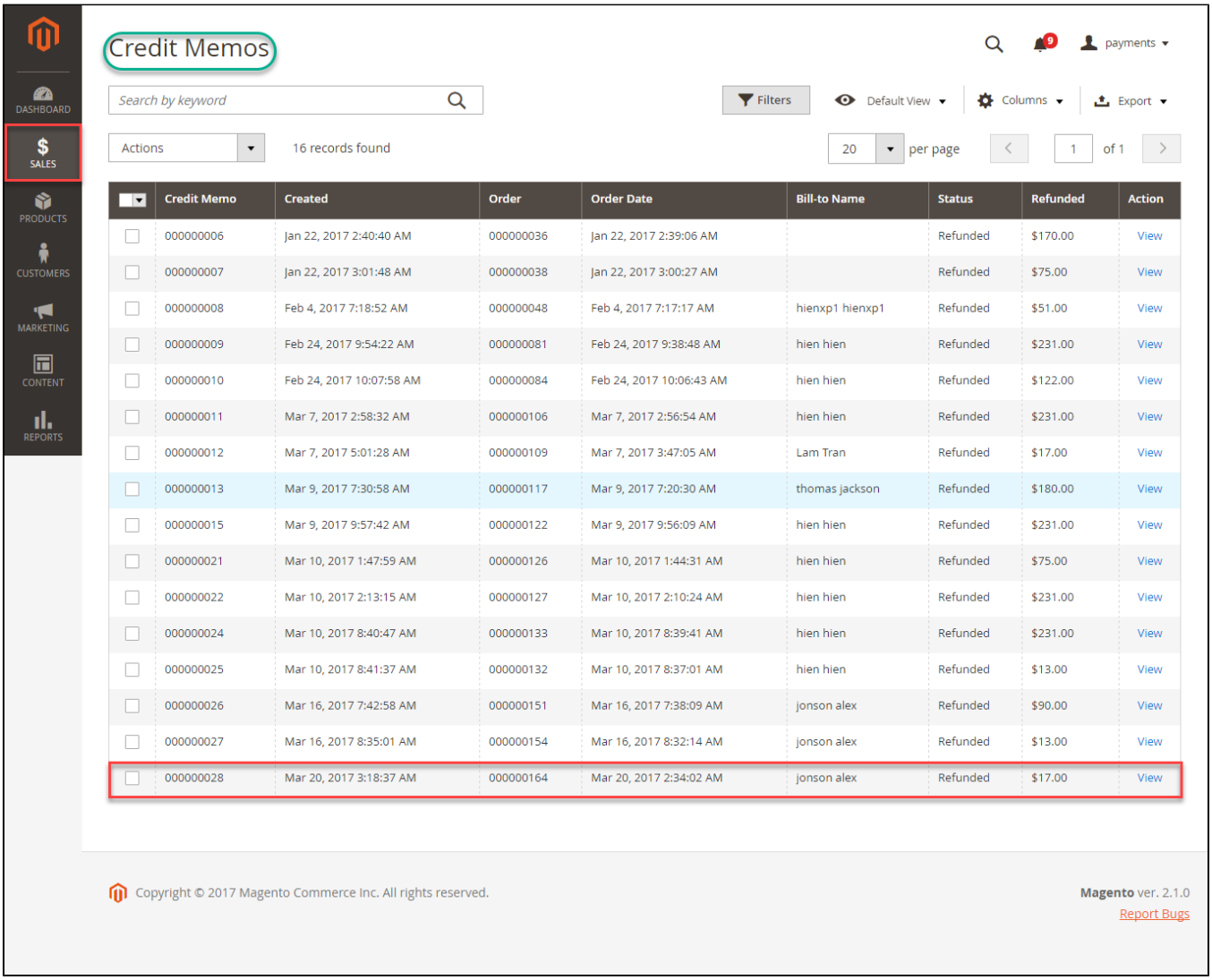
Magento ver. 2.1.0
Report Bugs

Click **View** to see information about Refunded product.



Note:

All of the payment's process operate in Alipay 's payment site, not in Magento.

Update

- When a new update is available, we will provide you with a new package containing our updated extension.

You will have to delete the module directory and repeat the installing steps above.

- Flush the config cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests after **2 business days**.

- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.