

3. Event Ticket User Guide (v1.0.x)

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, please feel free to contact us via support@magenest.com

Updated: 22/10/2018 | By: Magenest | Support Portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/7>

- [Introduction](#)
 - [Features](#)
 - [System Requirements](#)
 - [Tutorial video](#)
- [Configuration](#)
- [Main Feature](#)
 - [For Admin](#)
 - [Creating a new event ticket](#)
 - [Management](#)
 - [For Customer](#)
- [Update](#)
- [Support](#)

Introduction

Event Tickets by Magenest is the ultimate extension for E-commerce websites that allows store admins to manage events and tickets. Store admin can also create custom ticket such as VIP, regular, adults only,... each with customized template to best fit the event's context. The extension can also send reminder so that your customer won't miss out the event.

For more details, live-demo and user reviews, please visit: [Event Ticket](#)

Features

- Create events
- Support multiple locations, multiple dates, multiple sessions/timeslot for the event.
- Create ticket products in an easy way.
- Specify custom ticket type for each event and set name, price, quantity and sequence of available tickets for each type
- Bar code and QR code are automatically generated
- Preview and print your pdf ticket instantly in back end
- Easily track attendees, purchased amount for each ticket
- Allows to manage tickets and events in the order view
- Send ticket confirmation emails to event attendees
- Admin can send multiple tickets to customer either one email or multiple emails
- Send printable tickets with auto-generated QR codes and Bar codes
- Display customer's events in My Account area
- Export event attendees, event list, ticket list into CSV, XML files .

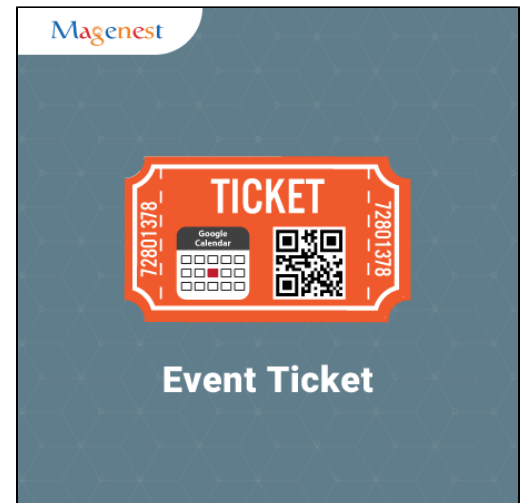
System Requirements

Your store should be running on **Magento Community Edition version 2.0.x, 2.1.x. or 2.2.x**

Tutorial video

Configuration

At backend of Magento 2, go to **Store menu > Magenest > Event Ticket** backend page to set up for Event Ticket extension.



Configuration

Store View: Default Config

GENERAL

CATALOG

MAGENEST

Event Ticket

CUSTOMERS

SALES

ADVANCED

General

Pattern To Generate Code [store view] [A1][N2][A3]Magenest[N4][A5]

Change quantity [store view] Change quantity of ticket type after order placed

Google API Keys [global] AlzaSyCpi0fGkOSmkv1u_02poRTMB480GlsrWY

Email

Configuration [store view] Send one email for all items with same type

Send one email for all items with same type

Send multi email for all items with same type

Pattern when generate code

1. [A2] : Random 2 characters

2. [N3] : Random 3 numbers

3. Magenest : Fixed characters

Example:

1. [A2][N1]Magenest[N3][A2] => Ah3Magenest368ot

2. [N2][A2]ecommerce[N1][A2] => 54Phecommerce2mA

Save Config

- **Pattern to generate code:** Fill the code format.
- **Change quantity:** Admin can choose one of two time options for changing quantity of event options.
- **Google API Keys:** Fill your Google API key to show map of event in frontend.
- **Configuration:** Admin can choose to send one email or multiple emails for multiple tickets

Main Feature

For Admin

Creating a new event ticket

The extension added a new product type called **Event Ticket Product** into the system, so you need to add a new Event Ticket Product type to get started.

Add Product

Simple Product

Configurable Product

Grouped Product

Virtual Product

Bundle Product

Downloadable Product

Event Ticket Product

Filters

20 per page

Price	Quantity	Visibility	Status
\$950.00	10000.0000	Catalog, Search	Enabled
\$100.00	0.0000	Catalog, Search	Enabled

Main Edit

Enter information into each of the form's fields:



DASHBOARD

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

SYSTEM

FIND PARTNERS & EXTENSIONS

New Year



eventticket

Store View: All Store Views



Back

Add Attribute

Save



Enable Product ☒ Yes

[website]

Attribute Set

Default



Product Name *

[store view]

New Year

SKU *

[global]

New Year

Price *

[global]

\$ 120.00

[Advanced Pricing](#)

Quantity

[global]

999

[Advanced Inventory](#)

Stock Status

[global]

In Stock



Weight

[global]

lbs

This item has no weight



Visibility

[store view]

Catalog, Search



Categories

[global]

Default Category



Event Tickets



New Category

Set Product as New From

[website]



To



Event Booking



Content



Product Reviews



Images And Videos



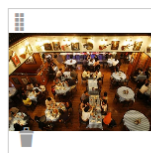
1920x1080 px, 591 KB

Base Small

Thumbnail



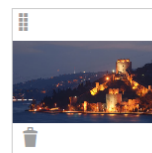
1600x1093 px, 294 KB



660x440 px, 84 KB



508x368 px, 66 KB



900x501 px, 53 KB



[Browse to find or drag image here](#)

Add Video

Search Engine Optimization



Related Products, Up-Sells, and Cross-Sells



Customizable Options



Product in Websites



Design



Schedule Design Update



Gift Options



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Magento ver. 2.1.5

[Account Activity](#) | [Report Bugs](#)

Schedule

At **Event Booking** Tab > Click on **Schedule** to set schedule for the event. Admin can set multiple locations, multiple dates, multiple sections for each event. Especially, you can choose whether to enable locations or dates/times for events.

Schedule

Enable Date/Time ☒

Configure Schedule options

Add Schedule


< 1 of 1 >


New Option


Location Title	Location Detail	Enable
<input type="text" value="Sheraton Gateway Los Angeles LAX 6101 W. Century E"/>	<input type="text" value="Sheraton Gateway Los Angeles LAX 6101 W. Centur"/>	<input checked="" type="checkbox"/>


Select the date start






Select the date end













Start Time	End Time	
<div></div> <div><input type="text" value="hr:min 7:30"/></div>	<div><input type="text" value="hr:min 11:30"/></div> <div></div>	
<div></div> <div><input type="text" value="hr:min 13:00"/></div>	<div><input type="text" value="hr:min 17:00"/></div> <div></div>	






Add New Session









Start Time	End Time	
<div></div> <div><input type="text" value="hr:min 7:30"/></div>	<div><input type="text" value="hr:min 11:30"/></div> <div></div>	
<div></div> <div><input type="text" value="hr:min 13:00"/></div>	<div><input type="text" value="hr:min 17:00"/></div> <div></div>	

Add New Session

Add New Day



Add New Day


Tutorial Menu


New Option


Location Title	Location Detail	Enable
<input type="text" value="New York"/>	<input type="text" value="Insurance Company Tower, New York, NY 10010, USA"/>	<input checked="" type="checkbox"/>


Select the date start






Select the date end









Start Time	End Time	
<div></div> <div><input type="text" value="hr:min 08:00"/></div>	<div><input type="text" value="hr:min 11:00"/></div> <div></div>	
<div></div> <div><input type="text" value="hr:min 14:00"/></div>	<div><input type="text" value="hr:min 17:00"/></div> <div></div>	

Add New Session

Add New Day

- **Location:** Specify the location details
- **Date & Time of Event:** specify the event date.

+ Settings Ticket

- Event Options

Through this section, you can set up various ticket types and options.

Event Ticket ← Back Add Attribute Save

Event Options Configure Event options Add Option

Select option 1 of 1

Option Title * Input Frontend Type * Required ☒

Option Title	Price	Price Type	Qty	SKU	Description
Vip 1	5.00	Fixed	200	vip_1	Bonus drinks
Vip 2	3.00	Fixed	100	vip_2	Bonus fruits

Add New Row

- **Title** - specify the title text for the ticket type selection section in the frontend product view
- **Input Type:** You can choose *drop down/radio button/check box*.
- **Required:** check this box if you want your customer at least choose one ticket type before check out.
- **Ticket Types** - you can create a number of different ticket types for the same event. The available tickets may differ in price.

A given ticket type has the below options:

- **Title** - frontend ticket type title
- **Price** - the price modifier value
- **Price Type** - the price modifier type (fixed/ percent) NOTE: the price modifier is added to the basic product price
- **SKU** [optional] - allows adding the SKU postfix to the main product's SKU (this postfix will be displayed in the Order Details).
- **Qty** - the available quantity of tickets of a given type

- PDF Template

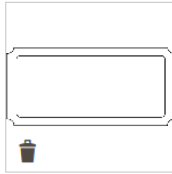
PDF Template allows you to create your PDF Ticket with background, width, height, and coordinates in PDF.

PDF Template

PDF Background

Upload

Allowed file types: jpeg, gif, png.



background.png
280x600, 4 KB

Page Width

600

Page Height

300

Print PDF

- **Background PDF:** Upload your image background
- **Page width:** width of PDF template
- **Page height:** height of PDF template

Print PDF: click on **Print PDF** button to print PDF ticket

- **Coordinates** allow you to set information to display on the PDF Ticket.

Information	Title	X	Y	Font/Size	Color(#RGB/Well-Known Names)
<div><div>QR Code</div><div></div></div>	<div></div>	400	100	130	black
<div><div>Quantity</div><div></div></div>	<div>Quantity</div>	60	85	11	black
<div><div>Order #</div><div></div></div>	<div>Order #</div>	60	100	11	black
<div><div>Customer Email</div><div></div></div>	<div>Customer Email</div>	60	115	11	black
<div><div>Customer Name</div><div></div></div>	<div>Customer Name</div>	60	130	11	black
<div><div>End Time</div><div></div></div>	<div></div>	60	145	11	black
<div><div>Start Time</div><div></div></div>	<div></div>	60	160	11	black
<div><div>Date</div><div></div></div>	<div>Event Date</div>	60	175	11	black
<div><div>Ticket Type</div><div></div></div>	<div>Option</div>	60	190	11	black
<div><div>Code</div><div></div></div>	<div>Code</div>	60	205	11	black
<div><div>Location Detail</div><div></div></div>	<div>Location Detail</div>	60	220	11	black
<div><div>Location Title</div><div></div></div>	<div>Location</div>	60	235	11	black
<div><div>Event Name</div><div></div></div>	<div></div>	280	245	16	red
<div>Add Option</div>					



✖ Email Template:

Admins can choose **Default Email Template** or you can customize email for your store based on the email template below:

Email Template

Set Email

Default Email Template
Default Email Template
Event Ticket

Below is the email template:

Email Template

```

{{template config_path="design/email/header_template"}}
<p>{{trans "Welcome to %store_name." store_name=$store.getFrontendName()}}</p>
<ul>
<li><strong>{{trans "Event Name: "}}</strong> <em> {{var title}}</em></li>
<li><strong>{{trans "Customer Name: "}}</strong> {{var customer_name}}</li>
<li><strong>{{trans "My Code: "}}</strong> {{var ticket_code}}</li>
<li><strong>{{trans "Location Title: "}}</strong> {{var location_title}}</li>
<li><strong>{{trans "Location Detail: "}}</strong> {{var location_detail}}</li>
<li><strong>{{trans "Date: "}}</strong> {{var date}}</li>
<li><strong>{{trans "Time: "}}</strong> {{var time}}</li>
<li><strong>{{trans "Quantity: "}}</strong> {{var qty}}</li>
<li><strong>{{trans "Option: "}}</strong> {{var option_type}}</li>
</ul>
{{template config_path="design/email/footer_template"}}

```

You can use [MB-Ruler software](#) to measure distances and angles on your ticket. This application is free download.

We have a video tutorial helping you in this section:

+ Information

- **Summary**

This is the list of ticket options, with Purchased quantity, Available quantity and revenue for each type, as shown.

+

Dashboard

\$

Sales

PRODUCTS

Customers

Marketing

Content

Reports

System

New Year

← Back

Add Attribute

Save

▼

Information

Summary

Search

Reset Filter

2 records found

20 per page

<

1

of 1

>

Title	Initial Qty	Available Qty	Purchased Qty	Revenue
Vip 1	200	198	2	10.00
Vip 2	100	100	0	0.00
Totals	300	298	2	10

Tutorial Menu

- **Attendees**

In the **Attendees** tab, the admin can easily manage the attendees of the event. In this tab, all the event attendees will be listed. Please, note that a customer will appear in this section after their order gets processed.

+

Dashboard

\$

Sales

PRODUCTS

Customers

Marketing

Content

Reports

Stores

System

New Year

← Back

Add Attribute

Save

▼

Attendees

Search

Reset Filter

2 records found

20 per page

<

1

of 1

>

Export to: CSV

Export

ID	Code	Qty	Option	Customer Name	Customer Email	Order #	Created At	Status
23	jk6ZMagenest536Wd	1	Vip 1	Scarlett Honor	scarlettbk1212@gmail.com	000000017	2017-05-25 02:34:56	Not Redeem
24	Gi4kMagenest207YF	1	Vip 1	Scarlett Honor	scarlettbk1212@gmail.com	000000018	2017-05-25 03:48:36	Redeem

Tutorial Menu

Management

At backend, go to **Product menu** then select **Event tab** or **Event Ticket tab** to displays the actual event & ticket sales.

- In the **Event** tab:

This grid lists **ALL** the items which had ever had Event Ticket functionality enabled, include: **product ID**, **event name**, **start time**, **end time**, **reminder day**, **status** and **location**. You can and export to the CSV/XML file.

Event

Search by keyword

Filters

Default View

Columns

Export

20 per page

1 of 1

7 records found

		Product ID	Event Name	Action
<input type="checkbox"/>	1	2047	BBQ & Craft Brews Festival	Edit
<input type="checkbox"/>	2	2048	Cal Poly Pomona Spring Banquet	Edit
<input type="checkbox"/>	3	2049	ASEP's Etiquette Dinner: City of Stars	Edit
<input type="checkbox"/>	4	2052	ECO Tour 2017 with NTCRA & STAR-NT	Edit
<input type="checkbox"/>	5	2053	#TechGoals Competition	Edit
<input type="checkbox"/>	6	2054	LA Summer Bachata Festival	Edit
<input type="checkbox"/>	7	2055	New Year	Edit

Tutorial Menu

- In the **Event Ticket** tab:

You can see this grid displays the actual ticket sales and export to the CSV/XML file.

⚠ Remember that admin must change status from Not Redeem to Redeem when the ticket has already been scanned.

Event Ticket

Search by keyword

Filters

Default View

Columns

Export

20 per page

1 of 1

14 records found

		Type	Code	Option Type	Customer Name	Customer Email	Order #	Quantity	Status	Action	
<input type="checkbox"/>	3	1	BBQ & Craft Brews Festival	GL7rMagenest814mT	Normal	Guest	hugjobk@gmail.com	000000005	1	Redeem	Select
<input type="checkbox"/>	11	1	BBQ & Craft Brews Festival	Cy5FMagenest724cH	Normal	Jack Perez	demo@magenest.com	000000009	1	Not Redeem	View
<input type="checkbox"/>	12	1	BBQ & Craft Brews Festival	HT6AMagenest792tQ	Normal	Jack Perez	demo@magenest.com	000000010	1	Not Redeem	Resend Email
<input type="checkbox"/>	7	6	LA Summer Bachata Festival	dG7MMagenest275fG	Normal	Jack Perez	demo@magenest.com	000000008	1	Not Redeem	Print
<input type="checkbox"/>	8	6	LA Summer Bachata Festival	Bm9RMagenest195fr	Normal	Jack Perez	demo@magenest.com	000000008	1	Not Redeem	Select

Tutorial Menu

Admin can click on **View** button to follow the detailed information about the order or the invoice.

- Order:



DASHBOARD



SALES



PRODUCTS



CUSTOMERS



MARKETING



CONTENT



REPORTS



SYSTEM



FIND PARTNERS & EXTENSIONS

#000000022



eventticket ▾

[← Back](#)[Send Email](#)[Credit Memo](#)[Reorder](#)

ORDER VIEW

Information

Invoices

Credit Memos

Comments History

Order & Account Information

Order # 000000022 (The order confirmation email was sent)

Order Date May 25, 2017, 7:58:33 AM

Order Status Complete

Purchased From Main Website
Main Website Store
Default Store View

Placed from IP 118.70.109.213

Account Information

Customer Name [Scarlett Honor](#)Email scarlettbk1212@gmail.com

Customer Group General

Address Information

Billing Address [Edit](#)Scarlett Honor
167 Allen St
New York , New York, 10002
United States
T: 0123456789

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
New Year	Invoiced	\$120.00	\$125.00	Ordered 1 Invoiced 1	\$125.00	\$0.00	0%	\$0.00	\$125.00
SKU: New Year									
Location : New York									
Date : From 31-12-2017 To 31-12-2017									
Time : Start: 20:00 End: 22:00									
Option select : Vip 1,									

The detailed information about event ticket is shown in order page

Order Total

Notes for this Order

Status

Complete ▾

Comment

☐ Notify Customer by Email☐ Visible on Storefront

Order Totals

Subtotal	\$125.00
Grand Total	\$125.00
Total Paid	\$125.00
Total Refunded	\$0.00
Total Due	\$0.00

Submit Comment

- Invoice:



DASHBOARD

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

SYSTEM

FIND PARTNERS & EXTENSIONS

#000000021



eventticket

← Back

Send Email

Print

Order & Account Information

Order # 000000022 (The order confirmation email was sent)

Order Date	May 25, 2017, 7:58:33 AM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	118.70.109.213

Account Information

Customer Name	Scarlett Honor
Email	scarlettbk1212@gmail.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Scarlett Honor
167 Allen St
New York , New York, 10002
United States
T: 0123456789

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
New Year SKU: New Year Location : New York Date : From 31-12-2017 To 31-12-2017 Time : Start: 20:00 End: 22:00 Option select : Vip 1,	\$125.00	1	\$125.00	\$0.00	\$0.00	\$125.00

The detailed information about event ticket is shown in invoice page

Order Total

Invoice History

Comment Text

☐ Notify Customer by Email

☐ Visible on Storefront

Submit Comment

Invoice Totals

Subtotal	\$125.00
Grand Total	\$125.00

For Customer

When a customer is on a frontend detail page of a product of type Event Ticket, he will be able to view all information about the event as start time, end time, location, and event options then add to cart.

This is demo store. No orders will be fulfilled.

GET STARTED FOR FREE

EVENT TICKETS

DEFAULT STORE VIEW

(1)

NEW YEAR

Home → Event Tickets → New Year

NEW YEAR

Qty: 1

\$125.00

SUBTOTAL : \$125.00

VIEW CART

CHECKOUT

✓ You added New Year to your shopping cart.

Happy New Year

NEW YEAR

Be the first to review this product

\$125.00

SKU#: New Year

Celebrating the new year brings a fresh start full of opportunity, new leaves and blank

Met Life

View larger map

Select Location

New York

Select Date

From 31-12-2017 to 31-12-

Select Time

20:00 - 22:00

Select Option

☒ Vip 1 + \$ 5.00

☐ Vip 2 + \$ 3.00

QTY

- 1 +

ADD TO CART

After buying the event ticket successfully, in My Account tab, click on **My Ticket**, customers can view ticket price, status, duration, and location as well as print PDF Ticket.

This is demo store. No orders will be fulfilled. [GET STARTED FOR FREE](#)

Magenest EVENT TICKETS

DEFAULT STORE VIEW

MY TICKETS

My Account

- Account Dashboard
- Account Information
- Address Book
- My Orders
- My Downloadable Products
- Stored Payment Methods
- Newsletter Subscriptions
- Billing Agreements
- My Product Reviews
- My Tickets**
- My Wish List

Order #	Event Name	Date Event	Time	Location	Google Map	Print Ticket
000000022	New Year	From 31-12-2017 To 31-12-2017	Start: 20:00 End: 22:00	New York		Print Ticket
000000020	New Year	From 31-12-2017 To 31-12-2017		New York		Print Ticket

Or customers can take the event ticket from their email.

Google

Gmail

1 of 343

COMPOSE

Inbox (182)

Starred

Sent Mail

Drafts

More

S Scarlett

No recent chats
Start a new one

Welcome to Main Website Store.

- **Event Name:** New Year
- **Customer Name:** Scarlett Honor
- **My Code:** dU6sMagenest319XR
- **Location Title:** New York
- **Location Detail:** Metropolitan Life Insurance Company Tower, New York, NY 10010, USA
- **Date:** From 31-12-2017 To 31-12-2017
- **Time:** Start: 20:00 End: 22:00
- **Quantity:** 1
- **Option:** Vip 1

Thank you, Main Website Store!

ticket.pdf



Note

Your customers should sign in stores when buying tickets. If a guest buys the ticket, the Customer name field in PDF will be blank.

Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
- All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.

- Flush the config cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests after **2 business days**.
- We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.

[Magenest](#)