# 2. Worldpay Payment and Subscriptions User Guide

# Introduction

Worldpay Payment and Subscriptions extension for Magento 2 by Magenest is a smart extension that helps customers to make payments online without wasting time.

It is wonderful when you are just at home but that you can purchase everywhere in the world only by clicking. Our product provides great utilities like.

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#### **Hightlight Features**

- Checkout using their payment cards, including debit cards and credit cards.
- Add Worldpay account to the Magento store.
- Protect merchants better with 3D Secure Checkout, checking for fake card information.
- Support for various types of payment cards, including Visa, MasterCard, Paypal, and American Express.
- · Payment gateway customization, giving customer a better checkout experience.
- Reporting of transactions, keeping control of all orders and invoices.
- · Various tools for theft and fraud protection.

#### **System Requirements**

Your store should be running on Magento 2 Community Edition version 2.1.x.

#### How to create a new customer account

It is necessary to create a new customer account for connection between Magento 2 and WorldPay.

First of all, go to https://online.worldpay.com/ and register an WorldPay accounts (click on "Create an account"). If you already have an account, you can skip this step.

Fill in the form the information of your Organization and press "Create an Account". If everything is right, WorldPay will inform you to check your email and activate your account.

⊗world <b>pay</b>	FEATURES PRICIN	NG SUPPORT	PARTNERS DOCS			SIGN IN SIGN UP
			S	ign up		
			Email			Enter infomation in the fields
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			CREA	ATE AN ACCOUNT		

When your account is activated, you can login on the page https://online.worldpay.com/

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					No account yet? Create one		

### Configuration

#### **General Configuaration**

🛟 In order to get your extension up and running properly, we highly recommend that you make some configurations right from the beginning.

First of all, go to Backend of Magento 2 stores-> Worldpay Payment Gateway-> Settings

Then navigate to Worldpay Payment Gateway-> Settings->Payment Methods to install your payment methods

Merchant Country: you choose the country where the vendor lives

Default Settlement Currency: to make your payment successful, you must choose currency suitable with both merchant and customer. It is called as the default settlement currency

Sitecodes: a sitecode is a value that can be passed in the order request to differentiate between different sites you have. A "site" could be different websites you have or it could be the same website but different internal suppliers of the service

Configuration				Q 📫 🛓 worl
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GENERAL	~	Merchant Location		
CATALOG	~			
CUSTOMERS	~	Merchant Country [website]	Italy  If not specified, Default Country from General Config will be used	
SALES	^		useu	
Payment Methods		Braintree		
		PayPal Payment Solutions		
Sales		Bank Transfer Payment		
Sales Emails		Cash On Delivery Payment		
PDF Print-outs				
Тах		Check / Money Order		
Checkout		Zero Subtotal Checkout		
Shipping Settings		Purchase Order		
Multishipping Settings		Authorize.net Direct Post		
Shipping Methods		Worldpay Online Payments		
Google API		Environment Mode	Test Mode	Test Mode
SERVICES	~	[store view] Test Service Key	T_S_145af2fa-582c-4e7e-b077-e54c62083c12	Live Mode
ADVANCED	~	[store view] Test Client Key	T_C_791f4607-1c13-4da5-911e-9ad5c4b72a9b	
		[store view] Live Service Key		
		[store view]		
		[store view]		
		[store view]	United Kingdom	
		Default Settlement Currency [store view]	US Dollar 🔻	Please Select
		New order status [store view]	Processing	Processing Suspected Fraud
		Create order for each new recurring billing cycle [store view]	Yes	
		Language Code [store view]	EN	
		Payment Description [store view]	world pay	
		Sitecodes [store view]	Acceptance Settlement Currency Currency Sitecode Action	
			Add	
				0
		Worldpay Cards		

	Worldpay Alipay	$\odot$
	Worldpay Giropay	$\odot$
	Worldpay iDeal	$\odot$
	Worldpay Mistercash	$\odot$
	Worldpay Przelewy24	$\odot$
	Worldpay PaySafeCard	$\odot$
	Worldpay Postepay	$\odot$
	Worldpay Qiwi	$\odot$
	Worldpay Sofort	$\odot$
	Worldpay Yandex	$\odot$
႐ြာ Copyright © 2017 Magento Commerce In	c. All rights reserved.	Magento ver. 2.1.0 <u>Report Bugs</u>

Worldpay Online Payments: you can set Test Mode or Live Mode dependent on environment that you consider.

Next, enter Service Key and Client Key and update New order status and Create Order for each recurring billing code

and continue to install. Click Save Config button to finish.

⊚world <b>pay</b>	DASHBOARD	SUPPORT	DOCS	SETTINGS	SIGN OUT	ACTIVATE
Overview Ord	ders Settlement				EST	LIVE

<mark>≫worldpay</mark> dashboard support docs	SETTINGS SIGN OUT ACTIVATE
General Orders Payment Types Manage Users Risk API Keys Webhooks Forms	
API Keys	? Learn more about API authentication
Merchant ID 0ee5b612-1347-4e47-8c34-541b57dccae9	
TEST KEYS	
Service key T_S_145af2fa-582c-4e7e-b077-e54c62083c12 (RESET 1	
Client key T_C_791f4607-1c13-4da5-911e-9ad5c4b72a9b RESET 2	

In case, your environment is Test Mode:

DASHBOARD	Configuration		Q 🗾 🛃 worldpay 🗸
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	CUSTOMERS ~	Test Service Key [store view]	T_5_145af2fa-582c-4e7e-b077-e54c62083c12
	SALES ^	Test Client Key [store view]	T_C_791f4607-1c13-4da5-911e-9ad5c4b72a9b
WORLDPAY PAYMENT GATEWAY	Payment Methods	Live Service Key [store view]	
	Sales	Live Client Key [store view]	
	Sales Emails	Shop Country Code (store view)	United Kingdom
	PDF Print-outs	Default Settlement Currency [store view]	Australian Dollar 🔹
	Tax	New order status [store view]	Processing - Prace Select - Processing Suspected Fraud
	Checkout	Create order for each new recurring billing cycle [store view]	Ves No
	Shipping Settings	Language Code [store view]	EN
	Multishipping Settings	Payment Description [store view]	world pay
	Shipping Methods	Sitecodes [store view]	Acceptance Settlement Currency Currency Sitecode Action
	Google API		AFN 🔻 AFN \star
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	ADVANCED ~		0
		Worldpay Cards	$\odot$
		Enabled [store view]	Yes Yes No
		Title [store view]	Worldpay Payments
		Payment Action [store view]	Authorize and Capture
		Store customers card on file [store view]	No
		Use 3D Secure [store view]	No
		Enable Debug [store view]	N0 *

In case, your environment is Live Mode:

DASHBOARD	Configuration			۵	<b>4</b> 8 1	worldpay 👻
SALES PRODUCTS	Store View: Default Config 🔻	?			Sav	re Config
CUSTOMERS	GENERAL	~	Worldpay Online Payments			$\odot$
	CATALOG	~	Environment Mode [store view]	Live Mode -	Test Mode Live Mode	
	CUSTOMERS	~	Test Service Key [store view]			
$\cap$	SALES	^	Test Client Key [store view]			
WORLDPAY PAYMENT GATEWAY	Payment Methods		Live Service Key [store view]	T_C_791f4607-1c13-	Enter Key a	r Live Service and Live Client
	Sales		Live Client Key [store view]	T_C_791f4607-1c13-		
	Sales Emails		Shop Country Code [store view]	United Kingdom	*	
	PDF Print-outs		Default Settlement Currency [store view]	Australian Dollar	Please Select	t-
	Тах		New order status [store view]	5	Processing     Suspected Fra	ud
	Checkout		Create order for each new recurring billing cycle [store view]	Yes	Yes No	
	Shipping Settings		Language Code [store view]	EN		
	Multishipping Settings		Payment Description [store view]	world pay		
	Shipping Methods		Sitecodes [store view]	Acceptance Settlement Currency Currency Sitecode Actio	n	
	Google API			AFN 💌 AFN 💌 🛱		
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			Worldpay Cards			$\odot$
			Enabled [store view]	Yes	Yes No	
			Title [store view]	Worldpay Payments		
			Payment Action [store view]	Authorize and Capture	Authorize O Authorize ar	
			Store customers card on file [store view]	No	•	
			Use 3D Secure [store view]	No	•	
			Enable Debug [store view]	No	•	

Distinguishing between Authorize Only and Authorize Capture:

Authorize only will check the card for validity but not charge the account until the order is approved and invoiced.
 Authorize and capture will charge the debit/credit card at the time of the order submission.

To create Subscription for your product. You can log in backend of Worldpay Payment and Subscriptions and start some settings such as:

Click on Products menu, choose product and enter information into compulsory fields.

Then click Worldpay Subscription Plans-> General Config: set Enable Subscription, Customer can define subscription start date in default mode: Yes

In Options menu, fill necessary information about period unit, frequency, total billing cycle for Subscription duration.

Period unit: is the duration of one cycle in a repeating product event

Frequency: the number of buying product cycles per unit time.

Total Billing Cycle: total the number of billings repeating in one cycle.

Finally, click on **Save** button to finish.

Ŵ	Yoga Adventure		Q 🏚 🗴 worldpay 🗸
CASHBOARD	Store View: All Store Views -	← Back	Add Attribute Save 🔻
\$ SALES			
PRODUCTS	Enable Product [website]	Yes	
CUSTOMERS	Attribute Set	Default	•
	Product Name * [store view]	Yoga Adventure	
CONTENT	SKU * [global]	Yoga Adventure	
WORLDPAY PAYMENT GATEWAY	Price * [website]	\$ 75.00 Advanced Pricing	
REPORTS	Tax Class (website)	Taxable Goods 🔹	
	Quantity	11	
	[global]	Advanced Inventory	
	Stock Status [global]	In Stock 💌	
	Weight [global]	Ibs This item has no weight 💌	
	Categories [global]	Training × New Category	
	Visibility [store view]	Catalog, Search	
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	Worldpay Subscription Plans		$\odot$
	⊘ General Config		Ŭ
	Enable Subscriptio	C Yes	
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	Options		
	Configure your subscription options to	Worldpay (Applicable for Card Payment only)	Add Option
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	○ II 8		<b>*</b>
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	Configurations		$\overline{\bigcirc}$
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	Configurations cannot be created for a stand	d product with downloadable files. To create configurations, first	

Product Reviews					
Images And Videos					
Search Engine Optin	mization				
Related Products, U	lp-Sells, and Cross-Sells				
Customizable Optio	ins				
Product in Websites	5				
Design					
Schedule Design Up	odate				
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Downloadable Infor	mation 🖌				
Title	[global] Link:	s can be purchased separately File	Sample	Shareable	Max. Downloads
Trailer #1	\$ 0.00	URL	URL 🔻	Yes 💌	2
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When you buy the product having subscriptions. Please remember choose Subscriptions duration in below after that product is added to cart.

🚫 LUMA	Search entire store here Q
Sale Training Women	
Sale Training Women	<section-header>         Yoga Adventure         Be the first to review this product         \$75.00       IN STOCK         SKU#: Yoga Adventure         The practices on this downloadable training video are recommended only for experienced to advanced students. Those with the fundamental skills needed wont want to miss the insight and advice from world-renowned trainer Erin Renny in these exclusive Luma guided yoga sessions. Complete body, arm balance and leg strength workouts engage, strengthen and increase mobility.</section-header>
Links Trailer #1 sample Billing Cycle Recurring Payment Stop After	\$75.00 Add to Cart
T Day(s) 8 cycle(s)	ADD TO WISH LIST .I ADD TO COMPARE MAIL subscription profile
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7 Day(s)     8 cycle(s)  Start Date	Subscription profile The video allows you to pace yourself, but more intense work yields longer
<ul> <li>7 Day(5) 8 cycle(5)</li> <li>Start Date         <ul> <li>2017-03-06</li> <li>Details</li> <li>Reviews</li> </ul> </li> <li>Luma presents an innovative power vinyasa yoga class for intermediate and advanced practitioners, rest. This class is promover winyasa yoga class for intermediate and advanced practitioners, rest. This class is preakdown of 12 different postures.</li> <li>Includes a breakdown of 12 different postures.</li> <li>Chataranga Dandasana and prayer twist.</li> <li>Challenging posture (side crow).</li> </ul>	Subscription profile The video allows you to pace yourself, but more intense work yields longer
7 Day(s) 8 cycle(s)  Start Date  2017-03-06  Details  Reviews  Luma presents an innovative power vinyasa yoga class for intermediate and advanced practitioners, rest. This class is great for more advanced students looking to learn proper alignment in their yoga pr Includes a breakdown of 12 different postures. Chataranga Dandasana and prayer twist. Challenging posture (side crow).	Subscription profile The video allows you to pace yourself, but more intense work yields longer

Then, go to checkout and select Worldpay Payments instead of Check/Money Order. Some steps are continued to complete transaction.

	Welcome,	alexisl alexis emily $\checkmark$
	Search entire store here	< 🐙 1
Review & Payments		
Payment		
- dynene		
Worldpay Alipay	Order Summary	
Worldpay PayPal	Cart Subtotal	\$75.00
Worldpay Payments	Order Total	\$75.00
alexis emily 50 Aviation Rd, Brooklyn, NY 11234, USA USA, New York 12345 United States 0986774868 Edit	1 Item in Cart Yoga Adventure Qty: 1 View Details ~	\$75.00
Name on Card alexis   Card Number 4444333322221111   Expiration 12 / 2017   CVC 123   2     VISA     Image: Comparison of card		
Check / Money order  Apply Discount Code		
Privacy and Cookie Policy Search Terms	Enter your email address	Subscribe
Search Terms Contact Us Advanced Search		
Copyright © 2016 Magento. All rights reserved.		

To review your Subscriptions. You click Worldpay Payment Gateway-> Subscription Profiles:

DASHBOARD	Worldpay × Payment Gateway	· · ·	Filters O Default View	r 🗸 Columns 🗸 🛓	rorldpay 🕶
\$ SALES	Subscription Profiles	ords found	20 v per	page < 1 of	1 >
PRODUCTS	Settings		Order ID	Profile Status	Action
		11-933e-19ae1775f1c3	00000045	Active	View
CUSTOMERS		52-9ae5-3f36490a748a	00000047	Active	View
		4-aadd-a20e5304ed7e	00000048	Active	View
					_
O WORLDPAY PAYMENT GATEWAY		merce Inc. All rights reserved.		Mage	nto ver. 2.1.0 <u>Report Bugs</u>
		580c6bd61094f92e4ea282e15d06a6d52dd82eb4e9739f03ed20caf2cf3ddb/			

Tick on Token and click View to see detail information about Token and Subscriptions:

	Profiles		Q 📣	L worldpay -
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	TEST_RU_55c67397-4032-49c4-aadd-a20e5304ed7e	00000048	Active	View
	TEST_RU_e3660d59-af93-469d-886c-f37c0e0f889e	00000050	Active	View
WORLDPAY	D Copyright © 2017 Magento Commerce Inc. All rights reserved.		N	lagento ver. 2.1.0
REPORTS				<u>Report Bugs</u>

H you want to refund, you should do below step:

On the **Dashboard** menu, click **Sales->Orders**. Choose one order and click View

Ŵ	Sales	×						Q 📣 🗜	worldpay 🔻
DASHBOARD	Operations	0						Reloa	d Data
\$ SALES	Orders							_	
*	Invoices			Chart is disable	d. To enable the chart, click h	here.			
	Shipments			Revenue	Тах	Shipping	ł	Quantity	
CUSTOMERS	Credit Memos			\$398.00	\$0.00	ి\$10.0	00	2	
	Billing Agreements								
	Transactions	ms	Total	Bestsellers	Most Viewed Products	New Customers	Customers		
CONTENT			\$199.00	We couldn't find	any records.				
WORLDPAY PAYMENT			\$199.00						
			\$75.00						
REPORTS			\$75.00						
			\$75.00						

In Order View, click Invoices and choose Credit Memo

	#00000051				Q	🧕 👤 worldpay 🗸
DASHBOARD	← Back Send Email	Credit Memo Hold	Ship Reorder			
\$ SALES	ORDER VIEW	Search by keyword	Q	Filters Oefault V	riew 🔻 🔅 Columns	. ▼ 🛃 Export ▼
<b>PRODUCTS</b>	Information	Actions   I record	ds found	20 <b>•</b> F	oer page <	1 of 1 >
CUSTOMERS	Invoices	Invoice ↓ Invoice ↓     O00000023 Mar 17,	Date         Order #           2017 6:57:14 AM         000000051	Order Date Mar 17, 2017 6:57:14 AM	Bill-to Name Status	Amount Action
	Credit Memos					
	Shipments					
O WORLDPAY PAYMENT	Comments History					
GATEWAY	Transactions					

Appearing New Memo page:

New Me	emo for a	#000000	023				Q 🥵	上 worldpay 🗸
← Ba	ck Reset							
Order & Ad	ccount Infor	mation						
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Order Status				Processing	Email		alexisemily2234@gmail.co	
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alexis emily 50 Aviation Rd,	Brooklyn, NY 112	234, USA			alexis emily 50 Aviation Rd, Broo	oklyn, NY 11234, USA		
alexis emily	Brooklyn, NY 112 , 12345				alexis emily 50 Aviation Rd, Brooklyn, NY 11234, USA USA, New York, 12345 United States T: 0986774868			
Payment 8	k Shipping N	lethod						
Payment In	formation				Shipping Information			
Worldpay Payments The order was placed using USD.				Flat Rate - Fixed Total Shipping Charges: <b>\$5.00</b>				
Items to R	efund							
Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
hoa cuc	\$199.00	Ordered 1 Invoiced 1		1	\$199.00	\$0.00	\$0.00	\$199.00
SKU: hoa cuc		invoiceu 1	Update Qty's					
			opaato (1) s					
Order Tota	al							
Credit Mem	no Comments	5			Refund Totals			
Comment Text	:				Subtotal			\$199.00
					Refund Shipping			5
				1	Adjustment Refun	d		0
					Adjustment Fee			0
					Grand Total			\$204.00
					Append Comme	ents		
					Email Copy of C	redit Memo		
							Refund Offline	Refund

You can click Refund Offline or Refund dependent on your request. Refund successfully!

#### Note:

All of the payment's process operate in Worldpay 's payment site, not in Magento.

## Update

- When a new update is available, we will provide you with a new package containing our updated extension.
- You will have to delete the module directory and repeat the installing steps above.
- Flush the config cache. Your store and newly installed module should be working as expected.

### Support

- We will reply to support requests after 2 business days.
- We will offer lifetime free update and 6 months free support for all of our paid products. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support DOES NOT include other series such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.